



Coimisiún na Scrúduithe Stáit State Examinations Commission

Leaving Certificate Applied 2009

Vocational Specialism – Hair and Beauty

(240 marks)

Tuesday 9 June

Morning 11.30 to 1.00

Total Mark

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Credit

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Directions to Candidates

- Write your EXAMINATION NUMBER in this space:
- WRITE ALL ANSWERS INTO THIS ANSWER BOOK.
- Candidates must attempt **FOUR** questions.
One question from **each** of the four sections.
- Each question carries 60 marks.

<i>For the Superintendent only</i>	<i>For the Examiner only</i>		
Centre Stamp	1.	Total of end of page totals	
	2.	Aggregate total of all disallowed questions	
	3.	Total mark awarded (1 minus 2)	
	4.	Bonus mark for answering through Irish (if applicable)	
	5.	Total mark if Irish Bonus awarded (3 plus 4)	
Note: The mark in row 3 (or row 5 if an Irish bonus is awarded) must correspond with the mark in the Total Mark box on the flap grid and on the front of the answer book			

Section 1 – Salon and Customer Care

(Attempt Question 1 or Question 2 from this section. Each question carries 60 marks)

1. (a) Suggest **four** reasons why products are available for purchase in salons. (12 marks)

1. _____

2. _____

3. _____

4. _____

(b) List **four** different products that are sold in salons. (4 marks)

1. _____
2. _____
3. _____
4. _____

(c) Outline **four** tasks, that involve *retail stock*, that a receptionist might carry out in a salon. (12 marks)

1. _____

2. _____

3. _____

4. _____

(d) Discuss the features of a good retail display under **each** of the following headings: (24 marks)

Position _____

Aesthetics _____

Stock _____

Cleanliness _____

(e) Give **two** reasons why retail products should be kept out of direct sunlight. (8 marks)

1. _____

2. _____

- 2. (a)** A busy city centre hairdressing salon is advertising for a receptionist. The advertisement for the position states that applicants must have experience in the areas listed below. Outline **two** skills / qualities that a receptionist would need to demonstrate in **each** of the areas.

Answering the telephone (8 marks)

1. _____

2. _____

Dealing with clients (8 marks)

1. _____

2. _____

Managing the appointment book (8 marks)

1. _____

2. _____

Cash and till duties (8 marks)

1. _____

2. _____

(b) Outline the role of the receptionist in managing **each** of the following:

Salon Cleanliness

(8 marks)

1. _____

2. _____

Salon Safety

(8 marks)

1. _____

2. _____

(c) Identify **two** different ways that an individual could train to become a receptionist. Outline **one** advantage and **one** disadvantage of each training method. (12 marks)

1. Training Method _____

Advantage _____

Disadvantage _____

2. Training Method _____

Advantage _____

Disadvantage _____

Section 2 – Haircare

(Attempt Question 3 or Question 4 from this section. Each question carries 60 marks)

3. (a) Give **four** benefits of shampooing and conditioning hair. (12 marks)

1. _____

2. _____

3. _____

4. _____

(b) State **two** factors that should be considered when selecting hair shampoo for a client. (8 marks)

1. _____

2. _____

(c) Identify **four** possible effects of choosing an unsuitable shampoo for a client. (8 marks)

1. _____

2. _____

3. _____

4. _____

(d) Discuss the factors that influence the amount of shampoo needed to wash a client's hair. (8 marks)

- (e) Outline briefly the effect that *water temperature* can have on hair and scalp during shampoo service. (4 marks)

- (f) Using the information in the table below, match **each** massage movement, used during shampoo and conditioning service, with the correct description. (12 marks)

MESSAGE MOVEMENT	DESCRIPTION
Effleurage	(a) A slow deep circular kneading movement usually used during a conditioning treatment.
Rotary	(b) A movement used to spread shampoo on to the hair each time it is applied.
Petrissage	(c) A fast rubbing movement applied with the fingertips.
Friction	(d) Small fast circular movements used when shampooing.

