Day	/ Mo	nth	Year	Sco	ottis	h c	and	ic

- 1
- 2
- 3 |

Fill in these boxes and read what is printed below.

FOR OFFICIAL USE

X067/201

NATIONAL QUALIFICATIONS 2007

THURSDAY, 7 JUNE 1.00 PM - 2.30 PM

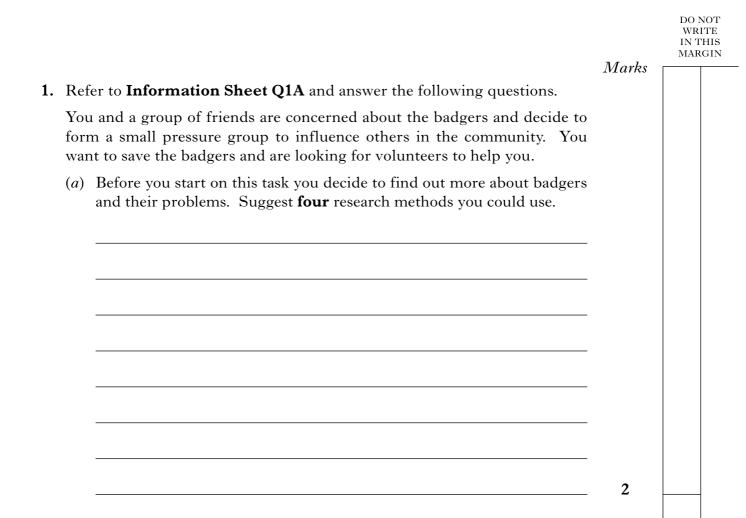
PERSONAL AND SOCIAL EDUCATION **INTERMEDIATE 2**

Full name of centre	Town
Forename(s)	Surname
Date of birth	
Day Month Year Scottish candidate number	Number of seat
1 Answer all of the questions in the paper. Write your Reference should be made to the separate booklet of	· · · · ·
2 For more than one attempt at a question, extra pape	r is provided at the back of this book.
3 If you need more paper, ask the invigilator.	
4 Before leaving the examination room you must give not, you may lose all the marks for this paper.	e this book to the invigilator. If you do





Total



DO NOT WRITE IN THIS MARGIN

Marks

1. (continued)

(b) You and your friends are now ready to recruit a team of volunteers to help. You need to be sensitive to the views of all involved and know that the volunteers will need good co-operation and negotiation skills.

Explain in detail the main features of **both** these skill areas.

4

[Turn over

				Marks	DO NOT WRITE IN THIS MARGIN
1.	(co	ntinu	ied)	11111785	
	(<i>c</i>)		are now ready to start preparing an action plan and as organiser want everything to run smoothly.		
		(i)	Identify three points you need to take into account to make sure this happens.		
		(ii)	Suggest two ways you could monitor how well the action plan is being carried out.	3	
				1	

1. (continued)

(*d*) Refer to **Information Sheet Q1D** and answer the following question.

You have briefed the team on the Scottish Outdoor Access Code. However, a problem arises when you hear a rumour that one member of the team is careless about shutting farm gates.

Explain how you would go about solving this problem.

2

1

1

(14)

[Turn over

- (e) You decide to review progress and check what effect the pressure group has had on public opinion.
 - (i) How would you carry out a review to find out if public opinion had changed?

(ii) Why is it important to carry out this review?

DO NOT WRITE IN THIS MARGIN

Marks

2. Refer to Information Sheet Q2A and answer the following questions.

You are interested in this advertisement and decide to attend the Recruitment Day.

At the beginning of the day, the supermarket presents you with a programme of activities designed to find out more about applicants and also to provide some information about the store.

RECRUITMENT DAY PROGRAMME OF ACTIVITIES

PART A: ABOUT YOU

(*a*) (i) Identify **two** personal strengths you think would be important for working in this store and explain your choice.

2

2. (a) (continued)

PART A: A	BOUT YOU
deve with	m your own experience suggest an awareness and elopment technique you have used which could provide us a more information about you.
	Name this technique. Explain in detail how it works.

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3

2.	(continu	ıed)	Marks	DO NOT WRITE IN THIS MARGIN
	Refer to the store	Information Sheet Q2B and the background information about .		
	PART	B: ABOUT US AND THE SKILLS WE NEED		
	(b) (i)	What knowledge and understanding do you think will be required for a job in this store?		
			2	

2. (b) (continued)

ur Task Manages t in this job and		

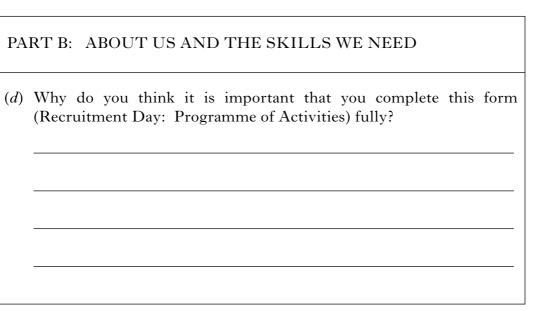
[Turn over

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		Marks	DO NO WRITI IN THI MARGI
(continu	ued)		
Refer to	Information Sheet Q2C.		
We are c	oncerned about employing staff with the right attitude for the job.		
PART	B: ABOUT US AND THE SKILLS WE NEED		
(c) (i)	Examine both work experience logs and select the person you think would be best suited for a job in this store. Explain why you have made this choice.		
		2	
(ii)	Identify a target which could be set to improve the performance of the other person and explain why you have chosen this target.		
		2	

٦

2. (continued)



(16) **Total (30)**

1

[END OF QUESTION PAPER]

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ADDITIONAL SPACE FOR ANSWERS				
(please insert question reference)				

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NATIONAL QUALIFICATIONS 2007 THURSDAY, 7 JUNE 1.00 PM - 2.30 PM PERSONAL AND SOCIAL EDUCATION INTERMEDIATE 2 Information Sheets





Badger Hysteria Unfounded

In England, 300 vets reportedly called for a wholesale cull* of badgers, one of the nation's favourite mammals. The National Farmers Union in England backs this policy.

