# 2011 Travel and Tourism 

## Intermediate 1

## Finalised Marking Instructions

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## 2011 Travel and Tourism: Intermediate 1

## Marking Scheme

## Question 1

Marks
(a) (i) $2^{1 ⁄ 2}$ hours - $2^{3 / 4}$ hours; 2 hours 30 minutes -2 hours 45 minutes
(ii) $33 / 4$ hours -4 hours; 3 hours 45 minutes -4 hours
(b) Accommodation bookings (1), advice for things to see/do in the area (1), general tourist information (1), gift shop (1), etc
(c) Dominican Republic Worldwide

Kitzbühel Winter Sports, Lakes \& Mountains
Athens
Ibiza
European City Break
Summer Sun
(d) There is more sun during the summer months than the Scottish average (1), and there are long hours of daylight (1).
(e) (i) $10+10+12+13=45$ miles
(ii) $1 \frac{1}{2}$ hours (no double penalty if (e) (i) is incorrect)
(iii) 1 hour 10 minutes/70 minutes (no double penalty if (e) (ii) is incorrect
(iv) The view/scenery, sight-seeing, visit friends, fear of water, etc
(v) You would drive on at the departure point (eg Corran) and drive off the ferry at (eg Ardgour) - the arrival point
$1 \times 15$
(f) The hotel is $4^{*}$ which means it is of an excellent standard (1). It has good eating (1) and cyclists are welcome (1). Walkers are welcome (1) and there are wheelchair facilities (1).

Full descriptions for any 3 symbols accepted:
eg the hotel is an excellent standard. It has good facilities and good food. Walkers are welcome and drying facilities are provided. The hotel has an STB EatScotland award for its good food.

Also, 2 marks for a list of ALL 5 symbols, 1 mark for 3 or 4 symbols ie

- $4^{*}$
- East Scotland Tourist Board Award
- Walkers Welcome
- Cyclists Welcome
- Unassisted wheelchair access


## Question 2

Marks

(a) WEBTravel: Screen 1

| Resort | Magaluf |  |
| :---: | :---: | :---: |
| Departure Airport | Prestwick or Glasgow or Edinburgh or Aberdeen |  |
| Date of Departure | Saturday 4 June 2011 |  |
| Number of nights | 10 or 11 |  |
| Party Size | 1 Adult, 3 Children |  |
| Type of Accommodation | Hotel |  |
| Board Option | Full Board | Any $7 \times 1$ |

WEBTravel: Screen 2APARTHOTEL PLACIDO or LAS BERMUDAS: 0 mark,GRANADA PALACE: 2 marks ( 1 for suitability, 1 for budget)2
WEBTravel: Screen 3
Candidate as Group leader and correct ages for group members1
(b) Option 3 from 4A sea view: The window in the accommodation wouldgive an attractive view out to sea etc.Coach transfer: Return travel between the hotel and theairport etc.
In-flight meals: A meal supplied on the plane journey outand in etc.
Flight Supplement: To cover the cost of the extra distancebetween Scottish and London airports, etc.
$3 \times 1$ ..... 3
(c) (i) Most Demand and/or Highest Prices, etc. ..... $1 \times 1$
(ii) Hottest/Sunniest weather and/or school holidays, etc. ..... $1 \times 1$ ..... 2
(d) If the tourist makes multiple trips abroad in the course of the year
(1), it may be cheaper than the cost of multiple single trips (1), etc.2
Total: ..... 17

## Question 3

Marks
(a) A. Arran
B. River Tay, River Braan, River Almond, River Tummel
C. Dublin
D. Lough Neagh (Loch Neagh)
$4 \times 14$
(b) Refer to map on Page 5

Full credit should be given for an indicated location inside the shaded area on the map for all four answers.
$4 \times 1 \quad 4$
(c) One mark for each correctly named examples from Diagram Q3B South Loch Ness.
$1 \times 1$

| Type of Tourist Attraction | Named Location |
| :---: | :---: |
| Waterfall - Natural | Fall of Foyers <br> ('Eas na Smuid' - Waterfall of smoke) or <br> Stronlairig Hunting Lodge |
| Castle - Historical | Aldourie (Pink) Castle |
| Forest Walks - Active | (Inver) Farigaig Forest trails, or <br> Littlemill Wood, Inverarnie |
| Clan History - Ancestry | Dunlichity Church or <br> McBain Memorial |
| Protected area eg SSSI or RSPB | Loch Ruthven or <br> Littlemill Wood, Inverarnie |
| Cabin cruiser mooring - Sailing | Foyers Pier |
| Good Fishing Loch - Sporting | Loch Killin |

(d) Loch Ness Monster, "Nessie"
$1 \times 1$
Total: 16


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## Question 4




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## Question 5


(c) If injured or unwell, you get the same health benefits as a native of the country you are visiting without having to pay for it.
$1 \times 1 \quad 1$
(d) If the hotel is on fire the electricity may fail (1), you may be trapped in the lift between floors and be asphyxiated or burned (1); etc
$2 \times 1$
2
(e) Contact Reception (1). It is the duty of the hotel management to deal with the problem by contacting the party-goers (1). (No marks awarded for any attempt to deal with the problem first-hand).

## Question 6

Marks
(a) (i) Any four acceptable fully described advantages of Tourism to the people living in Benidorm eg Tourism helps the local economy by brigning in foreign money
Tourism helps to create more jobs in Hotels etc
Tourism brings in more services eg swimming pools, transport
Tourism can improve local peoples' standard of living
etc
List of points 2 marks maximum
$4 \times 14$
(ii) Any four acceptable fully described advantages of Tourism to the people living in Benidorm eg Tourism can lead to the loss of local culture and way of life Tourists can pollute the area eg noise, litter
Tourist facilities can destroy the natural beauty
Many jobs in tourism are seasonal
etc
List of points 2 marks maximum
$4 \times 14$
(b) Any four of the following are banned:

Dropping litter; etc
Using the sea as a toilet; etc
Disturbing people with loud music; etc
Dogs on the beach; etc
Camping or vehicles on the beach; etc
Fires on the beach; etc
$4 \times 14$
(c) Answer two from three

- The animals may be afraid of or chased by the dog, etc
- The farmer is responsible for animal fodder and they may consume litter, etc
- The farmer may have the gate open for access or closed to confine animals, etc
$2 \times 12$
(d) Plants should not be damaged or removed (1), do not disturb birds or animals (1).
Any other acceptable answer. $2 \times 1$
Total: 16

