

ITEC Unit 305 Shampoo and Conditioning

Recommended unit guided learning hours – 30

QCA Qualification Accreditation Number: L/502/3753

Learning outcome	Assessment Criteria	Taught Content
<p>1. Be able to prepare for shampoo and conditioning</p>	<p>1.1 Prepare the client for shampoo and conditioning</p> <p>1.2 State the procedure for client preparation</p> <p>1.3 Select products and tools for shampoo and conditioning</p>	<p>1.1.1 To include:</p> <ul style="list-style-type: none"> • Covering the client appropriately for the treatment – gowns and towels • Assisting the client into the shampooing chair • Making sure the client is comfortable throughout the treatment • Removing earrings if necessary <p>1.2.1 To include:</p> <ul style="list-style-type: none"> • Discussing the treatment procedure with the client • Selecting suitable protective clothing – gowns and towel • Examining the condition of the hair and selecting correct products • Identifying abnormal infections or injury and report to a senior stylist or member of staff • Consulting with client throughout <p>1.3.1 To include:</p> <ul style="list-style-type: none"> • Types of shampoo – soap, soapless, synthetic detergents • Types of conditioners – surface conditioners, penetrating conditioners • Selection of tools – combs, brushes
<p>2. Be able to shampoo, condition and towel dry hair</p>	<p>2.1 State the main hair types and basic structure of the hair</p>	<p>2.1.1 Identify the main hair types</p> <p>To include:</p> <ul style="list-style-type: none"> • Curly • Wavy • Straight • Caucasian • Black (Afro-Caribbean) • Mongoloid (Asian) <p>2.1.2 State the basic structure of a hair</p> <p>To include:</p> <ul style="list-style-type: none"> • Hair follicle • Hair shaft - cuticle, cortex and medulla

	<p>2.4 Towel dry and detangle hair</p> <p>2.5 Follow safe and hygienic working practices</p> <p>2.6 Communicate and behave in a professional manner</p>	<p>2.4.1 To include:</p> <ul style="list-style-type: none"> • Removing excess water from hair • Towelling dry hair • Combing / detangling hair <p>2.5.1 To include:</p> <ul style="list-style-type: none"> • Sanitising / sterilising tools and equipment using the correct hygiene procedures • Storing sterilised tools appropriately • Salon rules and regulations • Code of Ethics • Disposal of waste • Environmental conditions <p>2.6.1 To include:</p> <ul style="list-style-type: none"> • Being polite at all times • Being honest • Showing a positive attitude when asked to help • Offering help without having to be asked • Showing enthusiasm for the job • Positive facial expressions • Positive body language • Looking people in the eye when speaking to them • Listening • Speaking clearly
<p>Assessment</p>	<p>Assessed task – Introduction to Shampoo and Conditioning</p>	<p>To be internally assessed, internally verified and externally verified by ITEC</p> <p>Treatments must be evidenced through the use of signed and dated consultation forms and client feedback.</p>