

Mark Scheme Sample Assessment Material (SAM2)

IGCSE

IGCSE ICT (4IT0/02)

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General Marking Guidance

- All candidates must receive the same treatment. Examiners must mark the first candidate in exactly the same way as they mark the last.
- Mark schemes should be applied positively. Candidates must be rewarded for what they have shown they can do rather than penalised for omissions.
- Examiners should mark according to the mark scheme not according to their perception of where the grade boundaries may lie.
- There is no ceiling on achievement. All marks on the mark scheme should be used appropriately.
- All the marks on the mark scheme are designed to be awarded. Examiners should always award full marks if deserved, i.e. if the answer matches the mark scheme. Examiners should also be prepared to award zero marks if the candidate's response is not worthy of credit according to the mark scheme.
- Where some judgement is required, mark schemes will provide the principles by which marks will be awarded and exemplification may be limited.
- When examiners are in doubt regarding the application of the mark scheme to a candidate's response, the team leader must be consulted.
- Crossed out work should be marked UNLESS the candidate has replaced it with an alternative response.

	IGCSE ICT SAM2 Mark Scheme			
Task		Poss Mark	L. Obj	

\G1				
	FIGIONS FIGIONS The image NEWS. JPG would not be a suitable alternative because it has many colours. Photographs do not make good logos because often the	is too		
(i) 1	size is quite large. Green area cropped correctly at top and bottom	1		
(i) 2	Green area cropped at left hand side	1		27 crop
(ii) 3	Letters A and P removed from newspaper image	1	2	27 crop
(ii) 4	Letters F and J included in newspaper image	1	2	27 alter
(iii) 5	Background of logo changed to a pale colour	1		27 alter
(iv) 6	Petan News replaced by Fiojons	1	1	27 alter
(iv) 7	Font for Fiojons in a sans serif font	1		26 enter text 26 format font
(iv) 8	Background of text same shade as background of rest of logo	1	3	27 alter
(v) 9	Dark line round outside of logo	1	1	27 borders
10	Image imported into word processed document and occupies full margin width	1	1	30 image
11 12	Explanation includes any two of too many colours, photographs do not make good logos, file size	1 1	2	34 fitness for
	would be too big or suitable alternatives.			

