

**MARK SCHEME for the May/June 2009 question paper**  
**for the guidance of teachers**

**0420 COMPUTER STUDIES**

**0420/01**

Paper 1, maximum raw mark 100

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

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- 1 Generally, one mark per valid point.  
Two different types of example can gain two marks.
- (a) batch processing**  
data collected together  
during time period  
processed all at once/in one go  
ref to JCL  
no need for human intervention  
done at night/off peak  
e.g. cheques, utility billing [2]
- (b) data logging**  
automatic capture/sampling/gathering ....  
... and storing/recording of data/readings  
data from sensors  
devices contain ROM and RAM type memories  
e.g. weather conditions, temperature readings in an experiment [2]
- (c) video conferencing**  
form of electronic comms using the Internet/WAN/ISDN link  
requires webcam/microphone/speakers  
image taken by webcam appears on window in participant's monitor  
uses video compression software  
use of codec (analogue-digital translation)  
e.g. meetings that include delegates at different locations [2]
- (d) virtual reality**  
computer simulation  
in a 3D world  
uses special interactive devices such as goggles, data gloves, suits, ...  
makes user "feel as if they were actually there"  
operates in real time  
e.g. viewing houses, inside chemical plants, flight simulators, games [2]
- (e) virus**  
program/software  
which copies itself/replicates  
created to corrupt/do damage to files/system/boot sector/data  
spread through email attachments/floppy disks/CDs/USB drives [2]

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- 2** Any **three** types of device from:  
bar code reader/scanner  
document scanner  
magnetic stripe reader  
smart card reader  
finger print reader  
retina scanner  
microphone  
digital (video) camera  
OCR  
OMR  
MICR  
RFID reader (radio frequency identification – used in electronic tagging) [3]
- 3 (a)** Any **three** features from:  
file management/delete/copy/save/load files  
memory management  
I/O control  
error messages/handling  
interrupt handling  
user interface  
security issues  
logging on/off  
accounting/user account management  
time slicing  
multi access  
multi-tasking  
JCL/job control  
network management [3]
- (b) (i)** any typical device such as a microwave oven [1]
- (ii)** any **one** reason from:  
has only one set of tasks to perform  
simple input expected (e.g. keypad on front of device)  
simple, never-changing hardware  
would increase development and manufacturing costs [1]
- 4 (a)** signal that temporarily stops execution of a program [1]
- (b)** any **one** from e.g.:  
by a key stroke (e.g. BREAK key)  
by a printer (e.g. out of paper error)  
fault in program when running (e.g. try to divide by zero)  
end of an operation (e.g. end of time slice) [1]
- (c)** handshaking [1]

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- 5 (a)** any **two** points from:  
 CAD is computer aided design  
 allows engineers and architects to design/model/test new products  
 uses special hardware such as hi res large screens, plotters, spaceballs  
 makes use of features such as 2D, 3D, wire frames, costing, zoom  
 references a library of spare parts  
 links into CAM [2]
- (b)** any **two** examples from design of e.g. :  
 aerospace  
 architecture  
 vehicles  
 consumer goods  
 circuits  
 ergonomics  
 fashion  
 kitchens/bathrooms  
 lighting at concerts  
 (chemical) plant/factories [2]
- 6** any **three** advantages and **one** disadvantage from e.g.:  
 immediate (almost instantaneous) arrival of email in recipient's inbox  
 can send attachments  
 easy to send out same message to several recipients  
 can leave message in recipient's mail box to be read later  
 can pick up emails anywhere in the world  
 can forward email without retyping it
- hacking is now a possibility/possibility of viruses (...but encryption minimises risk)  
 lots of unnecessary messages (e.g. "I'm home!!!")  
 unsolicited mail  
 some "dodgy" email material  
 need computer equipment/Internet connection/email address  
 attachments may be too large  
 recipient may not be able to open an attachment  
 recipient cannot receive original documents
- (NOT reference to costs or less paper used) [4]
- 7** any **four** from:  
 hacking into his computer and change/read files  
 viruses could be sent  
 somebody "tapping into" his WiFi system  
 credit card details being stolen  
 bogus web sites  
 stealing his computer (with security information on hard drive, for example)  
 physical eavesdropping in a public place/shoulder surfing  
 driving round looking for wi fi access/ WarDriving [4]

