

GAUTENG DEPARTMENT OF EDUCATION
SENIOR CERTIFICATE EXAMINATION

FEB / MAR 2006

TRAVEL AND TOURISM SG

TIME: 3 hours

MARKS: 150

INSTRUCTIONS:

- ALL questions are COMPULSORY.
- Questions must be done in the correct order and must be numbered correctly.
- Use the mark allocation as an indication for the length of your answers.
- Remove the **Addenda** and place them next to the questions for easy reference.
- Calculators may be used.

SECTION A
ICONS, POPULAR DESTINATIONS AND ECOTOURISM
QUESTION 1
MAPWORK

- 1.1 Study the map (**ADDENDUM A**) and answer the questions that follow.
- 1.1.1 Identify the icon numbered as **1** and indicate which type of tourist facilities you will find on top of the icon. (3)
- 1.1.2 How could one reach the top of the icon identified in Question 1.1.1? Give all possibilities. (3)
- 1.1.3 An important tourism route, which includes two national parks, is situated in the Western Cape. Name the route as well as the two national parks on the route. (3)
- 1.1.4 Name the world-famous botanical garden in the Western Cape, one of the top fifteen destinations in South Africa. (1)
- 1.1.5 Identify the national park, numbered **2**. (1)
- 1.1.6 Which waterfall, numbered **3**, is on the Orange River? (1)
- 1.1.7 Name the transfrontier park, numbered **4**, situated in the Northern Cape, as well as the country that shares the transfrontier park with South Africa. (2)
- 1.1.8 In August and September, tourists from far and near visit this attraction, numbered **5**, for its floral beauty. Give the name of the attraction as well as the national road travelled to reach it. (2)

1.1.9 In North West, there are two tourist destinations, numbered **6**, the one a world-famous resort, the other a national park. Name them. (2)

1.1.10 Which popular tourist destination and National Park is situated at number **7**, sharing its borders with two provinces? Also name the provinces. (2)

[20]

QUESTION 2
SOUTH AFRICA AND TOURISM

2.1 Match the description in **Column B** with the relevant item listed in **Column A**. Write down the question numbers, (2.1.1 – 2.1.10) and next to each one, only the **letter (A – M)** e.g. 2.1.1 N.

COLUMN A		COLUMN B DESCRIPTION
2.1.1 14 April 2004	A.	Grading scheme on voluntary grounds for guest houses with the emphasis on quality of service
2.1.2 15 May 2004	B.	Replaced the old SATOUR and handles all marketing overseas
2.1.3 NGCS	C.	South Africa is selected to host the World Cup Soccer in 2010.
2.1.4 M. Van Schalkwyk	D.	Together with Madiba as Nobel Prize Winner, member of the World Cup Soccer bid team
2.1.5 SA Tourism	E.	Second democratic election in South Africa, won by the ANC
2.1.6 F.W. de Klerk	F.	New Minister of Environmental Affairs and Tourism
2.1.7 Indaba	G.	Hunters' organisation in South Africa that regulates the hunting industry
2.1.8 Dangerous Six	H.	Annual Tourism Show held in Durban – biggest tourism show in Africa
2.1.9 PHASA	I.	Elephant, rhino, lion, leopard, buffalo and hippo
2.1.10 Popular Waterfronts	J.	The first democratic elections in South Africa
	K.	V & A Waterfront, Knysna, Bloemfontein
	L.	Elephant, lion, rhino, leopard, whale and buffalo
	M.	Nico Malan, Victoria and Albert, Civic

[10]

TOTAL FOR SECTION A: [30]

SECTION B
QUESTION 3

REGIONAL TOURIST MARKETS AND BASIC CALCULATIONS.

Use the information in **Addenda B, C, D, E** and **H** to answer this question.

- 3.1 On which flight will the tourists arrive in Port Elizabeth? (1)
- 3.2 State the flight's departure time from Johannesburg and arrival time in Port Elizabeth. (2)
- 3.3 Name the hotel and its location, at which the couple stayed in Port Elizabeth. (2)
- 3.4 Calculate the cost of their hotel accommodation in Port Elizabeth. (2)
- 3.5 In Port Elizabeth, the couple hired the cheapest available automatic car. Calculate the total hire costs if they took out special full cover insurance, PAI and travelled a total of 800 kms (Disregard Tourism Levy). (6)
- 3.6 Determine the cost of the couple's bus fares from East London to Cape Town. (3)
- 3.7 Give the departure time and arrival time of the couple's bus trip from East London to Cape Town. (2)
- 3.8 Redraw the simplified Tour Planner below in your answer book. Read the tourist information in Addendum H and the itinerary in Addendum B. Select FIVE appropriate activities for the couple to do while in East London and insert them in the appropriate places in the simplified Tour Planner. The remaining blank spaces should be labelled "At Leisure", which will be times when the couple can relax and take it easy. Be careful to select activities that will appeal to this type of tourist. Under Accommodation, insert the name of the hotel they will stay in.

Day	Morning Activity	Afternoon Activity	Evening Activity	Accommodation
Day 5	Drive to E.L.			
Day 6			Bus trip to Cape Town	
Day 7				

(7)

- 3.9 Name the tourist region located between East London and Port Edward. (1)

[26]

QUESTION 4
GLOBAL PERSPECTIVES AND SERVICE EXCELLENCE

4.1 Write a paragraph of about 50 words EACH on TWO of the following international tourist destinations, clearly saying why they are such popular tourist destinations.

