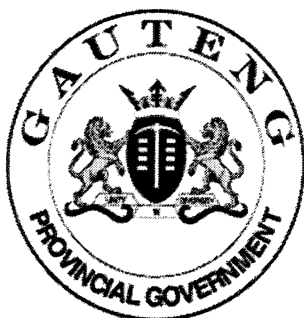


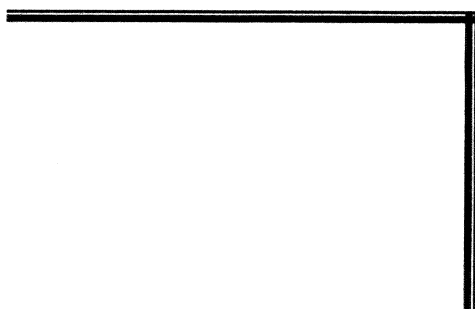
SENIOR CERTIFICATE EXAMINATION
SENIORSERTIFIKAAT-EKSAMEN



OCTOBER / NOVEMBER
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2004

TRAVEL AND TOURISM
REIS EN TOERISME



20 pages

TRAVEL AND TOURISM SG



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SG

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GAUTENGSE DEPARTEMENT VAN ONDERWYS

SENIORSERTIFIKAAT-EKSAMEN

REIS EN TOERISME SG

TYD: 3 uur

PUNTE: 150

INSTRUKSIES:

- Beantwoord ALLE vrae.
 - Nommer jou antwoorde korrek.
 - Begin elke nuwe vraag op 'n nuwe bladsy in jou antwoordboek.
 - Gebruik die puntetoekenning as lengte-aanduiding van elke verwagte antwoord.
 - Raadpleeg die Bylae wat inligting bevat wat betrekking het op verskeie vrae in hierdie vraestel.
-
-

AFDELING A
HERROEPING VAN GELEERDE KENNIS**VRAAG 1**
ALGEMEEN

Lees **TEKS A**, in die Bylae, die reisplan getiteld 'n **Twintig Dae Suid-Afrikaanse Avontuur** deeglik deur en beantwoord die volgende vrae.

- 1.1 Noem die twee internasionale toeriste-ikone wat toeriste kan sien in New York en Kaapstad. (2)
- 1.2 Wat is 'n **carousel** (vervoerband) wat aangetref word in 'n lughawe se aankomssaal? (2)
- 1.3 Wat word die groep mense genoem wat in beheer is van 'n vliegtuig? Gee 'n toepaslike voorbeeld. (1)
- 1.4 Wat word die persoon wat in bevel is van die vliegtuig genoem? (1)
- 1.5 Geld Dagligbesparingstyd hierdie tyd van die jaar in New York? (1)
- 1.6 Watter geldeenheid word in New York gebruik? (1)
- 1.7 Beskryf kortliks wat toeriste kan verwag wanneer hulle 'n **dubbelkamer met ensuite fasiliteite** bespreek. (2)
- 1.8 Beskryf hoe 'n toeris 'n **aanlyn hotelbespreking** kan maak. (2)

GAUTENG DEPARTMENT OF EDUCATION
SENIOR CERTIFICATE EXAMINATION

TRAVEL AND TOURISM SG

TIME: 3 hours

MARKS: 150

INSTRUCTIONS:

- Answer ALL the questions.
 - Number your answers correctly.
 - Start each new question on a new page in your answer book.
 - Use the mark allocation as a guide to the length of each expected answer.
 - Consult the Annexure, which contains information relevant to various questions in this paper.
-
-

SECTION A
RECALL OF LEARNED KNOWLEDGE**QUESTION 1**
GENERAL

Carefully read **TEXT A** in the Annexure, the itinerary entitled **A 20-Day South African Adventure**, then answer the following questions.

- 1.1 Name the two international tourist icons the tourists will be able to see in New York and Cape Town. (2)
- 1.2 What is a **carousel** found in an airport arrivals hall? (2)
- 1.3 Name the group of people who fly an aircraft. Give an appropriate example. (1)
- 1.4 What do we call the person who is in charge of an aircraft? (1)
- 1.5 At this time of year, will Daylight Savings Time (DST) be in operation in New York? (1)
- 1.6 Which unit of currency is used in New York? (1)
- 1.7 Briefly describe what tourists can expect when they book a **double room with en-suite facilities**. (2)
- 1.8 Describe how a tourist would make an **on-line hotel booking**. (2)

- 1.9 Noem 'n Wêreld Erfenisterrein naby Kaapstad wat die toeriste sal kan besoek terwyl hulle hul in die gebied bevind. (1)
- 1.10 Noem die Wêreld Erfenisterrein aan die kus van KwaZulu-Natal wat dikwels besoek word. (1)
- 1.11 Beskryf die aktiwiteit waaraan toeriste aan Port St. Johns deelneem wat beskryf kan word as **deelname aan die kulturele leefwyse van die plaaslike bevolking?** (1)
- 1.12 Noem nog 'n aktiwiteit waaraan die toeriste later in die toer kan deelneem wat ook beskou kan word as deelname aan die kulturele leefwyse van die plaaslike bevolking. (1)

[16]

VRAAG 2
STREEKSTOERISME-AFSETGEBIEDE

- 2.1 Pas die **SAOG-lande** in **Kolom A** hieronder by die korrekte **hoofstede** in **Kolom B**. Skryf in jou antwoordboek net die vraagnommer en die korrekte letter neer, bv. 2.1.7 I.

| KOLOM A SAOG LANDE | KOLOM B HOOFSTEDE |
|-----------------------|----------------------|
| 2.1.1 Zimbabwe | A Luanda |
| 2.1.2 Mauritius | B Maputo |
| 2.1.3 Zambië | C Lilongwe |
| 2.1.4 Mozambiek | D Kinshasa |
| 2.1.5 Botswana | E Harare |
| 2.1.6 Malawi | F Port Louis |
| | G Lusaka |
| | H Gaborone |

[6]

- 1.9 Name a World Heritage Site near Cape Town which tourists can visit while they are in the area. (1)
- 1.10 Name the World Heritage Site that is often visited on the KwaZulu-Natal coast. (1)
- 1.11 Describe the activity tourists to Port St. Johns do, that may be considered as **participating in the cultural life of the local people?** (1)
- 1.12 Name another activity that the tourists will perform, later in the tour, which may also be considered as participating in the cultural life of the local people. (1)

[16]

QUESTION 2
REGIONAL TOURIST MARKETS

- 2.1 Match the **SADC countries** in **Column A** with the **capital city** in **Column B**. In your answer book, write down only the question number and the correct letter, e.g. 2.1.7 I.

| COLUMN A SADC COUNTRIES | COLUMN B CAPITAL CITY |
|----------------------------|--------------------------|
| 2.1.1 Zimbabwe | A Luanda |
| 2.1.2 Mauritius | B Maputo |
| 2.1.3 Zambia | C Lilongwe |
| 2.1.4 Mozambique | D Kinshasa |
| 2.1.5 Botswana | E Harare |
| 2.1.6 Malawi | F Port Louis |
| | G Lusaka |
| | H Gaborone |

[6]

VRAAG 3
INTERNASIONALE TOERISTEBESTEMMINGS EN EKOTOERISME

- 3.1 Pas die **Internasionale Toeristebestemming** in **Kolom A** by die **Beskrywing** in **Kolom B**. Skryf in jou antwoordboek net die korrekte letter langs die vraagnommer neer, bv. 3.1.9 M.

| KOLOM A INTERNASIONALE TOERISTEBESTEMMINGS | KOLOM B BESKRYWING |
|--------------------------------------------------|--------------------------------------------------------------------------------------|
| 3.1.1 Vatikaanstad | A Die hoogste berg in Afrika, naby 'n gebied met talle wildreservate. |
| 3.1.2 "Disney World" (Orlando) | B Die Pous woon hier. St. Peter-katedraal en die Sistynse kapel word hier aangetref. |
| 3.1.3 Kilimandjaro | C Bekendheid verwerf vir sy kanale, gondolas, kunsgallerye en kerke. |
| | D Die gewildste toerismebestemming in Amerika en die wêreld se grootste tempark. |

(3)

- 3.2 Pas die **Ekotoerisme term** in **Kolom A** by die korrekte **Beskrywing** in **Kolom B**. Skryf slegs die vraagnommers onder mekaar in jou **antwoordboek** neer en die letter uit **Kolom B** daarnaas, bv. 3.1.9 M.

| KOLOM A EKOTOERISME TERME | KOLOM B BESKRYWING |
|------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3.2.1 'n Ekosisteem | A 'n Klein onderwatergebied, soos 'n dam, en die verskeidenheid van lewe wat daarin voorkom. |
| 3.2.2 Ekotoerisme | B Skade aangerig aan die omgewing deur die storting van giftige afvalmateriaal. |
| 3.2.3 Volhoubaarheid | C Om te reis na gebiede met asemrowende natuurskoon en interessante geskiedenis, met die doel om die kuns en kultuur van die plaaslike bevolking te ervaar. |
| 3.2.4 Besoedeling | D Die spesie sal uitsterf indien dit nie bewaar word nie. |
| 3.2.5 Bedreigde spesies | E Om die omgewing en alles daarin so te versorg dat ons kinders en hulle kinders dit ook nog kan waardeer en benut. |
| | F 'n Groot gebied, soos byvoorbeeld die St. Lucia Strandmeer, waar 'n positiewe interaksie bestaan tussen alle vorme van lewe. |
| | G Om te reis na ongerepte natuur met die doel om die natuurlike skoonheid, fauna en flora asook inheemse kulture te ervaar. |
| | H 'n Uitgestorwe spesie. |

(5)

TOTAAL VIR AFDELING A: [30]

QUESTION 3
INTERNATIONAL TOURIST DESTINATIONS AND ECOTOURISM

- 3.1 Match the **International Tourist Destination** in **Column A** with its correct **description** in **Column B**. In your answer book, write down only the question number and the letter, e.g. 3.1.9 M.

| COLUMN A INTERNATIONAL TOURIST DESTINATION | COLUMN B DESCRIPTION |
|--------------------------------------------------|-------------------------------------------------------------------------------------------|
| 3.1.1 Vatican City | A The highest mountain in Africa, situated in an area where there are many game reserves. |
| 3.1.2 Disney World (Orlando) | B Where the Pope lives. St. Peter's Cathedral and the Sistine Chapel are situated here. |
| 3.1.3 Kilimanjaro | C Famous for canals, gondolas, art galleries and churches. |
| | D America's most popular tourist attraction and the world's largest theme park. |

(3)

- 3.2 Match the **Ecotourism Term** in **Column A** with its correct **description** in **Column B**. In your answer book, write down only the question numbers and the letter from **Column B**, e.g. 3.1.9 M.

| COLUMN A ECOTOURISM TERM | COLUMN B DESCRIPTION |
|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| 3.2.1 An ecosystem | A A small underwater area, such as a dam, and the variety of life in it. |
| 3.2.2 Ecotourism | B Damage done to the environment by poisonous waste products. |
| 3.2.3 Sustainability | C Travelling to areas of great beauty and interesting history to share in the arts and culture of the local people. |
| 3.2.4 Pollution | D Unless the species is conserved, it will become extinct. |
| 3.2.5 Endangered species | E Taking care of the environment and everything in it so that all will still be there for our children and their children to enjoy and use. |
| | F A large area, for example the St. Lucia Wetlands, where a positive interaction exists between all living things. |
| | G Travelling to unspoiled areas to experience the natural beauty, fauna and flora and indigenous cultures. |
| | H An extinct species. |

(5)

TOTAL FOR SECTION A: [30]

AFDELING B
DEEL EEN: TOEPASSING VAN VAARDIGHEDE

VRAAG 4
REISBEGROTINGS EN BASIESE REISPLANNE

- 4.1 Gebruik die Reisplan en die inligting in **Teks B** in die Bylae. Bereken die koste van die toeriste se akkommodasie in Kaapstad. (3)
- 4.2 Gebruik die inligting in **Teks C** in die Bylae. Bereken die koste van die toeriste se busreis vanaf Johannesburg na Kaapstad. (3)
- 4.3 Gebruik die inligting in **Teks D** in die Bylae. Teken die Reisplan hieronder in jou antwoordboek oor.

| Dag | Oggendaktiwiteit | Middagaktiwiteit | Akkommodasie |
|--------------|------------------|------------------|--------------|
| | | | |
| Koste | | | |
| | | | |
| Koste | | | |
| Totaal Koste | | | |

- 4.3.1 Maak gebruik van jou tabel en stel 'n basiese reisplan vir die toeriste saam gedurende hul verblyf in Kaapstad op dag 5 en 6. Kies geskikte halfdagtoere, soos aangedui op die Reisplan. Hulle wil 'n stadstoer, insluitend Tafelberg, doen sowel as die plek waar die twee oseane ontmoet besoek. (7)
- 4.3.2 Bereken die totale koste van die toere, vir albei toeriste. (6)

[19]

VRAAG 5
TYDROOSTERS EN TOERISTE-KAARTE

- 5.1 Bestudeer **Teks A** en **Teks E** en beantwoord die volgende vrae.
- 5.1.1 Op hulle vlug vanaf New York na Johannesburg, wat sal die toeris se vertrek- en aankomstye wees? (2)
- 5.1.2 Op hulle vlug vanaf Johannesburg na New York, noem die vlugnommer en dui aan wat die +1 beteken. (2)
- 5.1.3 Bereken die vlugtyd vanaf Johannesburg na New York op vlug SA 7445. (2)
- 5.2 Bestudeer **Teks A** en **Teks C** en beantwoord die volgende vrae.
- 5.2.1 Noem die toeriste se vertrektyd vanaf Johannesburg. (1)
- 5.2.2 Vergelyk die Suidelike met die Noordelike rit. Verskaf die Suidelike rit se diensnommer. (1)

b.o.

SECTION B
PART ONE: APPLICATION OF SKILLS

QUESTION 4
TOUR BUDGETS & BASIC ITINERARIES

- 4.1 Use the Tour Itinerary and the information in **Text B**, in the Annexure. Calculate the cost of the tourists' accommodation in Cape Town. (3)
- 4.2 Use the information in **Text C** in the Annexure. Calculate the cost of the tourists' bus trip from Johannesburg to Cape Town. (3)
- 4.3 Use the information in **Text D** in the Annexure. Copy the Tour Planner given, into your answer book.

| Day | Morning Activity | Afternoon Activity | Accommodation |
|------------|------------------|--------------------|---------------|
| | | | |
| Cost | | | |
| | | | |
| Cost | | | |
| Total Cost | | | |

- 4.3.1 Use your table to compile a basic tour plan for the tourists during their stay in Cape Town on days 5 and 6. Choose appropriate half-day tours, as indicated in the Tour Itinerary. They want to do a City Tour including Table Mountain, as well as visit the place where the two oceans meet. (7)
- 4.3.2 Calculate the total cost of the tours for both tourists. (6)

[19]

QUESTION 5
TIMETABLES & TOURIST MAPS

- 5.1 Refer to **Text A** and **Text E**, then answer the following questions.
- 5.1.1 On their flight from New York to Johannesburg, what will the tourists' departure and arrival times be? (2)
- 5.1.2 On their flight from Johannesburg to New York, mention the flight number and explain what the +1 means. (2)
- 5.1.3 Calculate the flying time from Johannesburg to New York on flight SA 7445. (2)
- 5.2 Refer to **Text A** and **Text C**, then answer the following questions.
- 5.2.1 Mention the tourists' departing time from Johannesburg. (1)
- 5.2.2 Compare the Southbound and Northbound journeys. State the service number of the Southbound journey. (1)

- 5.2.3 Wat sal die onkoste wees van 'n retoerkaartjie vir twee persone, vanaf Kaapstad na Worcester. (2)
- 5.3 Bestudeer die kaart, **Teks F**, en beantwoord die volgende vrae. (1)
- 5.3.1 Noem 'n hospitaal naby die Suid-Strandgebied. (1)
- 5.3.2 In watter algemene rigting beweeg die verkeer in Umbiloweg? (1)
- 5.3.3 Die Inligtingsentrum in die stad word begrens deur Pine, West, Aliwal en watter ander straat? (1)
- 5.3.4 Wat is die naam van die hotel in Old Fort-weg? (1)
- 5.3.5 Noem die besienswaardigheid wat tussen Pointweg en Gillespiestraat geleë is. (1)
- [15]

VRAAG 6 INTERNASIONALE EKOTOERISME

- 6.1 Lees die onderstaande artikel, aangehaal uit die **GSA** en beantwoord die vrae wat volg.

