Write your name here Surname	Other nar	nes
Edexcel International GCSE	Centre Number	Candidate Number
Commerc	æ	
Monday 16 January 2012 Time: 2 hours	– Afternoon	Paper Reference 4CM0/01

Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer **all** questions.
- Answer the questions in the spaces provided
 - there may be more space than you need.

Information

- The total mark for this paper is 100.
- The marks for **each** question are shown in brackets
 - use this as a guide as to how much time to spend on each question.
- A calculator may be used.

Advice

- Read each question carefully before you start to answer it.
- Keep an eye on the time.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ▶

PEARSON

(1)(1)
(1)
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arks)
(2)
(2)

3	The annual sales of a business were £350 000. The cost price of goods was £220 000 and the expenses were £7 000.
	Calculate the net profit. Show your working.
_ 4	(Total for Question 3 = 2 marks) State two advantages for a bank customer of using cash dispensers (ATMs).
1	state the davantages for a parite castomer of asing easin aispensers (rams).
• .	
2	
	(Total for Question 4 = 2 marks)
5	Describe two features of hire purchase.
1.	
2 .	
	(Total for Question 5 = 2 marks)
6	Identify two difficulties faced by exporters when trading abroad.
1.	
2 .	
_	(Total for Question 6 = 2 marks)

7 Methods of payment are used in home and international trade.

For each method of payment, identify whether it is an example of home trade or an example of international trade by putting a cross \boxtimes in the correct box below.

Indicate each answer by marking a cross in the box \boxtimes . If you change your mind, put a line through the box \boxtimes and then indicate your new answer with a cross \boxtimes .

Method of Payment	A Home	B International
(i) Bills of exchange		
(ii) Credit transfer	\boxtimes	\boxtimes
(iii) Mail transfer	\boxtimes	\boxtimes
(iv) Standing order	×	×

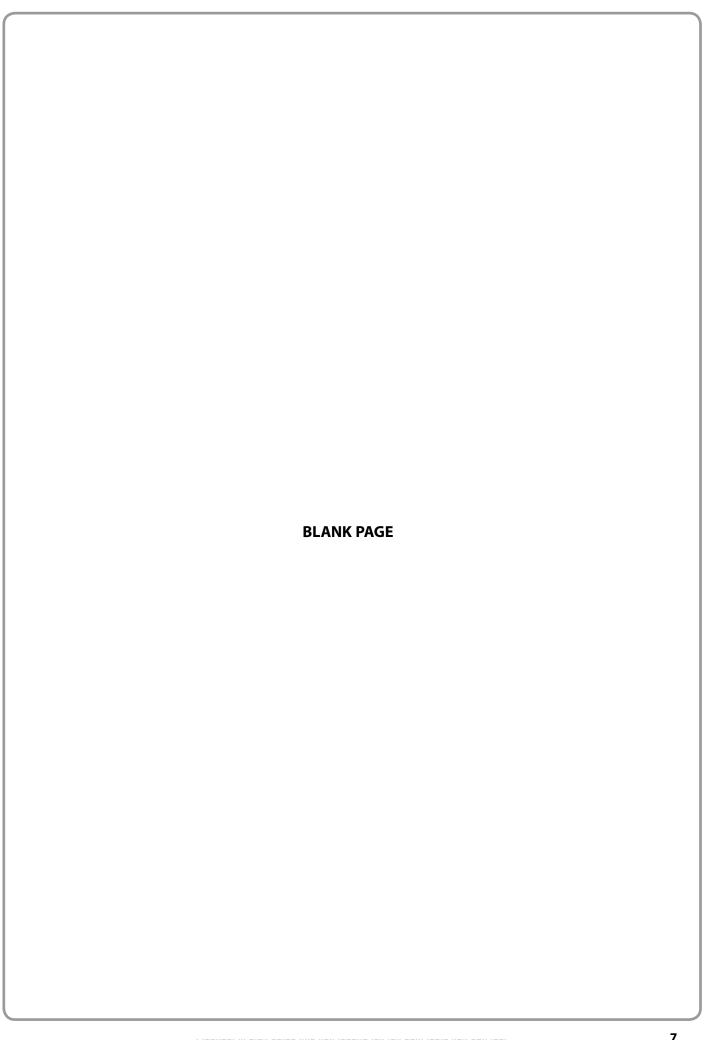
(Total for Question 7 = 4 marks)