- 4.1.1 Hong Kong
- 4.1.2 The Vatican City
- 4.1.3 The Alps

2X4=(8)

4.2 Study the table below. Without redrawing the table, supply the missing information. Write down the question numbers (4.2.1 – 4.2.7) and alongside each, the relevant answer. You may use Addendum G to assist you with the time zones.

COUNTRY	CAPITAL	CURRENCY	TIME ZONE
Botswana	Gabarone	<u>4.2.1</u>	+2
<u>4.2.2</u>	Luanda	<u>New Kwanza</u>	<u>4.2.3</u>
Mauritius	<u>4.2.4</u>	<u>4.2.5</u>	+4
Seychelles	<u>4.2.6</u>	Seychelles Rupee	<u>4.2.7</u>

7X1= (7)

4.3 List the FIVE aspects of service excellence which an employer must observe. Describe which aspect you think is the most important and substantiate your answer.

5x1+3= (8)

4.4 South Africa has been awarded the opportunity of hosting the Soccer World Cup in 2010. Predict the benefits this event will have on the South African economy and community tourism.

(7)

[30]

QUESTION 5
CURRENCY CONVERSION AND TIME ZONES

5.1 Use the table below to answer this question. Show all your calculations. Answers must be to two decimal places and the currency must be clearly indicated.

CURRENCY	VALUE IN SA RANDS
U.S. Dollar	6,56
U.K. Pound	11,79
Euro	8,04
Japanese Yen	0,038

5.1.1 Mary sends a R400,00 gift voucher to her brother in London, by bank transfer. Calculate what that will convert to in the local currency.

(2)

5.1.2 Jack wants to send R850 to his sister in Paris (France). Calculate what that will convert to in the local currency.

(2)

5.2 Refer to the Time Zone map (**ADDENDUM G**) to answer these questions. Show all calculations. Answers must be expressed using the 24-hour clock.

5.2.1 Jill is on a sports tour in Sydney on 14 February when she has a serious injury in a hockey match at 15:00 local time. Her mother in Johannesburg has to be contacted, to give her permission for an urgent operation. Calculate what the time and date will be in Johannesburg.

(3)

5.2.2 A business woman, attending an Aids Conference in New York, has to present her closing statements on 14 July. It is 09:00 and she suddenly realizes that she has forgotten to bring a vital document. Determine if she could phone her office in Cape Town and have them fax it to her, by calculating what the time and date will be in Cape Town.

(3)

[10]

QUESTION 6
TOURISM TERMINOLOGY

6.1 Match **Column A** to **Column B**. Write down only the question numbers (6.1.1 – 6.1.10) beneath one another and the correct letter (**A – L**) from **Column B**, e.g. 6.1.11 M.

COLUMN A		COLUMN B	
6.1.1	English Breakfast	A	A room with one double bed
6.1.2	Continental Breakfast	B	A room with two single beds
6.1.3	Concierge	C	To get off an aircraft
6.1.4	Double room	D	"The keeper of the keys"
6.1.5	Twin room	E	Bed and breakfast room rate
6.1.6	Outbound flight	F	Bed and breakfast establishment
6.1.7	Inbound flight	G	A direct flight
6.1.8	Disembark	H	A non-stop flight
6.1.9	b & b	I	A light cold breakfast
6.1.10	B & B	J	Large breakfast, which includes hot cooked food and cold food
		K	An arriving flight
		L	A departing flight

[10]

**QUESTION 7
TECHNOLOGY**

- 7.1 Describe fully what is understood by a **travel package**. (3)
- 7.2 Name the FIVE pieces of equipment and / or services needed in order to connect to the Internet. (5)
- 7.3 Explain what **Kulula.com** is and why it is unique. (3)
- 7.4 List the THREE functions of major travel industry companies that are connected to a GDS. (3)
- 7.5 In tourism technology:
- 7.5.1 What do the letters **GDS** stand for? (1)
- 7.5.2 What do the letters **CRS** stand for? (1)
- 7.5.3 Is AMADEUS a **GDS** or a **CRS**? (1)

[17]

**QUESTION 8
GRAPHS AND STATISTICS**

- 8.1 Study the statistics below and answer the questions that follow.

DESTINATION OF ALL DOMESTIC TRIPS TO THE WESTERN CAPE

Destination	Types of tourists					
	Holiday %	VFR %	Business %	Health %	Religion %	
West Coast	53,6	40,2	0,6	3,5	2,1	
Winelands	22,4	51,5	5,0	5,7	15,4	
Breede River	51,7	38,4	2,7	0,0	7,2	
Central Karoo	49,5	39,8	5,1	0,0	5,6	
Garden Route	66,0	27,0	2,7	0,8	3,5	
Klein-Karoo	48,0	40,3	4,1	0,8	6,9	
Cape Metropole	27,9	56,4	7,7	3,3	4,6	
Swartland	14,4	65,6	8,0	0,0	11,9	
Olifants River	39,0	51,4	6,3	0,0	3,3	
Overberg	57,7	34,6	1,0	0,5	6,3	
TOTAL	41,1	46,2	5,1	?	5,4	100,0

