

FOR OFFICIAL USE

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Total

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X217/10/01

NATIONAL
QUALIFICATIONS
2012

WEDNESDAY, 30 MAY
9.00 AM – 10.15 AM

TRAVEL AND
TOURISM
INTERMEDIATE 1

Fill in these boxes and read what is printed below.

Full name of centre

--

Town

--

Forename(s)

--

Surname

--

Date of birth

Day Month Year

--	--	--	--	--	--	--	--

Scottish candidate number

--	--	--	--	--	--	--	--	--	--

Number of seat

--

You should answer ALL questions.

Read the whole of each question carefully before you answer it.

Write in the spaces provided.

You may refer to a **Senior School Atlas** during this examination.

Write the name of the atlas you will be using in this space.

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You may wish to use a **calculator** to answer some questions.

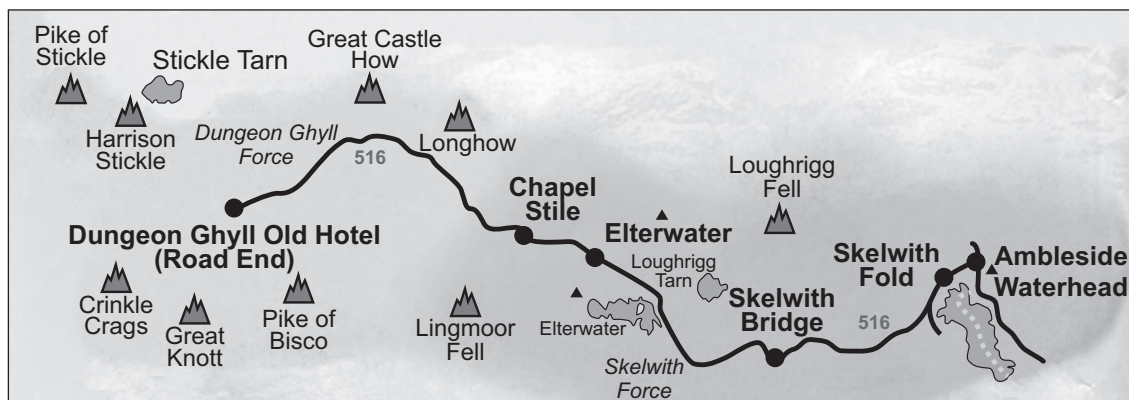
Before leaving the examination room you must give this book to the Invigilator. If you do not, you may lose all the marks for this paper.



Question 1

Diagram Q1A: Information for a short break at the Dungeon Ghyll Old Hotel in the Lake District

Great Langdale Map



Bus Timetable for Route 516

To Ambleside						
Dungeon Ghyll Old Hotel Road End	0755	0930	1030	1230	1423	1615
Chapel Style Stores	0807	0942	1042	1242	1435	1627
Elterwater, Britannia Inn	0809	0944	1044	1244	1437	1629
Skelwith Bridge Hotel	0816	0951	1051	1251	1444	1636
Ambleside, Kelsick Road	0826	1000	1101	1301	1454	1646

From Ambleside						
Ambleside, Kelsick Road	0720	0900	0950	1150	1423	1615
Skelwith Bridge Hotel	0730	0910	1000	1200	1435	1627
Elterwater, Britannia Inn	0737	0917	1007	1207	1437	1629
Chapel Style Stores	0739	0919	1009	1209	1444	1636
Dungeon Ghyll Old Hotel Road End	0751	0930	1021	1221	1454	1646

*Marks***Question 1 (continued)**

On Day One of your holiday you are travelling by bus between the Dungeon Ghyll Old Hotel and Ambleside.

(a) Look at Diagram Q1A.

Add the bus times to the table below.

You finish breakfast at 8.30. What time will the next bus leave for Ambleside?	
After shopping in Ambleside until 11.30, you decide to get the next bus back towards your hotel. When will it leave?	
You get off at Skelwith Bridge to go for a walk to Elterwater. What time is the last bus back to your hotel?	

