

# Mark Scheme Summer 2009

GCE

GCSE Manufacturing - 2351



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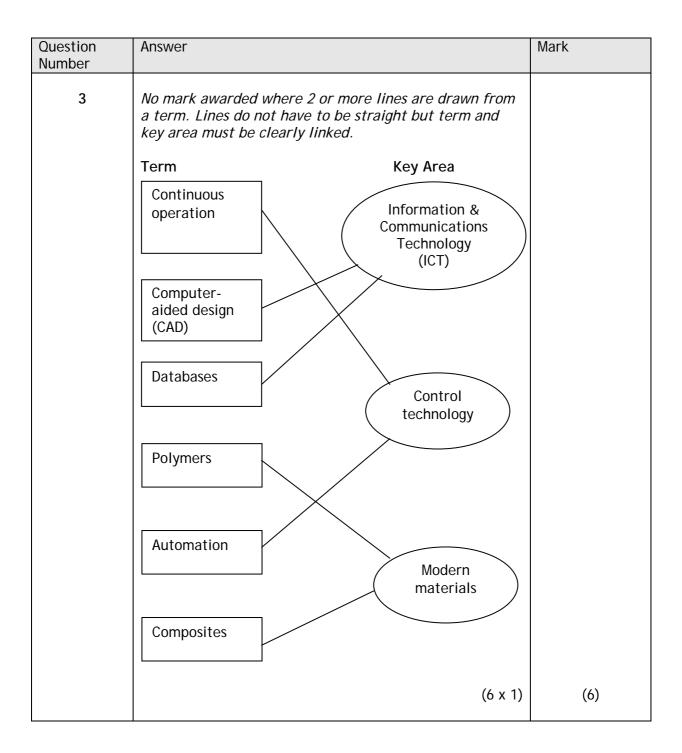
## 5318/01: Printing and Publishing/Paper and Board

## Section A

Question Number	Answer		Mark
1(a)	<ul> <li>Lottery ticket</li> <li>Football cards</li> <li>If three boxes ticked max marks = 1 mark.</li> <li>If 4 boxes or more ticked no marks.</li> </ul>	(2 x 1)	(2)
1(b)	<ul> <li>Road atlas</li> <li>Science textbook</li> <li>If three boxes ticked max marks = 1 mark.</li> <li>If 4 boxes or more ticked no marks.</li> </ul>	(2 x 1)	(2)

Question Number	Answer	Mark
2(a)	<ul> <li>Craft knife</li> <li>Cutting blade</li> <li>Stanley knife</li> <li>Knife</li> <li>Scalpel</li> <li>Scriber</li> </ul> Accept any recognisable spelling (phonetic) of the answers above. <ul> <li>(1 x 1)</li> </ul>	(1)
	Template or Stencil (accept any answer that makes reference to a specific template or stencil) e.g.  Circle template Stencil for creating circles  Accept any recognisable spelling (phonetic) of the answers above.  (1 x 1)	(1)

2(b)	An answer that makes reference to two of the following points:	
	(2 x 1)	(2)
	An answer that makes reference to two of the following points:	
	Eg. For drawing curved lines (1) in a consistent manner(1) (2 x 1)	(2)



Question Number	Answer	Mark
4(a)(i)	Appropriate product such as e.g.  Fast food packaging Backing board Blister packaging Tickets CD/DVD booklet Food and drink packaging Forehead thermometer Greeting card Business card Calendar Paperback book Point of sale display Board game Tetrapak  Accept brand name of a specific product.  This list is not exhaustive; accept any product associated with the printing and publishing paper and	
	board sector. (1 x 1)	(1)
4(a)(ii)	Appropriate explanation of what the product does, may include reference to features and function  Examples:  • CD/DVD booklet - it provides information (1) and advertises the product (1) and/or makes the product look aesthetically pleasing (1)  • Greeting card - to send to people (1) on an occasion (1)  • Point of sale display - to advertise (1) to provide information (1)  If product given in 4(a)(i) is not from this sector but is from one of the other engineering manufacturing sectors then allow follow through, up to one mark. No answer to 4(a)(i) no mark for 4(a)(ii)	
	(2 x 1)	(2)

Question Number	Answer	Mark
4(b)(i)	<ul> <li>design (1) marketing (1) production planning (1) materials - supply and control (1) processing/production (1) assembly/finishing (1) packaging/dispatch (1)</li> <li>If product given in 4(a) (i) is not from this sector but is from one of the other engineering/manufacturing sectors then allow follow through.         No answer to 4(a)(i) no marks for 4(b)(i)         Accept a process that is within any of the stages e.g.         Vacuum forming / shearing or cutting / folding         /automatic packaging / printing etc.; must be appropriate to the product stated in 4(a)(i)         (1 x 1)     </li> </ul>	(1)

Question Number	Answer	Mark
4(b)(ii)	One mark for identifying advantage One mark for why  Appropriate advantage to the manufacturer e.g.  Design, marketing, production planning, materials - supply and control, processing/production, assembly/finishing, packaging/dispatch  design  • better designs (1) - can link other information into the process (1), or best designs can be maximised by simulation (1)  • faster (1) - many CAD features such as copy, array can be used (1) or if mistakes made they can be quickly rectified (1)  marketing  • accurate information (1) - less mistakes made in capturing data (1) • better/accessible knowledge base (1) - easy data entry/data analysed easy (1)  production planning  • speed (1) - faster than human application (1)  materials - supply and control • buy best available materials (1) - use of internet (1) • waste control (1) - by monitoring processes and quality control of processes (1)  processing/production  Answer could relate to the application of CAM and control technology such as:- • energy conservation (1) - by control of energy into process (1)  • waste control (1) - by monitoring processes and quality control of processes(1)  • competitiveness (1) - faster rates of production/application of CAM techniques (1)  • product consistency (1) - by control of processes (1)  • cost control (1) - by less waste/faulty parts (1) • efficiency (1) - by less waste/faulty parts (1) • efficiency (1) - faster than human application (1)	

## assembly/finishing

Answer could relate to the application of CAM and control technology such as:-

- energy conservation (1) by control of energy into process (1)
- waste control (1) by monitoring processes and quality control of processes (1)
- product consistency (1) by control of processes
   (1)
- cost control (1) by less waste/faulty parts (1)
- efficiency (1) by less waste/faulty parts (1)
- speed (1) faster than human application (1)

## packaging/dispatch

Answer could relate to the application of CAM and control technology such as:-

- packaging consistency (1) by control of processes
   (1)
- cost control (1) by less waste/faulty parts (1)
- efficiency (1) by less waste/faulty parts (1)
- speed (1) faster than human application (1)
- energy conservation (1) by control of energy into process (1)
- waste control (1) by monitoring processes and quality control of processes (1)

Low response (1) or two low responses (2) or detailed response (2)

If the answer in part 4(b)(i) is not a manufacturing stage allow follow through up to 2 marks.

No answer to 4(b)(i) no marks for 4(b)(ii)

 $(1 \times 1) + (1 \times 1)$ 

(2)

Question Number	Answer	Mark
4(c)(i)	<ul> <li>Thermochromic inks (1), phosphorescent pigments (1)</li> <li>Polymorph (1)</li> <li>Laminate (1)</li> <li>Holographic card (1), packaging laminates (1)</li> <li>Coated card (1)</li> <li>Bleed proof card (1)</li> <li>Composites (1)</li> <li>Polymer / plastic [although plastic is not technically correct accept the term 'plastic'] (1)</li> <li>Various thermoplastics [PP, HDPE, PVC etc] (1)</li> <li>Other appropriate materials / a material currently used for the given application</li> <li>accept 'card', 'cardboard' or 'thermoplastic' or brand name of a specific material</li> <li>If product given in 4(a)(i) is not from this sector but is from one of the other engineering/manufacturing sectors then allow follow through.</li> <li>No answer to 4(a)(i) no marks for 4(c)(i)</li> </ul>	(1)

## 4(c)(ii)

One mark for identifying improvement One mark for how

- Functional characteristics weight (1) / size (1) / shelf life (1) / protection (1) / rigidity (1)
- Mechanical characteristics strength (1) / durability (1)
- Aesthetic characteristics surface finish (1) / texture (1) / colour (1)/ appearance (1)
- Intended markets appeal to target audience (1)
- Quality standards consistency (1) / reliability (1)
- Reduced weight (1) better strength to weight ratio (1)
- Reduced cost (1) quicker / quicker to assemble
   (1)

Example: Bleed proof card in 4 c(i) - improves appearance of images /text (1) to appeal to target audience (1)

Any other appropriate answer

If answer in part 4(a)(i) is inappropriate but the material given in 4(c)(i) is appropriate allow follow through up to 2 marks. If no answer is given in part 4(a)(i) but the answer to part 4(c)(ii) relates to the material stated in part 4(c)(i) allow follow through up to 1 mark. If no answer or incorrect answer given in part 4(c)(i) no marks awarded for 4(c)(ii)

 $(1 \times 1) + (1 \times 1)$ 

(2)

Question Number	Answer	Mark
5(a)	One mark for identifying the benefit One mark for how  • reduced ordering times (1) - automatic monitoring (1) • improve quality / accuracy (1) - control of processes (1) • reduced wastage (1) - optimise production methods (1) • improved efficiency (1) - faster / quicker throughput (1) • better process control (1) - in process monitoring (1) • reduced labour (1) - automated processes (1) • lower costs (1) - reduced wastage/faster/continuous production (1) • safer processes (1) - less manual input (1)  Do not accept 'easier', or 'faster/quicker' without explanation.  Low response (1) or two low responses (2) or detailed response (2), for each of 3 benefits  (2 x 1) + (2 x 1) + (2 x 1)	(6)
5(b)	One mark for identifying the reason One mark for how  • more consistent products (1) manufactured more accurately (1) • lower purchase price (1) faster production rates (1) • shorter order times (1) flexible methods used/variation in applied methods of production/faster production rates (1) • better quality/accurate product (1) processes controlled better/closer tolerances achieved (1) • customer satisfaction (1) better quality products produced (1) • consistent product (1) processes controlled better/closer tolerances achieved (1) • product guarantee (1) manufacturer has confidence in products produced/more reliable methods used (1)  Low response (1) or detailed statement (2) or two low responses (2)  (1 x 1)+(1 x 1)	(2)

Question Number	Answer	Mark
6(a)(i)	<ul> <li>Mark allocation - 1 mark for a relevant type</li> <li>Mobile phone / infrared / bluetooth</li> <li>Email / messaging</li> <li>Internet / wireless / Wi-fi</li> <li>Video conferencing</li> <li>Electronic point of sale (EPOS)</li> <li>EDI</li> <li>ISDN</li> <li>Texting</li> <li>Phone</li> <li>Walkie talkie</li> <li>Fax</li> </ul> Do not accept: TV, CAD, radio, computer / laptop / database <ul> <li>(1 x 1)</li> </ul>	(1)

Question Number	Answer	Mark
6(a)(ii)	One mark for identifying the benefit One mark for how  • Mobile phone - can talk to supplier when needed (1) flexibility / roaming location (1) • Email - can send or receive instructions that are accurate/can get or send written confirmation of instructions (1) immediate permanent record (1) • Internet - can order and check stock immediately/in real time (1) immediate vast access to information (1) • Video conferencing -no travel expenses / less time wasted in travelling (1) but has face to face contact (1) • Electronic point of sale (EPOS) - faster / more accurate control of stock (1) automatic reading of bar codes (1) • EDI - immediate transfer of information / no hard copies needed / less storage space (1) by use of secure on-line facilities (1) • ISDN - more data transferred in parallel (1) faster response rate with supplier through use of technology (1) • Texting - can refer back to what message was given (1) stored record of transaction (1) • Phone - can clarify and confirm without having to re-visit the discussion later (1) immediate two way conversation (1) • Walkie talkie - can clarify and confirm without having to re-visit the discussion later (1) immediate two way conversation / flexibility / roaming location / cost (1) • Fax - can refer back to what message was given (1) stored record of transaction (1)  Other benefits may be seen in the light of:  Speed, accuracy, JIT, information retrieval, meets consumer demands, quicker, increased sales, reduced stock levels, reduced running costs, reduced lead times, calculation of sales, stock taking quicker/easier, storage space reduced or any other appropriate reason  Answer must relate to technology given in 6(a)(i)  If part 6(a)(i) is not answered or answered incorrectly, no mark awarded for 6(a)(ii).	(2)

Question Number	Answer	Mark
6(b)(i)	One mark for identifying the way One mark for how  • Email can send or receive attachments (1) such as databases or spreadsheets (1) • Internet use in real time (1) can transfer sales information immediately by data entry (1) • Automated distributor use of electronic point of sale (EPOS) (1) can transfer sales data by automatic reading of bar codes (1) • Distributors can use EDI (1) for immediate transfer of sales information by use of secure on-line facilities (1) • Fax can be used to show highlight sales figures only without detail (1) by typing into the messaging system (1)  Detailed statement required for (2), two low responses (1)	
	(1 x 1)+(1 x 1)	(2)

## 6(b)(ii)

One mark for each point made such as:

#### **Email**

- distributor will have permanent record
- can allow manufacturer to amend record sent
- sends accurate information to respond to
- can export information from own systems
- limited ICT skills required
- low cost

#### Internet

- doesn't need manual input
- information given by the distributor is up to date
- can use the internet information to plan marketing campaigns
- online ordering
- low cost

#### Distributors can use EDI

- doesn't need manual input
- information given by the distributor is up to date
- immediate response to sales
- more responsive to stock movement
- low cost

#### Fax

- does not give away all sales details to manufacturer
- low cost
- immediate hard copy
- better medium for authorisation
- limited ICT skills required

Do not accept any answers that suggest communications technology is free of charge or is no cost

If part 6(b)(i) is not answered or answered incorrectly, but the answer to 6(b)(ii) identifies the communications technology, allow follow through up to 2 marks.

1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response

 $(3 \times 1)$ 

(3)

Question Number	Answer	Mark
7(a)	<ul> <li>One mark for each point made up to 2 marks such as:</li> <li>safer for operators/workers</li> <li>can handle hazardous processes</li> <li>does not suffer from fatigue</li> <li>does not make errors relative to safety aspects</li> <li>more efficient/does not tire</li> <li>less waste</li> <li>can detect production/process problems</li> <li>can promote multiskilling</li> <li>once set up correctly will continue to produce to a given standard</li> </ul> Any other appropriate response. Low responses (1) or detailed statement (2) (1 x 1)+(1 x 1)	(2)
7(b)	One mark for each point made up to 2 marks such as:  • high set up costs • may have high running costs • may have high maintenance requirements • may not have flexibility in product range • may need close computer control to avoid malfunction  Any other appropriate response.  Do not accept 'cost' without explanation  Do not accept answers relating to less employees  Low responses (1) or detailed statement (2)  (1 x 1) + (1 x 1)	(2)
	Total marks for section A	45

## Section B

Question Number	Answer	Mark
8(a)	An answer that makes reference to three of the following points:  • Inner bag contains (1) and protects (1) the cereals inside • Allows for hermetic sealing (1) to prolong shelf-life (1) • Allows for hygenic storage (1) of cereals before and after opening (1) • Inner bag is transparent (1) so the cereals can be seen by the consumer • Allows for controlled pouring (1) of cereals • Or any suitable  Answer must contain both notes and sketches.  Max two marks if only notes or only sketches used.	(3)

Question Number	Answer	Mark
8(b)	An answer that makes reference to three of the following points:  Protection of cereals (1) Promotion of cereal product (1) Contains branding (1) Provides information about product (1) Full colour printing possible (1) and printing effects (1) to provide visual imagery to attract target market group (1) Contains legal and safety warnings (1) Bar code for stock control (1) Tab enables temporary fastening (1) Enables easier stacking (1) or storage (1) due to regular shape (1) Or any suitable  Answer must contain both notes and sketches. Max two marks if only notes or only sketches used  Product  Provides information  Birds  Provides information  Birds  Provides information  Birds  Provides information  Birds  Birds  Provides information  Birds  Birds  Provides information  Birds  Bird	
	(3 x 1)	(3)

Question Number	Answer	Mark
9(a)(i)	<ul> <li>(Stage 4) Materials supply and control (accept 'Materials supply' or 'Materials control' but not 'supply' or 'control' on its own)</li> <li>(Stage 6) Assembly and Finishing (accept 'Assembly' and 'Finishing' on its own)</li> </ul> Accept any recognisable spelling (phonetic) of the answers above.	
	(1 x 1)+(1 x 1)	(2)
9(a)(ii)	<ul><li>Design</li><li>Stage 1 / stage one</li><li>1 / one</li></ul>	
	(1 x 1)	(1)

Question Number	Answer	Mark
	Appropriate descriptions including three of the following points (statements must be applicable to cereal packaging):  Examples:  • developing a marketing plan (1) and using market research (1) to ensure graphics appeal to the target market (1) and cereals sell well to the target market (1)  • developing a competitive edge (1) by providing a consistent (1) high quality product (1) at a price suitable for the target market (1)  • advertising (1) and promotion (1) of the cereal through retailers (1) the media (1) and electronically (internet, e-mail) (1)  • any other appropriate response Up to 3 marks	
	1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response  (3 x 1)	(3)

## 9(b)(ii)

Appropriate descriptions including three of the following points (statements must be applicable to cereal packaging):

- Health and safety
- · Quality checks
- Control points
- Scheduling production
- Converting order to production
- Materials requirements
- Labour requirements
- Deadlines
- Throughputs
- Machinery / equipment requirement
- Storing
- Any other appropriate response

Example: The stage where the specification of the cereal packaging is used by the planning team to set out all operations and to schedule (1) the cereal packaging through the production department to meet the required delivery deadlines (1). This could include ordering any special materials or consumables (1) and stating machinery requirements (1). *Up to 3 marks* 

1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response

 $(3 \times 1)$ 

(3)

Question Number	Answer		Mark
10(a)(i)	Specific materials to make the outer box	(1 x 1)	(1)
10(a)(ii)	<ul> <li>Specific materials to make the inner bag</li> <li>Polyethylene or PE</li> <li>Polythene</li> <li>LDPE</li> <li>Low Density Polyethylene</li> <li>Low Density Polythene</li> <li>HDPE</li> <li>High Density Polyethylene</li> <li>High Density Polythene</li> <li>Any other appropriate</li> </ul> Do not accept generic answers, i.e. 'plastic' or 'polymer' Accept any recognisable spelling (phonetic) of the answers above.	(1 x 1)	(1)

1 ma Acce ansv	<ul> <li>bie cutting (outer box)</li> <li>Folding (outer box)</li> <li>Scoring (outer box)</li> <li>Gluing (outer box)</li> <li>Heat [hermetic] sealing (inner bag)</li> <li>Guillotine cutting to size (inner bag)</li> <li>ark per response up to 3</li> <li>ept any recognisable spelling (phonetic) of the wers above.</li> <li>(3 x 1)</li> </ul>	(3)
, , , , , , , , , , , , , , , , , , , ,		
Exar Flex direc high Afte it is prod <i>Up t</i>	<ul> <li>quick method/fast production rate</li> <li>flexible process (can print on absorbent or nonabsorbent substrates)</li> <li>prints directly onto surface of substrate</li> <li>inks are fast drying</li> <li>inks are ready mixed</li> <li>quick to clean up</li> <li>little finishing required</li> <li>unit costs are low</li> <li>highly automated process</li> <li>or similar</li> <li>mples</li> <li>tography is a high speed print process (1) that prints ctly onto the surface (1) and is economical for very volumes (1).</li> <li>er the initial set up costs, the unit cost is low (1) as a highly automated process (1) with a fast duction rate (1).</li> <li>to 2 marks</li> <li>1 mark low response, or up to 2 marks for detailed conse</li> <li>(2 x 1)</li> </ul>	(2)