- 8.1.1 Calculate the value of the ? in the Total row. (1)
- 8.1.2 What type of tourist has undertaken the lowest percentage of trips to the Western Cape? What is the total percentage of trips these tourists undertook to the Western Cape? (2)

- 8.1.3 Using the figures for Business Tourists, name the top THREE destinations in the Western Cape. Arrange them in order from the highest to the lowest, together with their percentages. (3)
- 8.1.4 Identify a single Cape destination that is visited the most by religious tourists and give the percentage in figures. (2)
- 8.1.5 What does the abbreviation **VFR** stand for and which destination was the most popular with them? Why do you think so? (3)
- 8.1.6 Name the famous wine route also named after a students' town. (1)
(It is not named in the table.)
- [12]**

**QUESTION 9
ECOTOURISM**

- 9.1 Trans-frontier parks are a worldwide phenomenon. In South Africa there are four such parks that are shared with our neighbours.

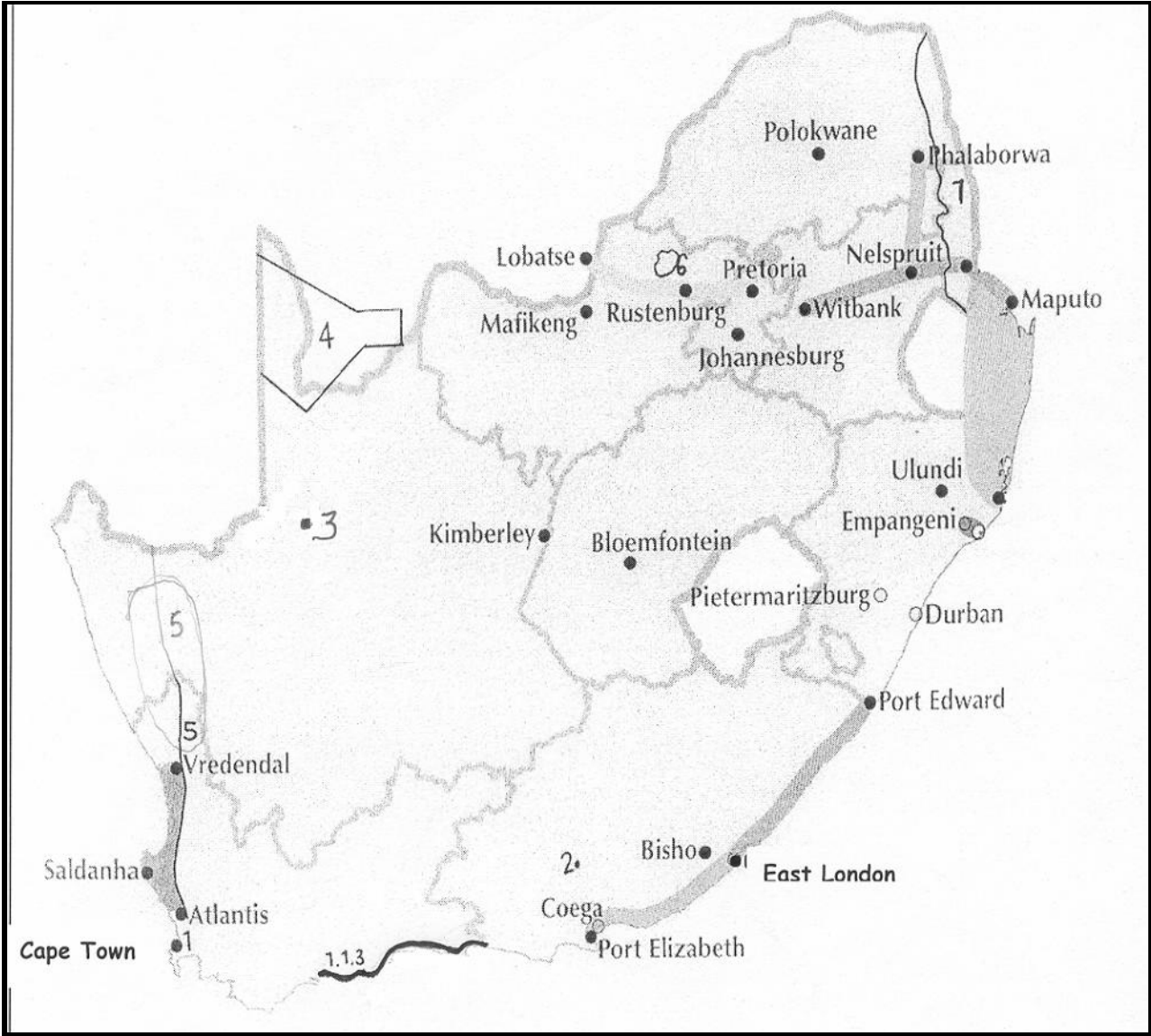
In an essay, evaluate TWO of the four parks, determine whether or not they follow the principles of a successful ecotourism venture with the full involvement of one or more of the four stakeholders. Mention must be made of the correct name of the parks and the countries which share the parks with South Africa.