3**[Turn over**

Marks

Question 1 (continued)

Diagram Q1B: Information for Planned Walk on Day Two

Distances		
From	To	Distance
Dungeon Ghyll Old Hotel	Pike of Stickle	3 miles
Pike of Stickle	Harrison Stickle	1 mile
Harrison Stickle	Stickle Tarn	$\frac{1}{2}$ mile
Harrison Stickle	Dungeon Ghyll Old Hotel	2 miles

Walking Route	
Before lunch	Dungeon Ghyll Old Hotel to Pike of Stickle and on to Harrison Stickle
After lunch	From Harrison Stickle to Stickle Tarn, return to Harrison Stickle and on to the hotel

(b) Look at Diagram Q1B and the map in Diagram Q1A.

(i) How far do you walk before lunch?

(ii) How far do you walk after lunch?

(iii) You are walking at a speed of 2 mph. What would the total time be for the whole walk including an hour for your lunch?

(iv) Name **four** pieces of essential equipment which you should take with you on this walk in Upper Langdale.

5

Marks

Question 1 (continued)

- (c) (i) Name **two** types of information you could get from the Tourist Information Office in Ambleside.

2

- (ii) Apart from shops, name **four** tourist amenities you might find in Ambleside.

2

- (d) Here is a list of Low Cost Airline destinations.

Rome**Malaga****Salzburg****Tenerife**

Complete the table below using the most suitable destination for each. **Use each destination only once—you may wish to use your atlas.**

Type of Destination	Low Cost Airline Destination
Summer Sun	
Ski/Snowboarding	
Winter Sun	
City Break	

3

[Turn over

Question 1 (continued)

Marks

Diagram Q1C: Climate Information: Egypt and Portugal

Sharm el Sheikh, Egypt

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Average maximum temperature - measured in centigrade											
18	25	24	28	33	35	36	35	32	30	26	20
Average minimum temperature - measured in centigrade											
8	9	11	14	16	20	21	22	20	17	14	10
Average monthly rainfall in millimetres											
0	0	0	0	0	0	0	0	0	0	0	0

Algarve, Portugal

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Average maximum temperature - measured in centigrade											
16	17	18	19	22	25	27	27	26	22	19	16
Average minimum temperature - measured in centigrade											
8	9	10	13	14	17	19	20	17	16	13	10
Average monthly rainfall in millimetres											
84	67	91	21	11	0	0	0	18	62	71	72

(e) Look at Diagram Q1C.

(i) **Using only the climate information**, complete the table below.Choose either: Egypt **OR** Portugal

Type of Holiday	Destination
Winter Sun	
Golf break	

(ii) Give a reason for each choice—**based on the climate information**.

Winter Sun

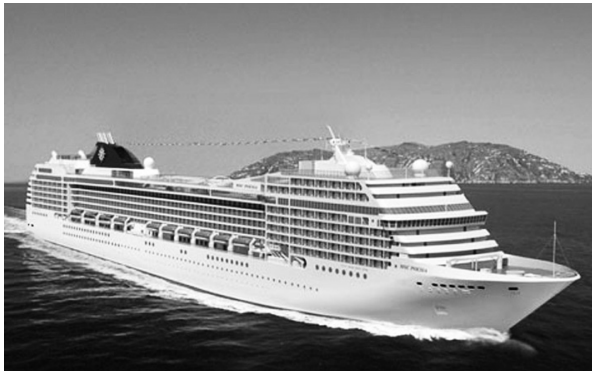
Golf Break

3
(18)