Question Number	Answer	Mark
10(c)	<ul> <li>An explanation that makes reference to three of the following points:</li> <li>Aesthetics - high quality surface finishes, printing effects, colours textures etc.</li> <li>Efficient and cost-effective mass production techniques - low unit costs, increased profit, larger product range, increased availability etc</li> <li>Functionality - weight, size, increased shelf life, easier to reseal, more compact etc.</li> <li>Mechanical characteristics - increased toughness, strength, durability etc.</li> <li>Environmental characteristics - biodegradability/degradability, easier to disassemble etc.</li> <li>Any other appropriate response</li> </ul> Up to 3 x 1 mark low responses or up to 3 marks for a detailed response (3 x 1)	(3)

Question Number	Answer	Mark
11(a)(i)	One application such as:	
	Must be within production stage (1	x 1) (1)

11(a)(ii)	Description of how such as:	
	<ul> <li>check physical damage - by visual inspection (1) and checking against prototype/first-off/template etc. (1)</li> <li>size checks - by direct measurement or gauging/templates/optical sensors (1) and checking against drawing/specification/tolerances (1)</li> <li>functional checks - dry assembly (1) and operation of tab/slot at top (1)</li> <li>positional checks - use of crop marks (1) and target or registration marks (1)</li> <li>dimensional checks - use of co-ordinate measuring machine (1) and analysing reported data (1)</li> <li>printing checks - use of colour bar (1) or densitometer readings (1)</li> <li>hermetic seal checks - ultrasound inspection (1) or terahertz radiation technique (1)</li> <li>properties testing - in system testing (1) or destructive testing of final product (1)</li> </ul> Allow follow through up to 1 mark and if no answer in part 11(a)(i) up to 1 mark for a correct answer.	
	(2 x 1)	(2)

Question Number	Answer	Mark
11(a)(iii)	An explanation that makes reference to three of the following points:  - safer product to use - easier product to use - confidence in product reliability - consistent product - helps to maintain standards - no need to transfer contents to separate container - enables contents to remain fresh - product reliability - confidence in the company - lower prices - any other appropriate response	
	(3 x 1)	(3)

Question Number	Answer	Mark
11(b)(i)	One mark for stating the type of computer control  CAD Controlling output CAM CIM Robot Programmable Logic Controllers (PLCs) Conveyor system	
	Must be within production stage (1 x 1)	(1)
11(b)(ii)	<ul> <li>Two marks for the description, for example:</li> <li>downloads images (1) - to presses (1)</li> <li>modifies programmes / settings (1) - to alter process (1)</li> <li>changes made are accounted for at different stages of the process (1) by linking design and manufacture (1)</li> <li>PLCs - timed movement of automated machinery (1) or conveyors (1)</li> <li>1 mark for low response or 2 marks for detailed response</li> <li>If no computer control is stated or inappropriate answer is given in 11(b)(i), allow follow through up to 1 mark for an appropriate description.</li> <li>(2 x 1)</li> </ul>	(2)

11(c)	An explanation that makes reference to three of the following points:	
	<ul> <li>makes sure current specification is always used during manufacture</li> </ul>	
	safer production methods     product reliability / consistent product	
	<ul><li>product reliability / consistent product</li><li>ensures standards are met</li></ul>	
	lower costs / control of costs / more profit	
	<ul><li>less scrap / more efficient</li><li>reduced changeover times</li></ul>	
	<ul> <li>avoids faulty cereal packaging being assembled</li> </ul>	
	<ul><li>early detection of problems</li><li>increased sales</li></ul>	
	<ul> <li>user confidence / less returns</li> </ul>	
	<ul><li>reduced waste</li><li>control of manufacturing process</li></ul>	
	less labour required	
	any other appropriate response	
	1 x 1 mark low response, 3 x 1 mark 3 low responses or	
	up to 3 for detailed response (3 x 1)	(3)

Question Number	Answer	Mark
12(a)(i)	<ul> <li>Any two of the following:</li> <li>drafting possible solutions</li> <li>final design drawings</li> <li>modelling possible solutions/final designs</li> <li>conversion from 2D to 3D</li> <li>use of websites/internet to investigate existing designs</li> <li>to source materials/supplies/consumables</li> <li>costing resource requirements</li> <li>to communicate with client/customer</li> <li>easy storage and retrieval of data/information</li> <li>interaction with databases</li> <li>or similar</li> <li>1 mark per response up to 2</li> <li>(2 x 1)</li> </ul>	(2)

12(a)(ii)	One mark for identifying the use One mark for how  • Development of labelling (1) and / by electronic tagging protocol (1) • Electronic monitoring (1) of some packaging processes (1) • Use of bar codes (1) to monitor packaging / dispatch of children's dungarees(1) • Use of software (1) to record / log output of cereal packaging (1) • Any other appropriate response  Do not accept answers that relate to the Production stage of the cereal packaging  (1 x 1)+(1 x 1)	(2)
12(b)	<ul> <li>One mark for identifying the benefit</li> <li>One mark for how</li> <li>Establishes a market database (1) shared with the manufacturer (1)</li> <li>Has accurate costing information (1) shared with the manufacturer (1) / that can be manipulated easily (1)</li> <li>Gives retailers the opportunity to match the market needs (1) with production of cereals/cereal packaging (1)</li> <li>Any other appropriate response</li> <li>(1 x 1)+(1 x 1)</li> </ul>	(2)

Question Number	Answer	Mark
12(c)	An explanation that makes reference to four of the following points:  • Fast time to market of latest cereals • Use of ICT in market research enables manufacturer to match new cereals to market want/needs • Function / style information available for whole design team • Speed / efficiency of modelling • Modification of ideas • Improved aesthetics • Ease/speed of creating virtual products • On screen design ideas • Speed of decision making by client • Easy access to design data • Working drawings / manufacturing specifications available for whole team • Easy access to manufacturing information in company database • Manufacturing time not wasted • Efficiency of costing materials • Speed of decision making for design team / client • Allows best materials to be used • Appropriate use of database • Modelling ensures characteristics are fit for purpose • Production process are controlled better • Any other appropriate response	(4)

Question Number	Answer	Mark
13(a)	A explanation that makes reference to four of the following points to a maximum of four marks:  On product cost up to a maximum of three marks  • Product costs are lower  • PLCs controlling processes ensure scrap is not produced  • Less manual labour required which is costly  • Product cost would be higher if the demand for the particular type of cereal is not high  • Higher maintenance costs could lead to higher product costs  • Any other appropriate response  On introduction of new product designs up to a maximum of three marks  • Sometimes changing the automation will be lengthy  • In some cases automation can be arranged to give flexible outputs from a production system  • New designs / products may not always lend themselves to automation as well as old designs / products  • Any other appropriate response	(4)

13(b)	An evaluation that makes reference to four of the following points to a maximum of four marks:  On the work force up to a maximum of three marks  • Less jobs • Change in skills • Less employment for unskilled • Change in size • Retraining often required • Job insecurity • Different skills needed • Change in work patterns • Increased travel to work / centralisation • Working pattern / 24/7 operation • Any other appropriate response  On the working environment up to a maximum of three marks	
	<ul> <li>Safer</li> <li>Cleaner</li> <li>Quieter</li> <li>Healthier</li> <li>Noise pollution</li> <li>Any other appropriate response</li> <li>(4 x 1)</li> </ul>	(4)
	Total Marks for section B	55
	Total marks for paper	100

# 5318/02: Food and Drink, Biological and Chemical

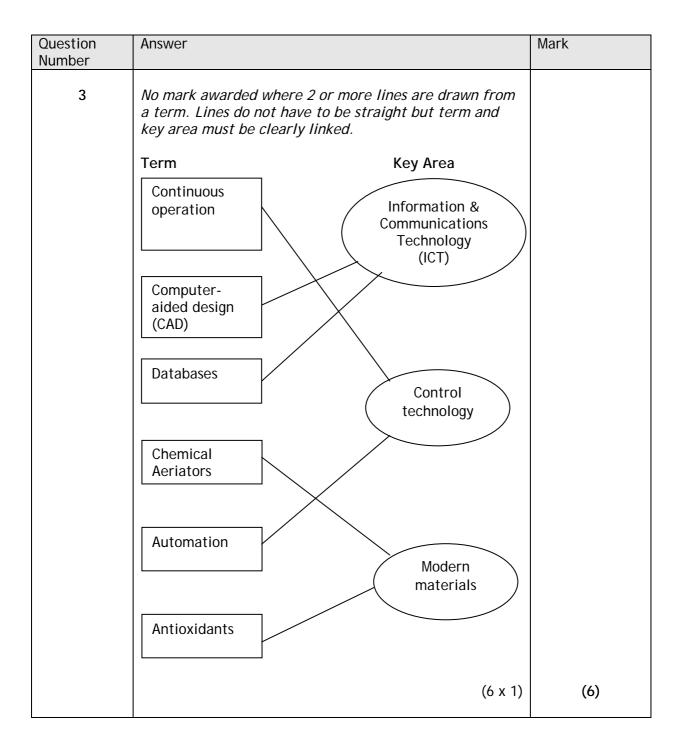
## Section A

Question	Answer	Mark	
Number			
1(a)	<ul> <li>Chocolate cheesecake</li> <li>Pineapple juice</li> <li>If three boxes ticked max marks = 1 mark.</li> <li>If 4 boxes or more ticked no marks.</li> </ul>	x 1) (2)	

Question	Answer		Mark
Number			
1(b)	<ul> <li>Washing powder</li> <li>Bakers yeast</li> <li>If three boxes ticked max marks = 1 mark.</li> <li>If 4 boxes or more ticked no marks.</li> </ul>	2 x 1)	(2)

Question Number	Answer	Mark
2(a)	Biscuit cutter (accept any answer that makes reference to a specific cutter or application)  e.g	
	Scone cutter or dough cutter Pastry cutter Pie lid cutter Pasty cutter Cutter e.g round, circle, shape  Do not accept shaper or rounder Accept any recognisable spelling (phonetic) of the answers above.  (1 x 1)	(1)
	Egg glazing brush (accept any answer that makes reference to a specific glazing/wash brush)     e.g     Egg wash brush + Egg brush     Glazing brush + Yolk Brush     Wash brush + Pastry Brush  Do not accept 'brush'  Accept any recognisable spelling (phonetic) of the answers above.  (1 x 1)	(1)

Question Number	Answer	Mark
2(b)	An answer that makes reference to two of the following points:  • Weighs ingredients accurately/correctly • Check weighing products/materials • Consistency of weighing ingredients/products etc • Controlling usage of ingredients (costs) • Product consistency  e.g Used to weigh ingredients correctly (1) helping to make the products more consistent (1)  (2 x 1)	(2)
	An answer that makes reference to two of the following points:  • Used to roll out pastry, biscuit mixture, scone mixture etc • Ensures products are the same thickness • Makes a smooth surface • Helps with product consistency • To wrap sheeted pastry around to move it • The layering of puff pastry • Makes it easier to cut  e.g Rolls out pastry (1) by hand to the correct thickness (1)	(2)



Question Number	Answer	Mark
	Appropriate product such as;  • bread • cakes • chilled desserts • sausages • chilled ready meals • carbonated drinks • flavoured milks • ice cream • fruit pies • Materials/ eg, flavourings, cream, additives  Accept brand name of a specific product.  This list is not exhaustive; accept any sector product	Mark
	that contains modern materials, utilises process control and communications technology.	
	(1 x 1)	(1)

Question Number	Answer	Mark
	Appropriate explanation of what the product does, may include reference to features and function  Eg Bread  (i) Provides a base for the manufacture of sandwiches (1) which can be eaten by customers to provide energy (1).  (ii) Can be used to make bread crumbs (1) to coat chicken before cooking (1).  (iii) When cut into cubes can be made into croutons (1) to be used as an addition to soup (1)  Cakes  (i) Eaten by customers to satisfy hunger (1) and to provide an energy source (1).  (ii) Can be used as base for desserts such a strawberry gateaux (1) to be used as part of a buffet (1)  Materials/ ingredient related	IVICIT K
	If product given in 4(a)(i) is not from this sector but is from the biological or chemical manufacturing sector then allow follow through up to one mark.  No answer to 4(a)(i) no marks for 4(a)(ii)  (2 x 1)	(2)

Question Number	Answer	Mark
4(b)(i)	<ul> <li>design (1) marketing (1) production planning (1) materials - supply and control (1) processing/production (1) assembly/finishing (1) packaging/dispatch (1)</li> <li>If product given in 4(a)(i) is not from this sector but is from the biological or chemical sector then allow follow through.</li> <li>No answer to 4(a)(i) no marks for 4(b)(i)</li> <li>Accept a process that is within any of the stages (e.g using CAD, or using CAM) or (e.g. handling customer information) or (e.g. controlling packaging processes) must be appropriate to the product stated in 4(a)(i)</li> </ul>	(1)

Question Number	Answer	Mark
	One mark for identifying advantage One mark for why  Appropriate advantage to the manufacturer e.g.  Design, marketing, production planning, materials - supply and control, processing/production, assembly/finishing, packaging/dispatch  design  • better designs (1) - can link other information into the process (1), or best designs can be maximised by simulation (1)  • faster (1) - many CAD features such as copy, array can be used (1) or if mistakes made they can be quickly rectified (1)  marketing  • accurate information (1) - less mistakes made in capturing data(1)  • better/accessible knowledge base (1) - easy data entry/data analysed easy (1)  production planning  • speed (1) - faster than human application (1)  materials - supply and control  • buy best available materials (1) - use of internet (1)  • waste control (1) - by monitoring processes and quality control of processes (1)  processing/production  Answer could relate to the application of CAM and control technology such as:-  • energy conservation (1) - by control of energy into process (1)  • waste control (1) - by monitoring processes and quality control of processes(1)  • competitiveness (1) - faster rates of production/application of CAM techniques (1)	Mark
	<ul> <li>competitiveness (1) - faster rates of</li> </ul>	

### assembly/finishing

Answer could relate to the application of CAM and control technology such as:-

- energy conservation (1) by control of energy into process (1)
- waste control (1) by monitoring processes and quality control of processes (1)
- product consistency (1) by control of processes
   (1)
- cost control (1) by less waste/faulty products (1)
- efficiency (1) by less waste/faulty products (1)
- speed (1) faster than human application (1)

### packaging/dispatch

Answer could relate to the application of CAM and control technology such as:-

- packaging consistency (1) by control of processes
   (1)
- cost control (1) by less waste/faulty products (1)
- efficiency (1) by less waste/faulty products (1)
- speed (1) faster than human application (1)
- energy conservation (1) by control of energy into process (1)
- waste control (1) by monitoring processes and quality control of processes (1)

Low response (1) or two low responses (2) or detailed response (2)

If the answer in part 4(b)(i) is not a manufacturing stage allow follow through up to 2 marks.

No answer to 4(b)(i) no marks for 4(b)(ii)

 $(1 \times 1) + (1 \times 1)$ 

(2)

Question Number	Answer	Mark
4(c)(i)	<ul> <li>Emulsifier</li> <li>Stabiliser</li> <li>Chemical aerator</li> <li>Preservative</li> <li>Mould inhibitor</li> <li>Antioxidant</li> <li>Modified starch</li> <li>Enzymes</li> <li>Milk powder</li> <li>Whey powder</li> <li>Maize starch</li> <li>Yeast</li> <li>Other appropriate modern material - a material currently used for the given application</li> <li>Accept brand name of a specific modern material</li> <li>If product given in 4(a)(i) is not from this sector but is from the biological and chemical manufacturing sector then allow follow through.</li> <li>No answer to 4(a)(i) no marks for 4(c)(i)</li> </ul>	(1)

Question Number	Answer	Mark
4(c)(ii)	One mark for identifying improvement One mark for how eg.  Emulsifier  allows liquids and oils to mix together (1) making cake mixtures lighter(1)  Stabiliser  stops mixtures separating (1) making a better texture possible(1)  Chemical aerator  better appearance (1) by making the product bigger(1)  Preservative  extends the life-time of product (1) allows the addition of other ingredients which would normally reduce shelf life (1)  References to taste and flavour Any other appropriate answers  If answer in part 4(a)(i) is inappropriate but the material given in 4(c)(i) is appropriate allow follow through up to 2 marks. If no answer is given in part 4(a)(i) but the answer to part (c)(ii) relates to the material stated in part 4(c)(i) allow follow through up to 1 mark. If no answer or incorrect given in part (c)(i) no marks awarded for 4(c)(ii).	(2)
	(1 X 1)+(1 X 1)	(2)

Question Number	Answer	Mark
5(a)	One mark for identifying the benefit One mark for how  • reduced ordering times (1) - automatic monitoring (1) • improve quality / accuracy (1) - control of processes (1) • reduced wastage (1) - optimise production methods • improved efficiency (1) - faster / quicker throughput (1) • better process control (1) - in process monitoring (1) • reduced labour (1) - automated processes (1) • lower costs (1) - reduced wastage/faster/continuous production (1) • safer processes (1) - less manual input  Do not accept easier or faster/quicker without explanation.  Low response (1) or two low responses (2) or detailed response (2), for each of 3 benefits  (2 x 1) + (2 x 1) + (2 x 1)	(6)

Question Number	Answer	Mark
5(b)	One mark for identifying the reason One mark for how  • more consistent products (1) manufactured more accurately (1) • lower purchase price (1) faster production rates (1) • shorter order times (1) flexible methods used/variation in applied methods of production/faster production rates (1) • better quality/accurate product (1) processes controlled better/closer tolerances achieved (1) • customer satisfaction (1) better quality products produced (1) • consistent product (1) processes controlled better/closer tolerances achieved (1) • product guarantee (1) manufacturer has confidence in products produced/more reliable methods used (1)  Low response (1) or detailed statement (2) or two low responses (2)  (1 x 1)+(1 x 1)	(2)

Question Number	Answer	Mark
6(a)(i)	<ul> <li>Mark allocation 1 for a relevant type</li> <li>Mobile phone / infrared / bluetooth</li> <li>Email / messaging</li> <li>Internet / wireless / Wi-fi</li> <li>Video conferencing</li> <li>Electronic point of sale (EPOS)</li> <li>EDI</li> <li>ISDN</li> <li>Texting</li> <li>Phone</li> <li>Walkie talkie</li> <li>Fax</li> </ul> Do not accept: TV, CAD, radio, computer / laptop / database <ul> <li>(1 x 1)</li> </ul>	(1)

Question Number	Answer	Mark
6(a)(ii)	One mark for identifying the benefit One mark for how  • Mobile phone - can talk to supplier when needed (1) flexibility / roaming location (1)  • Email - can send or receive instructions that are accurate/can get or send written confirmation of instructions (1) immediate permanent record (1)  • Internet - can order and check stock immediately/in real time (1) immediate vast access to information (1)  • Video conferencing -no travel expenses / less time wasted in travelling (1) but has face to face contact (1)  • Electronic point of sale (EPOS) - faster / more accurate control of stock (1) automatic reading of bar codes (1)  • EDI - immediate transfer of information / no hard copies needed / less storage space (1) by use of secure on-line facilities (1)  • ISDN - more data transferred in parallel (1) faster response rate with supplier through use of technology (1)  • Texting - can refer back to what message was given (1) stored record of transaction (1)  • Phone - can clarify and confirm without having to re-visit the discussion later (1) immediate two way conversation (1)  • Walkie talkie - can clarify and confirm without having to re-visit the discussion later (1) immediate two way conversation / flexibility / roaming location / cost (1)  • Fax - can refer back to what message was given (1) stored record of transaction (1)	
	Other benefits may be seen in the light of: Speed, accuracy, JIT, information retrieval, meets consumer demands, quicker, increased sales, reduced stock levels, reduced running costs, reduced lead times, calculation of sales, stock taking quicker/easier, storage space reduced or any other appropriate reason  Answer must relate to technology given in 6(a)(i) plus the manufacturer If part (a)i not answered no mark awarded. Do not accept: TV, CAD, radio, computer / laptop / database  (1 x 1)+(1 x 1)	(2)