EKO-AVONTUUR IN DIE WOESTYN

Vir diegene wat reeds al die inkopies gedoen het, wat menslik moontlik is in Dubai, en op soek is na iets heeltemal anders is om te doen, waarom oorweeg u nie 'n buitengewone en opwindende eko-avontuur in die woestyn nie?

Hierdie nuwe pakket is saamgestel deur Thompson Tours, met die goedkeuring van die Departement van Toerisme en Handel in Dubai, wat seker gemaak het dat die onderneming omgewingsvriendelik is.

Thompson Tours beskryf hierdie toer as 'n "opwindende kennismaking met die dierewêreld, plantegroei en die mense van tradisionele Dubai". Die mense van tradisionele Dubai is natuurlik die Bedoeïene 'n nomadiese Arabierstam, wat reeds vir eeue rondtrek in die woestyn-gedeelte van die Arabiese Skiereiland. Hierdie mense gaan van oase na oase, om nou en dan met hul droë dadels, handgemaakte matte en metaalwerk handel te dryf.

U sal op 'n spesiaal-toegeruste 4x4-voertuig die woestyn inry, op 'n angswekkende rit, oor massiewe sandduine. Oppad na u bestemming, 'n tradisionele Bedoeïene kamp, sal u stop by 'n kameelkraal om meer te wete te kom oor die "woestynskip". U sal veral leer hoe die melk, hare en vel van hierdie veelsydige dier deur die Bedoeïene benut word. U plaaslik opgeleide toergids, wat goed ingelig is, sal u ook voorstel aan 'n paar van die unieke kreatuurtjies van die woestyn; soos skerpioene, spinnekoppe en slange. Dit is duidelik dat hierdie toer nie vir bangbroeke is nie! Hy sal u ook inlig omtrent sommige woestynplante wat gebruik kan word as teenmiddels vir sommige van die giftige byte.

As hoogtepunt van u toer sal u aansit vir 'n tradisionele aandete in 'n Bedoeïenekamp, waar u getrakteer sal word op humus, falafel, 'n verskeidenheid brode en vleis; asook dadels en koffie om die koningsmaal mee af te sluit. En om die ondervinding meer eksoties te maak, eet u bene ingevou op 'n matjie op die woestynsand en onder die sterrehemel. Volgens tradisie moet almal slegs met hul regterhand eet (geen eetgerei word voorsien nie) en daar word van u verwag om aan die einde van die maaltyd 'n luidrugtige wind op te breek as teken van waardering vir die heerlike ete! Vermaak word voorsien deur Bedoeïene fluitspelers en buikdansers.

Later die aand is die roete terug baie meer besadig as vroeër. U durf nie weer die sandduine aan nie, maar volg droë rivierlope, genaam Wadis. Watter roete u ookal terugneem, u sal saamstem dat u hierdie buitengewone en heuglike eko-avontuur in die woestyn altyd sal onthou.

- 5.2.3 State the cost involved for two return tickets from Cape Town to Worcester. (2)
- 5.3 Study the map, **Text F**, then answer the following questions. (1)
- 5.3.1 Name a hospital located near South Beach. (1)
- 5.3.2 In what general direction does traffic flow on Umbilo Road? (1)
- 5.3.3 The Information Centre in the city is bounded by Pine, West, Aliwal and which other street? (1)
- 5.3.4 Name the hotel on Old Fort road. (1)
- 5.3.5 Name the place of interest between Point road and Gillespie street. (1)
- [15]

QUESTION 6 INTERNATIONAL ECOTOURISM

- 6.1 Read the extract below from the **GSA** then answer the questions that follow.

DESERT ECO-ADVENTURE

For something completely different to do in Dubai (once you've done all the shopping you could possibly manage) why not go on a most unusual and exciting desert eco-adventure?

It's a new venture put together by Thompson Tours, with the blessing of the Government of Dubai's Department of Tourism and Commerce, who have made sure that the operation is environmentally sound.

Thompson Tours describe the tour as an "exhilarating encounter with the fauna, flora and the folk of traditional Dubai". The folk of traditional Dubai are, of course, the Bedouins, the nomadic race of Arabs who for centuries have roamed the deserts of the Arabian Peninsula, going from oasis to oasis and occasionally trading their dried dates, handmade carpets and metalwork with commercial traders.

You will enter the desert on a hair-raising drive over the massive sand dunes, in a specially equipped 4x4. On the way to your destination, a traditional Bedouin camp, you will stop off at a camel "kraal" and learn more about the "ship of the desert". You will see how the milk, hair and hide of this versatile animal are put to good use by the Bedouins. Your locally trained, experienced guide will also acquaint you with some of the unique creatures of the desert, like scorpions, spiders and snakes. This is obviously not a trip for the faint-hearted! He will also show you how many of the desert plants are used as antidotes for the sometimes poisonous bites of those creatures.

The highlight of the tour is the traditional dinner in a Bedouin camp where you will tuck into humus, falafel, a variety of breads and meats, with dates and coffee to complete this bountiful meal. To make the experience even more exotic, you eat sitting cross-legged on a carpet laid out on the desert floor, with the stars as your canopy. Tradition demands that everything must be eaten with the right hand only (no cutlery whatsoever) and that you give a hearty burp of appreciation at the end of the meal! Entertainment is provided by Bedouin flute players and belly dancers.

Your trip home later that night is more sedate than your entry. You forsake the sand dunes and instead travel back following dry river beds, called Wadis. But by whatever route you return, you will have to agree that you have had a most unusual and memorable desert eco-adventure.

- 6.1.1 Identifiseer die volgende rolspelers in hierdie ekotoerisme-aanbod:
 (a) Toer operateurs
 (b) Gasheergemeenskap
 (c) Owerhede (3)
- 6.1.2 Noem VIER woestynfauna wat toeriste waarskynlik kan teëkom. (4)
- 6.1.3 Noem DRIE maniere waarop toeriste aktief aan die kulturele leefwyse van die gasgemeenskap kan deelneem tydens hulle tradisionele Bedoeïene-aandete. (3)
- 6.1.4 Noem TWEE kunsvlyte wat deur die Bedoeïene beoefen word. (2)
- 6.1.5 Wat is 'n 4x4? (2)
- 6.1.6 Watter element vind ons nie in 'n woestyn nie, wat daarvan 'n woestyn maak? (1)
- [15]

VRAAG 7 GLOBALE PERSPEKTIEWE EN UITMUNTENDE DIENS

- 7.1 Kies enige TWEE van die volgende internasionale toeristebestemmings en skryf 'n paragraaf van ongeveer 50 woorde oor elke bestemming en sê waarom die bestemming so gewild is.
- 7.1.1 Nasionale Krugerwildtuin
 7.1.2 Die Riviera
 7.1.3 Venesië 3 x 2 = (6)
- 7.2 Bestudeer die kaart van Afrika, **Teks G** in die Bylae, en identifiseer die lande gemerk 7.2.1; 7.2.2; 7.2.3; 7.2.4; 7.2.5 en 7.2.6 op die kaart. (6)
- 7.3 Lees die onderstaande artikel uit die **GSA** en beantwoord die vrae wat volg.

Die Beste Wildreservaat ter Wêreld

Singita Private Wildreservaat is gekies as die wêreld se topreservaat op die **Conde Nast Traveller's 2001 Readers' Choice Awards** in New York. Singita het die hoogste telling van 100 behaal, 'n eerste toekenning van sy soort sedert die toekennings 13 jaar gelede geïnisieer is. Hotelle en oorde dwarsoor die wêreld word gegradeer volgens hul kamers, diens, voedsel en ligging. Singita het volpunte in alle kategorieë behaal.

Singita, wat **wonderwerk** in Shangaan beteken, is geleë in die Sabi Sand Reservaat wat grens aan die Nasionale Krugerwildtuin. Ebony Lodge en Boulders Lodge bevat 18 luukse suites, terwyl die afgeleë Castletonkamp uit ses luukse kamers bestaan. Privaatheid en luuksheid is in alle opsigte van die allergrootste belang. Elke suite bevat 'n vuurherd, lugverkoeling, sitkamer en 'n uitkykdek vir die besigtiging van wild. Daarbenewens is 'n klein swembad, buitestort en fasiliteite vir gesondheids- en spa-behandelings ook beskikbaar. Gaste word op gourmetdisse getrakteer en kan wyn kies uit 'n versameling kwaliteitwyne.

Die uitgesoekte personeel is vriendelik en bevoeg. Gaste word keer-op-keer met 'n glimlag in die verbygaan begroet, en elke versoek word in 'n rekordtyd en weer eens met 'n glimlag uitgevoer. Tog is die personeel nooit in die pad nie. Personeel tree flink op wanneer hul dienste

- 6.1.1 Identify the following role players in this ecotourism venture:
(a) Tour operators
(b) Host community
(c) Authorities (3)
- 6.1.2 Name FOUR desert fauna that tourists are likely to encounter. (4)
- 6.1.3 Name THREE ways in which tourists actively participate in the cultural life of the host community during the traditional dinner they share with the Bedouin. (3)
- 6.1.4 Name TWO crafts produced by the Bedouins. (2)
- 6.1.5 What is a 4x4? (2)
- 6.1.6 What element does a desert lack, which makes it a desert? (1)
- [15]

QUESTION 7
GLOBAL PERSPECTIVES & SERVICE EXCELLENCE

- 7.1 Select any TWO of the following international destination tourist destinations, and write a paragraph of approximately 50 words on each. Say why they are considered such popular tourist destinations.
- 7.1.1 Kruger National Park
7.1.2 The Riviera
7.1.3 Venice 3 x 2 = (6)
- 7.2 Study the map of Africa in **Text G**, in the Annexure, and identify the countries marked 7.2.1; 7.2.2; 7.2.3; 7.2.4; 7.2.5 and 7.2.6 on the map. (6)
- 7.3 Read the extract below, taken from the **GSA**, then answer the questions that follow.

The World's Best Game Reserve

Singita Private Game Reserve has been rated No.1 in the world at the **Conde Nast Traveller's 2001 Readers' Choice Awards** in New York. Singita had a perfect score of 100, the first time this has happened since the awards were initiated 13 years ago. Hotels and resorts throughout the world were rated for their rooms, service, food and location. Singita achieved perfect scores in all categories.

Singita, meaning **miracle** in the Shangaan language, is in the Sabi Sand Reserve bordering the Kruger National Park. It has 18 luxurious suites in Ebony Lodge and Boulders Lodge and six luxury bedrooms in secluded Castleton Camp. Privacy and luxury are paramount in all instances. Every suite has a fireplace, air-conditioning, lounge and game viewing deck with a plunge pool, outside shower and facilities for spa health treatments. Guests feast on gourmet food and choose from a selection of rare vintage wines.

The carefully selected staff are friendly and efficient. Guests are greeted with a smile every time they are encountered and when they request something, it is delivered in super-quick time, again with a smile. Yet they are not in the way. They are quick to come when needed, but when not needed, they fade into the background, allowing the guests maximum privacy.

benodig word en verdwyn weer op die agtergrond om aan hul gaste maksimum privaatheid te verseker. Die hele personeel is vir 'n jaar lank na die Mount Grace Gasvryheid Instituut in Johannesburg gestuur om in die fynere kunsies van uitmuntende diens opgelei te word. Die koste verbonde aan hierdie opleiding is vanselfsprekend reeds deur-en-deur verhaal.

Singita spog met 'n oorvloed wildlewe – insluitend die Groot Vyf – en 'n skouspelagtige voëllewe. Wildbesigtigingstoere word gedurende die dag en nag in oop Land Rovers, vergesel van 'n ervare wildbewaarder en 'n span opspoorders, onderneem. Die besoeker sal 'n besoek aan Singita altyd as 'n onvergeetlike ervaring onthou.

- 7.3.1 Behalwe kamers, voedsel en ligging, watter ander aspek het bygedra tot Singita se 100% sukses? (1)
- 7.3.2 Beskryf kortliks waarom 'n **glimlag** en **bevoegdheid** sulke belangrike aspekte van uitmuntende diens uitmaak. (4)
- 7.3.3 Beskryf kortliks TWEE aspekte van uitmuntende diens wat met groot sorg deur die **bestuur** van Singita toegepas word. (2)
- [19]

VRAAG 8 WISSELKOERS EN TEGNOLOGIE

- 8.1 Raadpleeg die onderstaande tabel en beantwoord die volgende vrae. **Alle berekening moet getoon word.** Antwoorde moet tot twee desimale plekke afgerond word en geldeenhede moet duidelik getoon word.

| GELDEENHEID | WAARDE IN S.A. RAND |
|--------------|---------------------|
| VSA Dollar | 7.75 |
| Britse Pond | 10.45 |
| Euro | 8.12 |
| Japanese Jen | 0.04 |

- 8.1.1 In Suid-Afrika kos 'n fliekkaartjie R21.00. Bereken die ekwivalente (gelyke) koste in VSA Dollar. (2)
- 8.1.2 In Engeland sal 'n maaltyd bestaande uit vis, skyfies en 'n groen slaai £8.25 kos. Bereken die gelykwaardige koste in S.A. Rand. (2)
- 8.1.3 In Parys sal 'n rit na die boonste verdieping van die Eiffeltoring jou R75,00 uit die sak jaag. Bereken die koste in hul geldeenheid. (2)
- 8.1.4 Die prys vir 'n CD in Japan is ¥3800. Bereken die koste in S.A. Rand. (2)

Over a period of a year, the management sent the entire staff to the Mount Grace Hospitality Training Institute in Johannesburg to learn the finer points of service excellence. The cost incurred has obviously paid for itself many times over.

Singita has abundant wildlife – including the Big Five – and spectacular bird life. Day and night game drives in open Land Rovers, are undertaken accompanied by an expert game ranger and tracker team ensuring an unforgettable wildlife experience. The visitor will always remember a visit to Singita as an unforgettable experience.

