

UNIVERSITY COLLEGE LONDON

University of London

EXAMINATION FOR INTERNAL STUDENTS

For The Following Qualification:-

B.Sc. (Intercal)

Health Sciences C108: The Consultation in Primary Care

COURSE CODE : HESCC108

UNIT VALUE : 0.50

DATE : 27-APR-05

TIME : 09.30

TIME ALLOWED : 3 Hours

Paper title: The consultation in primary care

You must answer Question 1 (which lasts 2 hours) and then 1 (one) of Questions 2, 3 or 4 (which lasts 1 hour).

Please answer each separate question in a new answer book.

This is a 3 hour paper in total.

1. See attached sheet (practical question) **COMPULSORY QUESTION**

Choose one from the following:

2. Teaching a patient-centred approach to the clinical consultation is more relevant for medical students who wish to become GPs. A patient-centred approach brings little benefit in hospital settings. Discuss with reference to the literature and consultations you have seen.
3. Amira is a recently married 21 year old. She comes to see the general practitioner with her mother (who is a medical doctor – but who has not worked in the UK) Both women were born in Syria. Amira speaks good English but her mother understands only Arabic (not a language the doctor knows). Amira says she has “pain here”(indicating her lower abdomen. Summarise the issues this presentation raises and discuss methods and skills the GP may need to employ to optimise his/her chances of achieving a successful consultation.
4. Discuss, with examples drawn from real consultations and the published literature, the concept of successful and unsuccessful GP consultations. Briefly summarise methods for evaluating the quality of consultations in primary care.

TURN OVER

BSc In PHC Consultation module 2004-5 Practical examination (Question 1) 2 hours
--

Q1. You will be shown an edited video of a real doctor: patient consultation. A copy of the written transcript of the consultation is provided. The video lasts approximately 10 minutes.

It will be shown once at the start of the examination. After approximately 5 minutes, it will be shown a second time with several pauses for note-taking. The time course of the video will be displayed digitally on the screen.

The consultation takes place in a general practice. There is a brief interruption when the doctor physically examines the patient (not shown). If the doctor has met the patient previously that will be made clear to you.

Aims of this examination: are to:

- examine your ability to view the consultation as a whole and make a general assessment of it.
- examine your ability to give effective feedback on consultation skills and strategies.
- You are **not** asked to assess clinical skills although you may wish to comment on clinical aspects you see as relevant.

Instructions to candidates:

Your answer should take the form of :

Succinct **feedback to the doctor**. Your objective is to help her/him develop her/his consultation skills. Your critique of the consultation should address the general structure and process of the consultation, the communication and interpersonal skills being used and their effects. Comment on the extent to which the consultation seemed to you to be successful from the perspectives of the doctor and the patient.

It may be helpful in preparing your answers to be clear why the consultation is taking place and what it is the consultation is trying to achieve.

IMPORTANT NOTE:

The patient and doctor in this video have given written permission for this video-tape to be used for medical education purposes only. The consultation is confidential and nothing you observe in this tape should be discussed with others, neither should the identities of those video-taped be revealed.

END OF PAPER