NOTE: The question will be marked as an essay, but the facts and meaningful evaluation count!
Three marks will be awarded for the correct layout of your essay. **[15]**

TOTAL FOR SECTION B: [120]

TOTAL: 150

ADDENDUM A: MAP



ADDENDUM B

A Seven Day Tour of the Eastern Cape for John and Mary Simmons, an elderly couple from England

Day One Sat 02 May	You will arrive in Port Elizabeth from Johannesburg this morning on SAA's earliest flight into the city and transfer to your hotel on the beachfront. The rest of the morning is at leisure and in the afternoon you will spend time at Bayworld, viewing the dolphins and visiting the snake park. In the evening you will have fun at the Boardwalk, including a visit to the casino.
Day Two Sun 03 May	An exciting all-day trip to the Addo Elephant National Park, featuring game drives, an ethnic lunch and informative talks and video shows is what is in store for you today. The evening is at leisure.
Day Three Monday 04 May	Today your hired car will be delivered to your hotel at 09:00 and is yours to use until you leave East London. You will check out of your hotel and make your way to Grahamstown, home of Rhodes University and the 1820 Settlers Memorial Centre. Explore this charming town and afterwards, enjoy the friendly overnight hospitality of the Cock House.
Day Four Tue 05 May	After a delicious home-cooked breakfast, travel on the R67 to Port Alfred, stopping on the way in Bathurst, the historical settler village. In Port Alfred, you will transfer to the luxurious Halyards Hotel on the marina. Take time to explore this laid-back coastal town and relax in its friendly environment. An evening stroll along the beach is a definite must.
Day Five Wed 06 May	Check out at around 09:00 and take the R72 coastal road to East London. The day is at leisure. You will overnight in East London.
Day Six Thu 07 May	The day is at leisure. You will overnight in East London.
Day Seven Fri 08 May	The day is at leisure until 12:00. You will then return your rental car and the afternoon will be at leisure. In the late afternoon you will board the overnight Greyhound bus for Cape Town.

ADDENDUM C



South African rates effective 01 May 2003



Car Rental

Car Rental

		Radio/Tape	Automatic	Power steering	Airconditioned	DAILY RATES Time & km per day		LEISURE RATES Non Discountable						EXCESS WAIVERS				
						DISCOUNTABLE	NON-DISCOUNTABLE	MIN 5 DAYS PER DAY 150kms free per day	FAIR AWAY RUM (Min 7 Days) Inc 150kms free per day and CDW, TLW & PAI	FAIR AWAY RUM (Min 7 Days) Inc 150kms free per day and SCDW, STLW & PAI	WEEKEND PER DAY (Min 2 days) inc CDW, TLW & PAI	WEEKEND PER DAY (Min 2 days) inc SCDW, STLW & PAI	CDW per day	SCDW per day	TLW per day	STLW per day	EXCESS	
X† (XGMR)	smart	✓	✓	✓	✓	N/A	R135 + R2.00c per km *	R135 *	R231 *	R298 *	R231 *	R298 *	R50	R83	R25	R59	R8 000	
S (XCMN)	Citi Chico 1.3 /similar.	✓				N/A	R65 + R1.10c per km	R170	R176	R242	R99 *	R149 *	R47	R80	R24	R57	R4 250	
A (ECMN)	Tazz 1.3 /similar.	✓				R118 + R1.32c per km	N/A	R182	R193	R259	R109 *	R159 *	R48	R81	R24	R55	R5 500	
B (CCMR)	Corolla 1.6, Almera 1.6 /similar.	✓	✓	✓	✓	R165 + R1.74c per km	N/A	R295	R281	R348	R149 *	R199 *	R50	R83	R25	R59	R8 000	
C (ICAR)	Corolla 1.6, Almera 1.6 /similar.	✓	✓	✓	✓	R237 + R2.75c per km	N/A	R409	R366	R434	R169 *	R219 *	R52	R86	R26	R60	R8 500	
D (SCAR)	Jetta /similar.	✓	✓	✓	✓	R293 + R3.27c per km	N/A	R451	R480	R562	N/A	N/A	R64	R101	R32	R77	R9 750	
E (XVMR)	Toyota Corolla 2.4 /similar.	✓	✓	✓	✓	N/A	R225 + R2.41c per km	R450	R437	R518	N/A	N/A	R63	R100	R32	R76	R9 500	
F‡ (POMR)	BMW 318i, Audi A4 /similar.	✓	✓	✓	✓	R307 + R3.20c per km	N/A	R471	R468	R549	N/A	N/A	R63	R100	R32	R76	R15 500	
G§ (PCAR)	Mercedes C180 /similar.	✓	✓	✓	✓	R354 + R3.78c per km	N/A	R595	R548	R656	N/A	N/A	R66	R104	R34	R104	R15 250	
V (PVAR)	Chrysler Grand Voyager 3.3 SELWB	✓	✓	✓	✓	N/A	R462 + R4.15c per km	R837	R723	R857	N/A	N/A	R67	R124	R44	R121	R15 500	
M† (LCAR)	Mercedes E240 /similar.	✓	✓	✓	✓	R583 + R4.18c per km	N/A	R825	N/A	N/A	N/A	N/A	R80	R123	R47	R123	R25 750	

* Includes 350kms free per day

† Only available in Johannesburg, Cape Town and Durban

§ Not available in George or Plettenberg Bay

Please quote rate code GS1 when making a booking.