- 7.3.1 Over and above the rooms, food and location, what other aspect contributed to Singita’s 100% success rate? (1)
- 7.3.2 Describe briefly why a **smile** and **efficiency** are such important aspects of service excellence. (4)
- 7.3.3 Describe briefly TWO aspects of service excellence which the **management** of Singita have taken great care to put into practice. (2)
- [19]

QUESTION 8
CURRENCY CONVERSION & TECHNOLOGY

- 8.1 Use the table below to answer the following questions.
Show all your calculations. Answers must be rounded off to two decimal places and all currency must be clearly indicated.

| CURRENCY | VALUE IN S.A. RANDS |
|--------------|---------------------|
| U.S. Dollar | 7.75 |
| U.K. Pound | 10.45 |
| Euro | 8.12 |
| Japanese Yen | 0.04 |

- 8.1.1 The cost of a movie ticket in South Africa is R21.00. Calculate the equivalent cost in U.S. Dollars. (2)
- 8.1.2 In England, a meal of fish and chips with a green salad, is £8.25. Calculate the equivalent cost in S.A. Rands. (2)
- 8.1.3 In Paris, a ride to the top of the Eiffel Tower costs R75,00. Calculate the equivalent cost in their currency. (2)
- 8.1.4 The price of a CD in Japan is ¥3800. Calculate the equivalent cost in S.A. Rands. (2)

- 8.2 Bestudeer die onderstaande tabel vanuit 'n brosjure wat deur Legacy Hotels & Resorts versprei word en beantwoord die vrae wat volg.

| Kodes vir Legacy Hotels & Resorts | | | | |
|----------------------------------------------|----------------|--------------|----------------|------------------|
| Eiendom | Galileo | Sabre | Amadeus | Worldspan |
| Die Michelangelo | LW87288 | LW10003 | LWJNB052 | LW6052 |
| Die PortsWood | TA82769 | TA12739 | TACPTPWD | TVCPTPW |
| Die Commodore | TA88528 | TA34750 | TACPTCMD | TVCPTCM |
| Centurion Lake | TA82812 | TA16060 | TAPRYCEN | TVPRYCE |

Legacy Hotels & Resorts Sentrale Besprekings
 Tel: 011 806 6888* Faks: 011 806 6899
 e-pos: hotels@legacyhotels.co.za
 Webwerf: www.legacyhotels.co.za

- 8.2.1 Wat is **Galileo, Sabre, Amadeus** en **Worldspan**? (1)
- 8.2.2 Wie gebruik **Galileo, Sabre, Amadeus** en **Worldspan**? (1)
- 8.2.3 Hoe verskil die sisteem wat in vrae 8.2.1 en 8.2.2 genoem word van Sentrale besprekingsstelsel? (2)
- 8.2.4 Van watter adres sal jy gebruik om aanlyn in te skakel (log on) op "Legacy Hotels & Resorts" se Sentrale Besprekings? (1)
- 8.2.5 Noem die adres waarvan jy gebruik sal maak om met "Legacy Hotels & Resorts" Sentrale Besprekings per elektroniese pos te kommunikeer. (1)

[14]

VRAAG 9 TYDSONES

- 9.1 Bestudeer die Tydsonekaart, **Teks H**, in die Bylae en beantwoord die volgende vrae. **Berekeninge moet getoon word.**

- 9.1.1 'n Sakeman reis vanaf Suid-Afrika na Sydney, Australië. Hy moet 'n belangrike vergadering om 16:30 op Dinsdag, 5 Desember bywoon. Vlug SA 7700 vertrek om 18:10 op Maandag, 4 Desember vanaf Johannesburg en die vliegtyd is 14 ure. Sal hy betyds wees vir die vergadering indien dit hom 'n uur neem om die vliegtuig te verlaat, sy bagasie in ontvangs te neem, deur doeane en immigrasie te gaan en 30 minute per taxi tot by sy bestemming te reis? Gee volledige redes vir jou antwoord. (3)

- 9.1.2 Dit is nou sesuur in die oggend, 14 Julie in New York. Hoe laat is dit en wat is die datum in Hong Kong? (3)

- 8.2 Study the table below, from a brochure distributed by Legacy Hotels & Resorts, then answer the questions that follow.

| Codes for Legacy Hotels & Resorts | | | | |
|----------------------------------------------|----------------|--------------|----------------|------------------|
| Property | Galileo | Sabre | Amadeus | Worldspan |
| The Michelangelo | LW87288 | LW10003 | LWJNB052 | LW6052 |
| The PortsWood | TA82769 | TA12739 | TACPTPWD | TVCPTPW |
| The Commodore | TA88528 | TA34750 | TACPTCMD | TVCPTCM |
| Centurion Lake | TA82812 | TA16060 | TAPRYCEN | TVPRYCE |

Legacy Hotels & Resorts Central Reservations
Tel: 011 806 6888* Fax: 011 806 6899
E-mail: hotels@legacyhotels.co.za
Website: www.legacyhotels.co.za

- 8.2.1 What are **Galileo, Sabre, Amadeus** and **Worldspan**? (1)
- 8.2.2 Who uses **Galileo, Sabre, Amadeus** and **Worldspan**? (1)
- 8.2.3 How do the systems, mentioned in Questions 8.2.1 and 8.2.2, differ from a Central Reservations System? (2)
- 8.2.4 What address would you use to log on to Legacy Hotels & Resorts' Central Reservations? (1)
- 8.2.5 Name the address you would use to communicate with Legacy Hotels & Resorts Central Reservations by electronic mail. (1)
- [14]**

QUESTION 9 TIME ZONES

- 9.1 Study the Time Zone map, **Text H**, in the Annexure, and answer the following questions. **Show all your calculations.**
- 9.1.1 A businessman is travelling from South Africa to Sydney, Australia. He has to attend an important meeting at 16:30 on Tuesday, 5 December. Flight SA 7700 leaves Johannesburg at 18:10 on Monday, 4 December and the flying time is 14 hours. If he takes an hour to disembark, collect his luggage and go through customs and immigration, and a further half hour to get to his meeting by taxi, will he be on time for his meeting? Give full reasons for your answer. (3)
- 9.1.2 It is now six o'clock in the morning on 14 July in New York. What is the time and date in Hong Kong? (3)

9.1.3 Vlug SA 286 vertrek om 17:00 op 14 Februarie vanaf Johannesburg en land na 'n ononderbroke vlug om 12:15 op 15 Februarie in Hong Kong. Bereken die vliegtyd.

(2)
[8]

DEEL TWEE: INTERPRETASIE VAN INLIGTING

VRAAG 10

10.1 Lees die inligting wat in **Teks C** voorkom noukeurig en antwoord dan WAAR of ONWAAR op die volgende stellings. Gee 'n rede waarom jy elke stelling as waar of onwaar beskou.

10.1.1 Die diensnommer vir die suidwaartse roete is Gcbj1630. (2)

10.1.2 Die bus sal op albei roetes deur vyf Suid-Afrikaanse provinsies ry. (2)

10.1.3 Die buskaartjie vanaf Johannesburg na Welkom is duurder as 'n buskaartjie vanaf Kaapstad na Worcester. (2)

10.1.4 Passasiers kan slegs verversings koop wanneer die bus oppad stilhou. (2)

10.1.5 Op die noordwaartse roete stop die bus eers by Hanover en dan by Richmond. (2)

10.1.6 Busse vertrek daaglik vanaf Johannesburg na die Paarl. (2)

10.2 Lees die inligting wat in **Teks B** voorkom noukeurig en antwoord dan WAAR of ONWAAR op die volgende stellings. Gee 'n rede waarom jy die antwoord as waar of onwaar beskou.

10.2.1 In al die hotelle is die tarief vir 'n enkelkamer die helfte van die tarief vir 'n dubbelkamer. (2)

10.2.2 Die tarief sluit 'n 1% heffing in. (2)

10.2.3 Sommige van die hotelle is in buurlande geleë. (2)

10.2.4 Daar is geen hotel in die Limpopo Provinsie geleë nie. (2)

10.2.5 Die "Weekender Plus" -tariewe geld slegs vir Vrydag- en Saterdaggaande. (2)

10.2.6 Indien ek my groepie padvinders na die Oos-Londen Holiday Inn sou neem vir 'n naweek, sal ons kwalifiseer vir die Weekender Plus-tariewe. (2)

10.2.7 Indien 'n egpaar 'n kamer in 'n Holiday Inn met hulle kinders, van 5, 7 en 10 sou deel; sal die kinders se verblyf en etes gratis beskikbaar wees op 'n "Weekender Plus" -tariefplan. (2)

- 9.1.3 Flight SA 286 took off from Johannesburg at 17:00 on 14 February and after a non-stop flight, landed in Hong Kong at 12:15 on 15 February. Calculate the flying time.

(2)
[8]

PART TWO: INTERPRETATION OF INFORMATION

QUESTION 10

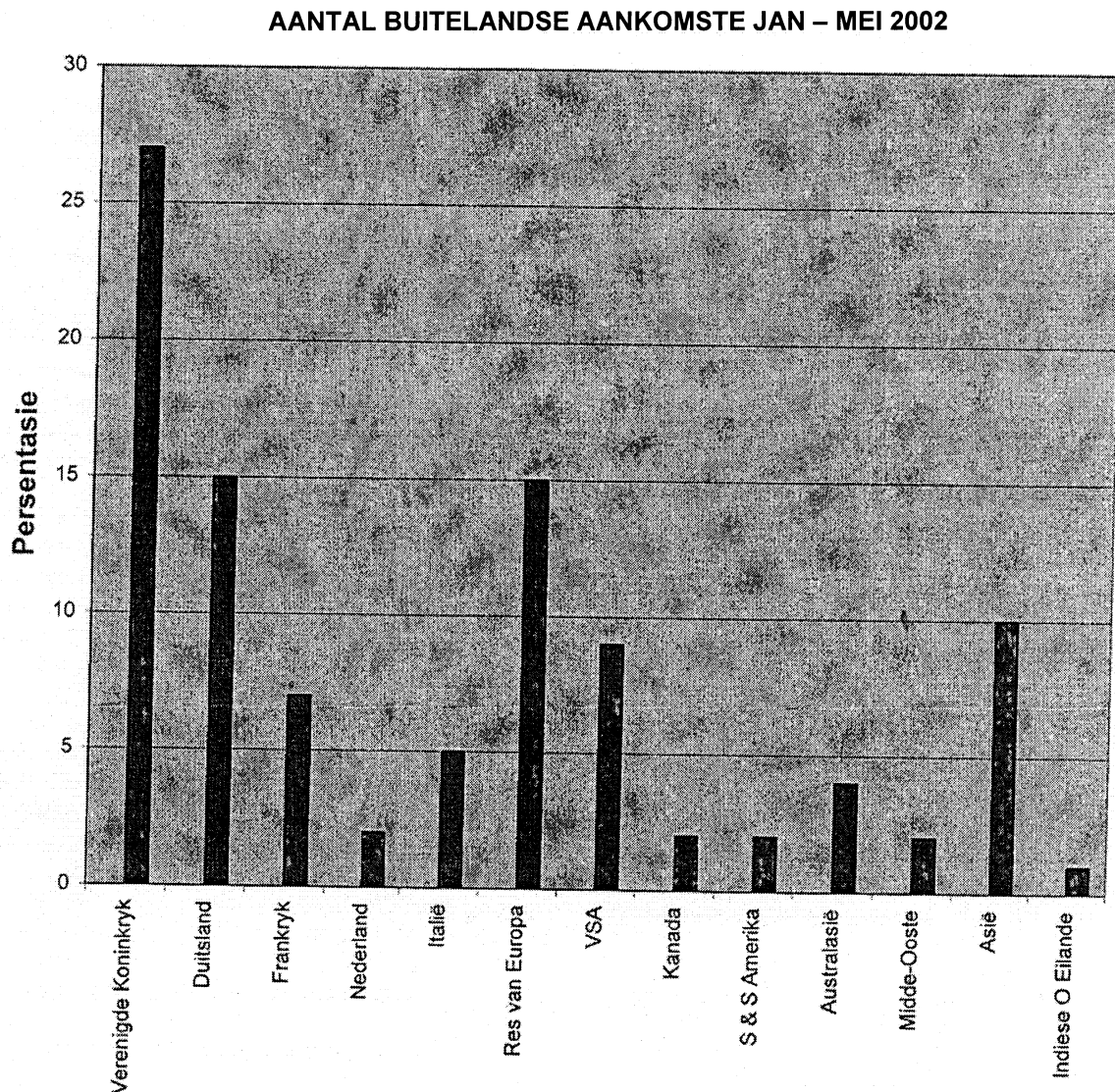
- 10.1 Carefully read the information contained in **Text C**, then answer TRUE or FALSE to the following statements. Give a reason why you consider each statement to be either true or false.

- 10.1.1 The service number for the southbound route is Gcbj1630. (2)
- 10.1.2 On both routes, the bus will travel through five South African provinces. (2)
- 10.1.3 A bus ticket from Johannesburg to Welkom is more expensive than a bus ticket from Cape Town to Worcester. (2)
- 10.1.4 Passengers can only buy refreshments at stops en route. (2)
- 10.1.5 Travelling north, the bus first stops at Hanover, then Richmond. (2)
- 10.1.6 Buses depart from Johannesburg for Paarl every day of the week. (2)

- 10.2 Carefully read the information contained in **Text B**, then answer TRUE or FALSE to the following statements. Give a reason why you consider each statement to be either true or false.

