

GAUTENG DEPARTMENT OF EDUCATION

SENIOR CERTIFICATE EXAMINATION

TRAVEL AND TOURISM SG

POSSIBLE ANSWERS OCT / NOV 2006SECTION A
RECALL OF LEARNED KNOWLEDGEQUESTION 1
GENERAL

| | | | | |
|-----|-------|---|-------------------------------------|------------|
| 1.1 | 1.1.1 | v | False, Boarding pass | (2) |
| | 1.1.2 | v | True | (1) |
| | 1.1.3 | | Falsev, USA Dollarv / Euro / Dollar | (2) |
| 1.2 | B. | | | (2) |
| | | | | (7) |

QUESTION 2

| | | | | |
|-----|-------|--|---|------------|
| 2.1 | 2.1.1 | | Greenwich Meridian / Universal timeline or time co-ordinate / UTC | (1) |
| | 2.1.2 | | Greenwich Mean Time / Universal time / UT / Standard time | (1) |
| | 2.1.3 | | International date line / IDL | (1) |
| 2.2 | 2.2.1 | | Namibia | (1) |
| | 2.2.2 | | Botswana | (1) |
| | 2.2.3 | | Lesotho | (1) |
| | 2.2.4 | | Swaziland | (1) |
| | 2.2.5 | | Zimbabwe | (1) |
| | | | | (8) |

QUESTION 3
INTERNATIONAL TOURIST DESTINATIONS AND ECO-TOURISM

| | | | | |
|-----|-------|---|--|-----|
| 3.1 | 3.1.1 | C | | (1) |
| | 3.1.2 | D | | (1) |
| | 3.1.3 | F | | (1) |
| | 3.1.4 | E | | (1) |
| | 3.1.5 | A | | (1) |
| 3.2 | 3.2.1 | A | | (1) |
| | 3.2.2 | B | | (1) |
| | 3.2.3 | C | | (1) |
| | 3.2.4 | D | | (1) |
| | 3.2.5 | A | | (1) |

- 3.3 3.3.1 Curriculum Vitae (1)
- 3.3.2 Air hostess / Captain or Pilot / Cabin attendant / Flight engineer /
Air Steward (Any) (2)
- 3.3.3 Waitron/Chef/Maitre'd (use discretion: / Barman, etc.) (2)
- (15)**

TOTAL FOR SECTION A: [30]

SECTION B
APPLICATION OF SKILLS

QUESTION 4
TOUR BUDGETS AND BASIC ITINERARY

4.1

| Day | Morning activity | Afternoon activity | Evening activity | Accommodation |
|-----|---|--|------------------|-----------------------|
| 4 | Half-day marine cruise v (Namibia harbour) | 1 hour charter flight along Skeleton Coast v | Flight | Twyfelfontein Lodge v |
| 5 | Open-air v museum / Rock Art Twyfelfontein | Etosha / Mokuti National Park v | Local folklorev | Mokuti Lodgev |

(7)

| 4.2 | Option 1 | | Option 2 | |
|-----|------------|-----------|----------|---------|
| | Car rental | R2 070v | R690 v | R2 070v |
| | SCDW/STLW | Includedv | | |
| | PAI | R75v | R25 v | R75 v |
| | Km | Freev | | |
| | Total | R2 145v | R2 145 v | |

(5)

4.3

| Cost for two tourists | |
|---------------------------|--------------------------------|
| Basic tour for 2 tourists | $R22\ 200 \div 2 = R11\ 100v$ |
| Accommodation | $R25\ 200 \div 2 = R12\ 600v$ |
| Return air fares | $R14\ 000 \div 2 = R\ 7\ 000v$ |
| Total | R30 700v |

(4)

4.4 $R30\ 700 \div 2 = R15\ 350,00$

(2)
(18)

QUESTION 5
TIMETABLES AND TOURIST MAPS

- | | | | |
|-----|-------|---|-------------|
| 5.1 | 5.1.1 | N2 | (1) |
| | 5.1.2 | Eastern Cape Province | (1) |
| | 5.1.3 | Addo Elephant National Park / Zuurberg National Park / Mountain Zebra | (2) |
| | 5.1.4 | East London I Airport | (1) |
| | 5.1.5 | The Port Elizabeth metropolitan area | (1) |
| | 5.1.6 | Bloukrans / Stormsriver / Jeffrey's Bay | (2) |
| | 5.1.7 | Grahamstown | (1) |
| 5.2 | 5.2.1 | Zimbabwe / Zambia / South Africa | (3) |
| | 5.2.2 | Monday and Friday | (2) |
| | 5.2.3 | Zimbabwe Dollar / Zambia Kwacha | (2) |
| | 5.2.4 | 1720 | (1) |
| | | | (17) |

QUESTION 6
ECO-TOURISM

- | | | | |
|-----|-------|--|-----|
| 6.1 | 6.1.1 | A transfrontier park is a <u>huge conservation</u> v (1) area between two or more <u>countries</u> v (1) / across international v (1) borders to help with <u>wildlife conservation</u> and enable game to follow natural migration v (1) patterns. (Or NEPAD / SADC – Initiative, etc.) | (4) |
| | 6.1.2 | South Africa v and Botswana v | (2) |
| | 6.1.3 | Ais-Ais Richtersveld Transfrontier Park, v Namibia and South Africa. Great Limpopo Transfrontier Park, v Mozambique / South Africa/ Zimbabwe Maloti Drakensberg Transfrontier Park, v South Africa / Lesotho. (Any 2x2)= | (4) |
| 6.2 | | These are birds that feed / meat eaters v (1) on other animals v (1). | (2) |
| 6.3 | 6.3.1 | Desert / Semi-Desert | (1) |
| | 6.3.2 | Migration / Migrate | (1) |