[Turn over for Question 2 on *Page eight*

Question 2

Information Q2A: Extract from the T & T Cruise Brochure

Western Mediterranean Cruises				
Prices from £1,614 pp For 14 nights	Ship: Armorica 7 ports in 5 countries Sailing from: Southampton	Departures		Cruise Code
		23 June 2012		WM237
		7 July 2012		WM238
		21 July 2012		WM239
<p>Discover the best of the Mediterranean with this 14-night cruise on Armorica. Take in the magnificent sights of Barcelona and Rome along with the captivating glamour of Gibraltar, Elba, St Raphael, Valencia and Oporto.</p> <p>Barcelona offers you a vibrant mix of ancient and modern, with the extraordinary architecture of Gaudi at its heart, and the chance for a relaxing promenade through narrow streets and open squares. Rome is one of the great historical cities of the world. With its rich heritage of fascinating buildings and monuments, it is an essential destination for all lovers of Italy and the unforgettable highlight of this Armorica cruise.</p> <p>Along the way, enjoy the excellent pubs and tax-free shopping in Gibraltar, the long and colourful history of Elba, the well-preserved Roman ruins in ritzy St Raphael, Valencia’s white beaches and picturesque plazas, and enchanting and historic Oporto.</p>				
PRICES (per person/two sharing)			Standard Holiday Travel Insurance £40 per person	
Inside Stateroom		Online Price		
Grade D	£1719	£1633	Gold Holiday Travel Insurance £60 per person	
Grade E	£1699	£1614		
Outside Stateroom				
Grade B	£2273	£2159		
Grade C	£2099	£1994		
Balcony Stateroom				
Grade A	£3905	£3710		
Grade B	£3705	£3520		
Grade C	£3652	£3469		
Travel from any UK Departure Point (Airport or Rail Station): £50 per person				

(a) Look at Information Q2A.

Complete the Booking Form with the details that best suit your booking requirements. Your booking requirements are as follows.

<ul style="list-style-type: none"> • 14 nights cruise for 2 people • Western Mediterranean Cruise Area • Departure date is 23 June 2012 	<ul style="list-style-type: none"> • Cheaper Outside Stateroom Accommodation • Standard Insurance cover for 2 people • Fly to Southampton from your nearest airport
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Please complete Holiday details in **BLOCK CAPITALS**

Name of ship: <i>ARMORICA</i>	Cruise Area: <i>WESTERN MEDITERRANEAN</i>	Cruise code: _____
Accommodation Type: _____	Accommodation Grade: _____	Departure date: <i>23 June 2012</i>

MR/MRS/ MISS	FIRST NAME	SURNAME	Holiday Basic Cost
			£
			£
			£
			£

Travel to Southampton by Rail/Air	YES	NO	(<i>please tick</i>)
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_____ Persons @ £, _____ per person = £, _____

Full Name of Travel Departure Point: _____

Total Cost = £, _____

Insurance: _____ Persons @ £ _____ per person = £ _____

Deposit required (10% of **Total Cost** plus **all insurance costs**) = £ _____

Payment Method: (please circle) – Cash / Cheque / Credit card / Debit card

Signature: _____ Date: _____

Question 2 (continued)

Information Q2B: Excursions in Barcelona

- **FC Barcelona – SOMETHING DIFFERENT**
Visit the prestigious home of FC Barcelona – one of the biggest clubs in Europe and Europe’s largest football stadium. 4 hours
- **Montserrat by Rail**
The unique “jagged mountain” formations of Montserrat are a magnificent setting for Catalonia’s sacred Benedictine monastery. 4½ hours
- **Spanish Village Treasure Hunt**
Enjoy a fun-filled treasure hunt in Barcelona’s charming and historic Spanish Village. 3 hours
- **Gourmet Shopping Tour**
Discover a different side of Barcelona! The city’s gastronomic establishments are a must for all gourmets and “foodies”. 4 hours
- **Helicopter over Barcelona**
Been to Barcelona before or just fancy a quick overview? Why not see the city from the sky on an exciting helicopter ride. 40 minutes
- **Panoramic Barcelona**
Relax in the comfort of your coach as this panoramic drive introduces you to Barcelona’s attractions at a leisurely pace. 3 hours
- **Highlights of Barcelona – BEST SELLER**
An introduction to many of Barcelona’s most famous sights, including its historic heart, Gothic Quarter and the Spanish Village. 4 hours
- **Antonio Gaudi Tour**
Explore the architectural legacy of one of Barcelona’s most famous sons, Antonio Gaudi. 4 hours
- **Barcelona by Bike – SOMETHING DIFFERENT**
A fun and unique way to explore the oldest area of Barcelona – the Gothic Quarter. 4 hours
- **Gothic Quarter City Walk**
Enjoy an introduction to Barcelona’s historic heart, the Gothic Quarter, which exudes the very essence of the city. 3 hours

*Marks***Question 2 (continued)**

(b) Look at Information Q2B.

(i) Which excursion explores the countryside?

(ii) What is the most popular excursion?

(iii) Name an excursion which requires some physical activity.

