

**MARK SCHEME for the May/June 2009 question paper
for the guidance of teachers**

7010 COMPUTER STUDIES

7010/01

Paper 1, maximum raw mark 100

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

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- 1 Generally, one mark per valid point.
Two different types of example can gain two marks.
- (a) batch processing**
data collected together
during time period
processed all at once/in one go
ref to JCL
no need for human intervention
done at night/off peak
e.g. cheques, utility billing [2]
- (b) data logging**
automatic capture/sampling/gathering
... and storing/recording of data/readings
data from sensors
devices contain ROM and RAM type memories
e.g. weather conditions, temperature readings in an experiment [2]
- (c) video conferencing**
form of electronic comms using the Internet/WAN/ISDN link
requires webcam/microphone/speakers
image taken by webcam appears on window in participant's monitor
uses video compression software
use of codec (analogue-digital translation)
e.g. meetings that include delegates at different locations [2]
- (d) virtual reality**
computer simulation
in a 3D world
uses special interactive devices such as goggles, data gloves, suits,...
makes user "feel as if they were actually there"
operates in real time
e.g. viewing houses, inside chemical plants, flight simulators, games [2]
- (e) virus**
program/software
which copies itself/replicates
created to corrupt/do damage to files/system/boot sector/data
spread through email attachments/floppy disks/CDs/USB drives [2]

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- 2** Any **three** types of device from:
 bar code reader/scanner
 document scanner
 magnetic stripe reader
 smart card reader
 finger print reader
 retina scanner
 microphone
 digital (video) camera
 OCR
 OMR
 MICR
 RFID reader (radio frequency identification – used in electronic tagging) [3]
- 3 (a)** Any **three** features from:
 file management/delete/copy/save/load files
 memory management
 I/O control
 error messages/handling
 interrupt handling
 user interface
 security issues
 logging on/off
 accounting/user account management
 time slicing
 multi access
 multi-tasking
 JCL/job control
 network management [3]
- (b) (i)** any typical device such as a microwave oven [1]
- (ii)** any **one** reason from:
 has only one set of tasks to perform
 simple input expected (e.g. keypad on front of device)
 simple, never-changing hardware
 would increase development and manufacturing costs [1]
- 4 (a)** signal that temporarily stops execution of a program [1]
- (b)** any **one** from e.g.:
 by a key stroke (e.g. BREAK key)
 by a printer (e.g. out of paper error)
 fault in program when running (e.g. try to divide by zero)
 end of an operation (e.g. end of time slice) [1]
- (c)** handshaking [1]

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- 5 (a)** any **two** points from:
 CAD is computer aided design
 allows engineers and architects to design/model/test new products
 uses special hardware such as hi res large screens, plotters, spaceballs
 makes use of features such as 2D, 3D, wire frames, costing, zoom
 references a library of spare parts
 links into CAM [2]
- (b)** any **two** examples from design of e.g. :
 aerospace
 architecture
 vehicles
 consumer goods
 circuits
 ergonomics
 fashion
 kitchens/bathrooms
 lighting at concerts
 (chemical) plant/factories [2]
- 6** any **three** advantages and **one** disadvantage from e.g.:
 immediate (almost instantaneous) arrival of email in recipient's inbox
 can send attachments
 easy to send out same message to several recipients
 can leave message in recipient's mail box to be read later
 can pick up emails anywhere in the world
 can forward email without retyping it
- hacking is now a possibility/possibility of viruses (...but encryption minimises risk)
 lots of unnecessary messages (e.g. "I'm home!!!")
 unsolicited mail
 some "dodgy" email material
 need computer equipment/Internet connection/email address
 attachments may be too large
 recipient may not be able to open an attachment
 recipient cannot receive original documents
- (NOT reference to costs or less paper used) [4]
- 7** any **four** from:
 hacking into his computer and change/read files
 viruses could be sent
 somebody "tapping into" his WiFi system
 credit card details being stolen
 bogus web sites
 stealing his computer (with security information on hard drive, for example)
 physical eavesdropping in a public place/shoulder surfing
 driving round looking for wi fi access/ WarDriving [4]

