

**GAUTENG DEPARTMENT OF EDUCATION  
SENIOR CERTIFICATE EXAMINATION**

**TRAVEL AND TOURISM SG**

**Possible Answers / Moontlike Antwoorde  
Feb / Mar / Maart 2006**

**SECTION A  
QUESTION 1  
POPULAR DESTINATIONS**

- |  |             |
|--|-------------|
| 1.1.1 Table Mountain, shop with restaurant, look-out posts with telescopes | (3)         |
| 1.1.2 Cable car, mountain climbing, hiking trails                          | (3)         |
| 1.1.3 Garden Route, Tsitsikamma Nat. Park, The Wilderness                  | (3)         |
| 1.1.4 Kirstenbosch   | (1)         |
| 1.1.5 Addo Elephant Park   | (1)         |
| 1.1.6 Augrabies Waterfalls   | (1)         |
| 1.1.7 Kgalagadi Transfrontier Park/Botswana                                | (2)         |
| 1.1.8 Namaqualand/Wild flowers Floral Kingdom/Route, N7                    | (2)         |
| 1.1.9 Sun City, Pilanesberg National Park                                  | (2)         |
| 1.1.10 Kruger National Park, v Mpumalanga, Limpopov                        | (2)         |
|  | <b>(20)</b> |

**QUESTION 2  
TOURISM IN S.A.**

- |          |             |
|----------|-------------|
| 2.1.1 E  |             |
| 2.1.2 C  |             |
| 2.1.3 A  |             |
| 2.1.4 F  |             |
| 2.1.5 B  |             |
| 2.1.6 D  |             |
| 2.1.7 H  |             |
| 2.1.8 I  |             |
| 2.1.9 G  |             |
| 2.1.10 K | <b>(10)</b> |

**TOTAL FOR SECTION A: [30]**

SECTION B  
QUESTION 3

- 3.1 SA 405 (1)
- 3.2 Depart – 9:15  
Arrive – 10:55 (2)
- 3.3 Holiday Inn Garden Court, King's Beach (2)
- 3.4  $R\ 212 \times 2v \times 2 = R848v$  (2)
- 3.5 Group C  
 Hire =  $R409 \times 5\ \text{days} = R2\ 045,00v$   
 kms =  $800 - (150 \times 5) \times R\ 2,75 = R\ 137,50v$   
 SCDW =  $R\ 86 \times 5\ \text{days} = R\ 430,00v$   
 STLW =  $R\ 60 \times 5\ \text{days} = R\ 300,00v$   
 PAI =  $R\ 11 \times 5\ \text{days} = R\ 55,00v$   
**TOTAL** **R2 967,50v** (6)
- 3.6  $R\ 260 \times 2 = R\ 520$  (3)
- 3.7 Depart 16:55, arrive 09:45. (2)
- 3.8 There are many options available, so this will have to be thoroughly discussed during the marking memorandum session.  
**Accommodation:** There are two possibilities, Hemingways Hotel or Holiday Inn Garden Court. Either one is acceptable.  
**Activities:** Of the activities presented, many are totally inappropriate. Some are for children (the touch farms, for instance) and some for the young and/or adventurous. The list below gives appropriate day-time activities and appropriate night-time activities from which they could choose. Only 5 are needed and the other two spaces will be filled with At Leisure. Note that there should be only one At Leisure in a day, as they have been taught.  
**Strictly speaking:** Because they have handed back their car at 12:00, their last afternoon must be well thought out as the activity must be within walking distance of their hotel. If they are staying at Hemingways, then the only activity they could do is the Casino or Movie there. If they stay at the Holiday Inn, then Aquarium and Whale Watching is about all they can do. However, that assumes that the candidates know where the hotels are situated, and I doubt if many, or any, will know that, so to be fair to everyone, accept any reasonable activity.

<b>Day-Time</b>	<b>Night-Time</b>
Queen's Park Zoo & Gardens	Watch a movie at any of the 3 venues
Aquarium	Himmingways Casino
East Coast Jikeleza	Game drive at one of the Game
<b>Reserves</b>	
Kidd's Beach	
Whale Watching	
Inkwenkwezi Private Game Reserve	
Mpongo Park Private Game Reserve	
Matola Private Game Reserve	
Ten Pin Bowling	

If a candidate puts in a night-time game drive at one of the Game Reserves, it should be accepted. However, that should be the only activity allowed for the venue, otherwise some candidates could have the tourists spending the entire day, all three sessions, at the Game Reserve!

(7)

**(26)**

#### QUESTION 4

- 4.1 4.1.1 Hong Kong is one of the few places in the world where you don't pay tax or duty on the goods you buy. v This is what makes it a shoppers' paradise: all goods are much cheaper there than nearly anywhere else. v Hong Kong has the edge over its competitors in its location. It is situated on the coast of Chinav and is the gateway to that fascinating country. Hong Kong itself is a colourful and vibrant city with some remarkable buildings and popular tourist attractions. v It is shopping, however, which draws most people, especially those who are looking for bargains in products of a technological naturev (computers, cameras, sound and video equipment, etc.) and high-priced designer goods, like clothing, watches and jewellery.  
(Any 4)
- 4.1.2 The Vatican City, situated in Rome, is the world's smallest independent state, measuring only 0,44 km<sup>2</sup> in area, with about 1 000 permanent residents. It is the world centre for the Roman Catholic religion and its ruler is the Pope. v There has been a Pope for nearly 2 000 years, since the time of St. Peter, who was the first Pope. St. Peter's cathedral (designed by, among others, Michelangelo and Leonardo da Vinci) is the largest and most important cathedral in the Christian world. v It is visited yearly by millions of religious tourists (pilgrims). v During the Renaissance, Roman Catholics believed that a gift to the Church would pardon them of their sins. Consequently, many wealthy sinners gave priceless works of art, which are kept in the Vatican City. Many tourists visit the Sistine Chapel, v just to see the famous works of art stored there. The ceiling of the Sistine Chapel features Michelangelo's incredibly beautiful paintings. v They cover nearly one square kilometre and took four and a half years to complete.  
(Any 4)

