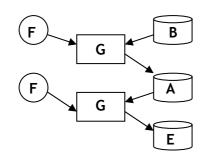
Paper 1F

1.	(a)	A = CD / DVD (1) B = floppy disk (1) C = flash drive / recognisable description (1) (accept media or device) 3
	(b)	any not mentioned in (a) e.g. hard drive (1) 1
		Total 4 marks
2.	(a)	lines linking: viruses & anti-virus software (1) hacking attempts & firewall (1) anti-social material & filter software (1) 3
	(b)	e.g. as an email attachment in a program file in a document / data file by loading a webpage / part of a webpage 3
		Total 6 marks
3.	(a)	any two from: camera (1) to take / send pictures (1) microphone (1) to record / pick up / send speech (1) speakers / headphones (1) to hear the other person (1) 4
	(b)	advantage: able to see expressions / body language / objects (1)
		disadvantage: problems with setting up camera / hardware / needs technical knowledge (1) 2
		Total 6 marks
4.	(a)	open spreadsheet file select readings / cells / part of spreadsheet create graph / paste into graph maker 2
	(b)	copy graph and paste into poster 2
	(c)	open DTP files import / open picture file place / paste picture on poster resize / adjust to fit position picture send picture to back / behind graph / set as background 4
		Total 6 marks



(1) for each correct letter

7

6.	(a)	more flexible / teachers can move around more easily easier / faster to set up (NOT cheaper) easier / faster to extend if necessary (NOT cheaper) can work outside building / in playground (3)
	(b)	modem (1) convert between computer signals and telecom signals (1) or
		router (1) allows sharing / links several computers to phone line / handle multiple IP addresses (1) 2
	(c)	browser software (1) to view webpages (1) or
		communications software (1) link to ISP / make Internet connection (1) 2
		Total 7 marks
7.	(a)	F8 (1) 1
	(b)	F2 / F3 / F4 / F5 / F6 / E2 / E3 / E4 / E5 / E6 (1) ALLOW F8 if not in (a) 1
	(c)	A4 - text (1) C5 - currency (1) 2
	(d)	D3 (1) E3 (1) F3 (1)
		F8 (1) 4
	(e)	B2 (1) * 1.5 (1) 2
	(f)	select C2 and copy (1) select C3 to C6 and paste / fill down (1) 2
		Total 12 marks

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11.	(a)
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Service	Company advantage	Customer advantage
email / contact form	no need to man phones	24 / 7 access
FAQ / customer support pages	cuts down on support staff requirement	no need for phone calls
sign ups for newsletter / special offers	gives targeted advertising	receives offers, upgrade info etc.
download of patches, drivers	cheaper than sending out disks	24 / 7 access / no postal cost / get latest software versions
search facility	present active pages / create specialised pages / present tailored info to client	easy to find what you need

any 2 for (3) each

6

3

 (b) function: join similar sites / companies / groups (1) company: adverts / referrals from other sites (1) customer: links to similar products / companies (1)

		Total 9 ma	rks
12.	(a)	using functions / formulae / calculations (1) to show how something will behave (1)	2
	(b)	any three from: less materials / workers / cost to try out improvements (1) faster to set up / change improvements (1) easy to try out / change road lay-outs (1) no traffic disruption whilst trying out improvements (1)	3
	(c)	cannot be certain that traffic will behave as predicted / traffic has random variability (1)	1
	(d)	Method: any technical presentation e.g. graphs/spreadsheets (1) Justification: should match method and involve need to present facts and figures (1)	2
	(e)	Method: non-technical presentation e.g. diagrams/multimedia (1) Justification: should match method and involve function rather than technical detail (1)	2

Total 10 marks

TOTAL MARKS FOR PAPER: 100