

- Q.1 A. Define CORE Banking System and give any three examples of Core banking software.
B. Identify the 6 features of a Core Banking System.
- Q.2 Briefly explain any 5 features of an Excel spread sheet and how they can be of use.
- Q.3 A new bank is going to launch its services in Pakistan and management of the bank wants to launch the bank's website and internet banking services as well.

Mention 5 information services the bank can offer through its website and 5 services that it can offer through internet banking in Pakistan?

- Q.4 A. What is meant by "Network Downtime"?
B. Explain any 4 causes for network downtime.
- Q.5 Mobile banking is a growing phenomenon. Explain any two approaches for setting up mobile banking.
- Q.6 A. Explain the Principle of Least Privileges (PLP).
B. Identify and briefly explain the 3 main categories of users of PLP.
- Q.7 A. Highlight the necessity of Service Level Agreement (SLA) as an essential part of banking services.
B. Provide 3 examples of SLA from the banking industry.
- Q.8 A. Define Business Continuity Plan and Disaster Recovery Plan.
B. Highlight any three differences between the two.
- Q.9 A. Explain five features of a good internet banking model.
B. Explain any five security features that banks should incorporate when making internet banking available for its customers.
- Q.10 A. What do you understand by a Stored Value Card?
B. How do they differ from a traditional Debit Card?
C. State the concept of "closed-loop" and "open-loop" cards with respect to the Stored Value Card.