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- 8 (a)** any **two** from:  
 need to re-train  
 de-skilling  
 possible loss of jobs/redeployment  
 loss of social interaction [2]
- (b)** any **one** from:  
 reduced costs to the company because of e.g. fewer staff/less office space  
 can offer 24/7 customer services  
 can advertise/offer new services and products automatically  
 can recruit staff from anywhere  
 standard responses to common queries [1]
- (c)** any **two** from:  
 24/7 query system  
 can see circuit diagrams etc. on screen  
 can printout answers to take away/save and view again  
 much faster response time (phone often busy, ....)  
 less expensive (overseas phone calls to the company could be costly)  
 don't get conflicting advice/get correct response [2]
- 9 (a)** any **three** from:  
 can animate human movements to give more realism  
 e.g. computer can "move" mouth properly to mimic speech  
 use of avatars  
 faster to produce the required number of frames  
 .....takes **many** artists a long time to do the drawings  
 tweening speeds up the process  
 editing/adjusting animations is easier/faster  
 rendering to give more realism  
 no need for any film/can store straight to CD/DVD [3]
- (b)** There are various ways of completing this calculation, the following is one example:  
 number of images needed =  $30 \times 25 \times 60 = 45,000$   
 memory needed =  $45,000 \times 400 \times 1000$  bytes = 18,000,000,000 bytes  
 18,000,000 Kbytes  
 18,000 Mbytes  
 18 Gbytes  
 (1 mark for showing a **correct** method of working out plus 1 mark for **correct** answer including units) [2]

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**10** any **four** point from:

get information from experts  
input data into knowledge base  
populate rules base  
create inference engine  
create human-machine interface/question-answer sessions  
test system with “known” problems and solutions  
create output screens/format  
create/design validation routines [4]

**11 (a)** (D2) = C2 – B2  
(D2) = (C2 – B2) [1]

**(b)** (D10) = AVERAGE(D2:D9)  
(D10) = SUM(D2:D9)/8  
(D10) = (D2+D3+D4+D5+D6+D7+D8+D9)/8 [1]

**(c)** (F10) = MAX(F2:F9) [1]

**(d)** select D2 and + appears  
drag down to D9  
  
OR  
  
select D2 and select copy  
select D3 – D9 and select paste  
  
OR  
  
select/highlight D2 down to D9  
select Auto/fill down [2]

**(e)** (D1/D2 to D7/D8/D9)  
AND  
(E1/E2 to E7/E8/E9)  
  
Note: (D1/D2:E7/E8/E9) is worth 2 marks [2]

**(f)** any **two** from:  
continuous (24/7) monitoring  
no need for human operators  
can run more experiments  
less chance of mistakes  
results/graphs will be produced without delay  
won't miss any “unusual” data [2]

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- 12 (a)** any **two** from e.g.:
- |  |   |  |     |
|--|---|--|-----|
| <ul style="list-style-type: none"> <li>assembling cars etc.</li> <li>paint spraying</li> </ul>             | } | <ul style="list-style-type: none"> <li>consistency of build/repeatability</li> <li>faster in operation than humans</li> <li>can work without breaks/24-7</li> <li>health &amp; safety</li> </ul> |     |
| <ul style="list-style-type: none"> <li>bomb disposal</li> <li>going into dangerous environments</li> </ul> | } | <ul style="list-style-type: none"> <li>no danger to human life</li> <li>equipped with sensors (can pick up data automatically)</li> </ul>  |     |
| <ul style="list-style-type: none"> <li>vacuum cleaners/mowers</li> </ul>                                   | } | <ul style="list-style-type: none"> <li>more leisure time for people</li> </ul>   | [4] |
- (b)** any **two** from:
- any task requiring creativity (writing original prose, music, etc.)
  - any task where logic/rules of programming can't be applied
  - one off task e.g. complex glass blowing
- [2]
- 13 (a)** any **two** from:
- shopping basket
  - checkout facility/form for customer details
  - secure buying when using credit card
  - “when customers booked X, they also booked Y” facility
  - search facilities for artist
  - drop down boxes to choose type of concert/ticket/prices
  - calendar for dates
  - (interactive) seating plan
  - (interactive) map/directions
  - help facilities
  - currency conversions
  - data/sales confirmation by email
  - saved customer details/customised pages
  - ability to listen to video clips of previous concerts
  - recognise customer as soon as they log onto the site
  - hyperlinks to other sites/navigation buttons
  - bookmarking
- [2]
- (b)** email + (attachment)
- text message
  - printable page from web site
- [1]
- (c) (i)** each barcode/reference number for the concert is different
- [1]
- (ii)** any **one** from:
- link bar code/reference number to customer's credit card
  - send PIN/id with email to uniquely identify customer
  - ask customer for proof of identity
- [1]