Question Number	Answer	Mark
6(b)(i)	<ul> <li>One mark for identifying the way</li> <li>One mark for how</li> <li>Email can send or receive attachments (1) such as databases or spreadsheets (1)</li> <li>Internet use in real time (1) can transfer sales information immediate by data entry (1)</li> <li>Automated retailer use of electronic point of sale (EPOS) (1) can transfer sales data by automatic reading of bar codes (1)</li> <li>Retailers can use EDI (1) for immediate transfer of sales information by use of secure on-line facilities (1)</li> <li>Fax can be used to show highlight sales figures only without detail (1) by typing into the messaging system (1)</li> </ul> Detailed statement required for 2, two low responses (1)	(2)

Question Number	Answer	Mark
6(b)(ii)	One mark for each point made such as:  Email  distributor will have permanent record can allow manufacturer to amend record sent  sends accurate information to respond to can export information from own systems limited ICT skills required low cost  Internet  doesn't need manual input information given by the distributor is up to date can use the internet information to plan marketing campaigns online ordering low cost  Distributors can use EDI doesn't need manual input information given by the distributor is up to date immediate response to sales more responsive to stock movement low cost  fax  does not give away all sales details to manufacturer low cost immediate hard copy better medium for authorisation limited ICT skills required  Do not accept any answers that suggest communications technology is free of charge or is no cost  1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response  (3 x 1)	(3)

Question Number	Answer	Mark
7(a)	<ul> <li>One mark for each point made up to 2 marks such as:</li> <li>safer for operators/workers</li> <li>can handle hazardous processes</li> <li>does not suffer from fatigue</li> <li>does not make errors relative to safety aspects</li> <li>more efficient/does not tire</li> <li>less waste</li> <li>once set up correctly will continue to produce to a given standard</li> <li>Can detect production/ process problems</li> <li>Can promote multiskilling</li> </ul> Any other appropriate response. Low response (1) or detailed statement (2) (1 x 1)+(1 x 1)	(2)

Question Number	Answer	Mark
7(b)	<ul> <li>One mark for each point made up to 2 marks such as:</li> <li>high set up costs</li> <li>may have high running costs</li> <li>may have high maintenance requirements</li> <li>may not have flexibility in product range</li> <li>may need close computer control to avoid malfunction</li> </ul> Any other appropriate response. Low responses (1) or detailed statement (2) Do not accept an answer relating to less employees	
	(1 x 1)+(1 x 1)	(2)
	Total marks for section A	45

## Section B

Question Number	Answer	Mark
8(a)	Any answer that makes reference to three of the following points:  • Fibre • Flavour • Taste • Texture • Viscosity • Colour • Nutrition • Encourage consumers to buy • Healthy eating • Vitamin C • Natural • Appearance • Variety	
	(3 x 1)	(3)

Question Number	Answer	Mark
8(b)	Any answer that makes reference to three of the following points:  Provides protein Provides energy Provides some carbohydrate Source of calcium Source of calories Source of sugar Source of vitamins (A & C) Flavour Taste Liquid Viscosity Bulking agent Food source for yoghurt bacteria Texture Nutrients Fermentation (Food Source) Healthy  (3 x 7)	) (3)

Question Number	Answer	Mark
9(a)(i)	<ul> <li>Marketing</li> <li>Production Planning or Planning</li> <li>Do not accept production on its own</li> </ul>	
	Must be in this order (1 x 1)+(1 x 1)	(2)

Question Number	Answer	Mark
9(a)(ii)	<ul> <li>Packaging</li> <li>Stage 7 / stage seven</li> <li>7 / seven</li> <li>assembly</li> <li>Stage 6/ Stage 6</li> <li>6/ Six</li> </ul> Accept any recognisable spelling (phonetic) of the answers above. <ul> <li>(1 x 1)</li> </ul>	(1)

Question Number	Answer	Mark
9(b)(i)	Appropriate descriptions including three of the following points:	(3)
		1

Question Number	Answer	Mark
	Appropriate descriptions including three of the following points:  • Assembly of raw materials/ingredients • Assembly of equipment • Weighing raw materials/ingredients • Measuring raw materials and ingredients • Setting up plant and equipment • Manufacturing to specification • Mixing ingredients • Preparing cultures • Pre treatment of milk • Homogenization of the milk • Heat treatment of milk • Incubation • Inoculation with starter cultures • Fermentation • Cooling • Pasteurization • Maintaining hygiene • Achieving quality standards • Achieving quality standards • Achieving food safety standard • Maintaining records • Training staff • Monitoring production costs • Controlling production costs	Mark
	1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response (3 x 1)	(3)

Question Number	Answer	Mark
10(a)(i)	<ul> <li>Specific materials to make the pots;</li> <li>Polystyrene (PS)</li> <li>Plastic/ blow moulded plastic/ vacuum formed plastic</li> <li>Food grade plastic</li> <li>Pvc/ Polyvynlchloride</li> <li>Wax coated card</li> </ul> Accept any recognisable spelling (phonetic) of the answers above. <ul> <li>(1 x 1)</li> </ul>	(1)

Question Number	Answer	Mark
10(a)(ii)	Specific materials to make the sealed on lid  • Foil/ Alluminium foil/ tin foil • Laminated foil • Coated foil • Heat sealable foil • Printed foil • Coated paper • Coated greaseproof paper  Accept any recognisable spelling (phonetic) of the answers above.  (1 x 1)	(1)

Question Number	Answer	Mark
	Any three of the following:  • Yoghurt products  • Weighing ingredients • Collecting/ assembling ingredients • Measuring ingredients • Adding ingredients • Mixing ingredients • Mixing ingredients • Homogenizing milk • Inoculation with culture • Incubation • Heat treatment • Temperature control • Pasteurisation of milk • Cooling • Fruit addition • Refrigeration • Freezing • Packaging • Brown moulded pots • Foil cutting • Coding etc  Any other appropriate production process eg linked to batch/mass or continuous production methods  Do not accept filling and /or sealing the pots	Mark
	1 mark per response up to 2  Accept any recognisable spelling (phonetic) of the answers above.  (3 x 1)	(3)

Question Number	Answer	Mark
10(b)(ii)	Appropriate explanation including two of the following points:  • To allow the cultures/bacteria to convert milk to yoghurt eg lactobacillus bulgaricus /streptococcus thermophilus  • To create acid taste  • To reduce the pH  • To coagulate/set the yoghurt/thicken/texture  • To set the yoghurt  • Increase shelf life any similar answer	
	Example answer;  (i) The fermentation stage of manufacture allows the good bacteria to work (1) making the yoghurt coagulate (1).  (ii) During the fermentation stage the Ph reduces (1) and the yoghurt starts to set (1).  1 x 1 mark low response, or up to 3 for detailed response  (2 x 1)	(2)

Question Number	Answer	Mark
10(c)	An explanation that makes reference to three of the following points:  • Improved texture • Taste changes • More flavours • Better functionality • More variation of products • Shelf life improvements • Viscosity control • Product stability • Expanding markets (export, restaurants, catering • Easier manufacturing • Health related e.g. Low fat, low sugar • Any other appropriate answer  Up to 3 x 1 mark low responses or up to 3 marks for a detailed response  (3 x 1)	(3)

Question Number	Answer	Mark
11(a)(i)	<ul> <li>One application such as:</li> <li>check physical damage</li> <li>contamination checks</li> <li>weight checks</li> <li>volume checks</li> <li>flavour/taste checks</li> <li>viscosity checks</li> <li>colour checks</li> <li>temperature checks</li> <li>time checks</li> <li>micro -organism checks</li> <li>acidity checks</li> <li>Packaging checks, e.g. seals, codings, safe edges, printing quality, temps</li> <li>any other appropriate answer</li> </ul> Must be within production stages	
	(1 x 1)	(1)

Question Number	Answer	Mark
11(a)(ii)	<ul> <li>check physical damage - by visual inspection (1) and checking against drawing/specification (1)</li> <li>contamination checks - by visual inspection (1) metal detection (1) or x ray (1)</li> <li>weight checks - use electronic scales(1) or in line weigh check conveyors (1)</li> <li>volume checks - use of fixed volume cups (1) and specific volume to weight checks(1)</li> <li>flavour/taste checks - use of individual trained quality taster (1) and measuring acidity and alkalinity with a meter (1)</li> <li>viscosity checks - use of flow rate gauges (1) and inspection equipment (1)</li> <li>colour checks - visual checks against a colour chart (1) use of computer calibrated equipment(1)</li> <li>temperature checks- use of manual hand held thermometers(1) and in- line continuous temperature checks which make automatic adjustments (1)</li> <li>time checks- use of stop watches (1) in -line continuous time recording (1)</li> <li>micro- organisms checks- use swabs (1) and laboratory facilities to measure bacteria (1)</li> <li>Ph checks- use indicator papers (1) as quick check and Ph meters for precise measurements (1)</li> </ul> Allow follow through up to 1 mark and if no answer in part Q11 (a)i up to 1 mark for a correct answer.	(2)

Question Number	Answer	Mark
11(a)(iii)	An explanation that makes reference to three of the following points:  - safer product to eat - confidence in product reliability - reduced anxiety when eating - consistent product - quality - ensures standards are met - longer useable life - don't have to buy as often - product reliability - freshness - confidence in the company - lower prices - correct information - any other appropriate response	
	(3 x 1)	(3)

Question Number	Answer	Mark
11(b)(i)	One mark for stating the use of computer control  CAD Packaging, e.g making/ filling pots, stacking lids, labels Controlling raw material/ingredient flow Controlling temperatures Packing/ palletising Controlling times Controlling viscosity/ flow Product counting Controlling output CAM Robot / conveyor system CIM CIE Programmable logic controllers PLCs  Must be withing production and packing	
	(1 x 1)	(1)

Number  11(b)(ii)  Two marks for the description eg;  Downloads specifications (1) - to plant and equipment (1)  Controls the flow of ingredients to the plant(1) by using computerised transfer systems (1)  Computer setting of times / temps/viscosity/ (1) automatic adjustments made to stay within specification (1)  Computer controls the positioning of the robot (1) to carry out a difficult manoeuvre (1)  1 x 1 mark for low response or 2 x 1 marks for detailed response  If no computer control is stated or inappropriate answer is given allow follow through up to 1 mark for an appropriate description.  (2 x 1)  (2)

Question Number	Answer	Mark
11(c)	An explanation that makes reference to three of the following points:  • makes sure current specification is always used during manufacture • safer production methods • product reliability / consistent product • ensures standards are met • lower costs / control of costs / more profit • less scrap / waste / more efficient • avoids faulty product being packaged • early detection of problems • increased sales • user confidence / less returns • reduced waste • control of manufacturing process • monitoring standards testing • no breaking parts • monitoring products proceed specification • any other appropriate answer is given in part 11(b)i allow follow through up to 1 mark maximum for appropriate benefits.  (3 x 1)	(3)

Question Number	Answer	Mark
12(a)(i)	<ul> <li>Any two of the following:</li> <li>Analyse market research data in database</li> <li>Assists with pricing products</li> <li>Cost the resource requirements for pots of virtually fat free fruit yoghurt in spreadsheet</li> <li>Plan marketing campaign using DTP software</li> <li>Use of internet/website for marketing</li> <li>Or similar</li> </ul>	
	1 mark per response up to 2 (2 x 1)	(2)

Question Number	Answer	Mark
12(a)(ii)	<ul> <li>One mark for identifying the use</li> <li>One mark for how:</li> <li>Development of labelling (1) and / by electronic application protocol (1)</li> <li>Electronic monitoring (1) of some packaging processes (1)</li> <li>Use of bar codes (1) to monitor packaging / dispatch of pots of virtually fat free fruit yoghurt(1)</li> <li>Use of software (1) to record, log output of pots of virtually fat free fruit yoghurt (1)</li> <li>Any other appropriate response</li> <li>(1 x 1)+(1 x 1)</li> </ul>	(2)

Question Number	Answer	Mark
12(b)	<ul> <li>One mark for identifying the benefit</li> <li>One mark for how</li> <li>Establishes a market database (1) shared with the manufacturer (1)</li> <li>Has accurate costing information (1) shared with the manufacturer (1) / that can be manipulated easily (1)</li> <li>Gives retailers opportunity to match the market needs (1) with production of pots of virtually fat free fruit yoghurt (1)</li> <li>Any other appropriate response  (1 x 1)+(1 x 1)</li> </ul>	(2)

Question Number	Answer	Mark
12(c)	An explanation that makes reference to four of the following points:  Improves aesthetics Improved packaging design Fast time to market of latest type/flavour pots of virtually fat free fruit yoghurt Use of ICT in market research enables manufacturer to match the pots of virtually fat free fruit yoghurt to market needs Function / style information available for whole design team Speed / efficiency of modelling Modification of ideas Ease/speed of creating virtual products Modelling ensures characteristics are fit for purpose On screen design ideas Speed of decision making by client Easy access to design data Working drawings / manufacturing specifications available for whole team Easy access to manufacturing information in company database Manufacturing time not wasted Production process are controlled better Efficiency of costing materials Speed of decision making for design team / client Allows best materials to be used Any other appropriate response	(4)

Question Number	Answer	Mark
13(a)	A explanation that makes reference to four of the following points to a maximum of four marks:  On product cost up to a maximum of three marks  • Product costs are lower  • PLCs controlling processes ensure scrap/waste is not produced  • Less manual labour required which is costly  • Product cost would be higher if the demand for the pots of virtually fat free fruit yoghurt is not high  • Higher maintenance could lead to higher product costs  • Any other appropriate response  On introduction of new product designs up to a maximum of three marks  • Sometimes changing the automation will be lengthy  • In some cases automation can be arranged to give flexible outputs from a production system  • New designs / products may not always lend themselves to automation as well as old designs / products  • Any other appropriate response  (4 x 1)	(4)

Question Number	Answer	Mark
13(b)	An evaluation that makes reference to four of the following points to a maximum of four marks:  On the work force up to a maximum of three marks  Less jobs Change in skills Less employment for unskilled Change in size Retraining often required Different skills needed Change in work patterns Increased travel to work / centralisation Working pattern / 24/7 operation Morking pattern / 24/7 operation Any other appropriate response  On the working environment up to a maximum of three marks Safer Cleaner Uuieter Healthier Any other appropriate response  (4 x 1)	(4)
	Total Marks for section B	(55)
	Total marks for paper	(100)

# 5318/03: Textiles and Clothing

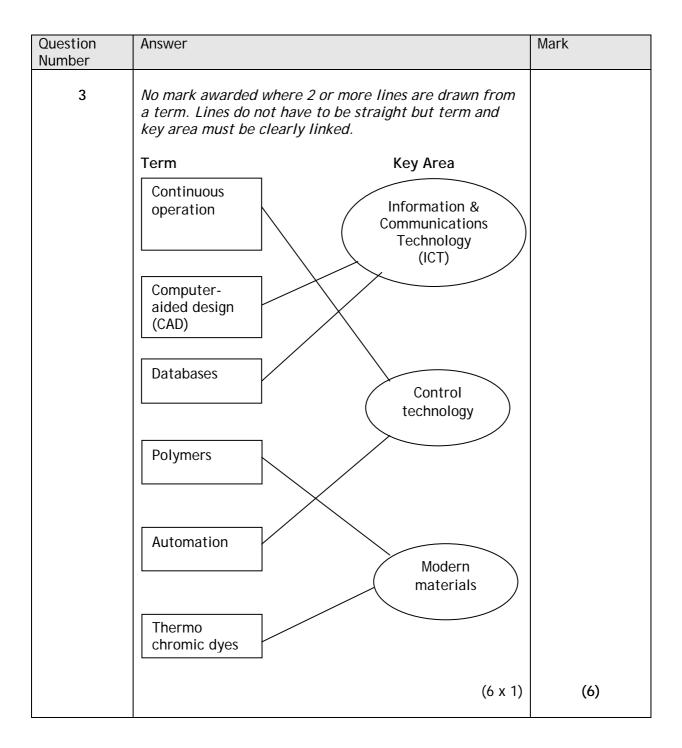
## Section A

Question Number	Answer		Mark
1(a)	<ul> <li>Laptop case</li> <li>Roman blind</li> <li>If three boxes ticked max marks = 1 mark.</li> <li>If 4 boxes or more ticked no marks.</li> </ul>	(2 x 1)	(2)

Question Number	Answer		Mark
1(b)	<ul> <li>High visibility vest</li> <li>Driving gloves</li> <li>If three boxes ticked max marks = 1 mark.</li> <li>If 4 boxes or more ticked no marks.</li> </ul>	(2 x 1)	(2)

Question Number	Answer	Mark
2(a)	<ul> <li>Industrial steam iron (accept any answer that makes reference to a iron) e.g</li> <li>Industrial iron         Steam iron         Pressing station         Iron         Steam generator          Do not accept press         Accept any recognisable spelling (phonetic) of the answers above.         (1 x 1)</li> </ul>	(1)
	<ul> <li>Spool case (accept any answer that makes reference to a spool case)eg.</li> <li>Bobbin case Thread case</li> <li>Do not accept 'case' Do not accept 'spool' on its own.</li> <li>Accept any recognisable spelling (phonetic) of the answers above. (1 x 1)</li> </ul>	(1)

Question Number	Answer	Mark
2(b)	An answer that makes reference to two of the following points:  • Unpicks stitches • Unpicks thread • Unpicks seams • Can undo mistakes in stitching  e.g Used to unpick stitches(1) when you've made a mistake in sewing (1)	
	(2 x 1)	(2)
	An answer that makes reference to two of the following points:  To hold fabric tight/taught/secure To keep stitch tension even Screw holds hoop and fabric To hold fabric when doing hand/ machine	
	embroidery  To keep stitching consistent	
	e.g An embroidery hoop holds fabric (1) tight to keep stitching even (1)	(2)
	(2 x 1)	(2)



Question Number	Answer	Mark
4(a)(i)	<ul> <li>Appropriate product such as e.g</li> <li>biker gloves</li> <li>back pack</li> <li>wallet</li> <li>fire protective clothing</li> <li>football shirt</li> <li>weather protective jacket</li> <li>high visibility vest</li> <li>swimsuit</li> <li>oven gloves</li> </ul> Accept brand name of a specific product. This list is not exhaustive, accept any product that contains textiles or clothing componentry or association with the sector. (1 x 1)	(1)

Question Number	Answer	Mark
4(a)(ii)	Appropriate explanation of what the product does, may include reference to features and function  E.g.  Biker gloves-To protect your hands (1) if you fall off (1)  Back pack-To carry items (1) easily on your back(1)  Wallet-Used to put in money or credit cards (1) to carry in pocket or coat (1)  If product given in 4(a)(i) is not from this sector but is from one of the other engineering manufacturing sectors then allow follow through up to one mark. No answer to 4(a)(i) no marks for 4(a)(ii)  (2 x 1)	(2)

Question Number	Answer	Mark
4(b)(i)	<ul> <li>design (1) marketing (1) production planning (1) materials - supply and control (1) processing/production (1) assembly/finishing (1) packaging/dispatch (1)</li> <li>If product given in 4(a)(i) is not from this sector but is from one of the other engineering manufacturing sectors then allow follow through.         No answer to 4(a)(i) no marks for 4(b)(i)         Accept a process that is within any of the stages (e.g using CAD, or using CAM) or (e.g. handling customer information) or (e.g. controlling packaging processes) must be appropriate to the product stated in 4(a)(i)</li> </ul>	
	(1 x 1)	(1)

Question Number	Answer	Mark
4(b)(ii)	One mark for identifying advantage One mark for why	
	Appropriate advantage to the manufacturer e.g.	
	Design, marketing, production planning, materials - supply and control, processing/production, assembly/finishing, packaging/dispatch	
	<ul> <li>better designs (1) - can link other information into the process (1), or best designs can be maximised by simulation (1)</li> <li>faster (1) - many CAD features such as copy, array can be used (1) or if mistakes made they can be quickly rectified (1)</li> </ul>	
	<ul> <li>marketing</li> <li>accurate information (1) - less mistakes made in capturing data (1)</li> <li>better/accessible knowledge base (1) - easy data entry/data analysed easy (1)</li> </ul>	
	<ul><li>production planning</li><li>speed (1) - faster than human application (1)</li></ul>	
	<ul> <li>materials - supply and control</li> <li>buy best available materials (1) - use of internet (1)</li> <li>waste control (1) - by monitoring processes and quality control of processes (1)</li> </ul>	
	<ul> <li>processing/production</li></ul>	

#### assembly/finishing

Answer could relate to the application of CAM and control technology such as:-

- energy conservation (1) by control of energy into process (1)
- waste control (1) by monitoring processes and quality control of processes (1)
- product consistency (1) by control of processes
   (1)
- cost control (1) by less waste/faulty parts (1)
- efficiency (1) by less waste/faulty parts (1)
   speed (1) faster than human application (1)

## packaging/dispatch

Answer could relate to the application of CAM and control technology such as:-

- packaging consistency (1) by control of processes
   (1)
- cost control (1) by less waste/faulty parts (1)
- efficiency (1) by less waste/faulty parts (1)
- speed (1) faster than human application (1)
- energy conservation (1) by control of energy into process (1)
- waste control (1) by monitoring processes and quality control of processes (1)

Low response (1) or two low responses (2) or detailed response (2)

If the answer in part 4(b)(i) is not a Manufacturing stage allow follow through up to 2 marks.