Total for Activity 1: 12 marks

Task

ANSWER

L. Obj

Activity 2: Using Database Software

)B1											
						-					
		CurrelD	Tial al This are		CUSTOM		L DC- 4	INID	Desistention		
		WF007	Title FNam		Street	Town	PCode	-	Registration 24/09/2001		
		WF064		Andrews Banks	48 Eastgate St 55 Edgeham Hollow	Horbury Kirkhamgate	WF5 7JB	NE12	23/10/2001		
		WF004			22 Coventry House	Crofton	WF4 1QN		09/05/2007		
		WF048		th Black	16 Edgeham Hollow	Ossett	WF6 5KG		05/03/2009		
		WF002			2 South Street	Kirkhamqate		NE13	06/03/2003		
		WF056		th Brown	88 Capital Way	Horbury	WF5 5VK		09/02/2002		
		WF062		Carroll	59 Obere St	Össett	WF6 2ZX		01/05/2009		
		WF015			72 Moss Street	Crofton	WF4 9KK		31/12/2002		
		WF018		Cooper	70 Moss Road	Crofton	WF4 5AH		24/10/2004		
		WF066		Cross	62 Moss Road	Wakefield	WF1 6GE		30/06/2006		
		WF038		Dewar	244 Haggis Ave	Ossett	WF6 1UE		21/02/2004		
		WF046		Evans	122 Moss Bay Walk	Horbury	WF5 3QE		07/03/2002		
		WF045		Hill	16 Theatre Way	Pontefract	WF8 9WX		25/08/2008		
		WF050		Jackson	410 Old Redmond Rd.		WF8 2IJ	NE05	21/03/2002		
		WF051		Janes	24 Edgeham Hollow	Ossett	WF6 6AQ		19/03/2009		
		WF003		Leverling	24 Haggis Ave	Horbury	WF5 80D		13/08/2002		
		WF067		Lewis	144 Candid Street	Sandal	WF7 9QL	NE07	07/06/2002		
		WF036				Pontefract	WF8 1YW		07/11/2001		
		WF054	Mr Simon	Moore	122 Esther Road	Pontefract	WF8 1IB	NE09	08/06/2004		
		WF016			19 Theatre Street	Össett	WF6 8ZK		08/05/2002		
		WF022	Ms Maria	Paterson	314 Forster St	Wakefield	WF1 6CR	NE12	16/07/2006		
		WF025		Peacock	120 Hanover Sq.	Sandal	WF7 9XA	-	04/04/2003		
		WF034	Ms Jean	Peters	90 Butcher Lane	Outwood	WF3 9FH	NE09	12/01/2006		
		WF061	Mr Fred	Peters	154 Garrett Hill	Crofton	WF4 9XZ	NE04	15/10/2006		
		WF077	Ms Althea	Robertson	n 1 Mount View	Sandal	WF7 9XA	NE04	07/05/2009		
		WF044	Ms Marie	Spenser	15 Theatre Way	Sandal	WF7 8UD	NE01	31/07/2004		
		WF001	Mr Roland	Sweeney	22 Avda Grove	Sandal	WF7 40K	NE05	09/02/2008		
		WF063	Ms Paula	Welsh	43 Miner Rd	Horbury	WF5 9AF	NE03	01/01/2003		
		WF060	Mr Lauren	ce Willams	34 Miner Rd	Pontefract	WF8 4AW	NE09	18/07/2008		
)	WF077.	Ms. Alt	hea. Ro	bertsor	n, 1 Mount Viev	w. Sanda	al. WF	7 9XA	\.		1
4		-			given with no o	•			., 2/		
					•						
					rrors in no mo				1	2	29 enter data
i) :	29 record	ds (28	if new r	ecord no	ot added) sorte	ed in AS	CEND	ING			
•					s fields includin				2/		
			•			0	,	~)			
					me (ascending			g)			
		n 10 re	ecords a	nd 3 fie	lds including la	ast name	e)		1	2	29 sort ascendir
ii) t	Table pre	esente	d in Iano	dscape	orientation wo	rd proce	ssed				
	documer			I		1			1		25 landscape
ii) (f ala (- 0	fielde f	00	:		1			
, (NO trunca	ation o	r data 9	tields, 2	29 records (28	If new r	ecord i	not			
	added)								1	2	26 format table
	uuuuu,										

Task

ANSWER

			_	
	DB2a			
	CustID Title FName LName Street Town PCode NewsID Registration WF018 Ms Anne Cooper 70 Moss Road Crofton WF4 5AH NE03 24/10/2004			
	WF015 Ms Annabel Clark 72 Moss Street Crofton WF4 9KK NE03 31/12/2002			
	WF004 Ms Annette Benning 22 Coventry House Crofton WF4 1QN NE11 09/05/2007 WF061 Mr Fred Peters 154 Garrett Hill Crofton WF4 9XZ NE04 15/10/2006			
	WF061 Mir Fred Peters 154 Garrett Hill Crotton WF4 5X2 (NE04 15/10/2006			
	DELIVERY : Database (Access 2000 file format)			
	₽ D07b : Select Query			
	CLSTOMER			
	Name Usane 👻			
	Control Table Plane Unine Street Town PCode NewsD Residuation	1		
	Table: CUSTOMER Ascending			
	30mm - マ マ マ マ マ マ - マ Criteria:	'		
a 1	Correct 4 records displayed (CustIDs WF018, WF015, WF004,			
	WF061)	1		29 search single criterion
a 2	All 9 fields displayed without truncation (must be evidence of a			
	search – i.e. not all records included)	1	2	25 columns
b (i) 3	Criteria shows <= 01/01/2003 in Registration field			
-	Criteria shows either <01/01/2003 or =01/01/2003 in Registration	2/		29 search relational
	field	1		operators
b (i) 5	Title, FName, LName, Street, Town, PCode and Registration			
	fields only to be printed	1		29 fields
b (i) 6	Ascending sort on REGISTRATION field	1	4	29 sort ascending
b (ii) 7	Screen shot(s) of query design view	1		27 insert image
L (::)	Screen shot(s) includes criteria, printing and sorting. No truncation			
b (ii) 8	of fields. Allow if screen shot does not include CustID and NewsID			
b (ii) 8				
ט (וו) 8	fields - but must have evidence that no other columns are			34 fitness for
ט (וו) 8	"cropped"	1	2	34 fitness for purpose
υ (II) 8		1	2	