- 10.2.1 In all the hotels, the single rate is half the double rate. (2)
- 10.2.2 The rate includes a 1% levy. (2)
- 10.2.3 Some of the hotels listed are in neighbouring countries. (2)
- 10.2.4 There is no hotel listed which is situated in Limpopo Province. (2)
- 10.2.5 The Weekender Plus rates are only valid on Friday and Saturday nights. (2)
- 10.2.6 If I plan to take my Boy Scout group to the East London Holiday Inn for a weekend, we will be eligible for the Weekender Plus rates. (2)
- 10.2.7 If a couple take their children, aged 5, 7 and 10, with them to a Holiday Inn and they share their room, the children stay and eat for free on the Weekender Plus rate. (2)

10.3 Bestudeer die onderstaande grafiek en beantwoord die daaropvolgende vrae.



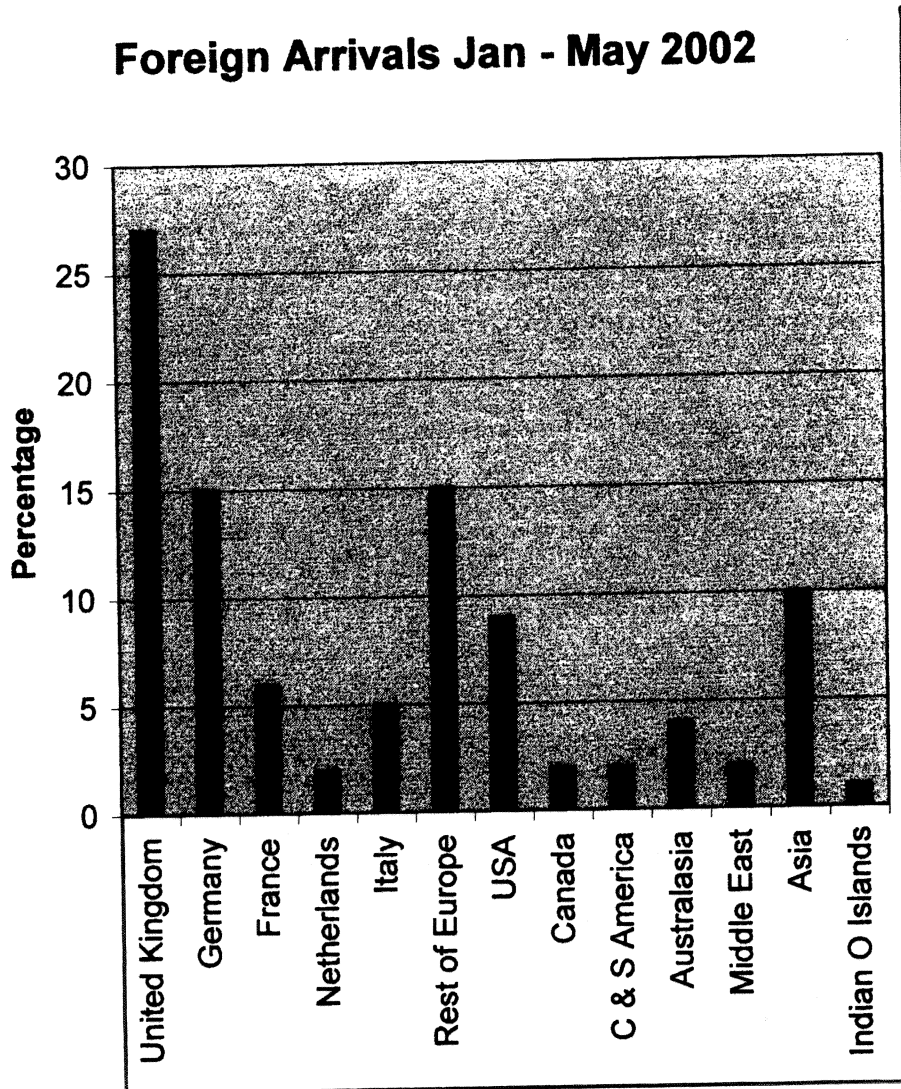
- 10.3.1 Vanaf watter land of streek het Suid-Afrika die meeste buitelandse toeriste ontvang? (1)
- 10.3.2 Vanaf watter land of streek het Suid-Afrika die minste buitelandse toeriste ontvang? (1)
- 10.3.3 Vanaf watter land of streek het Suid-Afrika die vyfde hoogste persentasie buitelandse toeriste ontvang? (1)
- 10.3.4 Watter persentasie van die totale aantal buitelandse toeriste kom vanaf Italië? (1)

[30]

TOTAAL VIR AFDELING B: [120]
TOTAAL: 150

b.o.

10.3 Study the graph below then answer the questions that follow.



- 10.3.1 From which country or region did South Africa receive the most foreign tourists? (1)
- 10.3.2 From which country or region did South Africa receive the least foreign tourist? (1)
- 10.3.3 From which country or region did South Africa receive the fifth highest percentage of foreign tourists? (1)
- 10.3.4 What percentage of the total number of foreign tourists came from Italy? (1)

[30]

TOTAL FOR SECTION B: [120]

TOTAL: 150

**BYLAE
TEKS A****'n TWINTIG DAE AVONTUUR IN SUID-AFRIKA**

'n Jong, avontuurlustige Amerikaanse paartjie reis vanaf 23 November tot 12 Desember deur Suid-Afrika. (Alle akkommodasie is 'n dubbelkamer met en-suitefasiliteite, tensy anders vermeld)

Dag 1 U vertrek vanaf JFK Internasionale Lughawe, New York, op Suid-Afrikaanse Lugdiens vlug SA 7445. Geniet 'n smaaklike viergangmaaltyd in u gerieflike Ekonomiese Klas-kajuit en word bedien deur vriendelike en bevoegde kajuitpersoneel. Na aandete kan u 'n fliek kyk, na musiek luister of bloot terugsit en slaap.

Dag 2 Aangesien u weswaarts vlieg, sal u vanmiddag in Johannesburg aankom en hopelik sou u genoeg op die vliegtuig kon rus. 'n Weelderige driegang middagete sal aan u bedien word voordat die vliegtuig op Johannesburg Internasionale Lughawe land. Nadat paspoort- en doeaneprosedures afgehandel is, sal u per pendelbus na die Protea Hotel Gold Reef City in Johannesburg vervoer word. Vir die res van die dag kan u op u gemak die opwindende temapark verken, wat gebou is rondom 'n ou mynsgag. Die uitstappie behoort aan u 'n kykie te gee op die begindae van mynbou (goud) in Johannesburg, kompleet met tradisionele dansers, opskopdanseresse saans, 'n dobbelsaal en asemrowende hedendaagse temaparkritte. Elkeen se smaak sal bevredig word!

Dag 3 Na 'n volledige Engelse ontbyt word u deur Springbok Atlas Toere op 'n onvergeetlike halfdagtoer deur Soweto geneem. Hierdie uitgestrekte stad wat hoofsaaklik swart inwoners het, is reg langs Johannesburg geleë. U sal vergesel word van 'n jong en kundige gids, wat u sal voorstel aan 'n eg Suid-Afrikaanse leefwyse wat tot dusver slegs deur 'n paar buitelandse toeriste aanskou is. U keer terug na u hotel vir middagete en daarna sal u na die Johannesburgse trein- en busstasie geneem word, waar u 'n luukse Greyhound-bus na Kaapstad sal haal.

Dag 4 U sou moontlik geslaap het terwyl die bus deur die oninteressante, plat Karoo gery het; net om begroet te word deur die gesig van majestieuse berge, groen weivelde en die menigte wingerde van die Wes-Kaap. Nadat u hierdie wonderlike natuurskoon ingeneem het, sal u kort voor 12:00 Kaapstad se stasie bereik, vanwaar u na die Holiday Inn Express in Century City oorgeplaas sal word. Vir die res van die dag kan u op u gemak verkeer, maar ons beveel sterk aan dat u van hierdie geleentheid gebruik maak om die Canal Walk-winkelkompleks te verken. Dié kompleks is reg op u drumpel en is die grootste in die Suidelike Halfrond. Ook in Century City sal u Ratanga Junction aantref. Dit is Afrika se eerste en grootste temapark en is veral saans 'n besoek werd.

Dag 5 Besluit op 'n halfdag-toer van u keuse.

Dag 6 Besluit op 'n voldag-toer van u keuse.

Dag 7 Vandag sal 'n taxi u na die Kaapstadse trein- en busstasie neem waar u om 08:30 op 'n gesellige Baz-bus uitsluitlik vir "rygsakreisigers" na Knysna sal vertrek. Hierdie is 'n "hop-op-hop-af" busdiens en vir u gerief het ons besprekings by etlike gerieflike oorsaanplekke gemaak. In Knysna sal u by die Peregrin Backpackers Lodge tuisgaan. Hulle bied 'n wye verskeidenheid van aktiwiteite aan wat gedurende u 24-uur verblyf in Knysna meegemaak kan word.

**ANNEXURE
TEXT A**

A TWENTY DAY SOUTH AFRICAN ADVENTURE

A young, adventurous American couple travels, from 23 November to 12 December through South Africa. (Unless otherwise stated, all accommodation is in a double room with en-suite facilities)

Day 1 Depart JFK International Airport, New York, on South African Airways flight SA 7445. Enjoy a delicious four-course meal in your spacious Economy Class cabin, with attentive service by the friendly and efficient flight attendants. After dinner, watch a movie, listen to music or simply sit back and sleep.

Day 2 As you are flying westward, you will arrive in Johannesburg this afternoon and hopefully would have had ample time to rest on the aircraft. You will be served a scrumptuous three-course lunch prior to landing at Johannesburg International Airport. After clearing customs and immigration, you will transfer to Protea Hotel Gold Reef City, Johannesburg, in the hotel's airport shuttle bus. The rest of the day is at leisure, so why not explore this exciting theme park, built around an old mine shaft, depicting the early days of gold mining in Johannesburg, complete with traditional dancers, can-can girls in the evening, a casino and heart-stopping modern-day theme park rides. There's something for everyone!

Day 3 After a full English breakfast, you will be taken by Springbok Atlas Tours on a memorable half-day tour of Soweto, the sprawling, largely African city adjoining Johannesburg. You will be accompanied by a young and knowledgeable guide, who will introduce you to an aspect of South African life which not many foreign tourists have seen. You will return to your hotel for lunch and afterwards, you will be taken to the Johannesburg train and bus station where you will board a Greyhound luxury coach for Cape Town.

Day 4 You would have slept while the bus was motoring through the flat, featureless Karoo, but now, as you awake, you will be greeted by the sight of the majestic mountains, lush farmlands and bountiful vineyards of the Western Cape. Survey the magnificent scenery and shortly before noon you will enter Cape Town station on the foreshore and you will transfer to the Holiday Inn Express at Century City. The rest of the day is at leisure, but we strongly suggest that you take this opportunity to explore Canal Walk shopping mall, right on your doorstep, which is the largest shopping precinct in the Southern Hemisphere. Ratanga Junction, also in Century City, is Africa's first and largest theme park and is well worth a visit, especially in the evening.

Day 5 Take a half-day tour of your choice.

Day 6 Take a full-day tour of your choice.

Day 7 A taxi will take you to the main Cape Town train and bus station for your 08:30 departure on the fun-filled, backpackers' Baz Bus to Knysna. It is a "hop-on-hop-off" bus service, but, for your convenience, we have made reservations at several convenient stops for you. The first is in Knysna, where you will stay at the Peregrin Backpackers Lodge. They offer a wide range of activities for you to experience in the 24 hours you will be in Knysna.

Dag 8 Ontspan in Knysna. Hier kan u rustig op 'n kanovaart op die lagune die nabygeleë Featherbed Natuurresewaat gaan besoek. Om 17:00 haal u weereens die Baz bus tot by Stormsrivier waar u sal aansit vir 'n tuisgemaakte aandete by Rainbow Lodge en waar u ook 'n welverdiende nagrus kan geniet.

Dag 9 Vandag word u geneem na die Bloukransrivierbrug, waar u die uiterste opwinding van die wêreld se hoogste bungeesprong kan ervaar! Dié sprong is 216 meter hoog en is net vir die dapperste! U sal ook die geleentheid kry om te stap of per kano te vaar voordat u terugkeer na die Bazbus vir u bagasie voor u op u volgende rit na Port Elizabeth vertrek. Langs die pad kan u moontlik iets te ete geniet by Jeffreysbaai, voordat u "Die Vriendelike Stad" om 21:45 bereik. Hier sal u tuisgaan by die King's Beach Backpackers Lodge.

Dag 10 Na ontbyt is u weer eens vry om te kom en gaan soos u wil, maar ons aanbeveling is 'n besoek aan Bayworld wat die wêreldbekende dolfinarium en slangpark huisves. 'n Uitstappie na een van die baie ongerepte strande van Algoabaai, almal binne loopafstand van u hostel, word ook sterk aanbeveel. Watter beter manier om u aand te verwyd as by die Boardwalk met sy verskeie restaurante, vermaak en, as u verkies, die dobbelhuis?

Dag 11 Vandag vertrek u om 07:00 na die volgende stop op hierdie opwindende avontuur. U volgende besoek is aan Port St. Johns in die hartjie van die ongerepte avontuurbelaaide Wilde Kus. U sal per pendelbus vanaf Umtata na u hostel, die Ikaya by Second Beach, geneem word. Laatmiddag sal u hierdie ware Afrika-dorpie bereik waar u na hartelus 'n bietjie oorboord kan gaan en selfs 'n partytjie kan geniet!

Dag 12 Vandag kan u die omgewing van Port St. Johns verken of, indien u verkies, kan u net ontspan in 'n plek waar tyd waarlik stilstaan. Al u maaltye kan by die hostel geniet word en sommige eg-Xhosa spesialiteite soos *imfino en mnqhushu* is ook op die spyskaart beskikbaar.

Dag 13 Na ontbyt sal u per pendelbus terug na Umtata gebring word, waar u die Nelson Mandela Museum kan besoek, alvorens u weer eens die Baz bus bestyg; die keer oppad na Durban. U sal om ongeveer 21 :30 by die Brown Sugar in Durban aankom, waar 'n hartlike maaltyd op u wag.

Dag 14 Vandag is u vry om Durban te verken. Waarom nie Durban se Goue Myl, bekend vir sy goue strande en tientalle gehalte hotelle nie, verken nie? Sea World met sy tamaai haaitenk word aanbeveel. 'n Besoek aan die Indiese Mark in Victoriastraat, waar u die eksotiese geure, klanke en gesig van Indië kan ontmoet, is ook glad nie te versmaai nie. Durban bied ook 'n lewendige naglewe vir diegene wat in nagklubs belangstel.

Dag 15 Die volgende môre om 08:00 word u met die Baz bus na St. Luciameer, een van Suid-Afrika se vyf Wêreld Erfenisgebiede, geneem. U arriveer vroeg in die middag en sal dus oorgenoeg tyd hê om die wonderlike Krokodilsentrum te besoek. Hier sal u 'n skrikwekkende versameling amfibieë, reptiele en voëls aantref. U akkommodasie is in die Bib's International Backpackers.

Dag 16 Na ontbyt word u na Kaap Vidal geneem vir 'n dag van onderwateravontuur in die vorm van duik, snorkel en visskiet in die helder warm water van die Indiese Oseaan. U sal in die aand terugkeer na die Bib's vir 'n ontspanne vaart met skemerdrankies op die riviermond. Daarna kan u aansluit by die res van die hostelbewoners vir 'n plesierige aandjie by hierdie vriendelike oord vir jong volwassenes.

Day 8 In Knysna, at leisure. We suggest you go for a canoe trip on the lagoon and visit the nearby Featherbed Nature Reserve. At 17:00 you board the Baz Bus to Storms River in time for a home-cooked dinner at the Rainbow Lodge and then a well-earned night's rest.

Day 9 Today you will be taken to the Bloukrantz River bridge, where you will experience the ultimate thrill of doing the world's highest bungee jump! At 216 metres, this is not for the faint-hearted. You will also have the opportunity of hiking or canoeing before returning to the lodge to collect your luggage and board the Baz Bus for Port Elizabeth. Along the way you can grab a bite to eat in Jeffrey's Bay, before you arrive in "The Friendly City" at 21:45. Here you will stay at the King's Beach Backpackers Lodge.

Day 10 After breakfast you are at leisure, but we strongly recommend a visit to Bayworld, which houses the world famous Dolphinarium and Snake Park. A trip to one of the many unspoiled beaches along the shores of Algoa Bay, all within walking distance of your hostel, is also called for. That evening what better way to spend the time, than at the Boardwalk, with several restaurants, entertainment, and, if you're feeling lucky, a casino.

Day 11 You have an early departure, at 07:00, for your next stop on this exciting adventure trip. You will be going to Port St. Johns in the heart of the unspoiled, adventure-filled Wild Coast. You will be taken by shuttle bus from Umtata to your hostel, the Ikaya at Second Beach, where you will arrive in the late afternoon. This is a truly African town, and a perfect place for some uninhibited partying!