No answer to 4(b)(i) no marks for 4(b)(ii)

 $(1 \times 1) + (1 \times 1)$ 

(2)

Question	Answer	Mark
4(c)(i)	<ul> <li>stretch denim (with elastane/ 'lycra')</li> <li>dark/ light wash denim</li> <li>Teflon coated twill</li> <li>Other coated fabrics</li> <li>thermo chromic dyes</li> <li>liquid crystal coating (eg in a reflective print)</li> <li>Other appropriate modern material - a material currently used for the given application</li> <li>Accept brand name of a specific material</li> <li>If product given in 4(a)(i) is not from this sector but is from one of the other engineering manufacturing sectors then allow follow through.</li> <li>No answer to 4(a)(i) no marks for 4(c)(i)</li> </ul>	(1)

Question Number	Answer	Mark
	One mark for identifying improvement One mark for how  • smaller size (1) - miniaturisation (1) • lower weight (1) - better strength to weight ratio (1) • better appearance (1) - smoother/brighter finishes (1) • extends the life-time of product (1) - better wear characteristics (1) • improves wear resistance (1) - harder materials/better surface finish (1) • reduces cost (1) - overall product easier/earlier machine ability (1)  If answer in part 4(a)(i) is inappropriate but the material given in 4(c)(i) is appropriate allow follow through up to 2 marks. If no answer is given in part 4(a)(i) but the answer to part 4(c)(ii) relates to the material stated in part 4(c)(i) allow follow through up to 1 mark. If no	
	answer or incorrect answer given in part 4(c)(i) no marks awarded for 4(c)(ii).  (1 x 1)+(1 x 1)	(2)

Question Number	Answer	Mark
5(a)	One mark for identifying the benefit One mark for how Answers must relate to manufacturer  • reduced ordering times (1) - automatic monitoring (1)  • improve quality / accuracy (1) - control of processes (1)  • reduced wastage (1) - optimise production methods (1)  • improved efficiency (1) - faster / quicker throughput (1)  • better process control (1) - in process monitoring (1)  • reduced labour (1) - automated processes (1)  • lower costs (1) - reduced wastage/faster/continuous production (1)  • safer processes (1) - less manual input (1)  Do not accept 'easier' or 'faster'/ 'quicker' without explanation.  Low response (1) or two low responses (2) or detailed response (2), for each of 3 benefits  (2 x 1) + (2 x 1) + (2 x 1)	(6)

Question Number	Answer	Mark
5(b)	One mark for identifying the reason One mark for how Answers must relate to consumer  • more consistent products (1) manufactured more accurately (1)  • lower purchase price (1) faster production rates (1)  • shorter order times (1) flexible methods used/variation in applied methods of production/faster production rates (1)  • better quality/accurate product (1) processes controlled better/closer tolerances achieved (1)  • customer satisfaction (1) better quality products produced (1)  • consistent product (1) processes controlled better/closer tolerances achieved (1)  • product guarantee (1) manufacturer has confidence in products produced/more reliable methods used (1)  Low response (1) or detailed statement (2) or two low responses (2)	
Question	(1 x 1) + (1 x 1)  Answer	(2) Mark
Number	Allswei	IVIAI K
6(a)(i)	<ul> <li>Mark allocation 1mark for a relevant type</li> <li>Mobile phone / infrared / bluetooth</li> <li>Email / messaging</li> <li>Internet / wireless / Wi-fi</li> <li>Video conferencing</li> <li>Electronic point of sale (EPOS)</li> <li>EDI</li> <li>ISDN</li> <li>Texting</li> <li>Phone</li> <li>Walkie talkie</li> <li>Fax</li> </ul> Do not accept: TV, CAD, radio, computer / laptop / database <ul> <li>(1 x 1)</li> </ul>	(1)

Question Number	Answer	Mark
6(a)(ii)	One mark for identifying the benefit One mark for how  • Mobile phone - can talk to supplier when needed (1) flexibility / roaming location (1) • Email - can send or receive instructions that are accurate/can get or send written confirmation of instructions (1) immediate permanent record (1) • Internet - can order and check stock immediately/in real time (1) immediate vast access to information (1) • Video conferencing -no travel expenses / less time wasted in travelling (1) but has face to face contact (1) • Electronic point of sale (EPOS) - faster / more accurate control of stock (1) automatic reading of bar codes (1) • EDI - immediate transfer of information / no hard copies needed / less storage space (1) by use of secure on-line facilities (1) • ISDN - more data transferred in parallel (1) faster response rate with supplier through use of technology (1) • Texting - can refer back to what message was given (1) stored record of transaction (1) • Phone - can clarify and confirm without having to re-visit the discussion later (1) immediate two way conversation (1) • Walkie talkie - can clarify and confirm without having to re-visit the discussion later (1) immediate two way conversation / flexibility / roaming location / cost (1) • Fax - can refer back to what message was given (1) stored record of transaction (1)  Other benefits may be seen in the light of:  Speed, accuracy, JIT, information retrieval, meets consumer demands, quicker, increased sales, reduced stock levels, reduced running costs, reduced lead times, calculation of sales, stock taking quicker/easier, storage space reduced or any other appropriate reason  Answer must relate to technology given in 6(a)(i)  If part 6(a)(i) is not answered or answered incorrectly, no mark awarded for 6(a)(ii).  (1 x 1)+(1 x 1)	(2)

Question Number	Answer	Mark
6(b)(i)	<ul> <li>One mark for identifying the way</li> <li>One mark for how</li> <li>Email can send or receive attachments (1) such as databases or spreadsheets (1)</li> <li>Internet use in real time (1) can transfer sales information immediately by data entry (1)</li> <li>Automated retailer use of electronic point of sale (EPOS) (1) can transfer sales data by automatic reading of bar codes (1)</li> <li>Retailers can use EDI (1) for immediate transfer of sales information by use of secure on-line facilities (1)</li> <li>Fax can be used to show highlight sales figures only without detail (1) by typing into the messaging system (1)</li> </ul> Detailed statement required for 2, two low responses (1)	(2)

Question Number	Answer	Mark
6(b)(ii)	One mark for each point made such as:  Email      retailer will have permanent record     can allow manufacturer to amend record sent     sends accurate information to respond to     can export information from own systems     limited ICT skills required     low cost  Internet      doesn't need manual input     information given by the retailer is up to date     can use the internet information to plan marketing campaigns     online ordering     low cost  Retailers can use EDI     doesn't need manual input     information given by the retailer is up to date     immediate response to sales     more responsive to stock movement     low cost  Fax      does not give away all sales details to manufacturer     low cost     immediate hard copy     better medium for authorisation     limited ICT skills required  Do not accept any answers that suggest communications technology is free of charge or is no cost  1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response  if part 6(b)(i) is not answered or answered incorrectly, but the answer to 6 (b) (ii) identifies the communications technology, allow follow through up to 2 marks.  (3 x 1)	(3)

Question Number	Answer	Mark
7(a)	One mark for each point made up to 2 marks such as:  • can handle hazardous processes • safer for operators/workers • can promote multiskilling • does not suffer from fatigue • does not make errors relative to safety aspects • more efficient/does not tire • less waste • once set up correctly will continue to produce to a given standard • can detect production/ process problems  Any other appropriate response.  Low responses (1) or detailed statement (2)  (1 x 1)+(1 x 1)	(2)

Question Number	Answer	Mark
7(b)	<ul> <li>One mark for each point made up to 2 marks such as:</li> <li>high set up costs</li> <li>may have high running costs</li> <li>may have high maintenance requirements</li> <li>may not have flexibility in product range</li> <li>may need close computer control to avoid malfunction</li> </ul> Any other appropriate response. Low response (1) or detailed statement (2) Do not accept "cost" without explanation. Do not accept answers relating to less employees	
	(1 x 1)+(1 x 1)	(2)
	Total marks for section A	(45)

## Section B

Question Number	Answer	Mark
8(a)	An answer that makes reference to three of the following points:  • to fasten straps to buttons • to adjust size of straps • to adjust length of straps • easy opening • more secure than button and buttonhole  Answer must contain both notes and sketches.  Max two marks if only notes or only sketches used.  Eg.  Unclipped easily No 'fiddly' application with buttons	
	or  J. can be slid up or down  (3 x 1)	(3)

Question Number	Answer	Mark
8(b)	An answer that makes reference to three of the following points:  • fastening • easy opening to undress child • decoration • provides comfort when fastened • provides secure fastening rather than a button  Answer must contain both notes and sketches. Max two marks if only notes or only sketches used.  Eg.	
	(3 x 1)	(3)

Question Number	Answer		Mark
9(a)(i)	<ul> <li>Marketing</li> <li>Production Planning or Planning or p Do not accept production on its</li> </ul>		
	Must be in this order	(1 x 1)+(1 x 1)	(2)

Question Number	Answer	Mark
9(a)(ii)	<ul> <li>Production/processing</li> <li>Stage 5 / stage five</li> <li>5 / five</li> <li>Assembly</li> <li>Stage 6/ stage six</li> <li>6/ six</li> </ul> Accept any recognisable spelling (phonetic) of the answers above.	
	(1 x 1)	(1)
Question Number	Answer	Mark
9(b)(i)	<ul> <li>Appropriate descriptions including three of the following points:</li> <li>Fitting of parts together (sewing together of fabric pieces)</li> <li>Completing the assembly or sub-assembly of the dungarees</li> <li>Parts are fitted/assembled in the correct order</li> <li>Where the appliqué and embroidery is done</li> <li>Popper openings tested for security</li> <li>Any other appropriate response</li> <li>The stage where the dungarees are assembled (1) and the individual parts are fitted in the correct order (1). It is where the appliqué is stitched on (1) and the poppers are opened and closed (1) to check they are secure (1) Up to 3 marks</li> <li>1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response</li> <li>(3 x 1)</li> </ul>	(3)

Question Number	Answer	Mark
	Appropriate descriptions including three of the following points:  • Application of protective packaging • Assembling orders • Application of codes, dates, tech info • Picking orders • Assembling loads • Packing into outer boxes • Making records • Application of labels to boxes • Sending to client • Final visual checks • Collation of multiple items • Any other appropriate response  The stage where the finished children's dungarees have any labels added (1), and are prepared for shipment (1) by the use of any protective materials (1) such as plastic packaging (1). The packaged dungarees are loaded onto the preferred method of dispatch and carrier (1) to be sent to the customer or retailer (1).  Up to 3 marks  1 x 1 mark low response, 3 x 1 mark 3 low responses or	
	up to 3 for detailed response (3 x 1)	(3)

Question Number	Answer		Mark
	Specific materials to make the appliqué  Felt Cotton Fleece Polyester Nylon Reversed denim Denim Cotton/Polyester Teflon coated fabric Single jersey		
	Accept any recognisable spelling (phonetic) of the answers above.	(1 x 1)	(1)

Question Number	Answer	Mark
10(a)(ii)	<ul> <li>Specific materials to make the pocket lining</li> <li>Woven cotton/polyester</li> <li>Single jersey</li> <li>Nylon</li> <li>Self fabric/denim</li> <li>Cotton</li> <li>Denim</li> <li>Polyester</li> </ul> Accept any recognisable spelling (phonetic) of the	
	answers above. (1 x 1)	(1)

Question Number	Answer	Mark
10(a)(iii)	Specific materials to make the trousers  Denim Cotton drill/twill Woven Cotton/polyester Teflon coated cotton Linen Cotton Polyester	
	Teflon coated product  Accept any recognisable spelling (phonetic) of the answers above.  (1 x 1)	(1)

Question Number	Answer		Mark
10(b)(i)	Any two of the following:  • Lockstitch • overlock • interlining • topstitching • flat bed cover seam/ cover seaming • adding buttons • button holing • adding pockets • riveting • binding • hemming • hemming • adding eyelets • adding elastic/ baby bonadex  Do not accept hand embroidery 1 mark per response up to 2  Accept any recognisable spelling (phonetic) of the answers above.		
		(2 x 1)	(2)

Question Number	Answer		Mark
10(b)(ii)	Appropriate explanation including two of the follow points:	ing	
	<ul> <li>quick method/fast production rate</li> <li>produces 2-D shape/intricate shapes can be produced</li> <li>little finishing required</li> <li>unit costs are low</li> <li>can be automated</li> <li>or similar</li> </ul>		
	Machine embroidery is used as it allows parts such a the appliqué to be produced quickly (1) and it creat a design more detailed than by hand (1).  After the initial set up costs, the unit cost is low (1)	es	
	and in most cases it can be easily automated (1).		
	1 x 1 mark low response, or up to 2 for detailed response		
	(2	2 x 1)	(2)

Question Number	Answer	Mark
10(c)	An explanation that makes reference to three of the following points:  • Improved wear resistance • Customer satisfaction • Extended life span of product • Easier manufacturing • Better functionality • More variation of products • Expanding designs • Any other appropriate response  Up to 3 x 1 mark low responses or up to 3 marks for a detailed response  (3 x 1)	(3)

Question Number	Answer	Mark
11(a)(i)	<ul> <li>One application such as:</li> <li>check physical damage (eg. tears)</li> <li>check loose threads</li> <li>size checks</li> <li>broken needles check</li> <li>functional checks (secure side seams)</li> <li>Positional checks (eg. Buttons to button holes)</li> <li>properties testing</li> <li>or similar</li> </ul> Must be within production or assembly	
	(1 x 1)	(1)

Question Answer		Mark
and checking aga check loose three size checks - by (1) and checking (1) broken needles of (1) functional check by a wearer tria positional check and button hole properties testing through a wash to	amage - by visual inspection (1) ainst size chart and sketch (1) ads- by visual inspection (1) direct measurement or gauging against specification drawing  check- through a metal detector  s - trying the dungarees out (1) (1) s - measuring out (1) the button position against size chart (1) g - during wearer trial (1) and	(2)

Question Number	Answer	Mark
11(a)(iii)	An explanation that makes reference to three of the following points:  • safer product to use • confidence in product reliability • consistent product • helps to maintain standards • longer useable life • don't have to buy as often • product reliability • confidence in the company • lower prices • any other appropriate response  Must relate to the wearer  (3 x 1)	(3)
	(3 % 1)	(5)

Question Number	Answer		Mark
11(b)(i)	One mark for stating the type of computer control  CAD Controlling output CNC Machining centre CAM Robot / conveyor system CIM CIE Programmable logic controllers PLCs  Must be within production or assembly	(1 x 1)	(1)

Question Number	Answer	Mark
11(b)(ii)	<ul> <li>Two marks for the description</li> <li>Downloads drawings (1) - to embroidery machines (1)</li> <li>Modifies programmes / settings (1) - to alter manufacturing process (1)</li> <li>Move / rotate / reposition parts (1) - to machining position (1)</li> <li>Computer controls the positioning of the robot</li> </ul>	
	(1) to carry out a difficult manoeuvre (1)  1 mark for low response or 2 marks for detailed response  If no computer control is stated or an inappropriate answer is given in 11(b)(i) allow follow through up to 1 mark for an appropriate description.  (2 x 1)	(2)

Question Number	Answer	Mark
11(c)	An explanation that makes reference to three of the following points:  • makes sure current specification is always used during manufacture • safer production methods • product reliability / consistent product • ensures standards are met • lower costs / control of costs / more profit • less scrap / waste / more efficient • avoids faulty parts being assembled • early detection of problems • increased sales • user confidence / less returns • reduced waste • control of manufacturing process • monitoring standards testing / parts • no breaking parts • monitoring component / parts • any other appropriate response  1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response  (3 x 1)	(3)

Question Number	Answer	Mark
12(a)(i)	<ul> <li>Any two of the following:</li> <li>Analyse market research data in database</li> <li>Cost the resource requirements for children's dungarees in spreadsheet</li> <li>Plan marketing campaign using DTP software</li> <li>Use of internet/website for marketing</li> <li>Assists with pricing products</li> <li>Or similar</li> </ul>	
	1 mark per response up to 2 (2 x 1)	(2)

Question Number	Answer	Mark
12(a)(ii)	<ul> <li>One mark for identifying the use</li> <li>One mark for how</li> <li>Development of labelling (1) and / by electronic tagging protocol (1)</li> <li>Electronic monitoring (1) of some packaging processes (1)</li> <li>Use of bar codes (1) to monitor packaging / dispatch of children's dungarees (1)</li> <li>Use of software (1) to record, log output of mechanics vices (1)</li> <li>Any other appropriate response</li> <li>(1 x 1)+(1 x 1)</li> </ul>	(2)

Question Number	Answer	Mark
12(b)	<ul> <li>One mark for identifying the benefit</li> <li>One mark for how</li> <li>Establishes a market database (1) shared with the manufacturer (1)</li> <li>Has accurate costing information (1) shared with the manufacturer (1) / that can be manipulated easily (1)</li> <li>Gives retailers opportunity to match the market needs (1) with production of children's dungarees (1)</li> <li>Any other appropriate response</li> <li>(1 x 1)+(1 x 1)</li> </ul>	(2)