Notes

- Rates are valid in South Africa only.
- Rates are quoted per day or per week
- Rates are subject to change without notice. Rates correct at time of going to press. Please confirm the rate when making a reservation.
- Groups X, S and A are available for cash rental.
- LEISURE RATES — Additional kilometres are charged at standard kilometre rates.
- WEEKEND RATES — Rates applicable from 13h00 Thursday to 09h00 Monday. Minimum 2 days. The weekend rate includes Airport Surcharge, Tourism Levy and Services Fee. In the event of accident, write-off or theft, the excess payable is R1 250.00.
- Please refer to our current Information brochure for full rental and insurance waiver conditions.
- NAMIBIA, BOTSWANA AND MOZAMBIQUE RATES AVAILABLE BY PHONING THE RESERVATIONS NUMBER BELOW.

Rates include

✓ VAT

Rates exclude

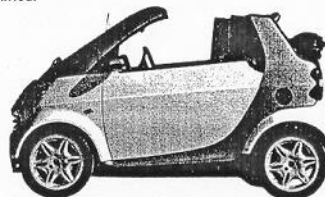
- ✗ Services Fee of R15.00 (except for Weekend Rates).
- ✗ 1% Tourism levy (except for Weekend Rates).
- ✗ Airport Surcharge (except for Weekend Rates).

IMPORTANT NUMBERS

RESERVATIONS: 0861 01 66 22
IF CALLING FROM OUTSIDE SA: (27-11) 392-3929
GDS ACCESS CODE: ZD
E-MAIL: reservations@budget.co.za
WEBSITE: www.budget.co.za

Excess Waivers

- An administration fee of R250 will be charged on all insurance claims. This includes claims where customers have taken out Super Collision Damage Waiver and Super Theft Loss Waiver.
- PERSONAL ACCIDENT INSURANCE — R 11.00 per day, regardless of car category. PAI includes MRI, a 24 hour service rendering ambulance transportation by ground or air in the event of a medical emergency.
- A R10.00 surcharge will be levied per day in the event of a co-driver being nominated. In the event of an accident occurring, theft, loss, hijacking or damage being caused where no co-driver has been nominated, the hire: will be responsible for the full value of the loss.
- The excess as listed under "Excess Waivers" is payable in the event of accident, write-off or theft, regardless of whether TLW, CDW or both are taken.
- Super Collision Damage Waiver (SCDW) and Super Theft Loss Waiver (STLW). — When accepting the SCDW and/or STLW, the hirer is no longer liable for any excess payment provided that the hirer is not in breach of any provision of the rental agreement. SCDW and STLW may only be purchased when the vehicle remains within the borders of South Africa.



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ADDENDUM D




	SGL	DBL
InterContinental Sandton Sun & Towers Johannesburg - Sun	980.00	490.00
- Towers	1180.00	590.00
InterContinental Palazzo Johannesburg Montecasino	1080.00	540.00
InterContinental Airport Sun Johannesburg	1500.00	875.00
InterContinental Malelane Sun Kruger National Park (B&B)	1125.00	562.50



	SGL	DBL
Beverly Hills Sun (B&B)	1300.00	650.00
Cullinan Hotel	1064.00	532.00
Hemingways Hotel (East London)	494.00	247.00
Emnotweni Sun (Nelspruit)	499.00	249.50
Ridge Hotel (Witbank)	399.00	199.50



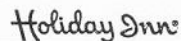
	SGL	DBL
Riverside Sun (B&B)	540.00	270.00
Sabi River Sun (B&B)	698.00	349.00
Drakensberg Sun (D,B&B Mon-Thu)	795.00	397.50
(D,B&B Fri-Sun)	895.00	447.50
Umhlanga Sands (B&B)	572.00	286.00
Cabana Beach (B&B)	572.00	286.00
Breakers (B&B)	572.00	286.00
Beacon Island (B&B)	902.00	451.00

• Kids under 18 sharing parents room stay free / Not available for groups / Minimum 2 night stay / Certain hotels and resorts may not be available over peak holiday periods / Cullinan Hotels only available Friday, Saturday and Sunday / Must be fully prepaid / Standard Southern Sun children's policies apply / Excludes 1% levy. Seasonal surcharges apply over peak periods.

Weekender Plus



	SGL	DBL
Johannesburg - Sandton	575.00	287.50



	SGL	DBL
Johannesburg International Airport	668.00	334.00
Johannesburg Sandton, Katherine Street	516.00	258.00
Pretoria	492.00	246.00
Durban - Elangeni	594.00	297.00
Cape Town	629.00	314.50
Cape Town - Waterfront	672.00	336.00



	SGL	DBL
INCLUDES BREAKFAST		
Pretoria	319.00	174.50
Eastgate	369.00	199.50
Nelspruit	369.00	199.50
Cape Town, Century City	399.00	214.50



	SGL	DBL
Bloemfontein	448.00	224.00
Cape Town: De Waal	494.00	247.00
Eastern Boulevard	448.00	224.00
Newlands	494.00	247.00
Durban: Marine Parade	494.00	247.00
North Beach	494.00	247.00
South Beach	399.00	199.50
East London	478.00	239.00
Johannesburg: Johannesburg International Airport	494.00	247.00
Milpark	390.00	195.00
Eastgate	494.00	247.00
Kimberley	398.00	199.00
Port Elizabeth Kings Beach	424.00	212.00
Polokwane	390.00	195.00
Pretoria: Hatfield	494.00	247.00
Sandton: Sandton	494.00	247.00
Sandton City	522.00	261.00
Morningside	424.00	212.00
Umtata	478.00	239.00
Umtata	448.00	224.00