							DB3						
		CustID	Title FN	Name I	LName	Street	Town	PCode	NewsID	Registration	Newspaper	Price	
		WF063	Ms Pau	ula V	Velsh	43 Miner Rd	Horbury	WF5 9AF	NE03	01/01/2003	Informer	0.74	
		WF046		-	Ivans	122 Moss Bay Walk	-			07/03/2002		0.74	
		WF056		zabeth B		88 Capital Way		WF5 5VK		09/02/2002		0.17	
		WF003	Ms Jan	net L	everling	24 Haggis Ave	Horbury	WF5 80D	NE07	13/08/2002	Daily Eye	0.17	
1				•		ners living in		•				1	29 search multip
2	Search in	clude	s cu	istom	iers d	ordering the	"Infc	ormer"				1 1	
1 2 3	Search in	clude	s cu	istom	iers d		"Infc	ormer"				1 1 1	29 search multip
1 2 3 4	Search in Search in	clude clude	s cu s cu	istom istom	iers o iers o	ordering the	"Infc "Dai	ormer" ly Eye				1 1 1 1	29 search multip 29 search logica
1 2 3 4 5	Search in Search in Search re	clude clude sults	s cu: s cu: inclu	istom istom udes	iers o iers o corre	ordering the ordering the	"Infc "Dai ords o	ormer" ly Eye only	"). No		1 1 1 1	 29 search multip 29 search multip 29 search logica 29 search multip

IGCSE ICT SAM2 Mark Scheme Poss Max Task **ANSWER** L. Obj Mark Mark **Total for Task DB3** 5 DB4 Customers from Horbury who receive Informer or Daily Eye Newspaper First Name Last Name Post Code Daily Eye Elizabeth Brown WF5 5VK Daily Eye Janet Leverling WF5 80D WF5 3QE Informer Sally Evans Welsh Informer Paula WF5 9AF 1 Suitable title for report - includes "Horbury", "Informer" and "Daily 29 report 34 fitness for Eye" 1 purpose 2 Correct four records in report format (allow f/t from DB3) 1 29 report 3 Newspaper, FName, LName, and PCode in any order 1 29 fields 4 Newspaper, FName, LName, and PCode in correct order 1 24 organise tables 5 Records sorted in ascending order of LName within ascending 1 order of Newspaper 29 Sort ascending 6 34 fitness for FName, LName and PCode field names suitably customised 1 purpose 7 Task DB4, candidate name, candidate number and centre number in the footer of the document 1 25 footer 7 Total for Task DB4 7 Total for Activity 2: 26 marks

	IGCSE ICT SAM2 Mark Scheme			
Task		Poss Mark	Max Mark	L. Obj

Activity 3: Using Presentation Software

PS1				
	Image: Second level • Third level Third level Third l	than	2 X X	
ı (i) 1	Colour combination in master slide changed and easier to read	1	1	34 fitness for purpose 24 templates
(ii) 2	Logo replaced with amended logo from AG1	1	1	24 replace &
(iii) 3	Text box added to label colour changes – must label text and background	1		30 text boxes
(iii) 4	Explanation of contrast in colours making text stand out better	1	2	34 fitness for

IGCSE ICT SAM2 Mark Scheme			
Task ANSWER	Poss Mark	Max Mark	L. Obj
Fiojons Are you over 14 years old? • Are you reliable and trustworthy? • Can you get up early every day? If so • Come and work for us here at Fiojons If so • Come and work for us here at Fiojons Image: Staff wanted • Staff wanted • Staff wanted • All the latest CDs now avail • Pay - £7.00 per round • Staff or selected if	ns ather esse ply illable able ems	Fiojor	
b(i) 5 Text from SLIDETEXT used for slide 2 as given	1	Fiojor	2 26 enter text
b (i) 6 Text from SLIDETEXT used for slide 3 as given b (ii) 7 Slide 4 title suitable for items for sale	1	2	26 enter text 24 enter
^{b (ii)} ⁸ Text for slide 4 includes items from scenario	1		information 34 fitness for
$^{\circ}$ $^{9}_{10}$ Suitable image from GRAPHICS file applied to all four slides	2/	2	purpose
Suitable image from GRAPHICS file inserted in only 3 slides	1	2	27 insert images
^d ¹¹ The four slides are consistent in fonts, styles and layout	1		34 fitness for purpose
^d ¹² The four slides are printed 2 to a page in handout format	1	2	32 layouts
Total for Task PS	1 12		

