

UNIVERSITY COLLEGE LONDON

University of London

EXAMINATION FOR INTERNAL STUDENTS

For The Following Qualifications:–

Grad Dip M.A.

SLAIS P30: Professional Awareness

COURSE CODE : INSTP030

DATE : 24-MAY-04

TIME : 10.00

TIME ALLOWED : 3 Hours

INSTP030: Professional awareness

Answer **THREE** questions, **each in a separate answer book**.

1. 'It is staggering to consider how much money has been spent on computer-based systems which have failed to function as the user wished.' Why do you think this statement was made, and would you agree with its sentiments? What would you suggest as possible reasons that this might happen, and what could be done to prevent it happening in the future, if anything?
2. Discuss the relationship between preservation and retention in library collections.
3. Should CILIP (the Chartered Institute of Library and Information Professionals) require all its professional members to undergo regular revalidation of their chartered status? How might this be achieved? Justify your answers with reference to the benefits and the drawbacks which might arise from this revalidation process for library and information organizations and for individual library and information staff.
4. How effective are today's internet search tools? What are the reasons for their relative success and failure?
5. 'Professional librarians should share responsibility for collection management with para-professional colleagues.' Discuss.
6. What factors would you take into account in drawing up a policy for including remote electronic resources in your library's catalogue?
7. Are systems for the intellectual organization of knowledge irrelevant in an age of automated information retrieval?
8. Why is marketing one of the key skills for managers in a modern library or information service? Explain the methods you might use in a marketing approach to service development and delivery.
9. Is it possible or feasible to compile a *complete* bibliography of any subject, however small, including historic and present-day material? Discuss the limits you might need to set, and the kinds of source you would use. You may illustrate your answer by reference to a specific subject if you wish.

END OF PAPER