THE INSTITUTE OF BANKERS PAKISTAN

ISQ Examination (Winter-2011)

Information Technology in Financial Services – Stage-I

Section-I

Multiple Choice Questions

Number of Questions: 30

Marks: 45

Allotted Time: 60 minutes

Section-II

Constructed Response Questions

Number of Questions: 10

Marks: 55

Allotted Time: 120 minutes

Q.31 A)   What is meant by outsourcing?

Q.31 B)   Explain at least THREE advantages of using party servers in the banks.

Q.32 A)   What do you understand by IT governance?

Q.32 B)   State the key components of IT governance framework.

Q.33 A)   Describe the benefits of using social media platforms.

Q.33 B)   What are the risks associated with the use of social media platforms.

Q.34   Define VoIP (Voice Over IP). Identify FOUR major domains where VoIP is most commonly used.

Q.35 What is the transaction processing system (TPS) and how is it used the bank?

Q.36 Define repeaters, bridges, routers and hubs with reference to networking.

Q.37 How does Mobile Banking operate? Explain the impact of 'down time' on the overall banking service.

Q.38 List at least FIVE features of Biometric ATMs.

Q.39 What is meant by risk management? Describe the characteristics of a good security management with sub-optimal process.

Q.40 What are some internet banking developments in Pakistan? How does down time affect on the success of this facility?

-.-.-.-.-