	IGCSE ICT SAM2 Mark Scheme		1	
Fask	ANSWER	Poss Mark	Max Mark	L. Obj
		1		1
PS2				
	by the data with a state of the termination of the state	Figure	And a second sec	set of the
a 1	Screen shot of slide 2 only	1		27 insert image
a 1 a 2	Screen shot of slide 2 only Screen shot shows evidence of removal of user interaction	1 1		27 insert image
		-	2	27 insert image 30 transition / animation
a 2	Screen shot shows evidence of removal of user interaction (custom animation/ transitions on timings rather than	-	2	30 transition / animation 30 use of text
a 2	Screen shot shows evidence of removal of user interaction (custom animation/ transitions on timings rather than mouse/keyboard clicks)	1	2	30 transition / animation
a 2 o (i) 3	Screen shot shows evidence of removal of user interaction (custom animation/ transitions on timings rather than mouse/keyboard clicks) Text box added to the screen shot with link to animation/transition Text box includes label identifying features of animation or	1		30 transition / animation 30 use of text boxes 30 animation/
a 2 o (i) 3 o (i) 4	Screen shot shows evidence of removal of user interaction (custom animation/ transitions on timings rather than mouse/keyboard clicks) Text box added to the screen shot with link to animation/transition Text box includes label identifying features of animation or transition Text box added which includes explanation of animation	1 1 1		30 transition / animation 30 use of text boxes 30 animation/ transition 30 animation /
$\begin{array}{ccc} a & 2 \\ \hline o (i) & 3 \\ \hline o (i) & 4 \\ \hline o (ii) & 5 \end{array}$	Screen shot shows evidence of removal of user interaction (custom animation/ transitions on timings rather than mouse/keyboard clicks) Text box added to the screen shot with link to animation/transition Text box includes label identifying features of animation or transition Text box added which includes explanation of animation /transition Mention of movement of slides being based in timings not on clicks Slide 3 produced as a screen shot showing evidence of changes	1 1 1 1 1	2	30 transition / animation 30 use of text boxes 30 animation/ transition 30 animation / transition 30 animation / transition
$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Screen shot shows evidence of removal of user interaction (custom animation/ transitions on timings rather than mouse/keyboard clicks) Text box added to the screen shot with link to animation/transition Text box includes label identifying features of animation or transition Text box added which includes explanation of animation /transition Mention of movement of slides being based in timings not on clicks Slide 3 produced as a screen shot showing evidence of changes from original slide	1 1 1 1 1	2	30 transition / animation 30 use of text boxes 30 animation/ transition 30 animation / transition 30 animation /
$\begin{array}{c cccc} a & 2 \\ \hline & 0 & (i) & 3 \\ \hline & 0 & (i) & 4 \\ \hline & 0 & (ii) & 5 \\ \hline & 0 & (ii) & 6 \\ \hline & (i) & 7 \end{array}$	Screen shot shows evidence of removal of user interaction (custom animation/ transitions on timings rather than mouse/keyboard clicks) Text box added to the screen shot with link to animation/transition Text box includes label identifying features of animation or transition Text box added which includes explanation of animation /transition Mention of movement of slides being based in timings not on clicks Slide 3 produced as a screen shot showing evidence of changes	1 1 1 1 1 1	2	30 transition / animation 30 use of text boxes 30 animation/ transition 30 animation / transition 30 animation / transition 30 purpose
$\begin{array}{c cccc} a & 2 \\ \hline o & (i) & 3 \\ \hline o & (i) & 4 \\ \hline o & (ii) & 5 \\ \hline o & (ii) & 6 \\ \hline c & (i) & 7 \\ \hline c & (i) & 8 \end{array}$	Screen shot shows evidence of removal of user interaction (custom animation/ transitions on timings rather than mouse/keyboard clicks) Text box added to the screen shot with link to animation/transition Text box includes label identifying features of animation or transition Text box added which includes explanation of animation /transition Mention of movement of slides being based in timings not on clicks Slide 3 produced as a screen shot showing evidence of changes from original slide Labels added to slide to identify changes made Explanation includes any two of more eye-catching, more colourful, more animation, simpler	1 1 1 1 1 1 1 1	2	30 transition / animation 30 use of text boxes 30 animation/ transition 30 animation / transition 30 animation / transition 30 purpose
$\begin{array}{c cccc} a & 2 \\ \hline o & (i) & 3 \\ \hline o & (i) & 4 \\ \hline o & (ii) & 5 \\ \hline o & (ii) & 6 \\ \hline c & (i) & 7 \\ \hline c & (i) & 8 \end{array}$	Screen shot shows evidence of removal of user interaction (custom animation/ transitions on timings rather than mouse/keyboard clicks) Text box added to the screen shot with link to animation/transition Text box includes label identifying features of animation or transition Text box added which includes explanation of animation /transition Mention of movement of slides being based in timings not on clicks Slide 3 produced as a screen shot showing evidence of changes from original slide Labels added to slide to identify changes made Explanation includes any two of	1 1 1 1 1 1 1 1	2	30 transition / animation 30 use of text boxes 30 animation/ transition 30 animation / transition 30 animation / transition 30 purpose 30 purpose