The reason is the unproven link between the disease bovine TB in cattle and in badgers.

Previous badger culling strategies over the last 20 years have solved little except to show that reducing the number of badgers has little, if any, effect on the incidence of bovine TB in cattle.

Farmers are understandably reluctant to admit that modern farming methods, mismanagement of livestock, cattle movements from infected areas, and the conditions in which some cattle are kept have anything to do with the spread of the disease.

Badgers are protected in Britain by the Protection of Badgers Act 1992. In summary of the provisions of this legislation, it is an offence under it to:

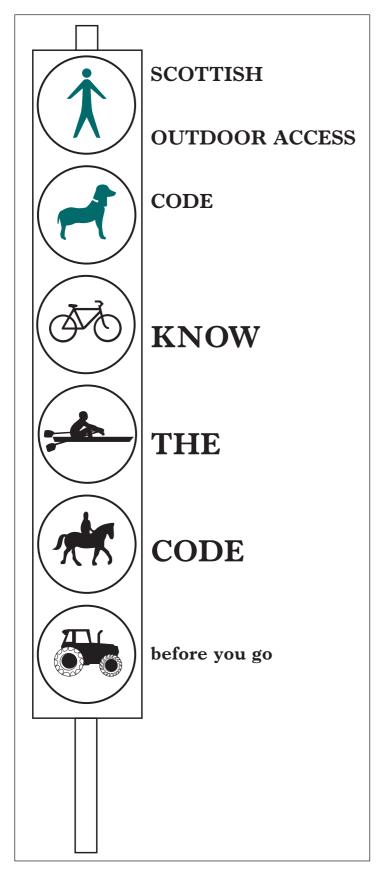
- wilfully kill, injure, take, possess or cruelly ill-treat a badger, or attempt to do so
- interfere with a sett (nest) by damaging or destroying it
- obstruct access to, or an entrance of, a badger sett
- disturb a badger when it is occupying a sett.

Each year, the National Federation of Badger Groups helps thousands of badgers in Britain. Look for events near you on or around National Badger Day, or organise your own.

Based on an extract from press clipping 2005

*cull = reducing the number of animals in a group.

SCOTTISH OUTDOOR ACCESS CODE



When you're enjoying the outdoors, you need to:

- take responsibility for your own actions
- respect people's privacy and peace of mind
- help farmers, landowners and others to work safely
- care for the environment
- keep your dog under proper control
- take extra care if you are organising a group, an event or running a business.

Information Sheet Q2A

A new branch of a successful nationwide supermarket is opening in a nearby town. As part of a recruitment drive for part-time staff they are targetting young people who live locally—see advertisement below.



Information Sheet Q2B

About Us and the Skills We Need

This is the third supermarket we have opened in Scotland. We currently have another 15 stores across the rest of the UK.

We pride ourselves on our ability to respond quickly to customer needs, to provide a quality service and to maintain good working conditions for all our staff.

The store will employ 40 full-time staff and 20 part-time staff. This level of staffing allows us to operate long opening hours for the public.

We have a wide range of staff who can relate well to a variety of customer needs. We also offer creche and cafeteria facilities.

[Turn over

Information Sheet Q2C

Person A:	Work	experience log

Task Set	Checked by	Time	Comment
Fill shelves	E McDonald Supervisor	2 hours	Half of pet food aisle filled but cat food mixed with dog food and half aisle still empty.
Price goods	D Brown Store Operator	1 hour	OK—but price tags over "sell by date" on fresh foods, also was distracted and chatted to another shelf filler.
Check for "out of date" and damaged goods	C Gray Assistant Manager	1 hour	Dates not checked methodically and did not notice crushed cereal packets.

Person B: Work experience log

Task Set	Checked by	Time	Comment
Fill shelves	E McDonald Supervisor	2 hours	Cat food stacked separately from dog food as instructed, took the initiative to fetch more food to make sure all aisles fully stocked.
Price goods	D Brown Store Operator	1 hour	OK, price tags did not cover other information on packaging.
Check for "out of date" and damaged goods	C Gray Assistant Manager	1 hour	Cleared out of date food from shelves and put nearly out of date foods in special offer section.

[END OF INFORMATION SHEETS]

ACKNOWLEDGEMENTS

Information Sheet Question 1A – Article is adapted from "Badger Hysteria Unfounded" taken from The Rowan Tree, May/June 2005 ISSN 1467-1042. Reproduced by permission of CSV Dundee Media Action, Springboard Scotland Trust.

Information Sheet Question 1B – Summarised information and "traffic light" graphic are adapted from the Scottish Natural Heritage 2007, "Know the Code before you go!" leaflet summarising the Scottish Outdoor Access Code ISBN 1 85397 426 9. The code is not a set of rules, rather it gives a set of guidelines for responsible behaviour in the outdoors. Reproduced by kind permission of Scottish Natural Heritage.