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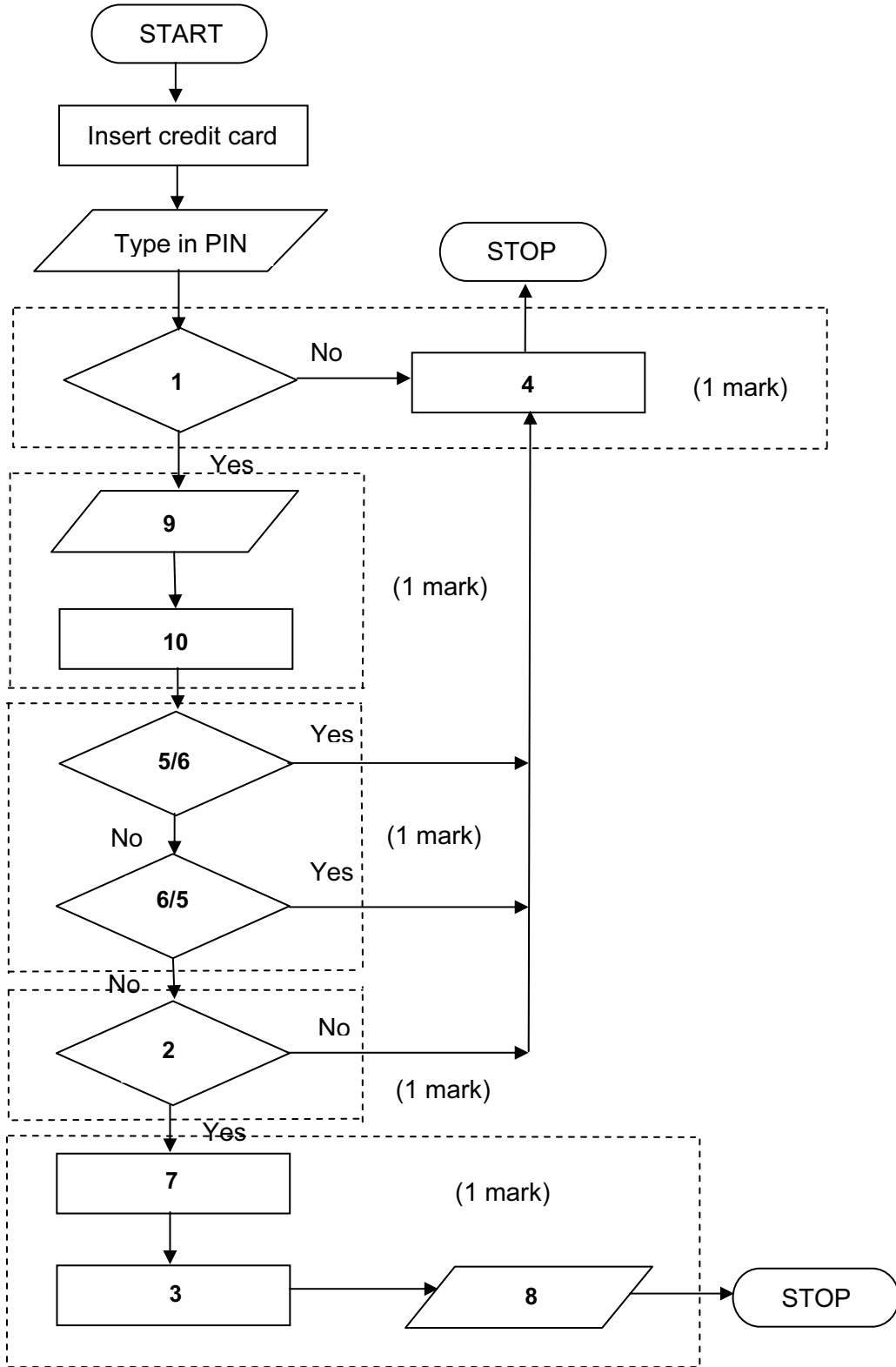
- 14 (a)** 120  
1 [2]
- (b)** for X = 1 to N + 1    OR    repeat                      OR    while X <> N + 1 do  
           (T = T \* X)                      (T = T \* X)  
   X = X + 1                      X = X + 1  
           next X    until X = N + 1                      endwhile
- (1 mark for correct first line of loop construct)  
 (1 mark for correct loop control and last line of loop construct) [2]
- 15 (a)** use of sensors [2]  
 use of ADC (if necessary)
- (b)** any **two** from:  
 doesn't get tired/works 24-7  
 less likely to make mistakes  
 can respond to situations more quickly  
 less chance of mis-understanding or mis-interpreting data [2]
- (c)** any **two** from:  
 in case computer program goes wrong/computer malfunction  
 passenger confidence  
 any "unusual" manoeuvres still best done in manual mode  
 in case of emergencies [2]
- (d)** any **one** from:  
 faster processors  
 greater component reliability  
 considerable component (e.g. microchips) price reductions  
 increased complexity of aeroplanes  
 reduction in size of components  
 reduction in power consumption [1]
- (e)** any **two** from:  
 flight plan keyed in  
 satellite/global position read by computer (frequently)  
 computer checks expected position based on time  
 changes course if necessary.....  
 .... by sending signals to the ailerons  
 .... electric motors change aileron angles etc.  
 operates in real time [2]
- (f) (i)** any **one** from:  
 passenger name/passenger ID  
 destination(s)/point of departure  
 flight id [1]



