

**SECTION 1**

Questions 9 and 10

Choose the correct letter, **A**, **B** or **C**.

**9** Type of insurance chosen

- A** Economy
- B** Standard
- C** Premium

**10** Customer wants goods delivered to

- A** port
- B** home
- C** depot

## Tapescript for IELTS Listening Recording 2

*(A customer has been arranging with a shipping agent to send a large box overseas. This is the last part of the conversation.)*

- A** OK right. Now obviously insurance is an important thing to consider and our companies are able to offer very good rates in a number of different all-inclusive packages.
- B** Sorry, could you explain a bit more?
- A** Yes, sorry, um. There's really three rates according to quality of insurance cover – there's the highest comprehensive cover which is Premium rate, then there's standard rate and then there's economy rate. That one will only cover the cost of the contents second hand.
- B** Oh I've been stung before with economy insurance so I'll go for the highest.
- A** Mh'hm and can I just check would you want home delivery or to a local depot or would you want to pick it up at the nearest port?
- B** The port'd be fine – I've got transport that end.
- A** Fine and will you be paying by credit card?
- B** Can I pay by cheque?

Listening sample task – Multiple choice *(to be used with IELTS Listening Recording)*

**Answers:**

**9** C

**10** A