Question	Answer	Mark
Number		
12(c)	An explanation that makes reference to four of the following points:	
	<ul> <li>Fast time to market of latest model of children's dungarees</li> <li>Use of ICT in market research enables manufacturer to match children's dungarees to market needs</li> <li>Function / style information available for whole design team</li> <li>Speed / efficiency of modelling</li> <li>Modification of ideas</li> <li>Ease/speed of creating virtual products</li> <li>On screen design ideas</li> <li>Speed of decision making by client</li> <li>Easy access to design data</li> <li>Working drawings / manufacturing</li> </ul>	
	<ul> <li>specifications available for whole team</li> <li>Easy access to manufacturing information in company database</li> <li>Manufacturing time not wasted</li> <li>Efficiency of costing materials</li> <li>Speed of decision making for design team / client</li> <li>Allows best materials to be used</li> </ul>	
	<ul> <li>Appropriate use of database</li> <li>Modelling ensures characteristics are fit for purpose</li> <li>Production process are controlled better</li> <li>Improves aesthetics</li> <li>Any other appropriate response</li> <li>(4 x 1)</li> </ul>	(4)

Question Number	Answer	Mark
13(a)	A explanation that makes reference to four of the following points to a maximum of four marks:  On product cost up to a maximum of three marks  • Product costs are lower  • PLCs controlling processes ensure scrap is not produced  • Less manual labour required which is costly  • Product cost would be higher if the demand for children's dungarees is not high  • Higher maintenance costs could lead to higher product costs  • Any other appropriate response  On introduction of new product designs up to a maximum of three marks  • Sometimes changing the automation will be lengthy  • In some cases automation can be arranged to give flexible outputs from a production system  • New designs / products may not always lend themselves to automation as well as old designs / products  • Any other appropriate response  (4 x 1)	(4)

Question Number	Answer	Mark
13(b)	An evaluation that makes reference to four of the following points to a maximum of four marks:  On the work force up to a maximum of three marks  Less jobs  Change in skills  Less employment for unskilled  Change in size  Retraining often required  Different skills needed  Change in work patterns  Increased travel to work / centralisation  Working pattern / 24/7 operation  Job insecurity  Any other appropriate response  On the working environment up to a maximum of three marks  Safer  Cleaner  Quieter  Healthier  Noise pollution  Any other appropriate response	(4)
	Total Marks for section B	(55)
	Total marks for paper	(100)

# 5318/04: Engineering Fabrication

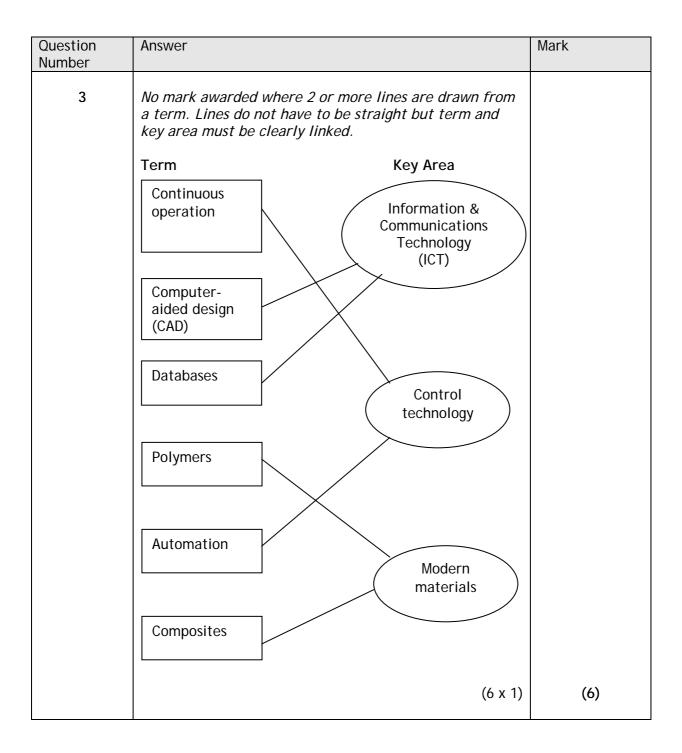
## Section A

Question Number	Answer		Mark
1(a)	<ul> <li>Metal door lock</li> <li>Fire extinguisher</li> <li>If three boxes ticked max marks = 1 mark.</li> <li>If 4 boxes or more ticked no marks.</li> </ul>	(2 x 1)	(2)

Question Number	Answer		Mark
1(b)	<ul> <li>Waste skip</li> <li>Suspension bridge</li> <li>If three boxes ticked max marks = 1 mark.</li> <li>If 4 boxes or more ticked no marks.</li> </ul>	(2 x 1)	(2)

Question Number	Answer	Mark
2(a)	<ul> <li>Rivet (accept any answer that makes reference to a specific rivet) e.g.</li> <li>Solid rivet         Cup head rivet         Dome head rivet         Mild steel rivet         Snap head rivet         Round head rivet          Do not accept Pop rivet or blind rivet         Accept any recognisable spelling (phonetic) of the answers above.         (1 x 1)</li> </ul>	(1)
	Key (accept any answer that makes reference to a specific key) e.g.  Feather key Round edge key Jib key  Accept any recognisable spelling (phonetic) of the answers above.  (1 x 1)	(1)

Question Number	Answer	Mark
2(b)	An answer that makes reference to two of the following points:      reduces friction     used on a shaft     helps rotation     gives a smooth action  e.g. Used to reduce friction (1) between a rotating and a stationary component (1)	
	(2 x 1)	(2)
	An answer that makes reference to two of the following points:	
	<ul> <li>fixing two pieces of material together</li> <li>screwing into a threaded fastener/material/nut</li> <li>used with a nut</li> <li>for temporary fixing / joining</li> <li>used with a washer</li> </ul>	
	e.g. A mechanical fastener used with a nut (1) to hold components together (1) (2 x 1)	(2)



4(a)(i) Appropriate product such as e.g  • Wheelbarrow  • Cantilever Toolbox  • BBQ	Question	Answer	Mark
<ul> <li>Darts</li> <li>Mountain Bikes</li> <li>Motorbikes</li> <li>Cars</li> <li>Filing Cabinets</li> <li>Alloy Wheels</li> <li>Scooters</li> </ul> Accept brand name of a specific product. This list is not exhaustive, accept any product that contains engineering fabrication componentry or is associated with the sector. <ul> <li>(1 x 1)</li> </ul>	Number	Appropriate product such as e.g	

Question Number	Answer	Mark
4(a)(ii)	Appropriate explanation of what the product does, may include reference to features and function  E.g.  • Wheelbarrow - to transport heavy loads (1) manually from one place to another (1)  • Toolbox - to allow tools to be carried (1) safe and securely (1)  • BBQ - to cook (1) food (1)  • Darts - to throw (1) at a dartboard (1)  • Car - to transport (1) from one place to another (1)  If product given in 4(a)(i) is not from this sector but is from one of the other engineering manufacturing	
	sectors then allow follow through up to one mark.  No answer to 4(a)(i) no marks for 4(a)(ii)  (2 x 1)	(2)

Answer	Mark
<ul> <li>design (1) marketing (1) production planning (1) materials - supply and control (1) processing/production (1) assembly/finishing (1) packaging/dispatch (1)</li> <li>If product given in 4(a)(i) is not from this sector but is from one of the other engineering manufacturing sectors then allow follow through.</li> <li>No answer to 4(a)(i) no marks for 4(b)(i)</li> <li>Accept a process that is within any of the stages (e.g. using CAD, or using CAM) or (e.g. handling customer information) or (e.g. controlling packaging processes) must be appropriate to the product stated in 4(a)(i)</li> </ul>	(1)
Infi NA U	• design (1) marketing (1) production planning (1) materials - supply and control (1) processing/production (1) assembly/finishing (1) packaging/dispatch (1)  f product given in 4(a)(i) is not from this sector but is from one of the other engineering manufacturing ectors then allow follow through.  It answer to 4(a)(i) no marks for 4(b)(i) (i) (i) (i) (i) (i) (i) (i) (i) (i)

Question Number	Answer	Mark
	One mark for identifying advantage One mark for why  Appropriate advantage to the manufacturer e.g.  Design, marketing, production planning, materials - supply and control, processing/production, assembly/finishing, packaging/dispatch  design  • better designs (1) - can link other information into the process (1), or best designs can be maximised by simulation (1)  • faster (1) - many CAD features such as copy, array can be used (1) or if mistakes made they can be quickly rectified (1)  marketing  • accurate information (1) - less mistakes made in capturing data (1)  • better/accessible knowledge base (1) - easy data entry/data analysed easy (1)  production planning  • speed (1) - faster than human application (1)  materials - supply and control  • buy best available materials (1) - use of internet (1)  • waste control (1) - by monitoring processes and quality control of processes (1)  processing/production  Answer could relate to the application of CAM and control technology such as:- • energy conservation (1) - by control of energy into process (1)  • waste control (1) - by monitoring processes and quality control of processes(1)  • competitiveness (1) - faster rates of production/application of CAM techniques (1)  • product consistency (1) - by control of processes (1)  • cost control (1) - by less waste/faulty parts (1) • efficiency (1) - by less waste/faulty parts (1) • efficiency (1) - faster than human application (1)	Mark

#### assembly/finishing

Answer could relate to the application of CAM and control technology such as:-

- energy conservation (1) by control of energy into process (1)
- waste control (1) by monitoring processes and quality control of processes (1)
- product consistency (1) by control of processes
   (1)
- cost control (1) by less waste/faulty parts (1)
- efficiency (1) by less waste/faulty parts (1) speed (1) faster than human application (1)

### packaging/dispatch

Answer could relate to the application of CAM and control technology such as:-

- packaging consistency (1) by control of processes
   (1)
- cost control (1) by less waste/faulty parts (1)
- efficiency (1) by less waste/faulty parts (1)
- speed (1) faster than human application (1)
- energy conservation (1) by control of energy into process (1)
- waste control (1) by monitoring processes and quality control of processes (1)

Low response (1) or two low responses (2) or detailed response (2)

If the answer in part 4(b)(i) is not a manufacturing stage allow follow through up to 2 marks. No answer to 4(b)(i) no marks for 4(b)(ii)

 $(1 \times 1) + (1 \times 1)$ 

(2)

Question Number	Answer	Mark
4(c)(i)	<ul> <li>polymer / plastic (although plastic is not technically correct accept the term plastic)</li> <li>adhesive</li> <li>coating</li> <li>metal</li> <li>composite</li> <li>shape memory alloy</li> <li>ceramic</li> <li>Other appropriate modern material - a material currently used for the given application</li> </ul> Accept brand name of a specific material If product given in 4(a)(i) is not from this sector but is from one of the other engineering manufacturing sectors then allow follow through. No answer to 4(a)(i) no marks for 4(c)(i) (1 x 1)	(1)
Question Number	Answer	Mark
4(c)(ii)	One mark for identifying improvement One mark for how  • smaller size (1) - miniaturisation (1) • lower weight (1) - better strength to weight ratio (1) • better appearance (1) - smoother/brighter finishes (1) • extends the life-time of product (1) - better wear characteristics (1) • improves wear resistance (1) - harder materials/better surface finish (1) • reduces cost (1) - overall product easier/earlier machineability (1)  If answer in part 4(a)(i) is inappropriate but the material given in 4(c)(i) is appropriate allow follow through up to 2 marks. If no answer is given in part 4(a)(i) but the answer to part 4(c)(ii) relates to the material stated in part 4(c)(i) allow follow through up to 1 mark. If no answer or incorrect answer given in part 4(c)(i) no marks awarded for 4(c)(ii).  (1 x 1)+(1 x 1)	(2)

Question Number	Answer	Mark
5(a)	One mark for identifying the benefit One mark for how  • reduced ordering times (1) - automatic monitoring (1) • improve quality / accuracy (1) - control of processes (1) • reduced wastage (1) - optimise production methods (1) • improved efficiency (1) - faster / quicker throughput (1) • better process control (1) - in process monitoring (1) • reduced labour (1) - automated processes (1) • lower costs (1) - reduced wastage/faster/continuous production (1) • safer processes (1) - less manual input (1)  Do not accept 'easier' or 'faster' / 'quicker' without explanation.  Low response (1) or two low responses (2) or detailed response (2), for each of 3 benefits  (2 x 1) + (2 x 1) + (2 x 1)	(6)

Question Number	Answer	Mark
5(b)	One mark for identifying the reason One mark for how  • more consistent products (1) manufactured more accurately (1) • lower purchase price (1) faster production rates (1) • shorter order times (1) flexible methods used/variation in applied methods of production/faster production rates (1) • better quality/accurate product (1) processes controlled better/closer tolerances achieved (1) • customer satisfaction (1) better quality products produced (1) • consistent product (1) processes controlled better/closer tolerances achieved (1) • product guarantee (1) manufacturer has confidence in products produced/more reliable methods used (1)  Low response (1) or detailed statement (2) or two low responses (2)  (1 x 1) + (1 x 1)	(2)

Question Number	Answer	Mark
6(a)(i)	<ul> <li>Mark allocation 1 mark for a relevant type</li> <li>Mobile phone / infrared / bluetooth</li> <li>Email / messaging</li> <li>Internet / wireless / Wi-fi</li> <li>Video conferencing</li> <li>Electronic point of sale (EPOS)</li> <li>EDI</li> <li>ISDN</li> <li>Texting</li> <li>Phone</li> <li>Walkie talkie</li> <li>Fax</li> </ul> Do not accept: TV, CAD, radio, computer / laptop / database <ul> <li>(1 x 1)</li> </ul>	(1)

Question Number	Answer	Mark
	One mark for identifying the benefit One mark for how  • Mobile phone – can talk to supplier when needed (1) flexibility / roaming location (1) • Email – can send or receive instructions that are accurate/can get or send written confirmation of instructions (1) immediate permanent record (1) • Internet – can order and check stock immediately/in real time (1) immediate vast access to information (1) • Video conferencing –no travel expenses / less time wasted in travelling (1) but has face to face contact (1) • Electronic point of sale (EPOS) – faster / more accurate control of stock (1) automatic reading of bar codes (1) • EDI – immediate transfer of information / no hard copies needed / less storage space (1) by use of secure on-line facilities (1) • ISDN – more data transferred in parallel (1) faster response rate with supplier through use of technology (1) • Texting – can refer back to what message was given (1) stored record of transaction (1) • Phone – can clarify and confirm without having to re-visit the discussion later (1) immediate two way conversation (1) • Walkie talkie – can clarify and confirm without having to re-visit the discussion later (1) immediate two way conversation / flexibility / roaming location / cost (1) • Fax – can refer back to what message was given (1) stored record of transaction (1)  Other benefits may be seen in the light of:  Speed, accuracy, JIT, information retrieval, meets consumer demands, quicker, increased sales, reduced stock levels, reduced running costs, reduced stock levels, reduced running costs, reduced lead times, calculation of sales, stock taking quicker/easier, storage space reduced or any other appropriate reason  Answer must relate to technology given in 6(a)(i)  If part 6(a)(i) is not answered or answered incorrectly,	Mark
	no mark awarded for 6(a)(ii). (1 x 1) + (1 x 1)	(2)

Question Number	Answer	Mark
6(b)(i)	<ul> <li>One mark for identifying the way</li> <li>One mark for how</li> <li>Email can send or receive attachments (1) such as databases or spreadsheets (1)</li> <li>Internet use in real time (1) can transfer sales information immediately by data entry (1)</li> <li>Automated distributor use of electronic point of sale (EPOS) (1) can transfer sales data by automatic reading of bar codes (1)</li> <li>Distributors can use EDI (1) for immediate transfer of sales information by use of secure on-line facilities (1)</li> <li>Fax can be used to show highlight sales figures only without detail (1) by typing into the messaging system (1)</li> </ul> Detailed statement required for 2, two low responses (1)	(2)

Question Number	Answer	Mark
6(b)(ii)	One mark for each point made such as:  Email  distributor will have permanent record can allow manufacturer to amend record sent sent sends accurate information to respond to can export information from own systems limited ICT skills required low cost Internet  doesn't need manual input information given by the distributor is up to date can use the internet information to plan marketing campaigns low cost Distributors can use EDI doesn't need manual input information given by the distributor is up to date immediate response to sales more responsive to stock movement low cost  Fax  does not give away all sales details to manufacturer low cost immediate hard copy better medium for authorisation limited ICT skills required Do not accept any answers that suggest communications technology is free of charge or is no cost  1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response  if 6(b)(i) is not answered or answered incorrectly, but the answer to 6(b)(ii) identifies the communications technology; allow to follow through up to 2 marks  (3 x 1)	(3)

Question Number	Answer	Mark
7(a)	One mark for each point made up to 2 marks such as:  • safer for operators/workers • can promote multiskilling • can handle hazardous processes • does not suffer from fatigue • does not make errors relative to safety aspects • more efficient/does not tire • less waste • once set up correctly will continue to produce to a given standard • can detect production/ process problems  Any other appropriate response.  Low response (1) or detailed statement (2)  (1 x 1)+(1 x 1)	(2)

Question Number	Answer	Mark
7(b)	<ul> <li>One mark for each point made up to 2 marks such as:</li> <li>high set up costs</li> <li>may have high running costs</li> <li>may have high maintenance requirements</li> <li>may not have flexibility in product range</li> <li>may need close computer control to avoid malfunction</li> </ul> Any other appropriate response. Low response (1) or detailed statement (2) Do not accept "cost" without explanation	
	Do not accept answers relating to less employees (1 x 1) + (1 x 1)	(2)
	Total marks for section A	(45)

## Section B

Question Number	Answer	Mark
8(a)	An answer that makes reference to three of the following points:  • Used to open or close the vice jaws • Acts as a lever to make it easier to open or close the vice • The bar is not fixed so can be moved to allow different forces to be applied to it when opening and closing • Used to give mechanical advantage when holding work • Can make it easier to apply greater pressure for holding work  Answer must contain both notes and sketches.  Max two marks if only notes or only sketches used.  Eg.  Push Down To TIGHTEN VILE TO CLANP WORK  TOTHING BAR SLIDES  FULCRUH OR FOR EXTRA LEVERAGE  PINOT	
	(3 x 1)	(3)

Question Number	Answer	Mark
8(b)	An answer that makes reference to three of the following points:  • Holds work in vice tightly • Has a knurled finish to prevent work from slipping  Answer must contain both notes and sketches.  Max two marks if only notes or only sketches used.  Eg.  VICE JAWS  HOLD WORK  SECURELY  Or  SLIDING JAW  OR WPIECE  WORK PIECE	
	HOVES TO CLAMP WORK SECURELY  VICE JAW  (3 x 1)	(3)

Question Number	Answer	Mark
9(a)(i)	<ul> <li>Marketing</li> <li>Production Planning or Planning</li> <li>Do not accept production on its own</li> </ul>	
	Must be in this order (1 x 1) + (1 x 1)	(2)

Question Number	Answer	Mark
9(a)(ii)	<ul> <li>Production/processing</li> <li>Stage 5 / stage five</li> <li>5 / five</li> </ul> Accept any recognisable spelling (phonetic) of the answers above. <ul> <li>(1 x 1)</li> </ul>	(1)

Question Number	Answer	Mark
9(b)(i)	Appropriate descriptions including three of the following points:  • Fitting/attaching of parts together (any mention of any part being fitted/attached onto the vice) such as -  • attaching the mainscrew/handle units to the vice slides  • jaw plates are attached to the body and slide castings  • Completing the assembly or sub-assembly of the vice  • Parts are fitted/assembled in the correct order  • Vice is tested to see if it works  • Any other appropriate response  The stage where the mechanics vice is assembled (1) and the individual parts are fitted in the correct order (1). It is where the mainscrew is unwound to check the opening and closing action of the vice (1). Up to 3 marks  1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response	(3)