- (ii) any **one** from:  
 tracking/uniquely identifies baggage/ensures baggage gets to right place  
 increased security  
 links to passenger/ensures luggage cannot travel without passenger

[1]

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[5]

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17 (a) 5 [1]

(b) (i) Customer Reference

(ii) Specification [2]

(c) any **two** from:

- reduces typing errors
- uses less memory
- faster to type in
- quicker to sort
- store in one field
- easier to validate

[2]

(d) Car Description/Car Ordered    VW Golf    }  
 Delivery Date                      Dec 2008    } New Car Sales  
 Specification                        21215168    }  
  
 Customer Name                      D Khan            }  
 Customer Address                    19 Main Street    } Customer Details  
 Trade In                                Yes                    }

(1 mark 1 field name **and** contents from New Car Sales table **plus** 1 field name **and** contents from Customer Details table)

List of Extras                        B D E F J L    }  
 Cost Price (\$)                        21 000            } Car Manufacturer

(1 mark 1 field name **and** contents from Car Manufacturer table) [2]

(e) any **one** advantage from:

- later use if customer wants to trade in again in 2 or 3 years' time
- can send out new product information
- if safety/recall issues from car manufacturers
- service/safety check reminders

[1]

18 marking points (1 mark per item up to the maximum of 5):

- initialise fa, sj and ka to zero
- correct loop
- inputs (in correct place)
- addition of number of flights per airline
- any validation checks carried out
- calculate percentages
- outputs (in correct place and **ONLY** if some evidence of any attempt at processing)

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**sample program/algorithm**

```

fa = 0; sj = 0; ka = 0;                                } 1 mark
for x = 1 to 400                                     } 1 mark
    input lettercode                                   }
                                                    } 1 mark
    input numbercode                                  }
                                                    }
        if lettercode = "FA" then fa = fa + 1        }
                                                    }
        if lettercode = "SJ" then sj = sj + 1        } 1 mark
                                                    }
        if lettercode = "KA" then ka = ka + 1        }
                                                    }
        else print "error"                             } 1 mark

next x

fapercent = fa/4                                       }
                                                    }
sjpercent = sj/4                                       } 1 mark
                                                    }
kapercent = ka/4                                       }

print fapercent, sjpercent, kapercent                } 1 mark

```

[5]

Sample flowchart:

