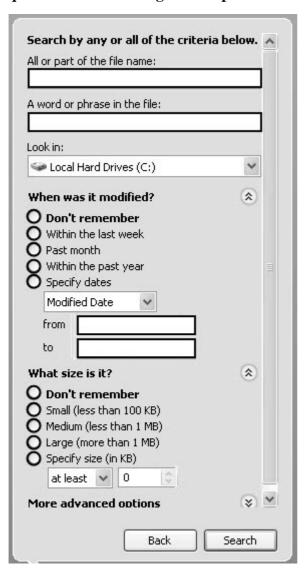
DIRECTORATE FOR QUALITY AND STANDARDS IN EDUCATION

ORM 3 Information and Communication Technology TIM	Tr. (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)
. This question is about Basic Concepts.	
a) LAN, WLAN and WAN are three types of networks.	
What do the abbreviations stand for?	
i) LAN	2
ii) WLAN	2
iii) WAN	2
b) The following description is about networks and internet . Fill in the blank following words:	cs with the
Dial-up, LAN, mbps, WAN, broadband, kbps	
Sports Ltd has 5 offices in a building in Fgura. Each of	
own computers and peripherals linked via a owner of Sports Ltd decides that as from year 2011, his 5	
be linked to another store in Mosta over a	
A few years ago Sports Ltd upgraded its internet connection from	
has benefited in better transfer rate, from 5 to	
	a faster 2
c) i) Arrange the following storage capacity measurements from the lar smallest:	rgest to the
GB, byte, TB, bit, MB, KB	
	3

ii)	CDs are an example of storage me media.	dia. Mention 3 other types of					
	A	3					
	C						
iii)	•						
	RAM stands for						
	ROM stands for						
	The is the main working n	nemory of the computer.					
d)	Karen, a 29 year old mother of tw reached an agreement with her employ for twice a week, Karen can stay at ho forward the paperwork through her e would work on the received work, a resend the finished work to her manage	byer. They agreed that me. Her manager will -mail address. Karen at her own pace, and					
i)	The way Karen works is referred to	· · ·					
ii)	e-mail stands for	mail.					
iii)	Two advantages of this type of work a						
	A						
	В						
		1 . 1 1					
iv)	Two disadvantages of this type of wor A						
	Λ						
	В						
v)	Internet services are becoming more common in everyday life. Give the name of the service for the following.						
	Description	Name of service					
	Accessing your bank accounts from your home						
	Paying online your tax arrears on the						
	government website						
	Paying with your debit card for a						
	computer game						

This question is about using the computer and managing files. 2

a)



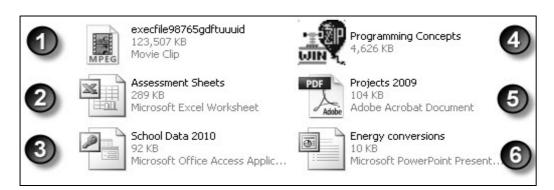
On May 2010, Owen was looking for a file. All he knows is

- SHIIIdenHOUNKY.COM 1. that it starts with "gloss" but cannot remember the rest of the file name.
- 2. that it is a .doc file.
- 3. that it is located in hard disk C
- 4. that it's size is 1800 bytes
- 5. that the file was modified in April 2010

Fill in the search form to help Owen find his file.

6

Look at the following picture.



Indicate, by writing the label number, which is the

i)	Presentation file	iv)	Spreadsheet file		2
ii)	Compressed file	v)	Video file		2
iii)	Database file	vi)	Portable document format file		2

Select Rename from the drop down menu
Delete the old file name
Type the new file name
Right Click on the file

This question is about Microsoft Word.