Question Number	Answer	Mark
9(b)(ii)	Appropriate descriptions including three of the following points:  • Application of protective packaging • Assembling orders • Application of codes, dates, tech info • Picking orders • Assembling loads • Packed individually into cardboard boxes • Making records • Application of box end labels to boxes • Sending to client • Final visual checks • Collation of multiple items • Any other appropriate response  The stage where the finished mechanics vices have any labels added (1), and are prepared for shipment (1) by the use of any protective materials (1) such as foam packaging or grease to prevent corrosion (1). The packaged vice is loaded onto the preferred method of dispatch (1) and carrier to be sent to the customer or distributor (1).  Up to 3 marks  1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response  (3 x 1)	(3)

Question Number	Answer	Mark
10(a)(i)	<ul> <li>Specific materials to make the mainscrew</li> <li>Steel or steel alloy or alloy steel</li> <li>Mild Steel</li> <li>Low Carbon Steel</li> <li>Medium Carbon Steel</li> <li>Carbon Steel</li> </ul>	
	Accept any recognisable spelling (phonetic) of the answers above.  (1 x 1)	(1)

Question Number	Answer		Mark
10(a)(ii)	<ul> <li>Specific materials to make the vice body</li> <li>Cast iron</li> <li>Grey iron</li> <li>Ferrous alloy</li> <li>Steel alloy</li> <li>SG Iron/spheriodal graphite iron</li> </ul> Accept any recognisable spelling (phonetic) of the answers above.	(1 x 1)	(1)

Question Number	Answer	Mark
10(b)(i)	Any three of the following:  • drilling • turning • milling • grinding • broaching • boring • hardening/surface hardening/tempering • annealing/normalising • polishing/coating/painting/powder coating/plating • honing • Painting • Powder coating • Spray painting • Hot dipping • Electrostatic painting • Welding • Tapping • Dye Cutting  Do not accept moulding 1 mark per response up to 3  Accept any recognisable spelling (phonetic) of the answers above.	
	(3 x 1)	(3)

Question	Answer		Mark
10(b)(ii)	Appropriate explanation including two of the follopoints:  • simplest type of casting method to perform • produces 3-D shapes easily • strong rigid products are produced • green sand can be re-used • unit costs are low • can be automated • easiest for making large parts/components • or similar  Casting is used as it allows parts such as the vice to be produced quickly(1) with easy removal of an excess material (1).  After the initial set up costs, the unit cost is low and in some cases it can be easily automated (1).  Simple process that requires no expensive dyes (1)  Vice body does not require a high quality finish so texture of sand is acceptable (1).  1 x 1 mark low response, or up to 2 for detailed response	body ny (1)	(2)

Question Number	Answer	Mark
10(c)	An explanation that makes reference to three of the following points:  • Improved wear resistance • Longer lasting parts such as the mainscrew • Moving products needed less maintenance • Easier manufacturing • Better functionality • More variation of products • Expanding markets (DIY, School) i.e. smaller vices doing similar work to older models etc • Smaller components • Improved aesthetics • Reduced costs • Environmental improvements • Any other appropriate answer	
	Up to 3 x 1 mark low responses or up to 3 marks for a detailed response (3 x 1)	(3)

Question Number	Answer		Mark
11(a)(i)	One application such as:  check physical damage size checks functional checks positional and dimensional checks length of material / surface finish holes drilled / slots milled in main body properties testing or similar		
	Must be within production or assembly	(1 x 1)	(1)

Question Number	Answer	Mark
11(a)(ii)	<ul> <li>check physical damage - by visual inspection (1) and checking against drawing (1)</li> <li>size checks - by direct measurement or gauging (1) and checking against drawing (1)</li> <li>functional checks - use test rig (1) and trying the vice out (1)</li> <li>positional and dimensional checks - use of coordinate measuring machine (1) and analysing reported data (1) - check jaw plate alignment (1)</li> <li>length of material / surface finish - use of variable quality indicator / probe (1) and comparing with preferred or standard values (1)</li> <li>holes drilled / slots milled in vice body - use of gauges (1) and inspection equipment / techniques (1)</li> <li>properties testing - in system testing / hardness testing (1)</li> <li>ultrasound (1) - testing for cracks/blowholes/porosity(1)</li> </ul> Allow follow through up to 1 mark and if no answer in part 11(a)(i) up to 1 mark for a correct answer.	
	(2 x 1)	(2)

Question Number	Answer	Mark
11(a)(iii)	An explanation that makes reference to three of the following points:  • safer product to use  • confidence in product reliability  • consistent product  • helps to maintain standards  • longer useable life  • don't have to buy as often  • product reliability  • confidence in the company  • lower prices  • any other appropriate response  Must relate to the user  (3 x 1)	(3)

Question Number	Answer		Mark
11(b)(i)	One mark for stating the type of computer control  CAD Controlling output CNC/ Machining centre CAM Robot / conveyor system CIM CIE Programmable logic controllers PLCs Must be within production or assembly	(1 x 1)	(1)

Question Number	Answer	Mark
11(b)(ii)	<ul> <li>Downloads drawings (1) - to machines (1)</li> <li>Modifies programmes / settings (1) - to alter manufacturing process (1)</li> <li>Move / rotate / reposition parts (1) - to machining position (1)</li> <li>Computer controls the positioning of the robot (1) to carry out a difficult manoeuvre (1)</li> <li>1 mark for low response or 2 marks for detailed response If no computer control is stated or an inappropriate answer is given in 11(b)(i) allow follow through up to 1 mark for an appropriate description. (2 x 1)</li> </ul>	(2)

Question Number	Answer	Mark
11(c)	An explanation that makes reference to three of the following points:  • makes sure current specification is always used during manufacture • safer production methods • product reliability / consistent product • ensures standards are met • lower costs / control of costs / more profit • less scrap / waste / more efficient • avoids faulty parts being assembled • early detection of problems • increased sales • user confidence / less returns • reduced waste • control of manufacturing process • monitoring standards testing / parts • no breaking parts • monitoring component / parts • any other appropriate response  1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response  (3 x 1)	(3)

Question Number	Answer	Mark
12(a)(i)	<ul> <li>Any two of the following:</li> <li>Analyse market research data in database</li> <li>Assists with pricing products</li> <li>Cost the resource requirements for mechanics vices in spreadsheet</li> <li>Plan marketing campaign using DTP software</li> <li>Use of internet/website for marketing</li> <li>Or similar</li> </ul>	
	1 mark per response up to 2 (2 x 1)	(2)

Question Number	Answer	Mark
12(a)(ii)	<ul> <li>One mark for identifying the use</li> <li>One mark for how:</li> <li>Development of labelling (1) and / by electronic tagging protocol (1)</li> <li>Electronic monitoring (1) of some packaging processes (1)</li> <li>Use of bar codes (1) to monitor packaging / dispatch of mechanics vices (1)</li> <li>Use of software (1) to record, log output of mechanics vices (1)</li> <li>Any other appropriate response</li> <li>(1 x 1) + (1 x 1)</li> </ul>	(2)

Question Number	Answer	Mark
12(b)	<ul> <li>One mark for identifying the benefit</li> <li>One mark for how</li> <li>Establishes a market database (1) shared with the manufacturer (1)</li> <li>Has accurate costing information (1) shared with the manufacturer (1) / that can be manipulated easily (1)</li> <li>Gives distributors opportunity to match the market needs (1) with production of mechanics vices (1)</li> <li>Any other appropriate response</li> <li>(1 x 1) + (1 x 1)</li> </ul>	(2)

Question Number	Answer	Mark
12(c)	An explanation that makes reference to four of the following points:  • Fast time to market of latest model of mechanics vices • Use of ICT in market research enables manufacturer to match mechanics vices to market needs • Function / style information available for whole design team • Speed / efficiency of modelling • Modification of ideas • Ease/speed of creating virtual products • On screen design ideas • Speed of decision making by client • Easy access to design data • Working drawings / manufacturing specifications available for whole team • Easy access to manufacturing information in company database • Manufacturing time not wasted • Efficiency of costing materials • Speed of decision making for design team / client • Allows best materials to be used • Appropriate use of database • Modelling ensures characteristics are fit for purpose • Production process are controlled better • Improved aesthetics • Any other appropriate response	
	(4 x 1)	(4)

Question Number	Answer	Mark
13(a)	A explanation that makes reference to four of the following points to a maximum of four marks:  On product cost up to a maximum of three marks  Product costs are lower  PLCs controlling processes ensure scrap is not produced  Less manual labour required which is costly  Product cost would be higher if the demand for the mechanics vice is not high  Any other appropriate response  Higher maintenance costs could lead to higher product costs  On introduction of new product designs up to a maximum	
	<ul> <li>Sometimes changing the automation will be lengthy</li> <li>In some cases automation can be arranged to give flexible outputs from a production system</li> <li>New designs / products may not always lend themselves to automation as well as old designs / products</li> <li>Any other appropriate response</li> </ul>	(4)

Question Number	Answer	Mark
13(b)	An evaluation that makes reference to four of the following points to a maximum of four marks:  On the work force up to a maximum of three marks  Less jobs Change in skills Less employment for unskilled Change in size Retraining often required Different skills needed Change in work patterns Increased travel to work / centralisation Working pattern / 24/7 operation Job insecurity Any other appropriate response  On the working environment up to a maximum of three marks  Safer Cleaner Quieter Healthier Noise pollution Any other appropriate response  (4 x 1)	(4)
	Total Marks for section B	(55)
	Total marks for paper	(100)

# 5318/05: Electrical and Electronics, Process control, Computers, Telecommunications

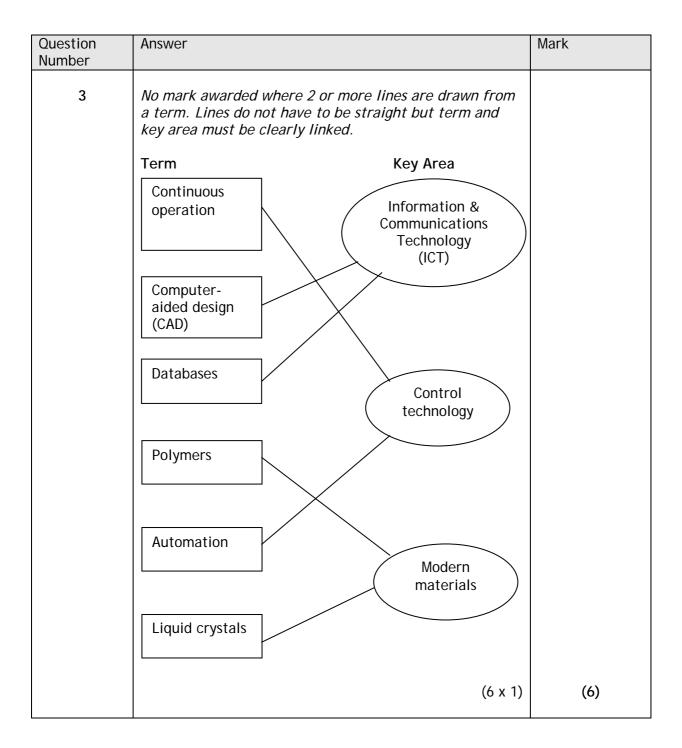
# Section A

Question Number	Answer		Mark
1(a)	<ul> <li>Flat screen TV</li> <li>Fridge</li> <li>If three boxes ticked max marks = 1 mark.</li> <li>If 4 boxes or more ticked no marks.</li> </ul>	(2 x 1)	(2)

Question Number	Answer		Mark
1(b)	<ul> <li>Microprocessor</li> <li>Mouse</li> <li>If three boxes ticked max marks = 1 mark.</li> <li>If 4 boxes or more ticked no marks.</li> </ul>	(2 x 1)	(2)

Question Number	Answer	Mark
2(a)	Diode (accept any answer that makes reference to a specific diode) e.g  Zener diode Power diode Silicon diode Germanium diode Small signal diode  Do not accept rectifier/Light Emitting Diode/LED  Accept any recognisable spelling (phonetic) of the answers above.	
	(1 x 1)	(1)
	Motor (accept any answer that makes reference to a specific motor) e.g  Stepper motor Dc motor Permanent magnet motor  Do not accept AC motor/Induction motor	
	Accept any recognisable spelling (phonetic) of the answers above.  (1 x 1)	(1)

Question Number	Answer	Mark
2(b)	An answer that makes reference to two of the following points:   Used as a switch used as an amplifier has a high gain switches low voltage to high voltage input signal to output signal Amplifies Current	
	e.g used to increase the output signal(1) when used as an amplifier (1) (2 x 1)	(2)
	An answer that makes reference to two of the following points:  • used in electronic circuits to give a warning • converts electrical energy into sound energy • sounds a warning in the form of a sound • electronic signalling device • Application - such as doorbell  e.g. converts electrical energy into sound energy (1) in electronic circuits to provide a warning (1)  (2x 1)	(2)



Question Number	Answer	Mark
4(a)(i)	Appropriate product such as e.g      mobile phone     tv     digital camera     mp3 player     computer     satellite dish     portable electric drill     soldering iron  Accept brand name of a specific product.  This list is not exhaustive, accept any product that contains electrical/electronic componentry or association with the sector.	
	(1 x 1)	(1)

Question Number	Answer	Mark
	Appropriate explanation of what the product does, may include reference to features and function  E.g.  Mobile phone-long range portable device (1) used for mobile communication(1)  TV- telecommunication system (1) for broadcasting and receiving moving pictures and sound over a distance Digital camera-To take pictures (1) and store them on disk (1)  If product given in 4(a)(i) is not from this sector but is from one of the other engineering manufacturing	
	sectors then allow follow through up to one mark.  No answer to 4(a)(i) no marks for 4(a)(ii)  (2 x 1)	(2)

Question Number	Answer	Mark
4(b)(i)	<ul> <li>design (1) marketing (1) production planning (1) materials - supply and control (1) processing/production (1) assembly/finishing (1) packaging/dispatch (1)</li> <li>If product given in 4(a)(i) is not from this sector but is from one of the other engineering manufacturing sectors then allow follow through.         No answer to 4(a)(i) no marks for 4(b)(i)         Accept a process that is within any of the stages (e.g using CAD, or using CAM) or (e.g. handling customer information) or (e.g. controlling packaging processes) must be appropriate to the product stated in 4(a)(i)         (1 x 1)     </li> </ul>	(1)

Question Number	Answer	Mark
4(b)(ii)	One mark for identifying advantage One mark for why  Appropriate advantage to the manufacturer e.g.  Design, marketing, production planning, materials - supply and control, processing/production, assembly/finishing, packaging/dispatch  design  • better designs (1) - can link other information into the process (1), or best designs can be maximised by simulation (1)  • faster (1) - many CAD features such as copy, array can be used (1) or if mistakes made they can be quickly rectified (1)  marketing  • accurate information (1) - less mistakes made in capturing data (1) • better/accessible knowledge base (1) - easy data entry/data analysed easy (1)  production planning  • speed (1) - faster than human application (1)  materials - supply and control • buy best available materials (1) - use of internet (1) • waste control (1) - by monitoring processes and quality control of processes (1)  processing/production  Answer could relate to the application of CAM and control technology such as:- • energy conservation (1) - by control of energy into process (1) • waste control (1) - by monitoring processes and quality control of processes(1) • competitiveness (1) - faster rates of production/application of CAM techniques (1) • product consistency (1) - by control of processes (1) • cost control (1) - by less waste/faulty parts (1) • efficiency (1) - by less waste/faulty parts (1) • speed (1) - faster than human application (1)	

### assembly/finishing

Answer could relate to the application of CAM and control technology such as:-

- energy conservation (1) by control of energy into process (1)
- waste control (1) by monitoring processes and quality control of processes (1)
- product consistency (1) by control of processes
   (1)
- cost control (1) by less waste/faulty parts (1)
- efficiency (1) by less waste/faulty parts (1) speed (1) faster than human application (1)

#### packaging/dispatch

Answer could relate to the application of CAM and control technology such as:-

- packaging consistency (1) by control of processes
   (1)
- cost control (1) by less waste/faulty parts (1)
- efficiency (1) by less waste/faulty parts (1)
- speed (1) faster than human application (1)
- energy conservation (1) by control of energy into process (1)
- waste control (1) by monitoring processes and quality control of processes (1)

Low response (1) or two low responses (2) or detailed response (2)

If the answer in part 4(b)(i) is not a Manufacturing stage allow follow through up to 2 marks.