Activity 4: Using Spreadsheet Software

ANSWER

* Screen shot updated 2nd June 2011

			Fiojoi	ns Sa	les				
Newspaper	Price	Mon	Tue	Wed	Thu	Fri	Sa	les	Income
Post	£0.22	46	60	45	49	17			
Independent	£1.20	22	59	30	12	39			
Informer	£0.39	27	10	25	18	51			
Mail	£0.33	55	16	27	56	59			
Star	£0.19	48	61	52	69	57			
Times	£0.99	11	61	12	52	35			
Daily Eye	£0.17	43	34	38	19	47			
Reporter	£0.23	23	48	28	37	22			
Clarion	£0.25	44	35	48	36	13			
Daily Nation	£0.29	27	18	23	49	42			
Tribune	£0.21	62	59	53	49	55			
Eastern Times	£1.00	63	38	22	16	23			
¹ Cells A1	to I1 merg	ed					1		28 merge cells
² Fiojons	Sales enter	red into m	erged cell.	Formatte	d bold and	d size	1		26 enter and
20								2	format text
	titles in Ro			d			1	1	26 format text
	s of C4 to I						1	1	26 alignment
⁵ Appropr read	iate shadin	g and bor	ders used	to make c	contents ea	asy to	1		28 borders an shading
⁶ Column visible	widths and	l row heigl	hts adjuste	ed so that	all content	is are	1	2	28 row height, column width
⁷ ₈ All price	s entered c	orrectly					2/		
	entering or						1	2	28 enter data
⁹ Prices for	ormatted to	currency	with 2 dec	imal place	es		1	1	28 format
				T	otal for Ta	ak SS1	9	1	currency