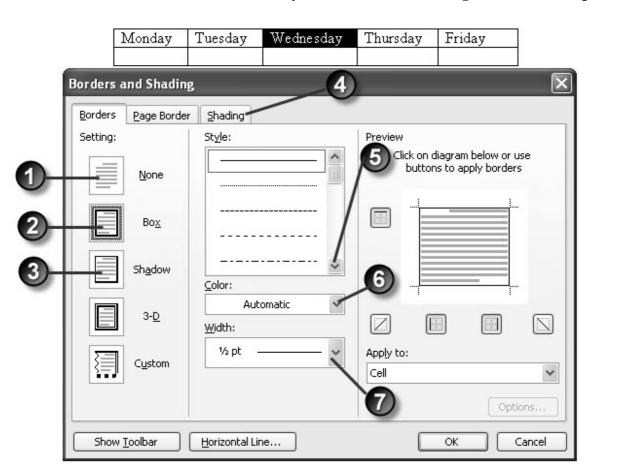
Match the phrases in List 1 with those in List 2 by putting the correct letter in the blank column.

		710-11-11
1)		LIST 1
	A	It is better to insert a page break
	В	Special characters like © and ®
	C	Dates and page number information
	D	The shading of cells in a table
	E	The tool button ¶ can

LIST 2
hide/display spaces and paragraph marks.
is selected from <i>Borders and Shading</i> under the Format menu.
are also referred to as Symbols.
can both be inserted in headers and footers.
than using the Return key.

5

b) Julia created a table but has to modify the borders and shading as shown in the picture.