General Conditions

- Weekender Plus is only valid for a Friday, Saturday and Sunday night.
- Minimum 2 night stay.
- Rates quoted are Single (SGL) or "Per Person Per Night Sharing" (DBL)
- Not available for groups or conferences.
- Subject to availability. Excludes 1% levy.
- Seasonal surcharges apply over peak periods
- Rates are subject to change without prior notification

Kids stay & eat free! Children under 18 (max 2) stay free when sharing parents' room (when family room available) and eat free when accompanied by their parents at all Holiday Inn & Crowne Plaza hotels.

CALL CENTRAL RESERVATIONS (011) 482-3500

ACCESS SOUTHERN SUN GROUP VIA GALILEO ON CODE: H O D S U



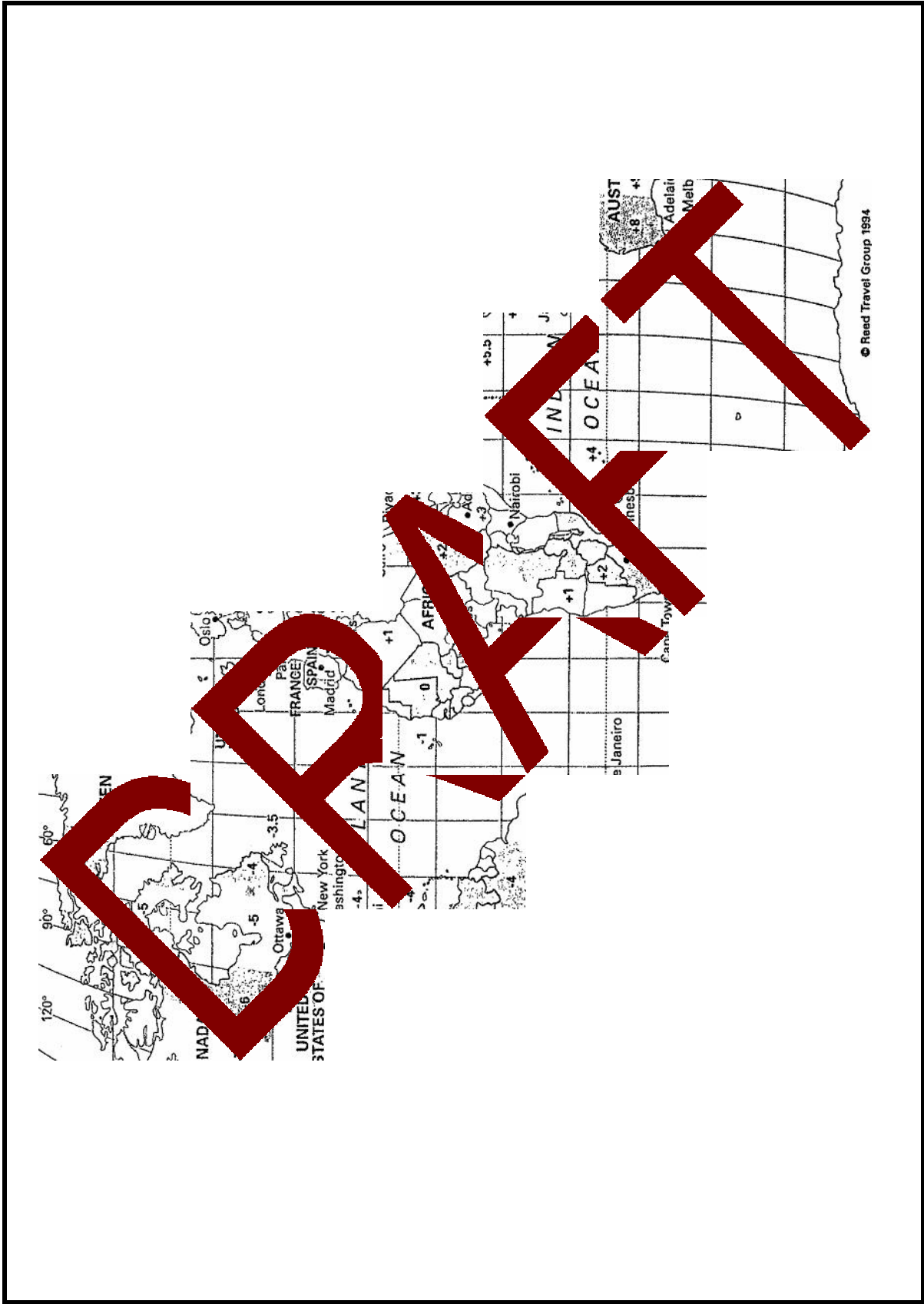
ADDENDUM E

South African Flight Schedule

Freq.	Depart	Arrive	Flight(s)	Stp/Via	Freq.	Depart	Arrive	Flight(s)	Stp/Via
FROM Johannesburg (Cont'd)					FROM Johannesburg (Cont'd)				
TO: Paderborn					TO: Raleigh/Durham				
BLY	2010	0835+1	SA280/SA7528+	FRA	357	1710	1156+1	SA209/SA7071+	ATL
TO: Paris					TO: Redfe				
6	0815	1915 C	SA270*	NONSTOP	X356	1020	2359	SA205/SA7866+	GRU
247	2000	0700 C+1	SA272	NONSTOP	Above Flt Arrives 22:59 EM 12 October				
TO: Perth					TO: Richards Bay				
X15	1635	0805+1	SA280	NONSTOP	X67	0600	0730	SA1601*	NONSTOP
1	1710	0805+1	SA7709+	NONSTOP	6	0835	1005	SA1613+	NONSTOP
X246	1755	0855+1	SA280	NONSTOP	X67	0950	1120	SA1603*	NONSTOP
TO: Phalaborwa					TO: Rio De Janeiro				
X67	0640	0750	SA8028+	NONSTOP	X67	1350	1520	SA1605*	NONSTOP
X7	1040	1150	SA8024+	NONSTOP	X6	1630	1800	SA1607*	NONSTOP
X6	1615	1725	SA8026*	NONSTOP	TO: Rome				
TO: Philadelphia					TO: St. Louis				
357	1710	1136+1	SA209/SA7065+	ATL	357	1710	1212+1	SA209/SA7081+	ATL
35	1715	1137+1	SA209/SA7065+	ATL	35	1715	1209+1	SA209/SA7081+	ATL
X357	2010	1136+1	SA211/SA7065+	ATL	X357	2010	1212+1	SA211/SA7081+	ATL
DLY	2020	1136+1	SA211/SA7065+	ATL	DLY	2020	1212+1	SA211/SA7081+	ATL
24	2025	1137+1	SA211/SA7065+	ATL	24	2025	1209+1	SA211/SA7081+	ATL
TO: Phoenix					TO: Salt Lake City				
357	1710	1118+1	SA209/SA7067+	ATL	357	1710	1222+1	SA209/SA7079*	ATL
35	1715	11356+1	SA209/SA7067+	ATL	35	1715	1221+1	SA209/SA7079*	ATL