4.1.3 This is the name given to the range of mountains in central Europe which covers Switzerland and Lichtenstein and spills over into France, Italy, Austria and Germany. v It is a very popular tourist destination during winter, when snow skiing is possible. v There are resorts which cater for all tastes and pockets, from the very exclusive and expensive, to the very popular and affordable. Because the resorts depend on the snow, the weather plays an important role in the success of the Alps as a tourist destination. In the years when there is little or no snow, the resorts suffer greatly. There are not many other parts of the world which are as famous as the Alps for winter sports and holidays. v The ones that have sprung up in other parts of the world, are, in fact, mere copies of Alpine resorts!  
(Answers will vary) Any 2x4= (8)

4.2.1 Pula

4.2.2 Angola

4.2.3 +1

4.2.4 Port Louis

4.2.5 Mauritius Rupee

4.2.6 Victoria

4.2.7 +4 (7)

- 4.3 A. Correct Selection  
B. Correct Training  
C. Correct Supervision  
D. Incentives for good service  
E. Cooperation with the unions

Choose either Correct Selection – candidate must have suitable personality and education for the job.

**OR**

Correct Training – even the most suitable candidate must still be correctly trained in the ways of that company, and given guidance on how to cope with the various problems he/she may encounter on the job. (8)

- 4.4 Job opportunities: multiplier effect  
Foreign investment  
Funds for conservation  
Valuable foreign exchange (7)

**(30)**

## QUESTION 5

- 5.1.1 Pound = 11,79  
 $R\ 400 \div 11,79$   
 = £ 33,927  
 = £ 33,93 (2)
- 5.1.2 Euro = 8,04  
 $R\ 850 \div 8,04$   
 = 105,721  
 = € 105,72 (2)
- 5.2.1 SYD = +10 +1 (DST) = 11  
 JHB = +2  
 Difference = 9 hours  
 Subtract 9 hours difference from 15:00 = 06:00 on 14 February, same day (3)
- 5.2.2 NYC = -5 (+1 hour DST) = -4  
 C.T. = +2  
 Difference = 6 hours  
 Add 6 hours difference to 09:00 = 15:00 on 14 July (same day) so she will be able to contact her office and get the info faxed. (3)
- (10)**

## QUESTION 6

- 6.1.1 J  
 6.1.2 I  
 6.1.3 D  
 6.1.4 A  
 6.1.5 B  
 6.1.6 L  
 6.1.7 K  
 6.1.8 C  
 6.1.9 E  
 6.1.10 F (10)

## QUESTION 7

- 7.1 A travel package is an all-in-one travel arrangement.  
 The transport and accommodation, and entertainment, are sold as a unit. (3)
- 7.2 A computer  
 A modem  
 A phone line  
 An ISP (Internet Service Provider)/Subscription  
 An Internet Browser (5)
- 7.3 Kulula.com is a “no-frills” airline./service provider  
 Kulula does not sell through retailers. One mostly makes reservations and purchases tickets by logging onto its website. (3)

7.4	Sales Marketing Information	(3)
7.5.1	Global Distribution System	(1)
7.5.2	Central Reservation System	(1)
7.5.3	It is a GDS.	(1)
		<b>(17)</b>

### QUESTION 8 GRAPHS AND STATISTICS

8.1.1	2,2.	(1)
8.1.2	Health Tourists, 2,2%	(2)
8.1.3	Swartland, 8,0% Cape Metropole 7,7% Olifants River 6,3%	(3)
8.1.4	Holiday Tourists to the Garden Route	(2)
8.1.5	Visiting friends and relatives Swartland Boer district – family is important, they are hospitable, etc.	(3)
8.1.6	Stellenbosch Wine Route	(1)
		<b>(12)</b>

### QUESTION 9 ECOTOURISM

Choose any two parks.

#### **FACTS: KGALAGADI**

S.A. and Botswana (Gemsbok, Kalahari Gemsbok, Mabuasehube)

Migration of wildlife

Ecosystems free of human interruption

Wildlife and plants are common

Eco-routes with 4x4

Local community: Khoisan, Khomani San and Mier

#### **AIS-AIS RICHTERSVELD**

S.A. and Namibia (Richtersveld, Fish River Canyon, Ais-Ais Hot Springs)

Conservation area with desert, mountains, Orange River, coastline

Community based, natural resources, management programmes

Plant species, wildlife species, archeological sites

Cultural tours

**MALOTI DRAKENSBERG**

S.A. and Lesotho (uKhahlamba Drakensberg, Sehlaba-Thebe)

Mountain area, archeological resources, rock paintings, cultural treasures

Conservation and community development

Plant-and-wildlife diversity

Unique habitat: endemic species

Community forums for tourism development: communication

Lesotho Committee for Ecotourist Development – goalsetting

**GREAT LIMPOPO**

S.A., Mozambique, Zimbabwe (Limpopo N.P., Kruger N.P., Gonarezhou)

Communities: Xai-Xai, Manjini, Malipati, Sengwe, Makuleke

Lebombo mountains, rivers, savannah, plateau

5 Types of vegetation, wildlife, plant species

Stoneage artifacts, Iron Age implements

Wildlife restored – Elephants

Community development programmes – tourism management programmes (15)

(\* –3 if not in the correct layout)

( –Stakeholders are underlined)

**TOTAL: 150**