6.4

| | Ais-Ais Richtersveld v | Maloti Drakensberg v | Great Limpopo v |
|----------|---|--|---|
| Features | v v v <ul style="list-style-type: none"> ◆ Visriver Canyon ◆ Desert vegetation: half-man / kokerboom. ◆ Animals: Lizards / snakes ◆ Aug. 2003 | v v v <ul style="list-style-type: none"> ◆ World Heritage site ◆ Rock Art ◆ Diversity: ecosystems ◆ Eland / Natural beauty ◆ Aug. 2003 | v v v <ul style="list-style-type: none"> ◆ 5 Rivers System ◆ Save, Changane, Limpopo, Olifants, Koate ◆ Lebombo mountains ◆ Archeological: Iron period ◆ Dec. 2002 |
| Country | Namibia v | Lesotho v | Mozambique v Zimbabwe v |
| | v v v v | v v v v | v v v |
| Parks | <ul style="list-style-type: none"> ◆ Ais-Ais Hotsprings ◆ Richtersveld NP ◆ Richtersveld Community Conservation (Namib. + Iona in future) ◆ Visriver Canyon | <ul style="list-style-type: none"> ◆ Ukhahlamba Drakensberg Park ◆ Sethlaba Thebe ◆ Royal National Park ◆ Golden Gate NP ◆ Wenen Nature Reserve ◆ Drakensberg NP | <ul style="list-style-type: none"> ◆ KNP ◆ Limpopo NP ◆ Gonarezhou NP ◆ Manjini Pan ◆ Malipati Safari Area ◆ Banhine ◆ Zinave ◆ Massingir ◆ Corumana |

(9)
(23)

QUESTION 7 SERVICE EXCELLENCE

- 7.1 Imvelo awards – best water conservation programme. (2)
- 7.2 Recycling of waste. (2)
- ◆ Recycling depot for glass, tin, paper
 - ◆ Removal of waste
 - ◆ Burning of waste in incinerator
 - ◆ Wet waste used for compost
 - ◆ Food waste sent to piggery
- (Any 2) (2)
- 7.3 Creation of jobs/job opportunities for 150 people
Multiplier effect – each one has 10 dependants
Personal development programme – adult literacy.
Community development (1)
- 7.4 Yes, because it educates people about HIV Aids. (Any 2) (2)

- 7.5 Clearing of alien vegetation
Prevention of soil erosion
Reintroduction of endangered species
Joint programme with Raptor Conservation Group (4)
(11)

**QUESTION 8
CURRENCY CONVERSION AND TECHNOLOGY**

- 8.1 8.1.1 $R10\ 000 \div 5,93 = 1\ 686,34$ US Dollar / USD / \$
 $R10\ 000 \div 11,10 = 900,90$ Pounds / GBP / £
 $R10\ 000 \div 7,19 = 1\ 390,82$ Euro / € 3x2= (6)
- 8.1.2 USA / America (1)
- 8.2 8.2.1 Global distribution system (1)
- 8.2.2 Accommodation
Car hire
Theatre tickets
Airline tickets
Cruise bookings
Rail transport
Sport events / Insurance / Documentation (Any 2) (2)
- 8.2.3 Galileo / Amadeus / Worldspan / Sabre / Gets / Infini / Abacus / System
One / Fidelio / Access / Landmark / Legacy Apollo (2)
- 8.2.4 Central Reservation System (1)
(13)

**QUESTION 9
TIME ZONES**

- 9.1 02:00 next day. ü (2)
- 9.2 9.2.1 7 hrs (DST) ü = 15:00ü (3 December)ü (3)
9.2.2 9 hrs (DST) ü = 16:00ü the same day (3 December) ü (3)
9.2.3 03:00ü the same day (3 December) ü (2)
- 9.3 03:30 – 13:30ü = 15:00ü same dayü (3)
(13)

**QUESTION 10
GRAPHS AND STATISTICS**

- 10.1 Price competitiveness – Value of the rand in relation to other currencies
– Affordable: Value for money
– Diversity against competitive prices (4)
- 10.2 10.2.1 South Africa 10%ü betterü than Australia, Kenya does not have human
tourism. (2)

- 10.2.2 It measures the achievement of human development in terms of tourism activity. (1)
- 10.3 Majority of population of South Africa was excluded from Tourism. Transformation happened, but not in full. (2)
- (9)

QUESTION 11

Name plus 3 facts with each.

The Riviera

- ◆ Narrow strip of coastline of Mediterranean Sea
- ◆ Between France and Italy
- ◆ Moderate weather / sunny climate all year round
- ◆ Famous towns include Nice, St. Tropez, Cannes
- ◆ Something for everyone, caters for wealthy tourists as well as ordinary tourists

The Alps

- ◆ Mountain range in Central Europe
- ◆ Covers Switzerland, Lichtenstein, France, Italy, Austria and Germany
- ◆ Popular during winter for snow-skiing / winter sports / holiday
- ◆ Resorts cater for all tastes and pockets
- ◆ Weather plays an important role in success of the Alps

Venice

- ◆ Situated in Italy
- ◆ Most popular coastal resort
- ◆ No roads or cars
- ◆ Uses gondolas in canals as transport
- ◆ Famous works of art and buildings
- ◆ Consists of 120 islands surrounded by water
- ◆ Largest tourist destination in Italy

Vatican City

- ◆ Situated in Rome, Italy
- ◆ Smallest independent state in the world
- ◆ Ruled by the Pope
- ◆ Headquarters of the Roman Catholic Church
- ◆ St. Peters Cathedral / Sistine chapel
- ◆ Valuable and famous works of art

(Any four facts under each destination) (16)

TOTAL FOR SECTION B: [120]

TOTAL: 150