Day 12 Explore Port St. Johns and surrounding areas today, or just take it easy, chilling out in a town where time is of no importance. Your hostel will supply you with all your meals, which will feature several Xhosa specialities, like *imfino* and *mnqhushu*.

Day 13 After breakfast you will check out of your hostel and be taken back to Umtata in the hostel's shuttle bus. You will have time to visit the Nelson Mandela Museum before joining the Baz Bus once again and proceeding to Durban, arriving there at about 21:30. Your accommodation is at Brown Sugar, where a hearty dinner will be waiting for you.

Day 14 You are at leisure in Durban. Why not spend the morning on the world famous Golden Mile, renown for the many fine hotels and golden beaches? Sea World, with its awesome shark tank, is recommended. We also suggest a visit to the Victoria Street Indian Market, where you can experience the exotic tastes, sounds and sights of India. In the evening, take in some of Durban's vibrant night life.

Day 15 At 08:00, board the Baz Bus once again and head off to St Lucia, one of South Africa's five World Heritage Sites. You arrive there in the early afternoon, which gives you time to visit the amazing Crocodile Centre with its fearsome collection of amphibians, reptiles and birds. You will be accommodated at Bib's International Backpackers.

Day 16 After breakfast you will be taken to Cape Vidal, for a day of underwater adventure, diving, snorkelling and spear-fishing in the crystal clear waters of the warm Indian Ocean. You will return to Bib's in the evening for a leisurely booze cruise on the estuary before joining your hostel mates for a night of fun and laughter in this friendly, young-at-heart village.

Dag 17 Vandag word u na 'n nabygeleë Zoeloedorpie geneem, waar u die leefwyse van die tradisionele plattelandse Zoeloe-mense kan ervaar. Hier sal u die geleentheid hê om Zoeloe-kralewerk, pottbakkersware en houtsneewerk van uitstekende gehalte te koop. Na middagete by 'n restaurant van u keuse, word u per Baz bus na die Sonzela Backpackers in Milwane Wildlife Sanctuary, in Swaziland, geneem. Aandete word in 'n tipiese Swazi taverne bedien en u kry die geleentheid om saam met die plaaslike mense te kuier. Geniet u besoekie aan Swaziland, want u tydjie in hierdie klein Koninkryk is kort.

Dag 18 Vroeg opstaan vandag want die Baz bus vertrek om 07:30 via Nelspruit na Johannesburg. Hou u kamera gereed aangesien u vandag deur die skilderagtigste natuurskoon van Suid-Afrika sal reis. Die bus stop spesiaal vir fotosessies en sal ongeveer om 17:30 in Johannesburg aankom. Hierdie keer gaan u tuis by die Diamond Diggers Backpackers, ontbyt en aandete ingesluit. Nou is u terug in die groot stad waar al die moderne fasiliteite, soos skottel-televisie, Internet, 'n jacuzzi, sauna en swembad tot u beskikking is.

Dag 19 Vandag is u laaste dag in Suid-Afrika. Ons stel voor dat u aandenkings vir vriende en familie gaan koop. Die Eastgate Winkelsentrum, een van die grootstes in Suid-Afrika, is baie naby en net oorkant die straat sal u die grootste vlooiemark in die land, die Bruma Vlooiemark, aantref. Die hostel waar u tuisgaan sal 'n pendelbus beskikbaar stel om u vanaand na die Johannesburg Internasionale Lughawe te neem waar u vlug SA 201 na New York sal bestyg. Nou kan u ontspan en aan al die opwindende aktiwiteite dink tydens u besoek aan Suid-Afrika!

Dag 20 Vandag sal u in New York aankom met baie wonderlike herrinmeringe aan u "eenkeer-in-'n- leeftyd" vakansie in Suid-Afrika!

Day 17 This morning you will be taken to a nearby Zulu village where you will see how the traditional, rural Zulu people live. You will have the opportunity to buy some of their exquisite beadwork, pottery and wood carvings. After lunch, at a restaurant of your choice, you will get back on the Baz Bus and this time your destination will be the Sonzela Backpackers in Milwane Wildlife Sanctuary, in the kingdom of Swaziland. You will have dinner in a typical Swazi tavern, and have a chance to mingle with the locals. Your time in Swaziland is short, so make the most of your overnight stay here.

Day 18 An early rise, as the Baz Bus leaves at 07:30 for Johannesburg, via Nelspruit. You will travel through some of the most scenic parts of South Africa, so have your camera handy as the Baz Bus makes frequent "photo stops". At around 17:30 you will again be in Johannesburg, only this time you will stay at the Diamond Diggers Backpackers, where breakfast and dinner is provided. You are back in the Big City and this hostel has all the mod cons you could wish for, such as DSTV, Internet, a jacuzzi, sauna, and swimming pool, so take the time to enjoy them.

Day 19 This is your last day in South Africa, so use it catch up on souvenir shopping. The Eastgate Shopping Mall, one of the largest in South Africa, is just down the road and across from that is the largest flea market in South Africa, the Bruma Flea Market, which abounds in travellers bargains. This evening your hostel will provide a shuttle bus to take you to Johannesburg International Airport, where you will catch flight SA 201 for New York. Once on board, sit back, relax and think back on all the exciting things you did!

Day 20 Home again, with many wonderful memories of a once-in-a-lifetime holiday in South Africa!

TEKS B



| CULLINAN HOTELS | SGL | DBL |
|----------------------|-----|-----|
| Cape Town Waterfront | 599 | 427 |

→ Rate is per person, per night & room only



| | Includes 2 breakfasts |
|--------------------------|-----------------------|
| Van der Walt St Pretoria | 249.00 |
| Eastgate | 324.00 |
| Nelspruit | 324.00 |
| Cape Town, Century City | 319.00 |

Rate is per room, per night



| | SGL | DBL |
|---------|-----|--------|
| Sandton | 599 | 397.50 |

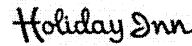


| | SGL | DBL |
|------------------------------|--------|--------|
| Durban - Elangeni | 569.00 | 330.50 |
| Pretoria | 529.00 | 275.00 |
| Johannesburg Int. Airport | 759.00 | 456.50 |
| Cape Town | 499.00 | 349.50 |
| Cape Town - Waterfont | 579.00 | 427.00 |
| Hotel & Suites, Sandton City | 579.00 | 289.50 |

Weekender Plus



| | SGL | DBL |
|------------------------------------|--------|--------|
| <i>Bloemfontein:</i> Bloemfontein | 354.00 | 177.00 |
| <i>Cape Town:</i> De Waal | 396.00 | 198.00 |
| Eastern Boulevard | 354.00 | 177.00 |
| Greenmarket Square | 354.00 | 177.00 |
| Newlands | 396.00 | 198.00 |
| <i>Durban:</i> Marine Parade | 416.00 | 208.00 |
| North Beach | 409.00 | 204.50 |
| South Beach | 354.00 | 177.00 |
| <i>East London</i> | 416.00 | 208.00 |
| <i>Johannesburg:</i> Airport | 416.00 | 208.00 |
| Milpark | 349.00 | 174.50 |
| Eastgate | 409.00 | 204.50 |
| <i>Kimberley</i> | 349.00 | 174.50 |
| <i>Port Elizabeth:</i> Kings Beach | 349.00 | 174.50 |
| <i>Pietersburg</i> | 349.00 | 174.50 |
| <i>Pretoria:</i> Hatfield | 409.00 | 204.50 |
| <i>Sandton:</i> Sandton | 409.00 | 204.50 |
| Sandton City | 416.00 | 208.00 |
| Morningside Sandton | 359.00 | 179.50 |
| <i>Ulundi</i> | 416.00 | 208.00 |
| <i>Umtata</i> | 354.00 | 179.50 |
| <i>Wilderness</i> | 354.00 | 177.00 |



| | SGL | DBL |
|------------------------------|--------|--------|
| Cape Town | 440.00 | 220.00 |
| Cape Town - Waterfont | 525.00 | 262.50 |
| Durban | 472.00 | 236.00 |
| Pretoria | 424.00 | 212.00 |
| Hotel & Suites, Sandton City | 464.00 | 232.00 |
| Jhb-International Airport | 530.00 | 265.00 |



| | SGL | DBL |
|------------------------|--------|--------|
| Johannesburg - Sandton | 450.00 | 225.00 |



| | (Includes 2 breakfasts) |
|-------------------------|-------------------------|
| Pretoria | 249.00 per room |
| Eastgate | 324.00 per room |
| Nelspruit | 324.00 per room |
| Cape Town, Century City | 319.00 per room |



Children under 18 (max 2) stay free when sharing parents' room (when family room available) and eat free when accompanied by their parents at all Holiday Inn & Crowne Plaza hotels.

GENERAL CONDITIONS

- Weekender Plus is only valid for a Friday, Saturday, and Sunday night
- Not available for groups or conferences.
- Subject to availability. Excludes 1% levy.

TEXT B

CULLINAN HOTELS

| | SGL | DBL |
|----------------------|-----|-----|
| Cape Town Waterfront | 599 | 427 |

→ Rate is per person, per night & room only



| | Includes 2 breakfasts |
|--------------------------|-----------------------|
| Van der Walt St Pretoria | 249.00 |
| Eastgate | 324.00 |
| Nelspruit | 324.00 |
| Cape Town, Century City | 319.00 |

Rate is per room, per night



| | SGL | DBL |
|---------|-----|--------|
| Sandton | 599 | 397.50 |

Holiday Inn

| | SGL | DBL |
|------------------------------|--------|--------|
| Durban - Elangeni | 569.00 | 330.50 |
| Pretoria | 529.00 | 275.00 |
| Johannesburg Int. Airport | 759.00 | 456.50 |
| Cape Town | 499.00 | 349.50 |
| Cape Town - Waterfont | 579.00 | 427.00 |
| Hotel & Suites, Sandton City | 579.00 | 289.50 |

Weekender Plus

Holiday Inn
Garden Court*

| | SGL | DBL |
|------------------------------------|--------|--------|
| <i>Bloemfontein:</i> Bloemfontein | 354.00 | 177.00 |
| <i>Cape Town:</i> De Waal | 396.00 | 198.00 |
| Eastern Boulevard | 354.00 | 177.00 |
| Greenmarket Square | 354.00 | 177.00 |
| Newlands | 396.00 | 198.00 |
| <i>Durban:</i> Marine Parade | 416.00 | 208.00 |
| North Beach | 409.00 | 204.50 |
| South Beach | 354.00 | 177.00 |
| <i>East London</i> | 416.00 | 208.00 |
| <i>Johannesburg:</i> Airport | 416.00 | 208.00 |
| Milpark | 349.00 | 174.50 |
| Eastgate | 409.00 | 204.50 |
| <i>Kimberley</i> | 349.00 | 174.50 |
| <i>Port Elizabeth:</i> Kings Beach | 349.00 | 174.50 |
| <i>Pietersburg</i> | 349.00 | 174.50 |
| <i>Pretoria:</i> Hatfield | 409.00 | 204.50 |
| <i>Sandton:</i> Sandton | 409.00 | 204.50 |
| Sandton City | 416.00 | 208.00 |
| Morningside Sandton | 359.00 | 179.50 |
| <i>Ulundi</i> | 416.00 | 208.00 |
| <i>Umtata</i> | 354.00 | 179.50 |
| <i>Wilderness</i> | 354.00 | 177.00 |

Holiday Inn

| | SGL | DBL |
|------------------------------|--------|--------|
| Cape Town | 440.00 | 220.00 |
| Cape Town - Waterfont | 525.00 | 262.50 |
| Durban | 472.00 | 236.00 |
| Pretoria | 424.00 | 212.00 |
| Hotel & Suites, Sandton City | 464.00 | 232.00 |
| Jhb-International Airport | 530.00 | 265.00 |



| | SGL | DBL |
|------------------------|--------|--------|
| Johannesburg - Sandton | 450.00 | 225.00 |



| | (Includes 2 breakfasts) |
|-------------------------|-------------------------|
| Pretoria | 249.00 per room |
| Eastgate | 324.00 per room |
| Nelspruit | 324.00 per room |
| Cape Town, Century City | 319.00 per room |



Children under 18 (max 2) stay free when sharing parents' room (when family room available) and eat free when accompanied by their parents at all Holiday Inn & Crowne Plaza hotels.

GENERAL CONDITIONS

- Weekender Plus is only valid for a Friday, Saturday, and Sunday night
- Not available for groups or conferences.
- Subject to availability. Excludes 1% levy.

TEKS C

Pretoria/JNB • Bloemfontein • Cape Town

| | | | | | | | | | | | | | | | | | | |
|--------------|-----|-----|-------------|----------------|------------------------------------|-----------|--------|--------------|-----------|---------|----------|---------------|-----|------------|-----------|-------|-----------|--|
| Pretoria | | | | | | | | | | | | | | | | | | |
| Midrand | | | | | | | | | | | | | | | | | | |
| Johannesburg | | | | | | | | | | | | | | | | | | |
| 85 | 85 | 85 | Vereeniging | | Reisgeld geldig vanaf 1 Maart 2004 | | | | | | | | | | | | | |
| 85 | 85 | 85 | 85 | Vanderbijlpark | | | | | | | | | | | | | | |
| 85 | 85 | 85 | 85 | 85 | Kroonvaal Plaza | | | | | | | | | | | | | |
| 135 | 135 | 135 | 130 | 130 | 130 | Kroonstad | | | | | | | | | | | | |
| 140 | 140 | 140 | 135 | 135 | 135 | 90 | Welkom | | | | | | | | | | | |
| 190 | 190 | 190 | 190 | 190 | 140 | 130 | 80 | Bloemfontein | | | | | | | | | | |
| 230 | 230 | 230 | 225 | 225 | 225 | 205 | 185 | 95 | Colesberg | | | | | | | | | |
| 235 | 235 | 235 | 235 | 235 | 235 | 220 | 200 | 135 | 95 | Hanover | | | | | | | | |
| 240 | 240 | 240 | 240 | 240 | 240 | 235 | 220 | 170 | 135 | 95 | Richmond | | | | | | | |
| 245 | 245 | 245 | 245 | 245 | 245 | 240 | 235 | 190 | 180 | 160 | 130 | Beaufort West | | | | | | |
| 255 | 255 | 255 | 255 | 255 | 255 | 255 | 245 | 210 | 190 | 180 | 125 | Laingsburg | | | | | | |
| 350 | 350 | 350 | 350 | 350 | 350 | 350 | 270 | 270 | 250 | 235 | 220 | 130 | 95 | Touwsriver | | | | |
| 385 | 385 | 385 | 385 | 385 | 350 | 350 | 345 | 345 | 270 | 240 | 230 | 160 | 140 | 95 | Worcester | | | |
| 410 | 410 | 410 | 410 | 410 | 360 | 360 | 350 | 350 | 300 | 275 | 240 | 185 | 150 | 145 | 90 | Paarl | | |
| 410 | 410 | 410 | 410 | 410 | 390 | 390 | 350 | 350 | 300 | 285 | 275 | 205 | 170 | 160 | 135 | 80 | Bellville | |
| 410 | 410 | 410 | 410 | 410 | 390 | 390 | 350 | 350 | 300 | 285 | 275 | 205 | 170 | 160 | 135 | 80 | Cape Town | |

Please Note: Passengers can buy refreshments from the Hostess on Board and at stops en route.

| DEPARTURE TIMES | | | | | |
|-----------------|-----|----------|-----------------|-----|----------|
| Service Number: | | Gjbc1630 | Service Number: | | Gcbj1630 |
| | | DAILY | | | DAILY |
| Pretoria | Dep | 15h00 | Cape Town | Dep | 16h30 |
| Midrand | Dep | 15h20 | Bellville | Dep | 17h15 |
| Johannesburg | Dep | 16h30 | Paarl | Dep | 17h40 |
| Vereeniging | Dep | 17h25 | Worcester | Dep | 18h35 |
| Vanderbijlpark | Dep | 17h45 | Touwsriver | Dep | 19h25 |
| Kroonvaal Plaza | Dep | 18h25 | Laingsburg | Dep | 20h45 |
| Kroonstad | Dep | 19h50 | Beaufort West | Dep | 22h50 |
| Welkom | Dep | 20h50 | Richmond | Dep | 00h50 |
| Bloemfontein | Dep | 22h35 | Hanover | Dep | 01h30 |
| Colesberg | Dep | 01h35 | Colesberg | Dep | 02h25 |
| Hanover | Dep | 02h30 | Bloemfontein | Dep | 05h05 |
| Richmond | Dep | 03h10 | Welkom | Dep | 06h35 |
| Beaufort West | Dep | 04h50 | Kroonstad | Dep | 08h05 |
| Laingsburg | Dep | 07h20 | Kroonvaal Plaza | Dep | 09h00 |
| Touwsriver | Dep | 08h40 | Vanderbijlpark | Dep | 09h45 |
| Worcester | Dep | 09h20 | Vereeniging | Dep | 10h00 |
| Paarl | Dep | 10h05 | Johannesburg | Dep | 10h55 |
| Bellville | Dep | 10h35 | Midrand | Dep | 11h20 |
| Cape Town | Arr | 11h00 | Pretoria | Arr | 11h45 |

TEKS D

 **Cape Rainbow Tours...**

DAY TOURS

 **The Grand Cape Peninsula Tour...**

AN UNFORGETTABLE JOURNEY TO THE MYTHICAL MEETING PLACE OF TWO GREAT OCEANS.