L. Obj

Poss Max Mark Mark

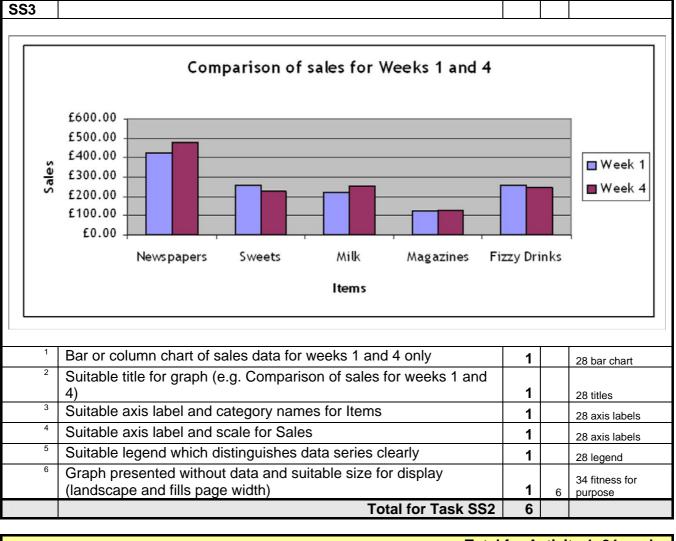
Task

ANSWER

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	A	В	c	D	E	F	G		н	
	0	1 0			Fiojons Sa					
2		1	I	1			1	I		1
3	Newspaper	Price	Mon	Tue	Wed	Thu	Fri		Sales	Income
4 Clarion		0.25	44	35	48	38	13	=SUM(C4:C		=B4*H4
5 DailyE		0.17	43	34	38	19 49	47	=SUM(C5:0 =SUM(C8:0		= B51H5 = B61H6
_	n Times	1	63	38	22	16	23	=SUM(C7:0		=B7*H7
8 Indepen		1.2	22	59	30	12	39	=SUM(C8:0		=B8*H8
9 Informe	er	0.99	27	10	25	18	51	=SUM(C9:0	_	=B9*H9
10 Mail		0.33	55	16	27	58	59	=SUM(C10:		=B10#H10
11 Post 12 Reporte		0.22	46 23	60 48	45 28	49 37	17	=SUM(C11) =SUM(C12)		=B11*H11 =B12*H12
13 Star		0.19	48	61	52	69	57	=SUM(C12)		=B12'H12 =B13'H13
14 Times		0.99	11	61	12	52	35	=SUM(C14)		=B14"H14
15 Tribune	e	0.21	62	59	53	49	55	=SUM(C15:	G15)	=B15*H15
16				C15) = AVERAGE(D4:D						=SUM(14:115)
1									i	
1 2		24:G4) in +E4+F4-		ll H4 or oth	ner formul	a in H4 w	hich aive	2/		
	=C4+D4	+E4+F4-	+G4 in ce	II H4 or oth eferences		a in H4 w	hich give		2	28 functions
2	=C4+D4 correct a	+E4+F4 answer u	+G4 in ce sing cell r				hich give	s	2	
2	=C4+D4 correct a =B4*H4	+E4+F4 answer u in cell 14	+G4 in ce sing cell r . Do not a	eferences	JM(B4*H4)	0	s 1	2	28 formulae sin
2	=C4+D4 correct a =B4*H4 Formula	+E4+F4 answer u in cell I4 e in cells	+G4 in ce sing cell r . Do not a	eferences accept =SL 4 replicate	JM(B4*H4)	0	s 1 1	1	28 formulae sin operator
2) 3 i) 4	=C4+D4 correct a =B4*H4 Formula =SUM(I4	+E4+F4 answer u in cell I4 e in cells 4:I15) in d	+G4 in ce sing cell r . Do not a . H4 and I cell I16, I1	eferences accept =SU 4 replicate 7 or 118	JM(B4*H4 ed for othe) r newspa	pers	s 1 1 1 1	1	28 formulae sin operator 28 formulae
2) 3 i) 4 i) 5	=C4+D4 correct a =B4*H4 Formula =SUM(I4	+E4+F4 answer u in cell I4 e in cells 4:I15) in d	+G4 in ce sing cell r . Do not a . H4 and I cell I16, I1	eferences accept =SL 4 replicate	JM(B4*H4 ed for othe) r newspa	pers	s 1 1 1 1	1	28 formulae sin operator 28 formulae 28 functions
2) 3 () 4 () 5 () 6	=C4+D4 correct a =B4*H4 Formula =SUM(I4 Suitable formula	+E4+F4- in cell l4 e in cells 4:115) in e label (e.	+G4 in ce sing cell r . Do not a H4 and I cell I16, I1 g. Total Ir	eferences accept =SU 4 replicate 7 or 118	JM(B4*H4 ed for othe cell immed) r newspa diately lef	pers	s 1 1 1 1 3	1	28 formulae sin operator 28 formulae 28 functions
2) 3 () 4 () 5 () 6	=C4+D4 correct a =B4*H4 Formula =SUM(I4 Suitable formula =AVERA	+E4+F4- in cell 14 <u>e in cells</u> 4:115) in (label (e.	+G4 in ce sing cell r . Do not a H4 and I cell I16, I1 g. Total Ir C15) ente	eferences accept =SL 4 replicate 17 or 118 acome) in	JM(B4*H4 ed for othe cell immed C16, C17) r newspa diately lef or C18	pers	s 1 1 1 1 1 9 1	1	28 formulae sin operator 28 formulae 28 functions 28 text
2 3) 4) 5) 6) 7	=C4+D4 correct a =B4*H4 Formula =SUM(I4 Suitable formula =AVERA Correct a	+E4+F4- answer u in cell l4 <u>e in cells</u> 4:I15) in o label (e. AGE(C4:0 average	+G4 in ce sing cell r . Do not a H4 and I cell I16, I1 g. Total Ir C15) ente formula c	eferences accept =SL 4 replicate 7 or 118 acome) in ered in cell	JM(B4*H4 ed for othe cell immed C16, C17 oss from C) diately lef or C18	pers t or above	s 1 1 1 1 1 2 1 1	1 1 2	28 formulae sin operator 28 formulae 28 functions 28 text 28 functions