(iv) What excursion would you pick?

(v) Why does it appeal to you?

4

(c) Why are outside staterooms more expensive than inside staterooms on the Western Mediterranean Cruise?

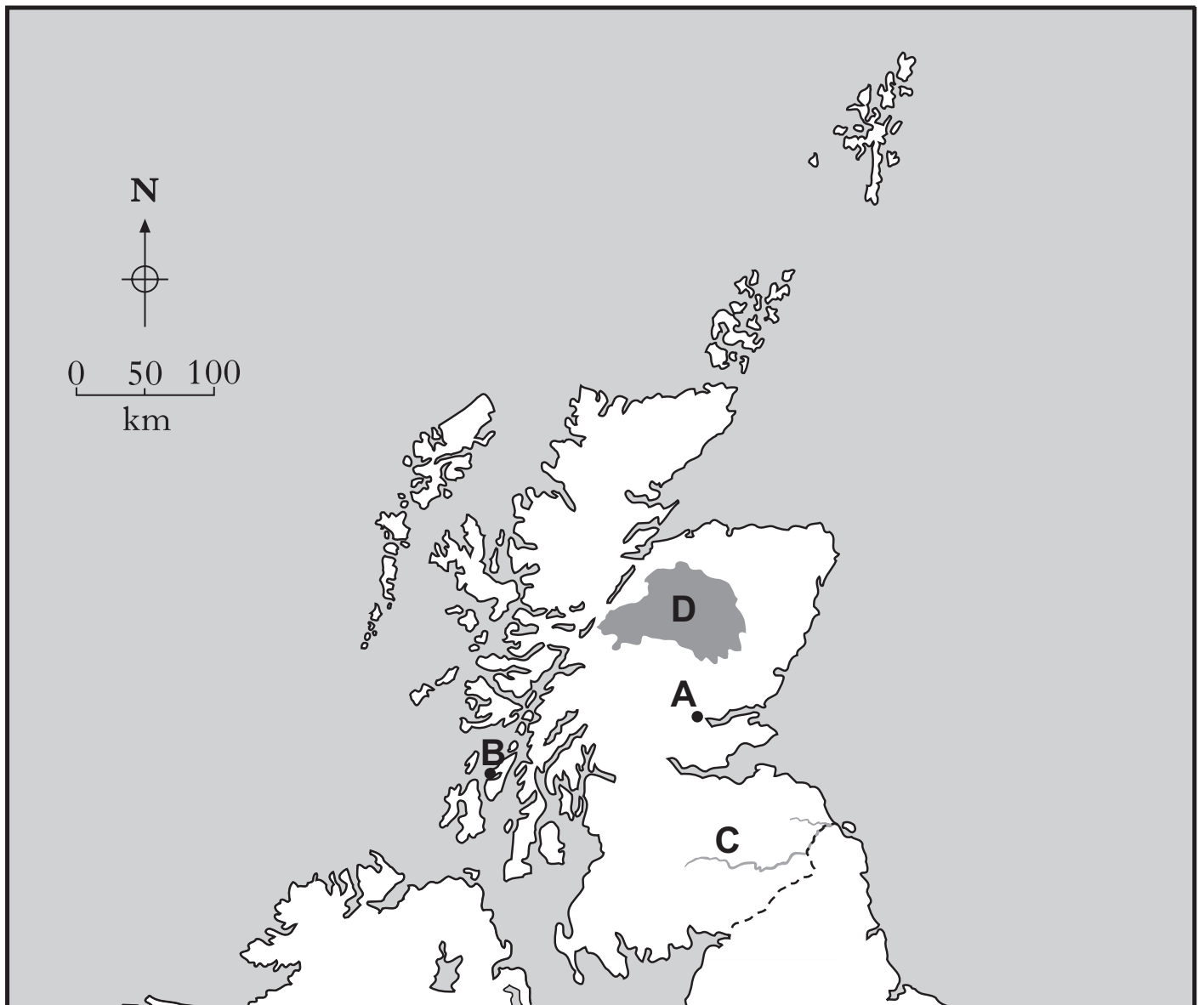
1

(d) In Information Q2A, “Online Prices” are cheaper. What is an “Online Price”?