ii) Write the label number to show where Julia should click: • to set a shadowed border for the table • to set the line width to 3 pt • to change the shading of the cell background • to change the border of the cell to dotted • to set the border of the cell to blue is question is about Spreadsheets. Raphel is in charge of donations. He uses the Excel to create a table as shown is the picture below. A B C D E F G H Charity Donations for the year 2010 Percentage of Octobec over whole year Camilleri Joseph € 10.00 € 20.00 € 14.00 € 13.00 € 14.67 22.81% Muscat Paul € 15.00 € 23.00 € 13.00 € 65.00 € 29.00 56.03% Zammit Alexia € 17.00 € 30.00 € 14.00 € 30.20 € 24.75 33.33% Schembri Dylan € 50.00 € 50.00 € 44.00 € 91.00 € 36.25 62.76% Azzopardi Brenda € 25.00 € 33.00 € 12.00 € 50.00 € 30.00 € 14.67% Total € 72.00 € 111.00 € 102.00 € 252.00 i) Which cell shows text rotated by 45°? ii) The range of cells C5:G9 are formatted to display the currency in the cell has text wrapping? iv) Which cell has text wrapping?		-							adow bord
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to change the shading of the cell background to change the border of the cell to dotted to set the border of the cell to blue is question is about Spreadsheets. Raphel is in charge of donations. He uses the Excel to create a table as shown in the picture below. A B C D E F G H Charity Donations for the year 2010 Camilleri Joseph € 10.00 € 20.00 € 14.00 € 13.00 € 14.67 € 22.81% Muscat Paul € 15.00 € 23.00 € 13.00 € 65.00 € 29.00 56.03% Zammit Alexia € 17.00 € 30.00 € 19.00 € 33.00 € 24.75 33.33% Azzopardi Brenda € 25.00 € 33.00 € 12.00 € 36.25 € 2.76% Azzopardi Brenda € 25.00 € 31.00 € 50.00 € 30.00 € 14.67% Total € 72.00 € 111.00 € 102.00 € 252.00 i) Which cell shows text rotated by 45°?		• t	o set a sh	nadowed b	order for	r the table	e		
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to set the border of the cell to blue is question is about Spreadsheets. Raphel is in charge of donations. He uses the Excel to create a table as shown in the picture below. A B C D E F G H Charity Donations for the year 2010 Percentage of Octoe O		• t	o change	the shadi	ng of the	cell bac	kground		
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Azzopardi Brenda € 25.00 € 33.00 € 12.00 € 50.00 € 30.00 41.67% Total € 72.00 € 111.00 € 102.00 € 252.00 ii) Which cell shows text rotated by 45°?	Car	A Surrante	Name Joseph Paul	Dw. C rity Dor Jan-Mar € 10.00 € 15.00	D nations Apr-Jun € 20.00 € 23.00	E S for the Jul-Sep € 14.00 € 13.00	F e year 2 Oct-Dec € 13.00 € 65.00	G 2010 Average Donation € 14.67 € 29.00	Percentage of Oct Dec over whole year 22.81% 56.03%
i) Which cell shows text rotated by 45°? ii) The range of cells C5:G9 are formatted to display the currency i iii) Which row contains merged cells? iv) Which cell has text wrapping?	Can Mu Zar	A Surrante	Name Joseph Paul Alexia	Jan-Mar € 10.00 € 15.00 € 17.00	D ations Apr-Jun € 20.00 € 23.00 € 30.00	Jul-Sep € 14.00 € 13.00 € 19.00	F e year 2 Oct-Dec € 13.00 € 65.00 € 33.00	G 2010 Average Donation € 14.67 € 29.00 € 24.75	Percentage of Oct Dec over whole year 22.81% 56.03% 33.33%
 i) Which cell shows text rotated by 45°? ii) The range of cells C5:G9 are formatted to display the currency i iii) Which row contains merged cells? iv) Which cell has text wrapping? 	Car Mu Zar Sch	A Surrante	Name Joseph Paul Alexia Dylan	Jan-Mar € 10.00 € 15.00 € 17.00 € 5.00	D ations Apr-Jun € 20.00 € 23.00 € 30.00 € 5.00	Jul-Sep € 14.00 € 13.00 € 19.00 € 44.00	F e year 2 Oct-Dec € 13.00 € 65.00 € 33.00 € 91.00	G 2010 Average Donation € 14.67 € 29.00 € 24.75 € 36.25	Percentage of Oct Dec over whole year 22.81% 56.03% 33.33% 62.76%
ii) The range of cells C5:G9 are formatted to display the currency in the curr	Can Mu Zan Sch Azz	surrante surrante umilleri uscat mmit hembri zopardi	Name Joseph Paul Alexia Dylan	Jan-Mar € 10.00 € 15.00 € 17.00 € 5.00 € 25.00	D ations Apr-Jun € 20.00 € 23.00 € 30.00 € 5.00 € 33.00	Jul-Sep € 14.00 € 13.00 € 19.00 € 44.00 € 12.00	F e year 2 Oct-Dec € 13.00 € 65.00 € 33.00 € 91.00 € 50.00	G 2010 Average Donation € 14.67 € 29.00 € 24.75 € 36.25	Percentage of Oc Dec over whole year 22.81% 56.03% 33.33% 62.76%