No answer to 4(b)(i) no marks for 4(b)(ii)

 $(1 \times 1) + (1 \times 1)$ 

(2)

Question Number	Answer	Mark
4(c)(i)	<ul> <li>polymer / plastic (although plastic is not technically correct accept the term plastic)</li> <li>adhesive</li> <li>coating</li> <li>metal</li> <li>composite</li> <li>shape memory alloy</li> <li>ceramic</li> <li>Other appropriate modern material - a material currently used for the given application</li> <li>ABS etc</li> <li>Accept brand name of a specific material</li> <li>If product given in 4(a)(i) is not from this sector but is from one of the other engineering manufacturing sectors then allow follow through.</li> <li>No answer to 4(a)(i) no marks for 4(c)(i)</li> <li>(1 x 1)</li> </ul>	(1)

Question Number	Answer	Mark
4(c)(ii)	One mark for identifying improvement One mark for how  • smaller size (1) - miniaturisation (1) • lower weight (1) - better strength to weight ratio (1) • better appearance (1) - smoother/brighter finishes (1) • extends the life-time of product (1) - better wear characteristics (1) • improves wear resistance (1) - harder materials/better surface finish (1) • reduces cost (1) - overall product easier/earlier machine ability (1)  If answer in part 4(a)(i) is inappropriate but the material given in 4(c)(i) is appropriate allow follow through up to 2 marks. If no answer is given in part 4(a)(i) but the answer to part 4 (c)(ii) relates to the material stated in part 4(c)(i) allow follow through up to 1 mark. If no answer or incorrect answer given in part 4 (c)(i) no marks awarded for 4(c)(ii).  (1 x 1)+(1 x 1)	(2)

Question Number	Answer	Mark
5(a)	One mark for identifying the benefit One mark for how  • reduced ordering times (1) - automatic monitoring (1) • improve quality / accuracy (1) - control of processes (1) • reduced wastage (1) - optimise production methods (1) • improved efficiency (1) - faster / quicker throughput (1) • better process control (1) - in process monitoring (1) • reduced labour (1) - automated processes (1) • lower costs (1) - reduced wastage/faster/continuous production (1) • safer processes (1) - less manual input (1)  Do not accept easier without explanation.  Low response (1) or two low responses (2) or detailed response (2), for each of 3 benefits	(6)

Question Number	Answer	Mark
5(b)	One mark for identifying the reason One mark for how  • more consistent products (1) manufactured more accurately (1) • lower purchase price (1) faster production rates (1) • shorter order times (1) flexible methods used/variation in applied methods of production/faster production rates (1) • better quality/accurate product (1) processes controlled better/closer tolerances achieved (1) • customer satisfaction (1) better quality products produced (1) • consistent product (1) processes controlled better/closer tolerances achieved (1) • product guarantee (1) manufacturer has confidence in products produced/more reliable methods used (1)  Low response (1) or detailed statement (2) or two low responses (2)  (1 x )+ (1 x 1)	(2)

Question Number	Answer	Mark
6(a)(i)	<ul> <li>Mark allocation 1 for a relevant type</li> <li>Mobile phone / infrared / bluetooth</li> <li>Email / messaging</li> <li>Internet / wireless / Wi-fi</li> <li>Video conferencing</li> <li>Electronic point of sale (EPOS)</li> <li>EDI</li> <li>ISDN</li> <li>Texting</li> <li>Phone</li> <li>Walkie talkie</li> <li>Fax</li> </ul> Do not accept: TV, CAD, radio, computer / laptop / database <ul> <li>(1 x 1)</li> </ul>	(1)

Question Number	Answer	Mark
6(a)(ii)	One mark for identifying the benefit One mark for how  • Mobile phone - can talk to supplier when needed (1) flexibility / roaming location (1)  • Email - can send or receive instructions that are accurate/can get or send written confirmation of instructions (1) immediate permanent record (1)  • Internet - can order and check stock immediately/in real time (1) immediate vast access to information (1)  • Video conferencing -no travel expenses / less time wasted in travelling (1) but has face to face contact (1)  • Electronic point of sale (EPOS) - faster / more accurate control of stock (1) automatic reading of bar codes (1)  • EDI - immediate transfer of information / no hard copies needed / less storage space (1) by use of secure on-line facilities (1)  • ISDN - more data transferred in parallel (1) faster response rate with supplier through use of technology (1)  • Texting - can refer back to what message was given (1) stored record of transaction (1)  • Phone - can clarify and confirm without having to re-visit the discussion later (1) immediate two way conversation (1)  • Walkie talkie - can clarify and confirm without having to re-visit the discussion later (1) immediate two way conversation / flexibility / roaming location / cost (1)  • Fax - can refer back to what message was given (1) stored record of transaction (1)  • Other benefits may be seen in the light of:  Speed, accuracy, JIT, information retrieval, meets consumer demands, quicker, increased sales, reduced stock levels, reduced running costs, reduced lead times, calculation of sales, stock taking quicker/easier, storage space reduced or any other appropriate reason  Answer must relate to technology given in 6(a)(i) If part 6(a)(i) is not answered or answered incorrectly no mark awarded for 6(a)(ii)  If 6(b)(ii) is not answered or is answered incorrectly but the answer to 6(b)(ii) identifies the communications technology; allow follow through up to 2 marks.	(2)
		(-/

Question Number	Answer	Mark
6(b)(i)	<ul> <li>One mark for identifying the way</li> <li>One mark for how</li> <li>Email can send or receive attachments (1) such as databases or spreadsheets (1)</li> <li>Internet use in real time (1) can transfer sales information immediately by data entry (1)</li> <li>Automated retailer use of electronic point of sale (EPOS) (1) can transfer sales data by automatic reading of bar codes (1)</li> <li>Retailers can use EDI (1) for immediate transfer of sales information by use of secure on-line facilities (1)</li> <li>Fax can be used to show highlight sales figures only without detail (1) by typing into the messaging system (1)</li> </ul> Detailed statement required for 2, two low responses (1)	(2)

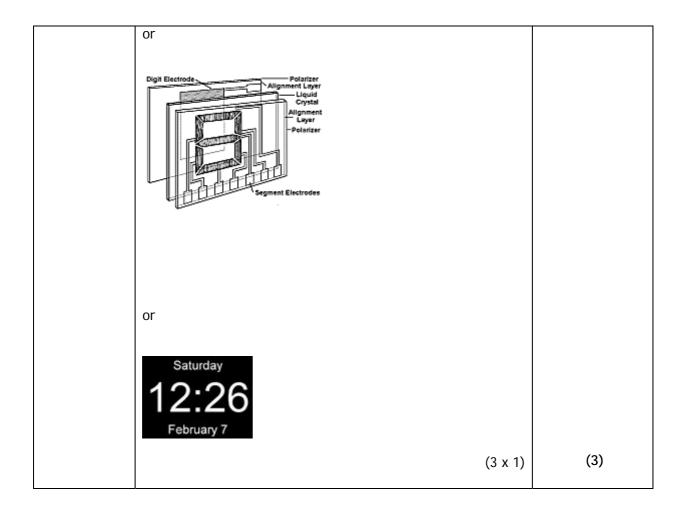
Question Number	Answer	Mark
6(b)(ii)	One mark for each point made such as:  Email  retailer will have permanent record can allow manufacturer to amend record sent sends accurate information to respond to can export information from own systems limited ICT skills required low cost	
	Internet      doesn't need manual input     information given by the retailer is up to date     can use the internet information to plan marketing campaigns     online ordering     low cost	
	Retailers can use EDI	
	<ul> <li>fax</li> <li>does not give away all sales details to manufacturer</li> <li>low cost</li> <li>immediate hard copy</li> <li>better medium for authorisation</li> <li>limited ICT skills required</li> </ul>	
	Do not accept any answers that suggest communications technology is free of charge or is no cost  1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response	
	(3 x 1)	(3)

Question	Answer	Mark
7(a)	One mark for each point made up to 2 marks such as:  • safer for operators/workers • can handle hazardous processes • does not suffer from fatigue • does not make errors relative to safety aspects • more efficient/does not tire • less waste • once set up correctly will continue to produce to a given standard • can detect production/process problems • can promote multiskilling  Any other appropriate response. Low response (1) or detailed statement (2)	
	(1 x 1)+(1 x 1)	(2)

Question Number	Answer	Mark
7(b)	<ul> <li>One mark for each point made up to 2 marks such as:</li> <li>high set up costs</li> <li>may have high running costs</li> <li>may have high maintenance requirements</li> <li>may not have flexibility in product range</li> <li>may need close computer control to avoid malfunction</li> </ul> Any other appropriate response. Low response (1) or detailed statement (2) Do not accept "cost" without an explanation	
	Do not accept answers relating to less employees (1 x 1)+(1 x 1)	(2)
	Total marks for section A	(45)

# Section B

Question Number	Answer	Mark
8(a)	An answer that makes reference to three of the following points:  A digital display for showing numbers or letters Makes display easy to read Displays on a flat screen Provides the display using very little power/electricity/current etc Provides a light weight display  Not strictly a function but will accept a definition of operation  Consists of two sheets of polarizing material Liquid crystal solution Electric current passes through Display by shining light through crystals  Answer must contain both notes and sketches.  Max two marks if only notes or only sketches used.  Eg.  LIGHT  Front Polarizer  Alignment Layer  Alignment Layer  Clear  Clear	



Question Number	Answer	Mark
8(b)	An answer that makes reference to three of the following points:  • Holds components together • Provides mechanical protection • Provides an attractive enclosure • Container for battery • Allows aesthetic designs to be utilised • Easy to produce, allows complex shapes of the case  Answer must contain both notes and sketches.  Max two marks if only notes or only sketches used.	
	Eg.	
	or 20 20 10 18 9 20 11 11 11 17 8 1 14 12 13 7	(2)
		(3)

Question Number	Answer	Mark
	Madadina	
9(a)(i)	<ul> <li>Marketing</li> <li>Production Planning or Planning or Plan</li> <li>Do not accept production on its own</li> </ul>	
	Must be in this order $(1 \times 1)+(1 \times 1)$	(2)

Question Number	Answer	Mark
9(a)(ii)	<ul> <li>Production/processing</li> <li>Stage 5 / stage five</li> <li>5 / five</li> </ul> Accept any recognisable spelling (phonetic) of the answers above. <ul> <li>(1 x 1)</li> </ul>	(1)

Question Number	Answer	Mark
9(b)(i)	<ul> <li>Appropriate descriptions including three of the following points:</li> <li>Fitting of parts together (any mention of any part being fitting into the clock, such as - fitting components to pcb)</li> <li>Completing the assembly or sub-assembly of the clock</li> <li>Parts are fitted/assembled in the correct order</li> <li>Where the wiring is done</li> <li>Clock is operated to see if it works</li> <li>Any other appropriate response</li> <li>The stage where the LCD alarm clock is assembled (1) and the individual parts are fitted in the correct order (1). It is where the final wiring is done (1) and the clock is checked to see if it operates (1). Up to 3 marks</li> <li>1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response</li> <li>(3 x 1)</li> </ul>	(3)

Question Number	Answer	Mark
9(b)(ii)	Appropriate descriptions including three of the following points:  • Application of protective packaging • Assembling orders • Application of codes, dates, tech info • Picking orders • Assembling loads • Packing into outer boxes • Making records • Application of labels to boxes • Sending to client • Final visual checks • Collation of multiple items • Any other appropriate response  The stage where the finished LCD alarm clocks have any labels added (1), and are prepared for shipment (1) by the use of any protective materials such as bubble wrap (1). The packaged drill is loaded onto the preferred method of dispatch and carrier (1) to be sent to the customer or retailer (1). Up to 3 marks  1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response  (3 x 1)	(3)

Question Number	Answer	Mark
10(a)(i)	<ul> <li>Specific materials to make the function buttons</li> <li>Rubber</li> <li>Chromed polymer/plastic/metal</li> <li>Stainless steel</li> <li>PVC</li> <li>Polythene -Low density /High density</li> <li>Aluminium alloys</li> </ul> Accept any recognisable spelling (phonetic) of the answers above <ul> <li>(1 x 1)</li> </ul>	(1)

Question Number	Answer		Mark
10(a)(ii)	<ul> <li>Specific materials to make the outer casing</li> <li>Thermo plastic</li> <li>ABS - Acrylonitrile-butadiestryrene</li> <li>Acetate - cellulose</li> <li>Polythene -Low density /High density</li> <li>Aluminium alloys</li> </ul> Accept any recognisable spelling (phonetic) of the answers above.	(1 x 1)	(1)

Question Number	Answer	Mark
10(a)(iii)	Specific materials to make the printed circuit board  Copper/copper foil Phenolic paper Glass fibre Epoxy resin polyimide, teflon ceramics  Accept any recognisable spelling (phonetic) of the answers above.  (1 x 1)	(1)

Question Number	Answer		Mark
	Any two of the following:          • drilling         • pick and place         • soldering         • etching         • crimping         • polishing/coating/painting/powder coating/plating         • compression moulding         • forming         • fabricating         • milling         • printing         • surface mount technology  Do not accept moulding		Mark
	1 mark per response up to 2		
	Accept any recognisable spelling (phonetic) of the answers above.	(2 x 1)	(2)

Question Number	Answer	Mark
10(b)(ii)	Appropriate explanation including two of the following points:  • quick method/fast production rate • produces 3-D shape/intricate shapes can be produced • little finishing required • unit costs are low	
	<ul> <li>can be automated</li> <li>or similar</li> </ul> Injection moulding is used as it allows parts such as the	
	outer case to be produced quickly (1) and into a complicated 3D shape (1).	
	After the initial set up costs, the unit cost is low (1) and in some cases it can be easily automated (1).  1 x 1 mark low response, or up to 2 for detailed response	
	(2 x 1)	(2)

Question Number	Answer	Mark
10(c)	An explanation that makes reference to three of the following points:  • Improved wear resistance • Longer lasting parts such as the outer case • less maintenance/maintenance free • Lighter parts • Easier manufacturing • Better functionality • More variation of products - radio etc • Expanding markets • Smaller components • Miniaturisation of the electronics • Any other appropriate answer  Up to 3 x 1 mark low responses or up to 3 marks for a detailed response  (3 x 1)	(3)

Question Number	Answer		Mark
11(a)(i)	<ul> <li>One application such as:</li> <li>check physical damage</li> <li>size checks</li> <li>functional checks</li> <li>positional and dimensional checks</li> <li>length of material / surface finish</li> <li>properties testing</li> <li>electronic tests</li> <li>or similar</li> </ul>		
	Must be within production or assembly	(1 x 1)	(1)

Question	Answer	Mark
11(a)(ii)	<ul> <li>check physical damage - by visual inspection (1) and checking against drawing (1)</li> <li>size checks - by direct measurement or gauging (1) and checking against drawing (1)</li> <li>functional checks - use test rig (1) and trying the clock (1)</li> <li>positional and dimensional checks - use of coordinate measuring machine (1) and analysing reported data (1)</li> <li>length of material / surface finish - use of variable quality indicator / probe (1) and comparing with preferred or standard values (1)</li> <li>use of gauges (1) and inspection equipment / techniques (1)</li> <li>properties testing - in system testing / hardness testing (1) on surface of table (1)</li> <li>electronics testing - voltage and current levels (1) correct power consumption (1)</li> <li>electronic testing - clock accuracy (1) functionality (1)</li> </ul> Allow follow through up to 1 mark and if no answer in part 11(a)(i) up to 1 mark for a correct answer.	(2)

Question Number	Answer	Mark
11(a)(iii)	An explanation that makes reference to three of the following points:  • safer product to use • confidence in product reliability • consistent product • helps to maintain standards • longer useable life • don't have to buy as often • product reliability • confidence in the company • lower prices • any other appropriate response  Must relate to the user  (3 x 1)	(3)
	(3 X 1)	(3)

Question Number	Answer	Mark
11(b)(i)	One mark for stating the type of computer control  CAD  Controlling output  CNC / Machining centre  CAM  Robot / conveyor system/pick and place  CIM  CIE  Programmable logic controllers PLCs  Must be withing production or assembly  (1 x 1)	(1)

Question Number	Answer	Mark
11(b)(ii)	<ul> <li>Downloads drawings (1) - to machines (1)</li> <li>Modifies programmes / settings (1) - to alter manufacturing process (1)</li> <li>Move / rotate / reposition parts (1) - to machining position (1)</li> <li>Computer controls the positioning of the robot (1) to carry out a difficult manoeuvre (1)</li> <li>1 mark for low response or 2 marks for detailed response If no computer control is stated or an inappropriate answer is given in 11(b)(i) allow follow through up to 1 mark for an appropriate description.</li> </ul>	(2)

Question Number	Answer	Mark
11(c)	An explanation that makes reference to three of the following points:  • makes sure current specification is always used during manufacture • safer production methods • product reliability / consistent product • ensures standards are met • lower costs / control of costs / more profit • less scrap / waste / more efficient • avoids faulty parts being assembled • early detection of problems • increased sales • user confidence / less returns • reduced waste • control of manufacturing process • monitoring standards testing / parts • no breaking parts • monitoring component / parts • any other appropriate response  1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response  (3 x 1)	(3)

Question Number	Answer	Mark
12(a)(i)	<ul> <li>Any two of the following:</li> <li>Analyse market research data in database</li> <li>Cost the resource requirements for LCD alarm clocks in spreadsheet</li> <li>Plan marketing campaign using DTP software</li> <li>Use of internet/website for marketing</li> <li>Assists with pricing products</li> <li>Or similar</li> </ul>	
	1 mark per response up to 2 (2 x 1)	(2)

Question Number	Answer	Mark
Number 12(a)(ii)	One mark for identifying the use One mark for how:  Development of labelling (1) and / by electronic tagging protocol (1)  Electronic monitoring (1) of some packaging processes (1)  Use of bar codes (1) to monitor packaging / dispatch of LCD alarm clocks (1)  Use of software (1) to record, log output of LCD alarm clocks (1)  Any other appropriate response	
	(1 x 1)+(1 x 1)	(2)

Question Number	Answer	Mark
12(b)	<ul> <li>One mark for identifying the benefit</li> <li>One mark for how</li> <li>Establishes a market database (1) shared with the manufacturer (1)</li> <li>Has accurate costing information (1) shared with the manufacturer (1) / that can be manipulated easily (1)</li> <li>Gives retailers opportunity to match the market needs (1) with production of LCD alarm clocks (1)</li> <li>Any other appropriate response  (1 x 1)+(1 x 1)</li> </ul>	(2)

Question Number	Answer	Mark
12(c)	An explanation that makes reference to four of the following points:  • Fast time to market of latest model of LCD alarm clocks • Use of ICT in market research enables manufacturer to match LCD alarm clocks to market needs • Function / style information available for whole design team • Speed / efficiency of modelling • Modification of ideas • Ease/speed of creating virtual products • On screen design ideas • Speed of decision making by client • Easy access to design data • Working drawings / manufacturing specifications available for whole team • Easy access to manufacturing information in company database • Manufacturing time not wasted • Efficiency of costing materials • Speed of decision making for design team / client • Allows best materials to be used • Appropriate use of database • Modelling ensures characteristics are fit for purpose • Production process are controlled better • Improve aesthetics • Improve packaging design • Any other appropriate response	(4)

Question Number	Answer	Mark
13(a)	A explanation that makes reference to four of the following points to a maximum of four marks:  On product cost up to a maximum of three marks  • Product costs are lower  • PLCs controlling processes ensure scrap is not produced  • Less manual labour required which is costly  • Product cost would be higher if the demand for the LCD alarm clocks is not high  • Higher maintenance costs could lead to higher product costs  • Any other appropriate response  On introduction of new product designs up to a maximum of three marks  • Sometimes changing the automation will be lengthy  • In some cases automation can be arranged to give flexible outputs from a production system  • New designs / products may not always lend themselves to automation as well as old designs / products  • Any other appropriate response  (4 x 1)	(4)

Question Number	Answer	Mark
13(b)	An evaluation that makes reference to four of the following points to a maximum of four marks:  On the work force up to a maximum of three marks  Less jobs  Change in skills  Less employment for unskilled  Change in size  Retraining often required  Different skills needed  Change in work patterns  Increased travel to work / centralisation  Working pattern / 24/7 operation  Job insecurity  Any other appropriate response  On the working environment up to a maximum of three marks  Safer  Cleaner  Quieter  Healthier  Noise pollution  Any other appropriate response  (4 x 1)	(4)
	Total Marks for section B	(55)
	Total marks for paper	(100)

# 5318/06: Mechanical, Automotive

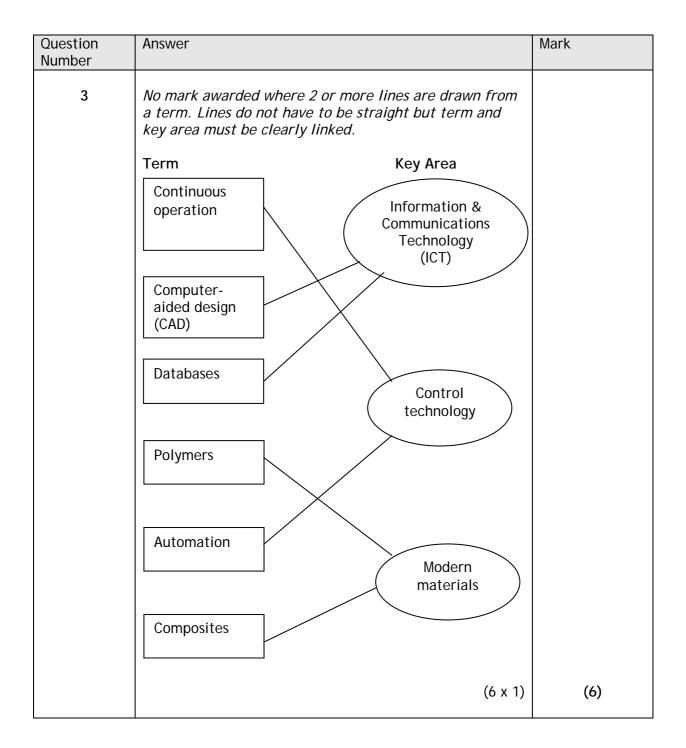
## Section A

Question	Answer		Mark
Number			
1(a)	<ul> <li>Metal door lock</li> <li>Fire extinguisher</li> <li>If three boxes ticked max marks = 1 mark.</li> <li>If 4 boxes or more ticked no marks.</li> </ul>	(2 x 1)	(2)