1**(16)****[Turn over]**

Question 3

Map Q3A: Scotland



Marks

Question 3 (continued)**(Remember, you may use an atlas to answer this question.)**

- (a) Look at Map Q3A.

Name the **four** tourist destinations identified by the letters A, B, C and D.A _____ (*Town*)B _____ (*Island*)C _____ (*River*)D _____ (*Mountain Area/National Park*) **4**

- (b) Using Map Q3A, mark the following
- four**
- holiday destinations on the map, using a dot and a number for each.

For example, Orkney Islands should be shown by •1.

1 Orkney Islands

2 Loch Fyne

3 Stranraer

4 St Andrews **4****[Turn over**

Question 3 (continued)

This question has been removed due to copyright issues.

Marks

Question 3 (continued)

This question has been removed due to copyright issues.

[Turn over

Marks

Question 3 (continued)

This question has been removed due to copyright issues.

[Turn over for Question 4 on *Page eighteen*

Question 4

Map Q4A: The World



Marks

Question 4 (continued)**(Remember, you may use an atlas to answer this question.)**

Look at Map Q4A.

- (a) Name the
- four**
- tourist destinations identified by the letters A, B, C and D.

A _____ (*Country*)B _____ (*City*)C _____ (*Mountain Range*)D _____ (*River*)

4

- (b) Using Map Q4A, mark the following
- four**
- holiday destinations on the map using a dot and a number for each.

For example, Iceland should be shown by •1.

1 Iceland

2 Sydney, Australia

3 Cape Town, South Africa

4 Mediterranean Sea

4

[Turn over

Marks

Question 4 (continued)

- (c) You are planning a trip to another country **outside the British Isles** in which English is **not** the main language.

Complete the factfile below for your chosen destination.

You may wish to choose one that you have studied.

DESTINATION FACTFILE	
Country	
Destination	
Currency	
Method of Travel	
Arrival point in country (port, airport, etc.)	
Name four sightseeing trips or visitor attractions in or near your destination	1.
	2.
	3.
	4.
Name a local food speciality	
Name a local drink speciality	
Write down a word or phrase in the language of your chosen country and what it means in English	
Word or phrase	English meaning

9
(17)

Question 5

Marks

Table Q5A: Exchange Rates

Currency	Rate per Pound Sterling (£)
Euro €	1.20
US Dollars \$	1.50

Look at Table Q5A.

(Remember you may use a calculator.)

- (a) (i) Before going to the USA, you change £200 into currency. How much would you receive?

\$ _____

1

- (ii) On your way home from Spain, you decide to buy your neighbour a €30 bottle of perfume for looking after your plants. How much is this in pounds sterling?

£ _____

1

- (iii) Why do banks/Bureau de Change display an exchange rate table?

1

- (b) **Currency** **Debit/Credit Card** **Travellers' Cheques**

Three methods of taking money on holiday are shown above.

Pick **one** method and give an advantage and disadvantage of its use.

Method

Advantage

Disadvantage

2

Marks

Question 5 (continued)

(c) You are booking a Winter Sports holiday to Northern Italy at Christmas.

(i) Why should you take an EHIC (European Health Insurance Card)?

(ii) It is a legal requirement for you to have insurance on any type of package holiday. Why might you be asked to pay more for the insurance for a Winter sports holiday?

2

Table Q5B: Additional Holiday Expenses

Additional Expenses	Cost	Additional Expenses	Cost
Bicycle hire (per day)	€15	Full Board supplement (per week)	€120
Car Hire (per week)	€105	All inclusive supplement (per week)	€150
Sea view (per week)	€15	Equipment hire (per week)	€95
Lift pass (per week)	€140	Balcony (per week)	€15
Single room supplement (per week)	€70	Lessons for beginners (per ½ day)	€45
Half Board supplement (per week)	€90	Aqualung hire (per day)	€25

Look at Table Q5B.

(d) Which **three** additional expenses would you **only** expect to pay on a Winter Sports holiday?

1 _____

2 _____

3 _____

3

Diagram Q5C: Problems at home while you are on holiday

Marks



Look at Diagram Q5C.

- (e) Identify **three** of the problems shown and describe how each of these could have been **prevented**.

