

# Examiners' Report/ Principal Examiner Feedback

January 2012

PL Business, Admin & Finance  
(BA207)  
Paper 01

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January 2012

Publications Code DP030234

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## Unit 7 Responding to Change in Business

### Comments on Individual questions

Q7 - was accessible to all learners, but relating to the impact of an increase in the minimum wage on business organisations and not on the employees was a good differentiator.

Q8a - was accessible to all learners but the focus is on the impact on Boots, not on the employees.

Q8b - was accessible to all learners, but having to know ways in which employees could deal with change is a good differentiator.

Q8c - had to make supported judgements of possible negative reactions of employees who may be made redundant.

Q9a was accessible to all learners but they had to identify two different benefits to candidates of using online and mobile technologies from that stated in the passage.

Q9b - had to make an assessment of how developments in communication technologies could be both step and incremental change

Q9c - learners had to make a judgement of the impact of developments in ICT and the positive and negative factors on employees.

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Order Code DP030234 January 2012

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