Clifton beaches - Hout Bay & Mariners' Wharf
 Boat ride to view seals (optional)
 Cape Point & Nature Reserve
 Penguin colony at the Boulders (optional R10)
 Historic Simon's Town
 Groot Constantia Wine Estate **OR** **Every Day!**
 Kirstenbosch Botanical Gardens

AS ABOVE **Full Day R335**
CAPE POINT ONLY Half Day R235

 **The Wonderful Winelands**

STELLENBOSCH FRANCHHOEK PAARL

Your clients will enjoy a relaxing day travelling through the spectacular Cape mountain scenery and lush fertile valleys. They'll taste a mixture of fascinating history and indulge in the pleasures of the renowned Cape Winelands. They will be taken on a cellar tour to view the winemaking process. They will visit at least three historical wine estates and partake in two wine tasting sessions.

Every Day! AS ABOVE **Full Day R335**
STELLENBOSCH ONLY Half Day R235

 **The Afternoon City Tour...**


(Incl Table Mountain) **Every Day!**

The Morning City Tour

(Incl Table Mountain) **in season!**

This tour is designed to orientate one geographically and culturally showing your client Cape Town from its historical beginnings to the dazzling modern malls of the Waterfront.

Half Day R210+Cable Car R85

 **The Township Tour...**

A cross-cultural alternative tour with our Specialist Guide. **Every Day!**

ONE CITY MANY CULTURES... District Six - Bo-Kaap - Cape Flats - Khayelitsha **Half Day R235**

TEXT C

Pretoria/JNB • Bloemfontein • Cape Town

| Pretoria | | | | | | | | | | | | | | |
|-----------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Midrand | | | | | | | | | | | | | | |
| Johannesburg | | | | | | | | | | | | | | |
| Vereeniging | | | | | | | | | | | | | | |
| Vanderbijlpark | | | | | | | | | | | | | | |
| Kroonvaal Plaza | | | | | | | | | | | | | | |
| Kroonstad | | | | | | | | | | | | | | |
| Welkom | | | | | | | | | | | | | | |
| Bloemfontein | | | | | | | | | | | | | | |
| Colesberg | | | | | | | | | | | | | | |
| Hanover | | | | | | | | | | | | | | |
| Richmond | | | | | | | | | | | | | | |
| Beaufort West | | | | | | | | | | | | | | |
| Laingsburg | | | | | | | | | | | | | | |
| Touwsriver | | | | | | | | | | | | | | |
| Worcester | | | | | | | | | | | | | | |
| Paarl | | | | | | | | | | | | | | |
| Bellville | | | | | | | | | | | | | | |
| Cape Town | | | | | | | | | | | | | | |
| 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 |
| 135 | 135 | 135 | 130 | 130 | 130 | 130 | 130 | 130 | 130 | 130 | 130 | 130 | 130 | 130 |
| 140 | 140 | 140 | 135 | 135 | 135 | 135 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| 190 | 190 | 190 | 190 | 190 | 190 | 140 | 130 | 130 | 130 | 130 | 130 | 130 | 130 | 130 |
| 230 | 230 | 230 | 225 | 225 | 225 | 225 | 205 | 185 | 95 | 95 | 95 | 95 | 95 | 95 |
| 240 | 240 | 240 | 240 | 240 | 240 | 240 | 235 | 220 | 170 | 135 | 95 | 95 | 95 | 95 |
| 245 | 245 | 245 | 245 | 245 | 245 | 245 | 240 | 235 | 190 | 180 | 160 | 130 | 130 | 130 |
| 255 | 255 | 255 | 255 | 255 | 255 | 255 | 255 | 245 | 210 | 190 | 180 | 125 | 125 | 125 |
| 350 | 350 | 350 | 350 | 350 | 350 | 350 | 350 | 270 | 270 | 250 | 235 | 220 | 130 | 95 |
| 385 | 385 | 385 | 385 | 385 | 385 | 385 | 350 | 350 | 345 | 345 | 270 | 240 | 230 | 160 |
| 410 | 410 | 410 | 410 | 410 | 410 | 360 | 360 | 350 | 350 | 300 | 275 | 240 | 185 | 150 |
| 410 | 410 | 410 | 410 | 410 | 410 | 390 | 390 | 350 | 350 | 300 | 285 | 275 | 205 | 170 |
| 410 | 410 | 410 | 410 | 410 | 410 | 390 | 390 | 350 | 350 | 300 | 285 | 275 | 205 | 170 |

Fares valid from 1 Mar. 2004

Please Note: Passengers can buy refreshments from the Hostess on Board and at stops en route.

| DEPARTURE TIMES | | | | | |
|-----------------|-----|----------|-----------------|-----|----------|
| Service Number: | | Gjbc1630 | Service Number: | | Gclj1630 |
| | | DAILY | | | DAILY |
| Pretoria | Dep | 15h00 | Cape Town | Dep | 16h30 |
| Midrand | Dep | 15h20 | Bellville | Dep | 17h15 |
| Johannesburg | Dep | 16h30 | Paarl | Dep | 17h40 |
| Vereeniging | Dep | 17h25 | Worcester | Dep | 18h35 |
| Vanderbijlpark | Dep | 17h45 | Touwsriver | Dep | 19h25 |
| Kroonvaal Plaza | Dep | 18h25 | Laingsburg | Dep | 20h45 |
| Kroonstad | Dep | 19h50 | Beaufort West | Dep | 22h50 |
| Welkom | Dep | 20h50 | Richmond | Dep | 00h50 |
| Bloemfontein | Dep | 22h35 | Hanover | Dep | 01h30 |
| Colesberg | Dep | 01h35 | Colesberg | Dep | 02h25 |
| Hanover | Dep | 02h30 | Bloemfontein | Dep | 05h05 |
| Richmond | Dep | 03h10 | Welkom | Dep | 06h35 |
| Beaufort West | Dep | 04h50 | Kroonstad | Dep | 08h05 |
| Laingsburg | Dep | 07h20 | Kroonvaal Plaza | Dep | 09h00 |
| Touwsriver | Dep | 08h40 | Vanderbijlpark | Dep | 09h45 |
| Worcester | Dep | 09h20 | Vereeniging | Dep | 10h00 |
| Paarl | Dep | 10h05 | Johannesburg | Dep | 10h55 |
| Bellville | Dep | 10h35 | Midrand | Dep | 11h20 |
| Cape Town | Arr | 11h00 | Pretoria | Arr | 11h45 |

TEXT D

 **Cape Rainbow Tours...** 

DAY TOURS

 **The Grand Cape Peninsula Tour...**
 AN UNFORGETTABLE JOURNEY TO THE MYTHICAL MEETING PLACE OF TWO GREAT OCEANS.
 Clifton beaches - Hout Bay & Mariners' Wharf
 Boat ride to view seals (optional)
 Cape Point & Nature Reserve
 Penguin colony at the Boulders (optional R10)
 Historic Simon's Town
 Groot Constantia Wine Estate OR Kirstenbosch Botanical Gardens
Every Day!
 AS ABOVE **Full Day R335**
 CAPE POINT ONLY **Half Day R235**

 **The Wonderful Winelands**
STELLENBOSCH FRANCHHOEK PAARL.
 Your clients will enjoy a relaxing day travelling through the spectacular Cape mountain scenery and lush fertile valleys. They'll taste a mixture of fascinating history and indulge in the pleasures of the renowned Cape Winelands. They will be taken on a cellar tour to view the winemaking process. They will visit at least three historical wine estates and partake in two wine tasting sessions.
Every Day! AS ABOVE **Full Day R335**
 STELLENBOSCH ONLY **Half Day R235**

 **The Afternoon City Tour...**
 (Incl Table Mountain) **Every Day!**
The Morning City Tour
 (Incl Table Mountain) **In Season!**
 This tour is designed to orientate one geographically and culturally showing your client Cape Town from its historical beginnings to the dazzling modern malls of the Waterfront.
Half Day R210 + Cable Car R85

 **The Township Tour...**
 A cross-cultural alternative tour with our Specialist Guide. **Every Day!**
 ONE CITY MANY CULTURES... District Six - Bo-Kaap - Cape Flats - Khayelitsha
Half Day R235

TEKS E

How To Use This Timetable

SCHEDULE

| DAY | TIME | TIME | FLIGHT 1 | FLIGHT 2 | VIA |
|--------------------------------------------|------|--------|----------|----------|-----|
| 1 | 2 | 3 | 4 | 5 | 6 |
| FROM CAPE TOWN SOUTH AFRICA (JNB) GMT+0200 | | | | | |
| TO DURBAN | 0630 | 0825 | SA600 | NONSTOP | |
| DX67 | 0810 | 1100 | SA654 | NONSTOP | |
| DAILY | 0915 | 1110 | SA606 | NONSTOP | |
| TO EDINBURGH | | | | | |
| DAILY | 1935 | 0955+1 | SA220 | SA7620 | LHR |

The schedule above is for illustrative purposes only.

- 1 DAYS OF DEPARTURE - DX67 operates all days excluding 6 and 7 (Day one commences on a Monday)
- 2 DEPARTURE TIME
- 3 ARRIVAL TIME +1 denotes next day arrival
- 4 FIRST FLIGHT NUMBER
- 5 SECOND FLIGHT NUMBER
- 6 VIA POINTS

THE FOLLOWING DAYLIGHT SAVINGS TIME VARIATIONS APPLY:

- a 1 hour later from 7 Oct
- c 1 hour later until 7 Apr and from 2 Sep
- u 1 hour earlier from 31 Aug

THE FOLLOWING EFFECTIVE DATES APPLY:

- v Flights effective 1 April
- w Flights effective 1 June
- x Flights effective 1 August
- y Flights effective 1 September
- z Flights effective 1 October

| DAY | TIME | TIME | FLIGHT 1 | FLIGHT 2 | VIA |
|--------------------------------------------|------|---------|----------|----------|-----|
| From NEW YORK UNITED STATES (NYC) GMT-0400 | | | | | |
| To RICHARDS BAY | | | | | |
| DX25 | 1755 | 1800+1 | SA202 | SA1607 | JNB |
| To SAL | | | | | |
| 2 | 1755 | 0405+1 | SA202 | NONSTOP | |
| To WINDHOEK | | | | | |
| 1347 | 1755 | 1825+1c | SA202 | SA1733 | JNB |
| 1367 | 1755 | 2040+1c | SA202 | SA074 | JNB |
| 2 | 1755 | 2040+1c | SA202 | SA074 | JNB |
| To JOHANNESBURG | | | | | |
| Daily | 1805 | 0635+1 | SA7445 | SA275 | ZRH |
| From NUREMBERG GERMANY (NUE) GMT+0200 | | | | | |
| To CAPE TOWN | | | | | |
| Daily | 1855 | 1120+1 | SA7523 | SA7572 | FRA |
| To JOHANNESBURG | | | | | |
| Daily | 1855 | 0710+1 | SA7523 | SA261 | FRA |
| From ORLANDO UNITED STATES (MCO) GMT-0400 | | | | | |
| To CAPE TOWN | | | | | |
| 137 | 0730 | 1105+1 | SA7050 | SA212 | ATL |
| 246 | 0730 | 0720+1 | SA7050 | SA210 | ATL |
| To JOHANNESBURG | | | | | |
| 1357 | 0730 | 0755+1 | SA7050 | SA212 | ATL |
| 246 | 0730 | 1015+1 | SA7050 | SA210 | ATL |
| From PADERBORN GERMANY (PAD) GMT+0200 | | | | | |
| To CAPE TOWN | | | | | |
| Daily | 1820 | 1120+1 | SA7527 | SA7572 | FRA |
| To JOHANNESBURG | | | | | |
| Daily | 1820 | 0710+1 | SA7527 | SA261 | FRA |
| From PARIS FRANCE (CDG) GMT+0200 | | | | | |
| To BLANTYRE | | | | | |
| 5 | 1800 | 1225+1 | SA275 | SA172 | JNB |
| To BLOEMFONTEIN | | | | | |
| DX27 | 1800 | 0915+1 | SA275 | SA1003 | JNB |
| To BUENOS AIRES | | | | | |
| 15 | 1800 | 1610+1 | SA275 | SA207 | JNB |
| To BULAWAYO | | | | | |
| 136 | 1800 | 1155+1 | SA275 | SA004 | JNB |
| To CAPE TOWN | | | | | |
| DX27 | 1800 | 1010+1 | SA275 | SA313 | JNB |
| To DAR ES SALAAM | | | | | |
| 346 | 1800 | 1420+1 | SA275 | SA188 | JNB |
| To DURBAN | | | | | |
| DX27 | 1800 | 0910+1 | SA275 | SA535 | JNB |
| To EAST LONDON | | | | | |
| 134 | 1800 | 1010+1 | SA275 | SA1403 | JNB |
| 5 | 1800 | 0920+1 | SA275 | SA463 | JNB |
| To ENTEBBE/KAMPALA | | | | | |
| 5 | 1800 | 1400#1 | SA275 | SA160 | JNB |