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- 8 (a) any **two** from:
 need to re-train
 de-skilling
 possible loss of jobs/redeployment
 loss of social interaction [2]
- (b) any **one** from:
 reduced costs to the company because of e.g. fewer staff/less office space
 can offer 24/7 customer services
 can advertise/offer new services and products automatically
 can recruit staff from anywhere
 standard responses to common queries [1]
- (c) any **two** from:
 24/7 query system
 can see circuit diagrams etc. on screen
 can printout answers to take away/save and view again
 much faster response time (phone often busy,)
 less expensive (overseas phone calls to the company could be costly)
 don't get conflicting advice/get correct response [2]
- 9 (a) any **three** from:
 can animate human movements to give more realism
 e.g. computer can "move" mouth properly to mimic speech
 use of avatars
 faster to produce the required number of frames
takes **many** artists a long time to do the drawings
 tweening speeds up the process
 editing/adjusting animations is easier/faster
 rendering to give more realism
 no need for any film/can store straight to CD/DVD [3]
- (b) There are various ways of completing this calculation, the following is one example:
 number of images needed = $30 \times 25 \times 60 = 45,000$
 memory needed = $45,000 \times 400 \times 1000$ bytes = 18,000,000,000 bytes
 18,000,000 Kbytes
 18,000 Mbytes
 18 Gbytes
 (1 mark for showing a **correct** method of working out plus 1 mark for **correct** answer including units) [2]

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10 any **four** point from:

get information from experts
input data into knowledge base
populate rules base
create inference engine
create human-machine interface/question-answer sessions
test system with “known” problems and solutions
create output screens/format
create/design validation routines [4]

11 (a) (D2) = C2 – B2
(D2) = (C2 – B2) [1]

(b) (D10) = AVERAGE(D2:D9)
(D10) = SUM(D2:D9)/8
(D10) = (D2+D3+D4+D5+D6+D7+D8+D9)/8 [1]

(c) (F10) = MAX(F2:F9) [1]

(d) select D2 and + appears
drag down to D9

OR

select D2 and select copy
select D3 – D9 and select paste

OR

select/highlight D2 down to D9
select Auto/fill down [2]

(e) (D1/D2 to D7/D8/D9)
AND
(E1/E2 to E7/E8/E9)

Note: (D1/D2:E7/E8/E9) is worth 2 marks [2]

(f) any **two** from:
continuous (24/7) monitoring
no need for human operators
can run more experiments
less chance of mistakes
results/graphs will be produced without delay
won't miss any “unusual” data [2]

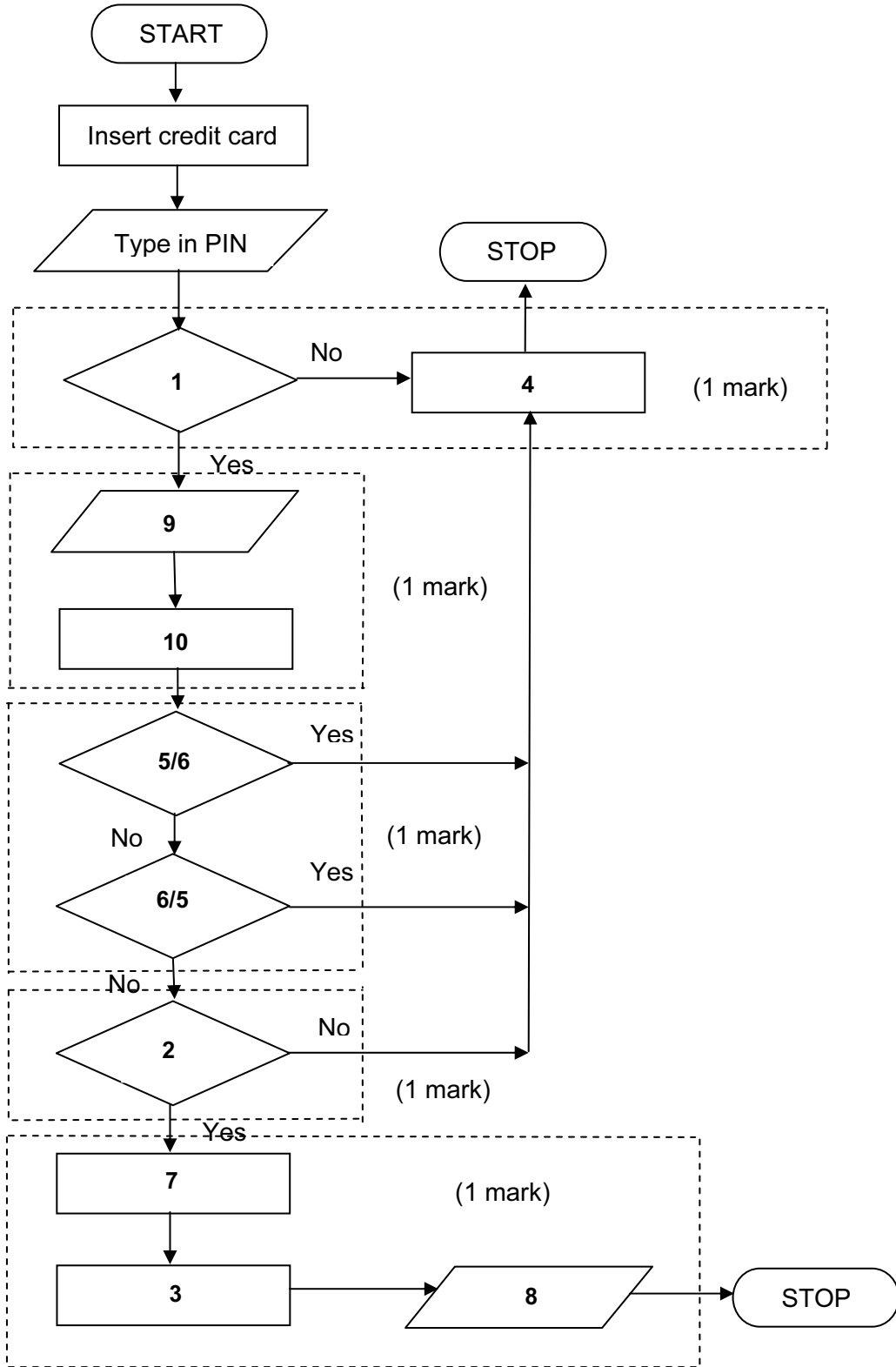
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- 12 (a)** any **two** from e.g.:
- | | | | |
|-----------------------------------|---|--|-----|
| assembling cars etc. | } | consistency of build/repeatability | |
| paint spraying | } | faster in operation than humans | |
| | } | can work without breaks/24-7 | |
| | } | health & safety | |
| bomb disposal | } | no danger to human life | |
| going into dangerous environments | } | equipped with sensors (can pick up data automatically) | |
| | } | | |
| vacuum cleaners/mowers | } | more leisure time for people | [4] |
- (b)** any **two** from:
any task requiring creativity (writing original prose, music, etc.)
any task where logic/rules of programming can't be applied
one off task e.g. complex glass blowing [2]
- 13 (a)** any **two** from:
shopping basket
checkout facility/form for customer details
secure buying when using credit card
“when customers booked X, they also booked Y” facility
search facilities for artist
drop down boxes to choose type of concert/ticket/prices
calendar for dates
(interactive) seating plan
(interactive) map/directions
help facilities
currency conversions
data/sales confirmation by email
saved customer details/customised pages
ability to listen to video clips of previous concerts
recognise customer as soon as they log onto the site
hyperlinks to other sites/navigation buttons
bookmarking [2]
- (b)** email + (attachment)
text message
printable page from web site [1]
- (c) (i)** each barcode/reference number for the concert is different [1]
- (ii)** any **one** from:
link bar code/reference number to customer's credit card
send PIN/id with email to uniquely identify customer
ask customer for proof of identity [1]