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iii) Which row contains merged cells? iv) Which cell has text wrapping?	Cai Mu Zar Sch Azz	A Surnane Surn	Name Joseph Paul Alexia Dylan Brenda	Jan-Mar € 10.00 € 15.00 € 17.00 € 25.00 € 72.00	D ations Apr-Jun € 20.00 € 23.00 € 30.00 € 5.00 € 33.00	E S for the Jul-Sep € 14.00 € 13.00 € 44.00 € 12.00	F e year 2 Oct-Dec € 13.00 € 65.00 € 33.00 € 91.00 € 50.00	G 2010 Average Donation € 14.67 € 29.00 € 24.75 € 36.25 € 30.00	Percentage of Octobec over whole year 22.81% 56.03% 33.33% 62.76%
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iv) Which cell has text wrapping?	Can Mu Zan Sch Azz	A Surname Surname Total	Name Joseph Paul Alexia Dylan Brenda	Jan-Mar € 10.00 € 15.00 € 17.00 € 5.00 € 25.00 e 72.00	D nations Apr-Jun € 20.00 € 23.00 € 30.00 € 5.00 € 33.00 € 111.00 ext rotate	E S for the Jul-Sep € 14.00 € 13.00 € 44.00 € 12.00 € 102.00 ed by 45°	F e year 2 Oct-Dec € 13.00 € 65.00 € 33.00 € 91.00 € 50.00 € 252.00	G 2010 Average Donation € 14.67 € 29.00 € 24.75 € 36.25 € 30.00	Percentage of Oc Dec over whole year 22.81% 56.03% 33.33% 62.76% 41.67%
iv) Which cell has text wrapping?	Can Mu Zan Sch Azz	A Surname Surname Total	Name Joseph Paul Alexia Dylan Brenda	Jan-Mar € 10.00 € 15.00 € 17.00 € 5.00 € 25.00 e 72.00	D nations Apr-Jun € 20.00 € 23.00 € 30.00 € 5.00 € 33.00 € 111.00 ext rotate	E S for the Jul-Sep € 14.00 € 13.00 € 44.00 € 12.00 € 102.00 ed by 45°	F e year 2 Oct-Dec € 13.00 € 65.00 € 33.00 € 91.00 € 50.00 € 252.00	G 2010 Average Donation € 14.67 € 29.00 € 24.75 € 36.25 € 30.00	Percentage of Oc Dec over whole year 22.81% 56.03% 33.33% 62.76% 41.67%
iv) Which cell has text wrapping?	Can Mu Zan Sch Azz	A Surname Surname Total	Name Joseph Paul Alexia Dylan Brenda	Jan-Mar € 10.00 € 15.00 € 17.00 € 5.00 € 25.00 e 72.00	D nations Apr-Jun € 20.00 € 23.00 € 30.00 € 5.00 € 33.00 € 111.00 ext rotate	E S for the Jul-Sep € 14.00 € 13.00 € 44.00 € 12.00 € 102.00 ed by 45°	F e year 2 Oct-Dec € 13.00 € 65.00 € 33.00 € 91.00 € 50.00 € 252.00	G 2010 Average Donation € 14.67 € 29.00 € 24.75 € 36.25 € 30.00	Percentage of Oct Dec over whole year 22.81% 56.03% 33.33% 62.76% 41.67%
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	Can Mu Zan Sch Azz i)	surnane surnane surnane milleri uscat mmit hembri zopardi Total	Name Joseph Paul Alexia Dylan Brenda Which ce	Jan-Mar € 10.00 € 15.00 € 5.00 € 72.00 ell shows to ge of ce	D ations Apr-Jun € 20.00 € 23.00 € 30.00 € 5.00 € 33.00 € 111.00 ext rotate lls C5:C	E S for the Jul-Sep € 14.00 € 13.00 € 19.00 € 44.00 € 12.00 ed by 45° G9 are	F e year 2 Oct-Dec € 13.00 € 65.00 € 33.00 € 91.00 € 50.00 ? formatted	G 2010 Average Donation € 14.67 € 29.00 € 24.75 € 36.25 € 30.00 d to display the	Percentage of Oct Dec over whole year 22.81% 56.03% 33.33% 62.76% 41.67%
y) Which range of calls is formatted as percentages?	Can Mu Zar Sch Azz	milleri iscat mmit hembri zopardi	Name Joseph Paul Alexia Dylan Brenda Which ce	Jan-Mar € 10.00 € 15.00 € 17.00 € 25.00 e 72.00 ell shows to ge of ce	D Apr-Jun € 20.00 € 23.00 € 30.00 € 33.00 € 111.00 ext rotate Ils C5:C	E S for the Jul-Sep € 14.00 € 13.00 € 19.00 € 12.00 € 102.00 ed by 45° G9 are	F e year 2 Oct-Dec € 13.00 € 65.00 € 33.00 € 91.00 € 50.00 ? formatted	G 2010 Average Donation € 14.67 € 29.00 € 24.75 € 36.25 € 30.00 d to display the	Percentage of Oc Dec over whole year 22.81% 56.03% 33.33% 62.76% 41.67%
v) Which range of cells is formatted as percentages?	Can Mu Zar Sch Azz	milleri iscat mmit hembri zopardi	Name Joseph Paul Alexia Dylan Brenda Which ce	Jan-Mar € 10.00 € 15.00 € 17.00 € 25.00 e 72.00 ell shows to ge of ce	D Apr-Jun € 20.00 € 23.00 € 30.00 € 33.00 € 111.00 ext rotate Ils C5:C	E S for the Jul-Sep € 14.00 € 13.00 € 19.00 € 12.00 € 102.00 ed by 45° G9 are	F e year 2 Oct-Dec € 13.00 € 65.00 € 33.00 € 91.00 € 50.00 ? formatted	G 2010 Average Donation € 14.67 € 29.00 € 24.75 € 36.25 € 30.00 d to display the	Percentage of Oc Dec over whole year 22.81% 56.03% 33.33% 62.76% 41.67%