| DAY | TIME | TIME | FLIGHT 1 | FLIGHT 2 | VIA |
|-----------------------------------------------|------|--------|----------|----------|-----|
| From JOHANNESBURG SOUTH AFRICA (JNB) GMT+0200 | | | | | |
| To MANZINI | | | | | |
| Daily | 1310 | 1410 | SA8984 | NONSTOP | |
| DX6 | 1615 | 1715 | SA8986 | NONSTOP | |
| To MAPUTO | | | | | |
| 1 | 0725 | 0825 | SA140 | NONSTOP | |
| 56 | 0930 | 1030 | SA142 | NONSTOP | |
| Daily | 1410 | 1510 | SA144 | NONSTOP | |
| To MARGATE | | | | | |
| Daily | 1150 | 1320 | SA8140 | NONSTOP | |
| 7 | 1600 | 1730 | SA8142 | NONSTOP | |
| 5 | 1830 | 2000 | SA8144 | NONSTOP | |
| To MASERU | | | | | |
| DX7 | 0645 | 0755 | SA8050 | NONSTOP | |
| Daily | 0915 | 1025 | SA8052 | NONSTOP | |
| Daily | 1545 | 1655 | SA8056 | NONSTOP | |
| To MAURITIUS | | | | | |
| Daily | 0910 | 1505 | SA190 | NONSTOP | |
| To MIAMI | | | | | |
| 357 | 1720 | 0530+1 | SA209 | 1 STOP | |
| 1246 | 2010 | 1146+1 | SA211 | SA7065 | ATL |
| To MUMBAI | | | | | |
| 2467 | 1115 | 2340 | SA276 | NONSTOP | |
| To MUNICH | | | | | |
| Daily | 1915 | 0740+1 | SA260 | SA7500 | FRA |
| To MUNSTER | | | | | |
| Daily | 1915 | 1005+1 | SA260 | SA7514 | FRA |
| To NAIROBI | | | | | |
| Daily | 0900 | 1400 | SA182 | NONSTOP | |
| To NELSPRUIT | | | | | |
| DX67 | 0645 | 0735 | SA8120 | NONSTOP | |
| DX67 | 0730 | 0820 | SA8122 | NONSTOP | |
| DX67 | 1020 | 1110 | SA8126 | NONSTOP | |
| 67 | 1105 | 1155 | SA8128 | NONSTOP | |
| Daily | 1330 | 1420 | SA8130 | NONSTOP | |
| DX67 | 1420 | 1520 | SA8132 | NONSTOP | |
| DX6 | 1600 | 1650 | SA8134 | NONSTOP | |
| To NEW ORLEANS | | | | | |
| 357 | 1720 | 1105+1 | SA209 | SA7059 | ATL |
| 1246 | 2010 | 1105+1 | SA211 | SA7059 | ATL |
| To NEW YORK | | | | | |
| Daily | 1955 | 0710+1 | SA201 | 1 STOP | |
| To NICE | | | | | |
| Daily | 2005 | 1115+1 | SA274 | SA7446 | ZRH |
| To NUREMBERG | | | | | |
| Daily | 1915 | 0720+1 | SA260 | SA7524 | FRA |
| To ORLANDO | | | | | |
| 357 | 1720 | 1130+1 | SA209 | SA7053 | ATL |
| 1246 | 2010 | 1130+1 | SA211 | SA7053 | ATL |
| To PADERBORN | | | | | |
| Daily | 1915 | 0855+1 | SA260 | SA7528 | FRA |
| To PARIS | | | | | |
| DX16 | 2005 | 0845+1 | SA274 | 1 STOP | |
| 136 | 2005 | 0845+1 | SA274 | SA7440 | ZRH |

How To Use This Timetable

SCHEDULE

| DAY | TIME | TIME | FLIGHT 1 | FLIGHT 2 | VIA |
|--------------------------------------------|------|--------|----------|----------|---------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| FROM CAPE TOWN SOUTH AFRICA (JNB) GMT+0200 | | | | | |
| TO DURBAN | DX67 | 0630 | 0825 | SA600 | NONSTOP |
| 67 | 0810 | 1100 | SA654 | SA606 | NONSTOP |
| DAILY | 0815 | 1110 | SA606 | | |
| TO EDINBURGH | | | | | |
| DAILY | 1935 | 0855+1 | SA020 | SA7620 | LHR |

The schedule above is for illustrative purposes only.

- 1 DAY(S) OF DEPARTURE - DX67 operates all days excluding 6 and 7 (Day one commences on a Monday)
- 2 DEPARTURE TIME
- 3 ARRIVAL TIME +1 denotes next day arrival
- 4 FIRST FLIGHT NUMBER
- 5 SECOND FLIGHT NUMBER
- 6 VIA POINTS

THE FOLLOWING DAYLIGHT SAVINGS TIME VARIATIONS APPLY:

- a 1 hour later from 7 Oct
- c 1 hour later until 7 Apr and from 2 Sep
- u 1 hour earlier from 31 Aug

THE FOLLOWING EFFECTIVE DATES APPLY:

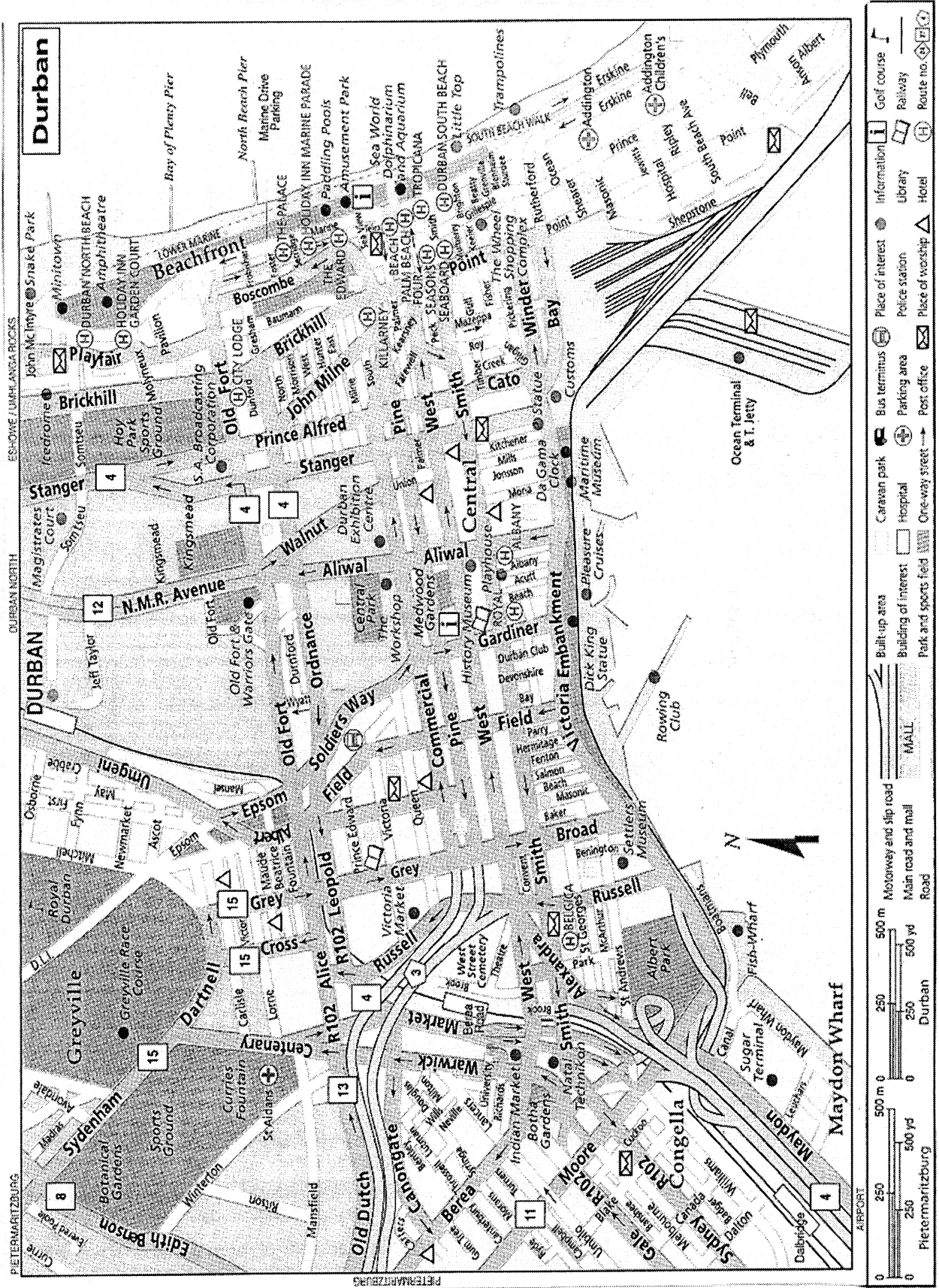
- v Flights effective 1 April
- w Flights effective 1 June
- x Flights effective 1 August
- y Flights effective 1 September
- z Flights effective 1 October

TEXT E

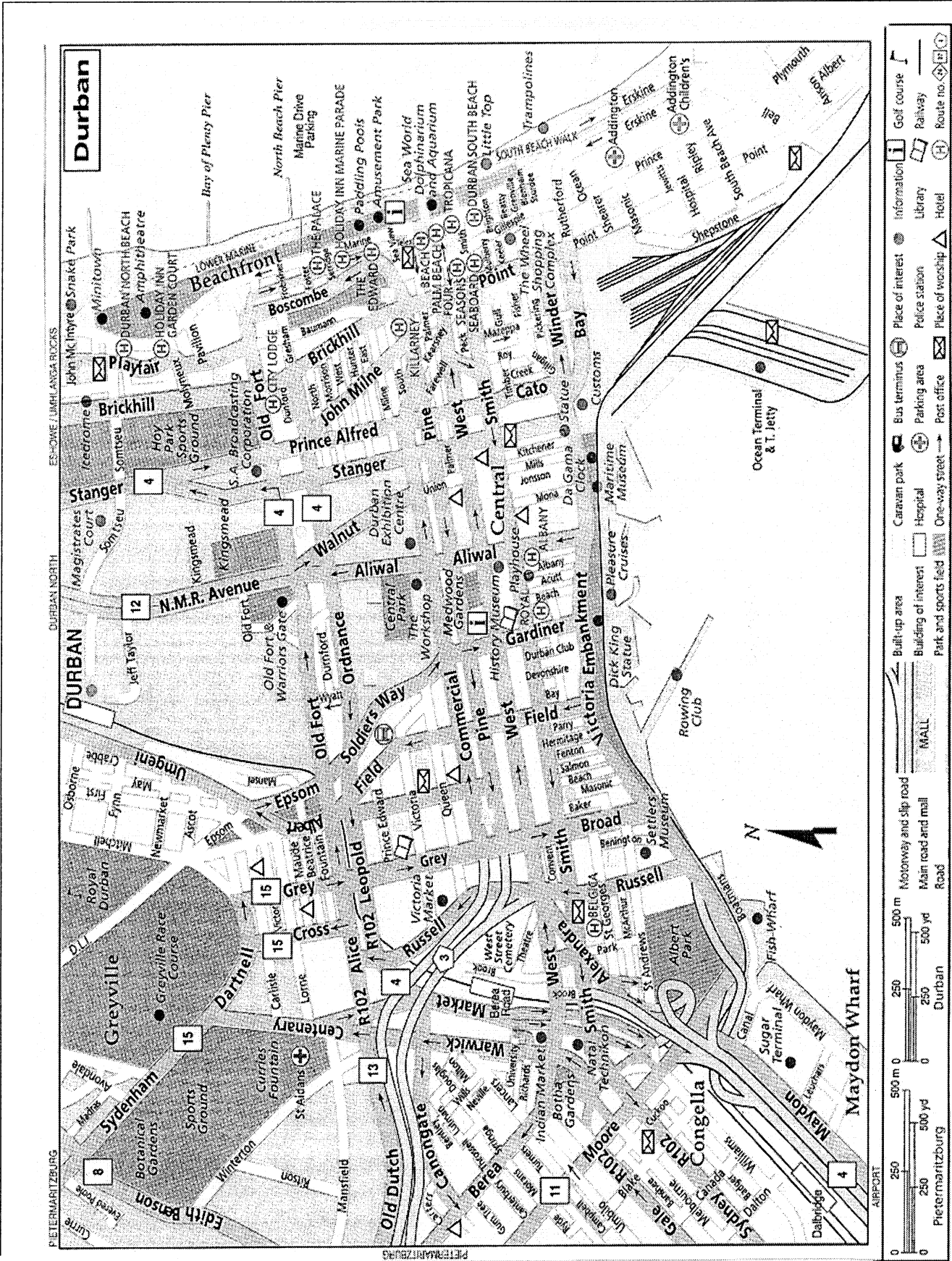
| DAY | TIME | TIME | FLIGHT 1 | FLIGHT 2 | VIA |
|--------------------------------------------|-------|---------|----------|----------|------------|
| From NEW YORK UNITED STATES (NYC) GMT-0400 | | | | | |
| To RICHARDS BAY | DX25 | 1755 | 1800+1 | SA202 | SA1607 JNB |
| To SAL | 2 | 1755 | 0405+1 | SA202 | NONSTOP |
| To WINDHOEK | 1347 | 1755 | 1825+1c | SA202 | SA1733 JNB |
| 1367 | 1755 | 2040+1c | SA202 | SA074 | JNB |
| 2 | 1755 | 2040+1c | SA202 | SA074 | JNB |
| From | | | | | |
| To JOHANNESBURG | Daily | 1805 | 0635+1 | SA7445 | SA275 ZRH |
| From NUREMBERG GERMANY (NUE) GMT+0200 | | | | | |
| To CAPE TOWN | Daily | 1855 | 1120+1 | SA7523 | SA7572 FRA |
| To JOHANNESBURG | Daily | 1855 | 0710+1 | SA7523 | SA261 FRA |
| From ORLANDO UNITED STATES (MCO) GMT-0400 | | | | | |
| To CAPE TOWN | 137 | 0730 | 1105+1 | SA7050 | SA212 ATL |
| 246 | 0730 | 0720+1 | SA7050 | SA210 | ATL |
| To JOHANNESBURG | 1357 | 0730 | 0755+1 | SA7050 | SA212 ATL |
| 246 | 0730 | 1015+1 | SA7050 | SA210 | ATL |
| From PADERBORN GERMANY (PAD) GMT+0200 | | | | | |
| To CAPE TOWN | Daily | 1820 | 1120+1 | SA7527 | SA7572 FRA |
| To JOHANNESBURG | Daily | 1820 | 0710+1 | SA7527 | SA261 FRA |
| From PARIS FRANCE (CDG) GMT+0200 | | | | | |
| To BLANTYRE | 5 | 1800 | 1225+1 | SA275 | SA172 JNB |
| To BLOEMFONTEIN | DX27 | 1800 | 0915+1 | SA275 | SA1003 JNB |
| To BUENOS AIRES | 15 | 1800 | 1610+1 | SA275 | SA207 JNB |
| To BULAWAYO | 136 | 1800 | 1155+1 | SA275 | SA004 JNB |
| To CAPE TOWN | DX27 | 1800 | 1010+1 | SA275 | SA313 JNB |
| To DAR ES SALAAM | 346 | 1800 | 1420+1 | SA275 | SA188 JNB |
| To DURBAN | DX27 | 1800 | 0910+1 | SA275 | SA535 JNB |
| To EAST LONDON | 134 | 1800 | 1010+1 | SA275 | SA1403 JNB |
| 5 | 1800 | 0920+1 | SA275 | SA463 | JNB |
| To ENTEBBE/KAMPALA | 5 | 1800 | 1400#1 | SA275 | SA160 JNB |

