UNIVERSITY COLLEGE LONDON

University of London

EXAMINATION FOR INTERNAL STUDENTS

For The Following Qualification:-

M.Sc.

ESGC4: Management of Construction Projects

COURSE CODE

: ENVSGC04

DATE

: 15-MAY-03

TIME

: 14.30

TIME ALLOWED

: 2 Hours

ENVSGC04 Examination Paper, May 2003

Answer TWO Questions only

- 1. Describe a project management strategy for unlocking value in <u>one</u> of the following:
 - Processes
 - Practices
 - People

In the selected strategy evaluate which areas are most likely to yield the greatest improvement with the least effort.

- 2. Define portfolio, programme and project. Relate the interface between these in the development of strategy at the front end of a project. Illustrate your answer in relation to case study material.
- 3. The two main approaches to providing continuity in project management are "the account handler" and "the relay team". Compare and contrast these approaches, giving examples of the issues that each have to address to achieve success.
- 4. Successful project completion is improved by understanding the needs of the client's decision-making unit (DMU) and managing other stakeholders.

<u>Either</u> describe ways and means to improve the understanding of the client <u>Or</u> describe the ways and means to manage stakeholders.

In your answer, evaluate the costs of the ways and means in relation to the benefits.

END OF PAPER