X357	2010	1118+1	SA211/SA7067+	ATL	X357	2010	1222+1	SA211/SA7079*	ATL
DLY	2020	1218+1	SA211/SA7067+	ATL	DLY	2020	1222+1	SA211/SA7079*	ATL
24	2025	11356+1	SA211/SA7067+	ATL	24	2025	1221+1	SA211/SA7079*	ATL
TO: Pietermaritzburg					TO: Salzburg				
X67	0630	0750	SA8032+	NONSTOP	DLY	1915	0920+1	SA260/LH6424+	FRA
X67	0835	0955	SA8034+	NONSTOP	DLY	2000	0945+1	SA274/LX1530	ZRH
X6	1000	1120	SA8036+	NONSTOP	Above Flt Ops X247 EM 3 May				
DLY	1400	1520	SA8038+	NONSTOP	X247	2105	0945+1	SA274/LX1530	ZRH
X67	1550	1710	SA8040+	NONSTOP	TO: San Diego				
X6	1745	1905	SA8042+	NONSTOP	357	1710	1208+1	SA209/SA7073+	ATL
57	1850	2010	SA8044+	NONSTOP	35	1715	1207+1	SA209/SA7073+	ATL
TO: Pietersburg					TO: San Francisco				
X67	0720	0520	SA8100+	NONSTOP	X357	2010	1208+1	SA211/SA7073+	ATL
DLY	1250	1350	SA8102+	NONSTOP	DLY	2020	1208+1	SA211/SA7073+	ATL
X6	1705	1805	SA8104+	NONSTOP	24	2025	1207+1	SA211/SA7073+	ATL
TO: Pittsburgh					TO: Sao Paulo				
357	1710	1241+1	SA209/SA7069+	ATL	X356	1020	1520G	SA205	NONSTOP
35	1715	1245+1	SA209/SA7069+	ATL	5	1020	1540G	SA3205	NONSTOP
X357	2010	1241+1	SA211/SA7069+	ATL	X356	1020	1540G	SA205	NONSTOP
DLY	2020	1241+1	SA211/SA7069+	ATL	TO: Seattle				
24	2025	1245+1	SA211/SA7069+	ATL	TO: Tokyo				
TO: Plettenberg Bay					TO: Tokyo				
6	0730	1010	SA8170+	NONSTOP	TO: Tokyo				
X6	1015	1255	SA8172+	NONSTOP	TO: Tokyo				
6	1330	1610	SA8174+	NONSTOP	TO: Tokyo				
TO: Port Elizabeth					TO: Tokyo				
X67	0605	0745	SA401	NONSTOP	TO: Tokyo				
DLY	0915	1055	SA405	NONSTOP	TO: Tokyo				
X67	1020	1200	SA411	NONSTOP	TO: Tokyo				
67	1145	1325	SA413	NONSTOP	TO: Tokyo				
X67	1400	1540	SA417	NONSTOP	TO: Tokyo				
DLY	1530	1710	SA419	NONSTOP	TO: Tokyo				
X6	1700	1840	SA421	NONSTOP	TO: Tokyo				
6	1700	1935	SA481	1 STOP	TO: Tokyo				
X6	1910	2050	SA425	NONSTOP	TO: Tokyo				
TO: Porto Alegre					TO: Tokyo				
5	1020	2200	SA3205/RG2319	GRU	TO: Tokyo				
X356	1020	2200	SA205/SA7858+	GRU	TO: Tokyo				
TO: Prague					TO: Tokyo				
DLY	1915	0915+1	SA260/LH3266	FRA	TO: Tokyo				
DLY	2000	0915+1	SA274/LX4080+	ZRH	TO: Tokyo				
Above Flt Ops X247 EM 3 May					TO: Tokyo				
X247	2105	0915+1	SA274/LX4080+	ZRH	TO: Tokyo				
467	2135	1055+1	SA226/BA854	LHR	TO: Tokyo				