Record the correct description by inserting a, b, c **or** d in the spaces provided below:

MESSAGE MOVEMENT	DESCRIPTION
Effleurage	
Rotary	
Petrissage	
Friction	

- (g) Discuss ways that water could be conserved in a hairdressing salon. (8 marks)

4 . (a) Give **two** *advantages* and **two** *disadvantages* of short hair. (12 marks)

Advantages

1. _____

2. _____

Disadvantages

1. _____

2. _____

(b) Identify **two** different chemical processes that could be carried out on short straight hair, to create a new look. (8 marks)

1. _____

2. _____

(c) Suggest **four** ways that a bride-to-be with short hair, could get ideas on how she would like her hair dressed / accessorised on her wedding day. (12 marks)

1. _____

2. _____

3. _____

4. _____

(d) Identify **four** hair accessories that the bride-to-be in the photograph might consider using on her wedding day.

(12 marks)

1. _____
2. _____
3. _____
4. _____



(e) Identify **two** types of styling products that the groom could use to give his hair body or hold. (6 marks)

1. _____
2. _____

(f) Prior to the wedding the groom visits a salon for a trim. Explain the term *trim*. (6 marks)

(g) Identify **one** other salon treatment / service that the groom could avail of prior to his wedding. (4 marks)

Section 3 – Beautycare

(Attempt Question 5 or Question 6 from this section. Each question carries 60 marks)

5. (a) What are the main differences between a *lipstick* **and** a *lip gloss*? (8 marks)

Lipstick _____

Lip gloss _____

- (b) List **four** factors that should be considered when purchasing a lipstick **or** a lip gloss. (12 marks)

1. _____

2. _____

3. _____

4. _____

- (c) Indicate, on the drawing of the face below, the position where *lip liner* is usually applied. (4 marks)



(d) Outline **two** functions of a lip liner. (8 marks)

1. _____

2. _____

(e) Tick (✓) whether **each** of the following statements is true **or** false. (12 marks)

	TRUE	FALSE
Lip gloss is applied underneath lipstick.		
Lip liner is applied by starting at the outer corner of the mouth and working towards the centre of the lips.		
When selecting a lip liner, select one that is the same or slightly darker than the lipstick.		
Lipstick or lip gloss is applied before lip liner.		

(f) State the purpose of *blotting* the lips after applying lipstick. (8 marks)

(g) Describe a care routine for dry lips. (8 marks)

6. (a) Describe **each** of the following: (12 marks)

Manicure _____

Pedicure _____

(b) Identify **four** benefits of a manicure. (12 marks)

1. _____

2. _____

3. _____

4. _____

(c) Outline **two** reasons why a hand massage might be included as part of a manicure service. (8 marks)

1. _____

2. _____

(d) What is a *french manicure*? (8 marks)

(e) Describe **each** of the following nail conditions: (8 marks)

Hang nail _____

Ingrown nail _____

(f) Name **and** state the purpose of **each** of the following manicure / pedicure items of equipment. (12 marks)



Name _____

Purpose _____



Name _____

Purpose _____



Name _____

Purpose _____

Section 4 - Bodycare

(Attempt Question 7 or Question 8 from this section. Each question carries 60 marks)

7. (a) What is the recommended number of hours of sleep needed by an adult? (6 marks)

(b) Outline **four** factors that might interfere with an individual getting a good nights sleep. (12 marks)

1. _____

2. _____

3. _____

4. _____

(c) Identify **four** ways that the body can be affected by loss of sleep. (12 marks)

1. _____

2. _____

3. _____

4. _____

(d) What is *insomnia*? (6 marks)

(e) Describe a routine that might help a person get a good night's sleep. (12 marks)

(f) Suggest six practical ways that an adult might relax / unwind. (12 marks)

1. _____

2. _____

3. _____

4. _____

5. _____

6. _____

8. (a) Why is it important to have fresh smelling breath? (8 marks)

(b) Identify **four** possible causes of bad breath. (12 marks)

1. _____

2. _____

3. _____

4. _____

(c) Describe a routine that could be followed to help prevent bad breath. (12 marks)

(d) What is *dental floss*? (4 marks)

(e) Describe how dental floss is used. (12 marks)

(f) Discuss the benefits of using dental floss. (12 marks)

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For the examiner only

Question	Mark
1	
2	
3	
4	
5	
6	
7	
8	
Total Mark	