8	What is the purpose of an 'enquiry' trade document?
	(Total for Question 8 = 1 mark)
9	Identify two benefits to a country of having a multi-national company in operation.
1.	
2 .	
	(Total for Question 9 = 2 marks)

	(Total for Question 10 = 2 marks
ive three functions of a central bank.	
	(Total for Question 11 = 3 marks
State two disadvantages of using barter.	
	(Total for Question 12 = 2 mark



	(Total for Quest	ion 13 = 4 marks)



The diagram below shows the plan of a large retail shop.

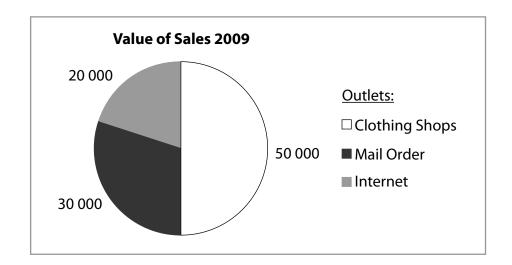
5	Adminis	stration	Advertising Credit	SIXTH FLOOR	Staff canteen and rest rooms	Accounts – invoices, wages
4			Personnel			and takings
1	Furniture		Restaurant	FIFTH FLOOR		Hairdressers
	Ca	rpets	Bedding	FOURTH FLOOR	Toys	J. 3
<u></u>	Men's we suits, coa		rtswear hoes and hats ~	THIRD FLOOR	Children	's wear and baby wear
	Ladies' fash coats, suits evening we	, rainwea		SECOND FLOOR	Sportswear Hats Lingerie	Shoes Wedding dresses
	Cosmetics Haberdas		Jewellery landbags	FIRST FLOOR	Umbrellas Gloves Tights	Gifts Stationery
- 1	Kitchen equipment		Tools	BASEMENT	Garden furniture	Light fittings
	(a) (i) Ide	ntify the	e type of retail shop	shown in the dia	gram above.	(1)
		y might floor?	this type of retail sh	nop have furnitur	e and the hairdresse	ers on a

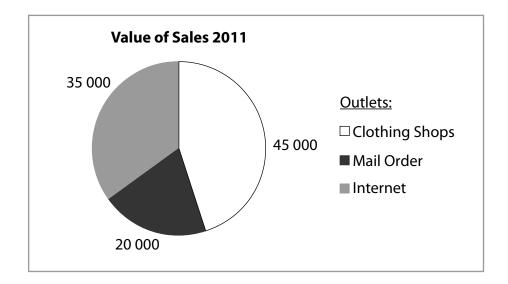
(b) Why are a large number of retail shops typically located in city centres?	(3)
(Total for Question	14 = 6 marks)

15 Joyce & Partners sell a range of clothing through several types of retail outlet.

The pie charts below show the value of sales through these outlets for the years 2009 and 2011.

Study them and then answer the questions that follow.





(a) (i) Calculate the percentage increase in internet sales by Joyce & Partners between 2009 and 2011. Show your working.

(2)

(ii) Why might Joyce & Partners sell its clothing using the Internet?	(4)
byce & Partners own ten shops.	
) Suggest the benefits to Joyce & Partners of owning more than one shop.	(4)



(c) (i) Explain why many customers buy goods, such as clothing, through mail ord rather than from shops.		
		(6)
•••••		
(ii)	Why might prices charged by mail order companies generally be higher than	
(11)	the prices charged for similar goods sold through clothing shops, such as	
	Joyce & Partners shops?	
		(4)
		(4)
		(4)
		(4)
		(4)
		(4)
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		(4)
		(4)
		(4)



16 Air Logistics is introducing a new air freight service between Dubai and London. The company has produced the following advertisement for this new service. Study it and then answer the questions that follow.