X-Except 1-Mon 2-Tue 3-Wed 4-Thu 5-Fri 6-Sat 7-Sun DLY-Daily 127

ADDENDUM G: WORLD TIME ZONE MAP



This map provides only a general guide to Time Zones throughout the world. For individual country details, please refer to the information under local time in the main section of the guide.

ADDENDUM H

OUTINGS FOR THE WHOLE FAMILY

Queens Park Zoo & Gardens:

Beaconsfield Road.
 Tel: 043 722 1171
 Farmyard Zoo. "Smartie Train" (at limited times).
 Open daily 09H00 – 17h00
 Experience night walks & Pony rides
 (between 10h00 and 15h00 for children)

Aquarium:

Esplanade.
 Tel: 043 705 2637
 Open 09:00 to 17h00: Seal Show – Twice
 daily at 11:30 am & 3:30 pm. Performances
 are only 10 minutes
 Feeding times: 10:30am & 3pm.
 Walk on the Whale Deck.

Tilty Hill To uch Farm:

Tel: 043 730 7177
 Baden Powell Drive, Horsehoe Valley, in
 the lush Horsehoe Valley on the Nahoon River –
 Tea Garden – Closed on weekends,
 Christmas and New Year –
 Entrance fee R6. Horse riding and trails
 Also organised. Also cater for Children's
 parties or order a picnic basket.

Orient Beach Compled & Water Sport Mecca:

Tel: 043 705 2538
 EL Beachfront – Pay beach and kiddies
 pools and water sport mecca. Stroll along
 The Orient Pier and Water Tube (open in summer
 months). Bring your jet ski or wave
 ski to surf the waves.

Water World & Fun Park:

Tel: 043 748 4265 / 084 513 87 78
 On the West Bank – Super tube, speed
 slides, river rides, braai areas, kids play
 park, shaded lawn. Operating from
 September school holidays till end of Easter
 holidays

Thornvalley Python Park:

Tel: 043 730 7276 – Glendene Farm, N6
 Road to Stutterheim, 11, 5km from Beacon
 Bay and 19 kms from EL City Centre –
 restaurant and Bar. Duck pond and bass
 fishing, pony rides, children's 4 wheeler
 rides, python display, crocodiles and
 ostriches, lots of animals, children's
 playground, trails etc. Also cater for
 children's parties.

East Coast Jikeleza:

Take a drive to the areas latest tourism route
 on the East Coast Resorts Road, Schaffli
 Road, and see what is on offer.

Kidd's Beach:

Visit this developing coastal resort and be
 sure to stop off at the Villa ge Art, Breezy
 Ridge Rd, to view the art made by local
 people.

Whale Watching

Whale Deck on the Esplanade situated at
 the Aquarium

GAME VIEWING

Inkwenkwezi Private Game Reserve:

Part of the East Coast Jikeleza. Reservations
 Tel: 043 734 3234 Web site:
www.inkwenkwezi.co.za Game drives,
 Restaurant and conferencing,
 accommodation in bush camps.

Mpongo Park Private Game Reserve:

on the N6: Tel: 043 7429001 / 2. Game
 drives, restaurant and conferencing,
 accommodation in the Lodge.

Mato la Private Game Reserve

(Near Komga - 80km from East London).
 Contact Nico on 083 275 3692. Self-
 catering accommodation.

Contact the Eastern Cape Tourism Board

Tel: 040:6352115 for other Game Reserve
 Experiences.

NIGHT CLUBS:

Club 9:30 Nite Club/Sports Bar:

Western Park Shopping Centre
 Tel: 043 726 6302

Numbers Disco:

Dance the night away at Numbers, The
 Hub, Beacon Bay
 Tel: 043 748 4425

Buccaneers Sports Pub:

Marina Glen, EL Esplanade.
 Tel: 043 743 5171

WATCH A MOVIE:

Ster-Kinekor - Vincent Park Shopping

Centre: Tel: 043 726 8122

Nu Metro - Beacon Bay retail Park:

Tel: 043 748 3884 / 94

Nu Metro - Hemingways Casino

FURTHER SUGGESTIONS:

Hemingways Casino Complex:

Two Rivers Drive off Western Avenue.
 While mom and dad gamble, the children
 can be entertained in the crèche, Magic
 Company games, climbing wall, adventure
 Golf or a movie. Family restaurants on site.

Laser Games at Zone 4 Laser Games.

Orient Mall, Currie St - Tel: 043 743 9002

Ten Pin Bowling at Bowling East London,

Commercial Road, EL
 Tel: 043 722 0422

Tumbleland, Devereux Centre, EL is a must

for the young children
 Tel: 043 727 1162