| DAY | TIME | TIME | FLIGHT 1 | FLIGHT 2 | VIA |
|-----------------------------------------------|-------|--------|----------|----------|------------|
| From JOHANNESBURG SOUTH AFRICA (JNB) GMT+0200 | | | | | |
| To MANZINI | Daily | 1310 | 1410 | SA8984 | NONSTOP |
| DX6 | 1615 | 1715 | SA8986 | | NONSTOP |
| To MAPUTO | 1 | 0725 | 0825 | SA140 | NONSTOP |
| 56 | 0830 | 1030 | SA142 | | NONSTOP |
| Daily | 1410 | 1510 | SA144 | | NONSTOP |
| To MARGATE | Daily | 1150 | 1320 | SA8140 | NONSTOP |
| 7 | 1600 | 1730 | SA8142 | | NONSTOP |
| 5 | 1830 | 2000 | SA8144 | | NONSTOP |
| To MASERU | DX7 | 0645 | 0755 | SA8050 | NONSTOP |
| Daily | 0915 | 1025 | SA8052 | | NONSTOP |
| Daily | 1545 | 1655 | SA8056 | | NONSTOP |
| To MAURITIUS | Daily | 0810 | 1505 | SA190 | NONSTOP |
| To MIAMI | 357 | 1720 | 0530+1 | SA209 | 1 STOP |
| 1246 | 2010 | 1146+1 | SA211 | SA7055 | ATL |
| To MUMBAI | 2467 | 1115 | 2340 | SA276 | NONSTOP |
| To MUNICH | Daily | 1915 | 0740+1 | SA260 | SA7500 FRA |
| To MUNSTER | Daily | 1915 | 1005+1 | SA260 | SA7514 FRA |
| To NAIROBI | Daily | 0900 | 1400 | SA182 | NONSTOP |
| To NELSPRUIT | DX67 | 0645 | 0735 | SA8120 | NONSTOP |
| DX67 | 0730 | 0820 | SA8122 | | NONSTOP |
| DX67 | 1020 | 1110 | SA8126 | | NONSTOP |
| 67 | 1105 | 1155 | SA8128 | | NONSTOP |
| Daily | 1330 | 1420 | SA8130 | | NONSTOP |
| DX67 | 1420 | 1520 | SA8132 | | NONSTOP |
| DX6 | 1600 | 1650 | SA8134 | | NONSTOP |
| To NEW ORLEANS | 357 | 1720 | 1105+1 | SA209 | SA7059 ATL |
| 1246 | 2010 | 1105+1 | SA211 | SA7059 | ATL |
| To NEW YORK | Daily | 1955 | 0710+1 | SA201 | 1 STOP |
| To NICE | Daily | 2005 | 1115+1 | SA274 | SA7446 ZRH |
| To NUREMBERG | Daily | 1915 | 0720+1 | SA260 | SA7524 FRA |
| To ORLANDO | 357 | 1720 | 1130+1 | SA209 | SA7053 ATL |
| 1246 | 2010 | 1130+1 | SA211 | SA7053 | ATL |
| To PADERBORN | Daily | 1915 | 0855+1 | SA260 | SA7528 FRA |
| To PARIS | DX16 | 2005 | 0845+1 | SA274 | 1 STOP |
| 136 | 2005 | 0845+1 | SA274 | SA7440 | ZRH |

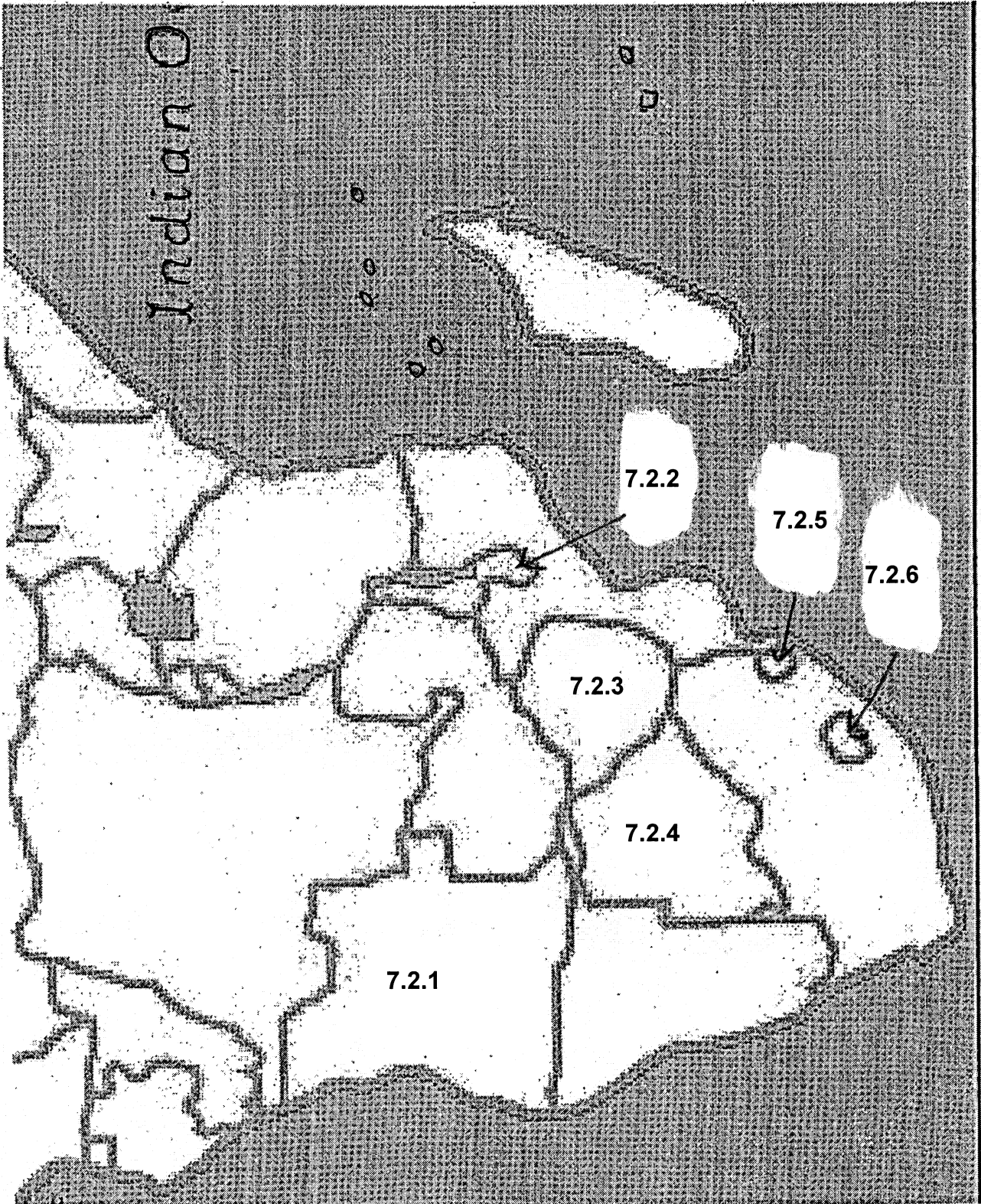
TEKS F



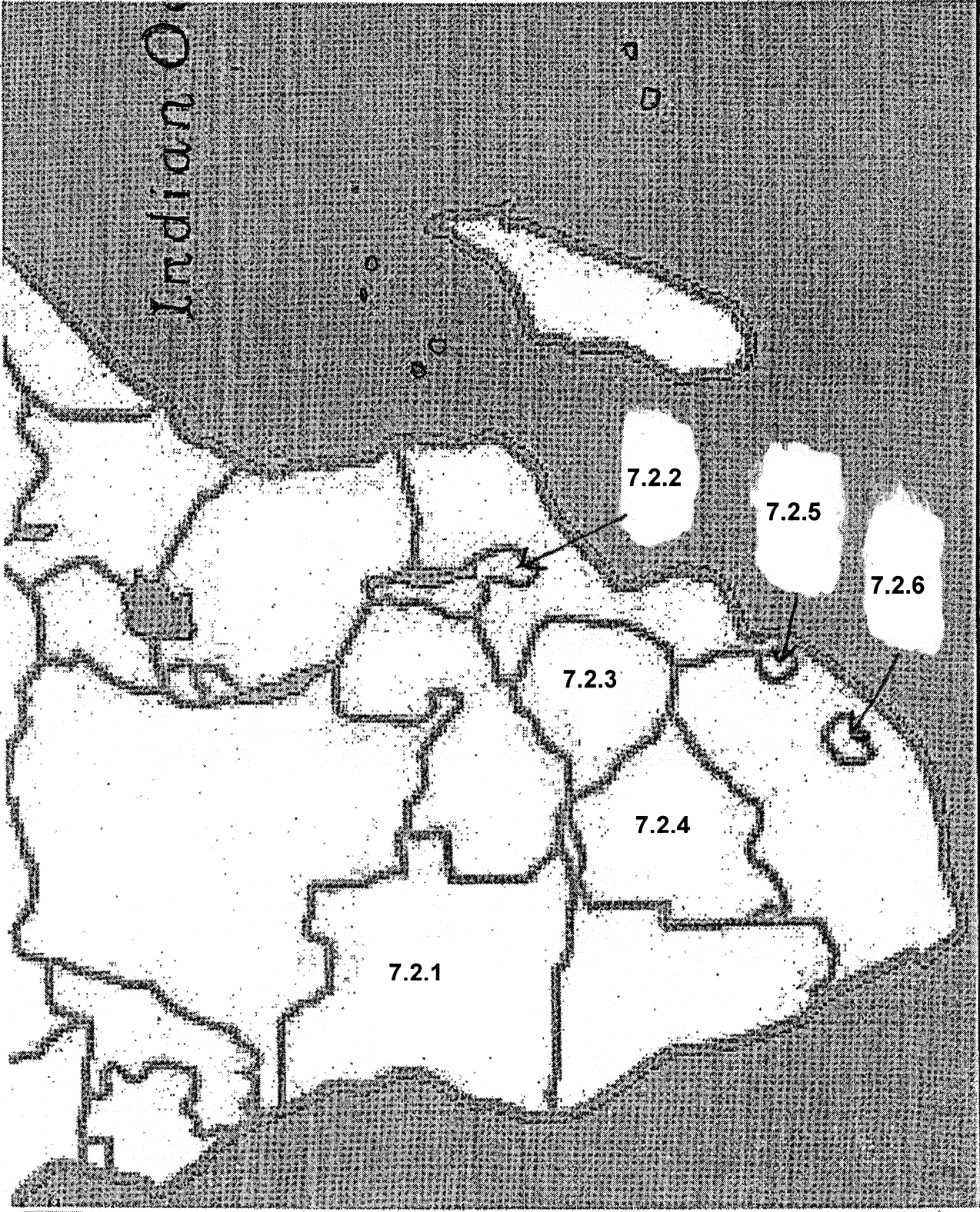
TEXT F



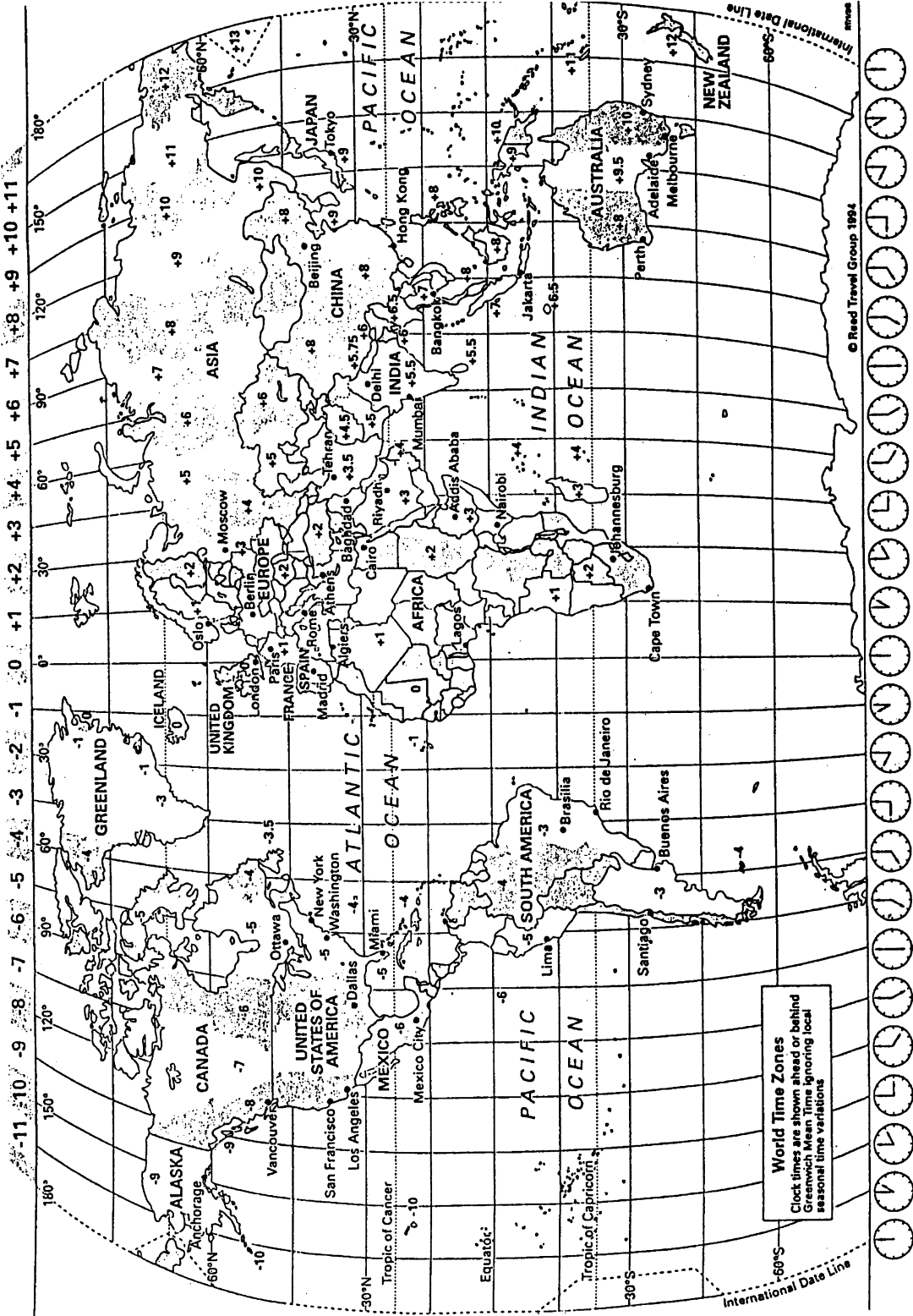
TEKS G



TEXT G



TEKSH



TEXT H