IGCSE ICT SAM2 Mark Scheme Task Poss Mark Mark Mark L. Obj



Total for Activity 4: 24 marks

Task

ANSWER

L. Obj

Activity 5: Using Word Processing & DTP Software WP1 Fiojons Fiojons 190 High Street Holton London WC1V 7HR Phone: 020 7 190 5070 Email sales@fiojons.co.uk 27 October 2009 «Title» «Initial» «LName» «Street» «Town» «PCode» Dear «Title» «LName» SPECIAL OFFER FOR CUSTOMERS Recently, Anne and Peter Wakefield transferred Petan News to me and my husband Jonathan Peterson. My parents have now retired and moved to Pérols near Montpellier in southern France. Jonathan and I have decided to change the name of the shop to Fiojons to reflect the change in ownership. Whilst the name has been changed, may I assure you that we hope that you will continue to feel that the quality of our service has not deteriorated. Thank you for shopping with Petan News since «Registration». You are one of our earliest customers and my parents and I have been delighted to be of service to you. As a gesture of goodwill towards one of our most longstanding customers, we are delighted to be able to give you the benefit of a special offer. If you would like to come into the shop, you can select a CD/DVD of your choice. Just bring this letter with you and Jonathan or I will be delighted to assist you in making your selection. Yours sincerely **Fiona Peterson** a (i) 1 Logo replaced by AG1 logo 1 1 24 replace a (ii) 2 Correct date inserted into letter 1 28 enter date a (ii) 3 32 accepted Date inserted below letterhead and above text, left or right aligned 1 2 conventions a (iii) 32 accepted 4 Yours sincerely entered below text of letter 1 conventions a (iii) 5 Fiona Peterson entered below "Yours sincerely" with at least one 32 accepted blank line 1 2 conventions a (iv) Subject centred between margins 1 30 alignment a (iv) 7 Subject emboldened 1 2 26 font style a (v) 8 Text of letter fully justified 1 1 26 alignment b (i) 9 Attempt at address in top left or bottom left of letter 32 accepted 1 conventions b (i) 10 correct address using merge fields (include correct spaces) Title Initial LName, 1 29 mail merge 2

IGCSE ICT SAM2 Mark Scheme				
Task	ANSWER	Poss Mark	Max Mark	L. Obj
	Street, Town, PCode			
b (ii) 11	<center and="" last="" name="" title="">> replaced with appropriate merge fields with appropriate spacing</center>	1	1	29 mail merge
b (iii) 12 c 13	< <enter date="" registration="">> replaced with correct merge field All text below letterhead is consistent font and size</enter>	1	1	29 mail merge 24 document
	Total for Task WP1	1 13	1	layout
WP2	Only award first two marks if the merge letter has not been altered from MG1.			
	Fiojons 190 High Street Holton London WC1V 7HR Phone: 020 7190 5070 Email sales@fiojons.co.uk			
	27 October 2009 Mr M Andrews 48 Eastgate St Horbury WF5 7JB			
	Dear Mr Andrews SPECIAL OFFER FOR CUSTOMERS			
	Recently, Anne and Peter Wakefield transferred Petan News to me and my husband Jonathan Peterson. My parents have now retired and moved to Pérols near Montpellier in southern France. Jonathan and I have decided to change the name of the shop to Fiojons to reflect the change in ownership. Whilst the name has been changed, may I assure you that we hope that you will continue to feel that the quality of our service has not deteriorated.			
	Thank you for shopping with Petan News since 9/24/2001. You are one of our earliest customers and my parents and I have been delighted to be of service to you. As a gesture of goodwill towards one of our most longstanding customers, we are delighted to be able to give you the benefit of a special offer.			
	If you would like to come into the shop, you can select a CD/DVD of your choice. Just bring this letter with you and Jonathan or I will be delighted to assist you in making your selection.			
	Yours sincerely			
	Fiona Peterson			
1 2	Successful mailmerge of their Task WP1 with LETTER table	2/0		29 mail merge
3	One mail merged letter only submitted	1	3	32 produce information
	Total for Task WP2	3		