Problem 1

Prevention

Problem 2

Prevention

Problem 3

Prevention

Question 5 (continued)

Text Q5D: News Flash

**Volcano erupts! Flights delayed
for up to 9 hours!**

Look at Text Q5D.

- (f) Explain **in detail** what you would expect to be provided for your comfort **and** peace of mind during the delay at the airport.

2

Information Q5E: Holiday Problem

You have been staying in Room 6 at the Hotel Milano in the small village of Belgirate, Italy. You realise you will not need to be picked up by the coach at 10 am for the transfer to Malpensa Airport for your flight to Edinburgh because you will be returning to the airport with your hired car.

Look at Information Q5E.

- (g) Write a message to Val, the holiday representative, giving **all the necessary details** of your holiday problem.



2

(17)

[Turn over for Question 6 on *Page twenty-six*

Question 6

Diagram Q6A: Growth of Tourism in Aviemore

Grampian Road Before the Growth of Tourism	
Grampian Road After the Growth of Tourism	

The village began to grow as a result of it becoming a railway junction in 1898, following which the Highland Railway became a major employer, constructing housing for its staff and the Aviemore Hotel.

It was one of the first skiing resorts to be established in Scotland with the opening of the Chairlift in 1960. It is now an all-year-round rural resort which provides all of the necessary amenities and services which visitors require. It is also a key visitor centre of the Cairngorms National Park.

Tourist Activities include: Skiing, Climbing, Hill Walking, Mountain Biking, Water Sports, Horse Riding and Pony Trekking, Fishing, Shooting, Gorge Scrambling and Canyoning.

Question 6 (continued)*Marks*

(a) Look at Diagram Q6A.

- (i) Describe fully **four** advantages that Tourism will have brought to the people living in Aviemore.

4

- (ii) Describe fully **four** disadvantages that Tourism may have brought to the people living in Aviemore.

4

- (iii) Seasonal unemployment is a problem in some tourist destinations. Explain **fully** how the people of Aviemore have tried to avoid this problem.

2

Question 6 (continued)

Text Q6B: Camping Rules

HOW TO CAMP RESPONSIBLY

1. **LIGHTING FIRES.** Never cut down or damage trees. Use a stove if possible. If you must have an open fire keep it small and under control and remove all traces before leaving.
2. **HUMAN WASTE.** Carry a trowel and bury your own waste and urinate well away from open water, rivers and burns.
3. **LITTER.** Take away all your rubbish and consider picking up other litter as well.
4. **PARKING.** Use a designated car park where possible and never block a road or lane, an entrance to a field or a building.

Look at Text Q6B.

(b) Explain why each of the Rules is sensible.

- 1 _____

- 2 _____

- 3 _____

- 4 _____

4

Marks

Question 6 (continued)

Images Q6C: Different Types of Wild Camping



Look at Images Q6C.

- (c) It is now illegal to “Wild Camp” on the eastern side of Loch Lomond—campers must use official camp sites.

Explain **fully** why the National Park Authority decided to introduce this Byelaw.

2
(16)

[END OF QUESTION PAPER]

ACKNOWLEDGEMENTS

Diagram Q1A—Map and Bus Timetable taken from *The Cumbria and Lakesrider Bus Information/Brochure*, published by Badger Press Ltd. Reproduced by kind permission of Badger Press Ltd.

Information Q2B—Text (Excursions in Barcelona) taken from P&O Cruises website. Reproduced by kind permission of P&O Cruises.

Map Q3B—T in the Park 2010 Site Map, taken from T in the Park website - removed. Permission to reproduce is refused by copyright owner DF Concerts Ltd.

Map Q3C—Travel Routes for T in the Park, taken from T in the Park website - removed. Copyright owner is Transport Scotland. Permission to reproduce is refused by DF Concerts Ltd.

Diagram Q6A—Photographs of Grampian Road, Aviemore. Reproduced by kind permission of Am Baile.

Images Q6C—Photograph of wild camping. Reproduced by kind permission of Grough Ltd.

Images Q6C—Photograph of wild camping. Permission is being sought from Automattic Inc.

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Question	Possible Mark	Actual Mark
1	18	
2	16	
3	16	
4	17	
5	17	
6	16	
Total	100	