- (ii) any **one** from:
 tracking/uniquely identifies baggage/ensures baggage gets to right place
 increased security
 links to passenger/ensures luggage cannot travel without passenger

[1]

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[5]

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17 (a) 5 [1]

(b) (i) Customer Reference

(ii) Specification [2]

(c) any **two** from:

reduces typing errors

uses less memory

faster to type in

quicker to sort

store in one field

easier to validate [2]

(d) Car Description/Car Ordered VW Golf }
 Delivery Date Dec 2008 } New Car Sales
 Specification 21215168 }

Customer Name D Khan }
 Customer Address 19 Main Street } Customer Details
 Trade In Yes }

(1 mark 1 field name **and** contents from New Car Sales table **plus** 1 field name **and** contents from Customer Details table)

List of Extras B D E F J L }
 Cost Price (\$) 21 000 } Car Manufacturer

(1 mark 1 field name **and** contents from Car Manufacturer table) [2]

(e) any **one** advantage from:

later use if customer wants to trade in again in 2 or 3 years' time

can send out new product information

if safety/recall issues from car manufacturers

service/safety check reminders [1]

18 marking points (1 mark per item up to the maximum of 5):

initialise fa, sj and ka to zero

correct loop

inputs (in correct place)

addition of number of flights per airline

any validation checks carried out

calculate percentages

outputs (in correct place and **ONLY** if some evidence of any attempt at processing)

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sample program/algorithm

```

fa = 0; sj = 0; ka = 0;                                } 1 mark
for x = 1 to 400                                     } 1 mark
    input lettercode                                   }
                                                    } 1 mark
    input numbercode                                  }
                                                    }
        if lettercode = "FA" then fa = fa + 1        }
                                                    }
        if lettercode = "SJ" then sj = sj + 1        } 1 mark
                                                    }
        if lettercode = "KA" then ka = ka + 1        }
                                                    }
        else print "error"                             } 1 mark
next x
fapercent = fa/4                                       }
                                                    }
sjpercent = sj/4                                       } 1 mark
                                                    }
kapercent = ka/4                                       }
                                                    }
print fapercent, sjpercent, kapercent                } 1 mark

```

[5]

Sample flowchart:

