

PAPER ENVSGU17: Organisational Change to Support Urban Development

DURATION: 3 hours

Answer THREE questions only.

1. Davey argues that it may be more important to remove disincentives than to provide new incentives, in order to motivate local government employees. Discuss, supporting your points with examples.
2. What are common causes of significant variations in levels of income received by a local government? How might a variable income affect the actions of a local government?
3. In a situation where urban land use controls are poorly enforced, what changes in the actions of the major actors in urban physical development might bring about better implementation of such controls? Suggest who might initiate these changes and how they might do it, using examples to support your suggestions.
4. Explain why building the capacity of an organisation through training might not bring about significant changes in the actions of that organisation. Use examples to illustrate your explanation.
5. "Providing information is the most effective tool that poor people have for changing the behaviour of organisations affecting their lives." Do you agree? Explain your answer, using examples where appropriate.
6. What can leadership do to bring about changes within organisations and to their relationships with one another that might improve urban development? Illustrate your answer with examples.

END OF PAPER