viii) Write down the result Raphel would expect to get if he uses the following formulas:

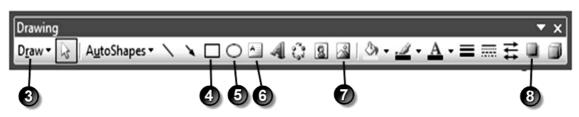
= countblank(E2:E11) = count(E2:E11)

2 2 2

= counta(E2:E11)

- 5 This question is about PowerPoint Presentations.
 - Jodie is using the toolbars shown below to prepare a slide show presentation. **a**)

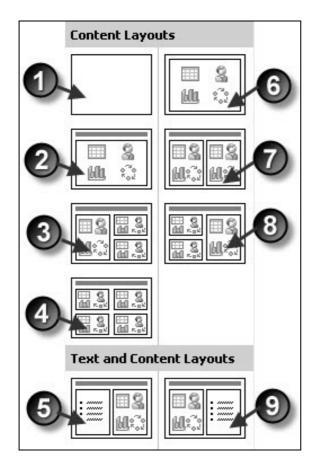




Write the number indicating the tool button:

- i) to insert another picture 1 to flip a picture by 90° ii) 1
- to insert a text box in a slide iii)

b) Karl is helping Jodie to format the layout of the slides.



Help Karl to choose from the layouts numbered 1 to 9.

- i) Use slide layout number _____ to choose a slide which has **one** clipart under the title.
- ii) Use slide layout number ____ to choose a **blank** slide.
- iii) Use slide layout number ____ to choose a slide which shows a video only.
- iv) Use slide layout number _____ to choose a slide which shows a title, bulleted points and a picture on the **right** hand side.

2

2

2

2

1

1

3

1

1

1

1

1

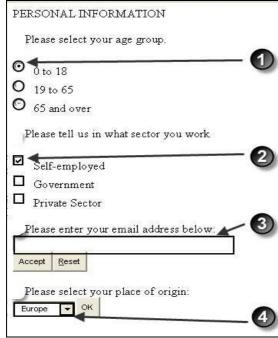
Rose has received the following email: **a**)

SEE		
ion is about Information and Communication. has received the following email: Bank Error in your favour St. Nicholas Bank Ltd. [nicholasbank@yahoo.com]	OUNT	
as received the following email:	2	
Bank Error in your favour St. Nicholas Bank Ltd. [nicholasbank@yahoo.com] To: rose.abela@gov.mt Attachments: Qopen.zip (218 B)		OM
Dear Sir		1
We would like to inform you that the bank has given you the sum of €10000000.		
Please open the above attachment to claim your money		
Regards		
St. Nicholas Bank Ltd.		

- i) Give **one** reason why you think that this email might be fraudulent.
- ii) The technical word for this type of email is referred to as_
- iii) The email contains an attachment which possibly hosts some sort of malware. Give **three** examples of malware:

iv) Give an advice to Rose on how to combat the possibility of malware.

The following screenshot was taken from a particular website and shows part of an online survey. Fill in the blanks using the label numbers.



- i) Label ____ represents a text-box.
- ii) Label ____ represents a dropdown menu
- iii) Label ____ represents a check box.
- iv) Label ____ represents a radio button

END OF EXAMINATION PAPER