NEW AIR FREIGHT SERVICE

BETWEEN DUBAI AND LONDON

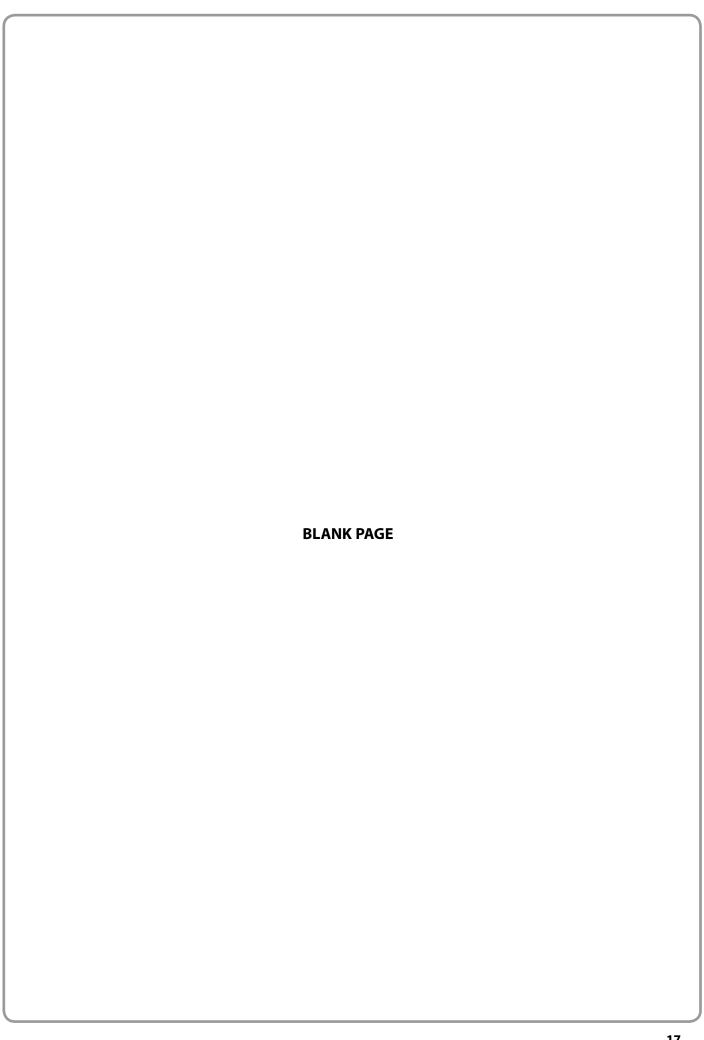
Air Logistics, the tenth biggest freight carrier in the world, wishes to announce the introduction of a new air freight service linking Dubai airport with London Gatwick airport. Our new service will begin on 1 April 2012. We use small containers and offer competitive rates.

		Identify two examples that make this an informative advertisement.	(2)
2			
	(ii)	How might Air Logistics make the advertisement more persuasive?	(2)

freight transport it would use.	(6)
) Why might Air Logistics make use of containers in its bus	siness?
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1	(d) Analyse two reasons for the continued growth of air freight.	(6)
2		
	(Total for Question 16 = 20 ma	rks)



17	enjoyir next ye Increas	et club has recently been promoted to a premier league. The cricket club is a higher attendance figures and is planning an overseas tour to Australia ear. It uses a variety of spoken and written communication in its operations. ingly, it is making use of email and video conferencing in order to make its unications more effective.		
	(a) (i)	Give two examples of spoken communication which might be used by the cricket club.		
			(2)	
1				
2				
	The	cricket club has recently signed a new overseas professional bowler.		
	(ii)	Why might letters have been used during these negotiations rather than other forms of communication?		
		other forms of communication:	(3)	

communications?		(5)

(c) Analyse two benefits to a business of using video conf	erencing.
1	
2	
(d) What would be the advantages to supporters if the cri	cket club had its own
website?	(4)
(Tota	al for Question 17 = 20 marks)
ТОТ	TAL FOR PAPER = 100 MARKS