UNIVERSITY OF CAMBRIDGE INTERNATIONAL EXAMINATIONS International General Certificate of Secondary Education

INFORMATION TECHNOLOGY

0418/02

Paper 2

May/June 2004

1 hour 15 minutes

Candidates answer on the Question Paper. No Additional Materials are required.

READ THESE INSTRUCTIONS FIRST

Write your Centre number, candidate number and name on all the work you hand in. Write in dark blue or black pen in the spaces provided on the Question Paper. You may use a soft pencil for any diagrams, graphs or rough working. Do not use staples, paper clips, highlighters, glue or correction fluid.

Answer all questions.

At the end of the examination, fasten all your work securely together.

The number of marks is given in brackets [] at the end of each question or part question.

| 1 | Ring two input devices which would be used to input data about a borrower in a library. | | | | | | | | |
|---|--|--------------|----------|-----|--|--|--|--|--|
| | Bar code reader | CD ROM drive | Joystick | | | | | | |
| | Keyboard | Speaker | Touchpad | [2] | | | | | |

2 Ring two items which are used for making backups of data which has already been saved.

Bar codes Floppy disc Hard disc **Magnetic stripe** Magnetic tape **OCR** [2]

3 Tick **two** benefits of using robots on car production lines.

| Robots never take breaks. | |
|--------------------------------|--|
| More workers are employed. | |
| Faster cars are produced. | |
| Robots never break down. | |
| Robots don't need paying. | |
| Electricity bills are reduced. | |

[2]

Tick whether the following statements are **TRUE** or **FALSE**. 4

| | TRUE ✓ | FALSE ✓ |
|---|-----------|---------|
| Viruses can be prevented by formatting your disc | | |
| Viruses can cause you to lose all your data off your hard disc | | |
| Viruses only work when you are connected to the Internet | | |
| One way of preventing viruses is not to open attachments to e-mails | | |

[4]

© UCLES 2004 0418/02 M/J/04 5 Complete each sentence below using one item from the list.

| | analysis | coding | design |
|---|---|--|------------------------------|
| | encryption | evaluation | implementation |
| | password | validation | verification |
| | Deciding which fields are | to be used in a new compu | uter database is part of the |
| | | | of the database. |
| | Interviewing users, to ask | them what they think of the r | newly implemented system is |
| | | | |
| | Making sure that data entere | d into a computer is sensible is | |
| | Disguising information so that | t hackers can't understand it is | [4] |
| 6 | Name two advantages and rather than the Internet to fine | one disadvantage of using an dinformation. | encyclopaedia on a CD ROM |
| | Advantage 1 | | |
| | | | |
| | Advantage 2 | | |
| | | | |
| | Disadvantage | | |
| | | | [3] |

| • | | ideo rental shop buys a computer with database software. The manager will use it to p records of his customers as well as records of the videos in the shop. |
|---|-----|--|
| | (a) | Name one field in the customer data file which would contain the same data as a field in the video data file. |
| | | |
| | | [1] |
| | (b) | The customer's data file is stored on a hard disc. State the type of access needed to retrieve a single record quickly. |
| | | [1] |
| | (c) | A worker has to type video details into the video data file. Name two different validation checks which could be used. For each check, give the field it will be used on. |
| | | Check 1 |
| | | Field 1 |
| | | Check 2 |
| | | Field 2[4] |
| | (d) | When customers come in to rent a video in future they will show their card. Give a method of data input which could be used instead of typing in the customer's number. |
| | | |
| | | [1] |
| | (e) | Give two reasons why your method in (d) is better than just typing the number in. |
| | | 1 |
| | | |
| | | 2 |
| | | [2] |
| | | |

| Desig details | scree | n ii | nput | form | n wh | ich t | he | librar | у соц | uld u | use | for | typin | g in | the | borrov |
|------------------|-------|------|------|------|------|-------|----|--------|-------|-------|-----|-----|-------|------|-----|--------|
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| (b) | The data will need to be checked for accuracy. Describe two methods of verification which could be used. |
|-----|--|
| | 1 |
| | |
| | 2 |
| | [2] |
| (c) | As the data is typed in, it will be stored in a database. Name the magnetic media which would be most suitable for this type of database. Give reasons for your choice. |
| | |
| | |
| | |
| | |
| | [3] |
| (d) | The library wants to include the new computer borrowing system on its website. Borrowers will be able to reserve or renew books using the Internet. Some people are concerned about this because they are frightened that their data may be misused. |
| | Describe three ways in which their data might be misused. |
| | 1 |
| | |
| | 2 |
| | |
| | 3 |
| | [3] |

| (e) | Afte | er the system is tested it will be implemented. |
|-----|------|---|
| | (i) | Explain the differences between normal, abnormal and extreme test data. |
| | | |
| | | |
| | | |
| | | |
| | | [3] |
| | (ii) | Describe three different ways in which the system could be implemented. |
| | | 1 |
| | | |
| | | 2 |
| | | 3 |
| | | 3[3] |
| (f) | Afte | er the system is implemented the library will be given two types of documentation. |
| | (i) | One type will help people use the new system. Name this type of documentation and give two examples of the contents of this type of documentation. |
| | | |
| | | |
| | | rel |
| | (ii) | The other type will be there to help anybody who has to come in and upgrade the |
| | (, | system. Name this type of documentation and give two examples of the contents of this type of documentation. |
| | | |
| | | |
| | | |
| | | [2] |

| 9 | | | er-controlled traffic lights are to be used at a busy road junction in a town. Light and sound sensors have been suggested for measuring the traffic flow. |
|----|------|------|--|
| | (a) | Give | e reasons saying why both these possibilities would be unsuitable. |
| | | | |
| | | | |
| | | | |
| | | | [2] |
| | (b) | (i) | Name a suitable sensor for measuring how much traffic there is |
| | | (ii) | Describe how it would be used to measure the traffic. |
| | | (11) | |
| | | | |
| | | | [2] |
| 10 | In n | nany | supermarkets customers can pay for their shopping using credit cards. |
| | (a) | Nar | ne two items of information stored on the magnetic stripe on these cards. |
| | | 1 | |
| | | 2 | |
| | | | |
| | (b) | Stat | te two ways that the supermarket computer would check the credit card. |
| | | 1 | |
| | | 2 | |
| | | | [4] |

| 11 | A la | rge national company is planning to have a video conference for the first time. |
|----|------|---|
| | (a) | Every office has a stand-alone computer. What extra equipment would each office need to take part in a video conference? |
| | | |
| | | |
| | | |
| | | |
| | | [3] |
| | (b) | Describe the advantages of having a video conference rather than a conference in a hotel. |
| | | |
| | | |
| | | |
| | | |
| | | [3] |
| 12 | | overnment department is concerned that the country's population is growing very fast. It calculated the population for 2014 using a computer model. |
| | (a) | Give two examples where computer models are used to represent other situations. |
| | | |
| | | |
| | | [2] |
| | (b) | Explain why some situations need modelling rather than using the real thing. |
| | | |
| | | |
| | | [2] |
| | | |

| 13 | | ar company has decided to develop an expert system to help mechanics with their gnoses of car faults. |
|----|-----|---|
| | (a) | Describe steps required in the analysis and design of such a system. |
| | | |
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| | | [5] |
| | (b) | Name two other applications which involve the use of expert systems. |
| | | 1 |
| | | |
| | | 2 |
| | | [2] |

| 4 | with other methods of publicising its business. |
|---|---|
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| | |
| | [6] |

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