Question Number	Answer		Mark
1(b)	<ul> <li>Wheel bearing</li> <li>Brake disc</li> <li>If three boxes ticked max marks = 1 mark.</li> <li>If 4 boxes or more ticked no marks.</li> </ul>	(2 x 1)	(2)

Question Number	Answer	Mark
2(a)	<ul> <li>Rivet (accept any answer that makes reference to a specific rivet) e.g</li> <li>Solid rivet         Cup head rivet         Dome head rivet         Mild steel rivet         Rivet         Round head rivet         Snap head/snap head rivet          Do not accept Pop rivet or Blind rivet         Accept any recognisable spelling (phonetic) of the answers above.         (1 x 1)</li> </ul>	(1)
	<ul> <li>Key (accept any answer that makes reference to a specific key) e.g</li> <li>Feather key         Round edge key         Jib key         Accept any recognisable spelling (phonetic) of the answers above.         (1 x 1)</li> </ul>	(1)

Question Number	Answer	Mark
2(b)	An answer that makes reference to two of the following points:  • reduces friction • used on a shaft • helps rotation • gives a smooth action  e.g Used to reduce friction (1) between a rotating and a stationary component (1)  (2 x 1)	(2)
	An answer that makes reference to two of the following points:  • fixing two pieces of materials together • screwing into a threaded fastener/material/nut • used with a nut • for temporary fixing / joining • used with a washer  e.g A mechanical fastener used with a nut (1) to hold components together (1)  (2 x 1)	(2)



Question Number	Answer	Mark
4(a)(i)	Appropriate product such as e.g.  • motorbike • fire extinguisher • trolley jack • foot pump • bbq • filing cabinet • car • gearbox • toolbox • hydraulic cylinder • lazy tong riveter  Accept brand name of a specific product.  This list is not exhaustive, accept any product that contains mechanical or automotive componentry or association with the sector.	
	(1 x 1)	(1)

Question Number	Answer	Mark
4(a)(ii)	Appropriate explanation of what the product does, may include reference to features and function  Eg  Motorbike-To transport you (1) from one place to another (1)  Fire extinguisher-Used in an emergency (1) to put out fires (1)  Trolley jack-Used on a car (1) to jack it up (1)  If product given in 4(a)(i) is not from this sector but is from one of the other engineering manufacturing sectors then allow follow through up to one mark.  No answer to 4(a)(i) no marks for 4(a)(ii)  (2 x 1)	(2)

Question Number	Answer	Mark
4(b)(i)	<ul> <li>design (1) marketing (1) production planning (1) materials - supply and control (1) processing/production (1) assembly/finishing (1) packaging/dispatch (1)</li> <li>If product given in 4(a)(i) is not from this sector but is from one of the other engineering manufacturing sectors then allow follow through.</li> <li>No answer to 4(a)(i) no marks for 4(b)(i) Accept a process that is within any of the stages (e.g using CAD, or using CAM) or (e.g. handling customer information) or (e.g. controlling packaging processes) must be appropriate to the product stated in 4(a)(i)</li> </ul>	
	(1 x 1)	(1)

Question Number	Answer	Mark
4(b)(ii)	One mark for identifying advantage One mark for why  Appropriate advantage to the manufacturer e.g.  Design, marketing, production planning, materials - supply and control, processing/production, assembly/finishing, packaging/dispatch  design  • better designs (1) - can link other information into the process (1), or best designs can be maximised by simulation (1)  • faster (1) - many CAD features such as copy, array can be used (1) or if mistakes made they can be quickly rectified (1)  marketing  • accurate information (1) - less mistakes made in capturing data (1) • better/accessible knowledge base (1) - easy data entry/data analysed easy (1)  production planning  • speed (1) - faster than human application (1)  materials - supply and control  • buy best available materials (1) - use of internet (1)  • waste control (1) - by monitoring processes and quality control of processes (1)  processing/production  Answer could relate to the application of CAM and control technology such as:-  • energy conservation (1) - by control of energy into process (1)  • waste control (1) - by monitoring processes and quality control of processes(1)  • competitiveness (1) - faster rates of production/application of CAM techniques (1)  • product consistency (1) - by control of processes (1)  • cost control (1) - by less waste/faulty parts (1)  • efficiency (1) - by less waste/faulty parts (1)  • speed (1) - faster than human application (1)	

#### assembly/finishing

Answer could relate to the application of CAM and control technology such as:-

- energy conservation (1) by control of energy into process (1)
- waste control (1) by monitoring processes and quality control of processes (1)
- product consistency (1) by control of processes
   (1)
- cost control (1) by less waste/faulty parts (1)
- efficiency (1) by less waste/faulty parts (1) speed (1) faster than human application (1)

### packaging/dispatch

Answer could relate to the application of CAM and control technology such as:-

- packaging consistency (1) by control of processes
   (1)
- cost control (1) by less waste/faulty parts (1)
- efficiency (1) by less waste/faulty parts (1)
- speed (1) faster than human application (1)
- energy conservation (1) by control of energy into process (1)
- waste control (1) by monitoring processes and quality control of processes (1)

Low response (1) or two low responses (2) or detailed response (2)

If the answer in part 4(b)(i) is not a Manufacturing stage allow follow through up to 2 marks.

No answer to 4(b)(i) no marks for 4(b)(ii)

 $(1 \times 1) + (1 \times 1)$ 

(2)

Question Number	Answer	Mark
4(c)(i)	<ul> <li>polymer / plastic (although plastic is not technically correct accept the term plastic)</li> <li>adhesive</li> <li>coating</li> <li>metal</li> <li>composite</li> <li>shape memory alloy</li> <li>ceramic</li> <li>Other appropriate modern material - a material currently used for the given application</li> <li>Accept brand name of a specific material</li> <li>If product given in 4(a)(i) is not from this sector but is from one of the other engineering manufacturing sectors then allow follow through.</li> <li>No answer to 4(a)(i) no marks for 4(c)(i)</li> </ul>	(1)

Question Number	Answer	Mark
4(c)(ii)	One mark for identifying improvement One mark for how  • smaller size (1) - miniaturisation (1) • lower weight (1) - better strength to weight ratio (1) • better appearance (1) - smoother/brighter finishes (1) • extends the life-time of product (1) - better wear characteristics (1) • improves wear resistance (1) - harder materials/better surface finish (1) • reduces cost (1) - overall product easier/earlier machine ability (1)  If answer in part 4(a)(i) is inappropriate but the material given in 4(c)(i) is appropriate allow follow through up to 2 marks. If no answer is given in part 4(a)(i) but the answer to part 4(c)(ii) relates to the material stated in part 4(c)(i) allow follow through up to 1 mark. If no answer or incorrect answer given in part 4(c)(i) no marks awarded for 4(c)(ii).  (1 x 1)+(1 x 1)	(2)

Question Number	Answer	Mark
5(a)	One mark for identifying the benefit One mark for how Answers must relate to manufacturer  • reduced ordering times (1) - automatic monitoring (1)  • improve quality / accuracy (1) - control of processes (1)  • reduced wastage (1) - optimise production methods (1)  • improved efficiency (1) - faster / quicker throughput (1)  • better process control (1) - in process monitoring (1)  • reduced labour (1) - automated processes (1)  • lower costs (1) - reduced wastage/faster/continuous production (1)  • safer processes (1) - less manual input (1) Do not accept easier or faster/quicker without explanation.  Low response (1) or two low responses (2) or detailed response (2), for each of 3 benefits  (2 x 1) + (2 x 1) + (2 x 1)	(6)

Question Number	Answer	Mark
5(b)	One mark for identifying the reason One mark for how Answers must relate to consumer  • more consistent products (1) manufactured more accurately (1)  • lower purchase price (1) faster production rates (1)  • shorter order times (1) flexible methods used/variation in applied methods of production/faster production rates (1)  • better quality/accurate product (1) processes controlled better/closer tolerances achieved (1)  • customer satisfaction (1) better quality products produced (1)  • consistent product (1) processes controlled better/closer tolerances achieved (1)  • product guarantee (1) manufacturer has confidence in products produced/more reliable methods used (1)  Low response (1) or detailed statement (2) or two low responses (2)	(2)
	$(1 \times 1) + (1 \times 1)$	(2)

Question Number	Answer	Mark
6(a)(i)	<ul> <li>Mark allocation 1 mark for a relevant type</li> <li>Mobile phone / infrared / bluetooth</li> <li>Email / messaging</li> <li>Internet / wireless / Wi-fi</li> <li>Video conferencing</li> <li>Electronic point of sale (EPOS)</li> <li>EDI</li> <li>ISDN</li> <li>Texting</li> <li>Phone</li> <li>Walkie talkie</li> <li>Fax</li> </ul> Do not accept: TV, CAD, radio, computer / laptop / database <ul> <li>(1 x 1)</li> </ul>	(1)

Question Number	Answer	Mark
6(a)(ii)	One mark for identifying the benefit One mark for how  • Mobile phone - can talk to supplier when needed (1) flexibility / roaming location (1) • Email - can send or receive instructions that are accurate/can get or send written confirmation of instructions (1) immediate permanent record (1) • Internet - can order and check stock immediately/in real time (1) immediate vast access to information (1) • Video conferencing -no travel expenses / less time wasted in travelling (1) but has face to face contact (1) • Electronic point of sale (EPOS) - faster / more accurate control of stock (1) automatic reading of bar codes (1) • EDI - immediate transfer of information / no hard copies needed / less storage space (1) by use of secure on-line facilities (1) • ISDN - more data transferred in parallel (1) faster response rate with supplier through use of technology (1) • Texting - can refer back to what message was given (1) stored record of transaction (1) • Phone - can clarify and confirm without having to re-visit the discussion later (1) immediate two way conversation (1) • Walkie talkie - can clarify and confirm without having to re-visit the discussion later (1) immediate two way conversation / cost (1) • Fax - can refer back to what message was given (1) stored record of transaction (1)  Other benefits may be seen in the light of:  Speed, accuracy, JIT, information retrieval, meets consumer demands, quicker, increased sales, reduced stock levels, reduced running costs, reduced lead times, calculation of sales, stock taking quicker/easier, storage space reduced or any other appropriate reason  Answer must relate to technology given in 6(a)(i)  If part 6(a)(i) is not answered or answered incorrectly, no mark awarded for 6(a)(ii).  (1 x 1)+(1 x 1)	(2)

Question Number	Answer	Mark
6(b)(i)	<ul> <li>One mark for identifying the way</li> <li>One mark for how</li> <li>Email can send or receive attachments (1) such as databases or spreadsheets (1)</li> <li>Internet use in real time (1) can transfer sales information immediately by data entry (1)</li> <li>Automated distributor use of electronic point of sale (EPOS) (1) can transfer sales data by automatic reading of bar codes (1)</li> <li>Distributors can use EDI (1) for immediate transfer of sales information by use of secure on-line facilities (1)</li> <li>Fax can be used to show highlight sales figures only without detail (1) by typing into the messaging system (1)</li> </ul> Detailed statement required for 2, two low responses (1)	(2)

Question Number	Answer	Mark
6(b)(ii)	One mark for each point made such as:  Email  distributor will have permanent record can allow manufacturer to amend record sent sends accurate information to respond to can export information from own systems limited ICT skills required low cost	
	Internet  doesn't need manual input  information given by the distributor is up to date  can use the internet information to plan marketing campaigns  online ordering low cost	
	Distributors can use EDI      doesn't need manual input     information given by the distributor is up to date     immediate response to sales     more responsive to stock movement     low cost	
	<ul> <li>Fax</li> <li>does not give away all sales details to manufacturer</li> <li>low cost</li> <li>immediate hard copy</li> <li>better medium for authorisation</li> <li>limited ICT skills required</li> </ul>	
	Do not accept any answers that suggest communications technology is free of charge or is no cost	
	1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response	
	If 6(b)(i) is not answered or is answered incorrectly but the answer to 6(b)(ii) identifies the communications technology; allow follow through up to 2 marks. (3 x 1)	(3)

Question Number	Answer	Mark
7(a)	One mark for each point made up to 2 marks such as:  • safer for operators/workers • Can detect production/ process problems • can handle hazardous processes • does not suffer from fatigue • does not make errors relative to safety aspects • more efficient/does not tire • less waste • once set up correctly will continue to produce to a given standard • Can promote multiskilling  Any other appropriate response.  Low responses (1) or detailed statement (2)  (1 x 1)+(1 x 1)	(2)

Question Number	Answer	Mark
7(b)	<ul> <li>One mark for each point made up to 2 marks such as:</li> <li>high set up costs</li> <li>may have high running costs</li> <li>may have high maintenance requirements</li> <li>may not have flexibility in product range</li> <li>may need close computer control to avoid malfunction</li> </ul>	
	Any other appropriate response.  Low responses (1) or detailed statement (2)  Do not accept "cost" without explanation  Do not accept answers relating to less employees	
	(1 x 1)+(1 x 1)	(2)
	Total marks for section A	(45)

## Section B

Question Number	Answer	Mark
8(a)	An answer that makes reference to three of the following points:  • Fits over the pulleys • Fits over the belt • Stops you getting your fingers trapped • Acts as a safety guard • Is a place for the manufacturer to print instructions • Stops pulley system from damaging machine and/or operator if belt fails  Answer must contain both notes and sketches.  Max two marks if only notes or only sketches used.  e.g.	
	PROTECTS MOVETHENT OF BEIT.  (3 x 1)	(3)

Question Number	Answer	Mark
8(b)	An answer that makes reference to three of the following points:  • Holds work / vice • Has slots to enable fixings to be used • Can be moved up and down to allow work to be drilled • Ensures drill will make hole at 90 degrees • Can be moved from side to side so that clamped work can be positioned correctly under tool  Answer must contain both notes and sketches.  Max two marks if only notes or only sketches used.  e.g.  or	(3)

Question Number	Answer	Mark
9(a)(i)	<ul> <li>Marketing</li> <li>Production Planning or Planning</li> <li>Do not accept production on its own         <i>Must be in this order</i>         Accept any recognisable spelling (phonetic) of the         answers above</li></ul>	(2)

Question Number	Answer	Mark
9(a)(ii)	<ul> <li>Production/processing</li> <li>Stage 5 / stage five</li> <li>5 / five</li> </ul> Accept any recognisable spelling (phonetic) of the answers above. <ul> <li>(1 x 1)</li> </ul>	(1)

Question Number	Answer	Mark
9(b)(i)	<ul> <li>Appropriate descriptions including three of the following points:</li> <li>Fitting of parts together (any mention of any part being fitting onto the drill, such as - fitting the pulleys on the drive shaft)</li> <li>Completing the assembly or sub-assembly of the drill</li> <li>Parts are fitted/assembled in the correct order</li> <li>Where the wiring is done</li> <li>Drill is run to see if it works</li> <li>Any other appropriate response</li> <li>The stage where the bench pillar drill is assembled (1) and the individual parts are fitted in the correct order (1). It is where the final wiring is done (1) and the drill is checked to see if it runs OK (1). Up to 3 marks</li> <li>1 x 1 mark low response, 3 x 1 mark 3 low responses or</li> </ul>	
	up to 3 for detailed response (3 x 1)	(3)

Question Number	Answer	Mark
9(b)(ii)	Appropriate descriptions including three of the following points:  • Application of protective packaging • Assembling orders • Application of codes, dates, tech info • Picking orders • Assembling loads • Packing into outer boxes • Making records • Application of labels to boxes • Sending to client • Final visual checks • Collation of multiple items • Any other appropriate response  The stage where the finished bench pillar drills have any labels added (1), and are prepared for shipment (1) by the use of any protective materials (1) such as foam packaging or grease to prevent corrosion (1). The packaged drill is loaded onto the preferred method of dispatch and carrier (1) to be sent to the customer or distributor (1). Up to 3 marks  1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response  (3 x 1)	(3)

Question Number	Answer	Mark
10(a)(i)	<ul> <li>Specific materials to make the plunge handle knob</li> <li>Thermosetting polymer</li> <li>Thermosetting plastic/polymer/thermoset</li> <li>Urea formaldehyde/UF</li> <li>Phenol formaldehyde/PF</li> <li>Bakelite</li> <li>Aluminium/ Aluminium alloy</li> <li>Thermoset</li> </ul> Accept any recognisable spelling (phonetic) of the answers above. Do not accept 'Plastic' or 'Polymer' or 'Alloy' on its own (1 x 1)	(1)

Question	Answer	Mark
Number		
10(a)(ii)	Specific materials to make the base	
	<ul><li>Cast iron</li><li>Ferrous alloy</li><li>Steel alloy</li><li>Wrought iron</li></ul>	
	Accept any recognisable spelling (phonetic) of the answers above.  (1 x 1)	(1)

Question Number	Answer	Mark
10(a)(iii)	Specific materials to make the guard	
	<ul><li>Polycarbonate</li><li>Polycarb</li><li>HIPS</li><li>Acrylic</li></ul>	
	Accept any recognisable spelling (phonetic) of the answers above.  (1 x 1)	(1)

Question Number	Answer	Mark
10(b)(i)	Any two of the following:  Casting/ sand casting Casting/ die casting drilling turning milling grinding boring hardening/surface hardening annealing/normalising etching soldering/crimping polishing/coating/painting/powder coating/plating compression moulding  Do not accept moulding mark per response up to 2 Accept any recognisable spelling (phonetic) of the answers above  If casting is rewarded as a correct answer do not reward sand casting  (2 x 1)	(2)

Question Number	Answer	Mark
10(b)(ii)	Appropriate explanation including two of the following points:	
	<ul> <li>quick method/fast production rate</li> <li>produces 3-D shape/intricate shapes can be produced</li> <li>little finishing required</li> <li>unit costs are low</li> <li>can be automated</li> <li>or similar</li> </ul>	
	Injection moulding is used as it allows parts such as the pulley guard to be produced quickly (1) and into a complicated 3D shape (1).	
	After the initial set up costs, the unit cost is low (1) and in some cases it can be easily automated (1).	
	1 x 1 mark low response, or up to 2 for detailed response (2 x 1)	(2)

Question Number	Answer	Mark
10(c)	An explanation that makes reference to three of the following points:  • Improved wear resistance • Longer lasting parts such as the chuck • Moving products needed less maintenance • Lighter guards and other parts • Easier manufacturing • Better functionality • More variation of products • Expanding markets (DIY, School) i.e. smaller drills doing similar work to older models etc • Smaller components • Miniaturisation of the electronic controls • Improved aesthetics • Reduced cost • Environmental improvements such as recycling thermoplastics • Any other appropriate answer  Up to 3 x 1 mark low responses or up to 3 marks for a detailed response  (3 x 1)	(3)

Question Number	Answer		Mark
11(a)(i)	One application such as:		
		(1 x 1)	(1)

Question Number	Answer	Mark
11(a)(ii)	<ul> <li>check physical damage - by visual inspection (1) and checking against drawing (1)</li> <li>size checks - by direct measurement or gauging (1) and checking against drawing (1)</li> <li>functional checks - use test rig (1) and trying the drill out (1)</li> <li>positional and dimensional checks - use of coordinate measuring machine (1) and analysing reported data (1)</li> <li>length of material / surface finish - use of variable quality indicator / probe (1) and comparing with preferred or standard values (1)</li> <li>holes drilled / slots milled in base / table - use of gauges (1) and inspection equipment / techniques (1)</li> <li>properties testing - in system testing / hardness testing (1) on surface of table (1)</li> <li>ultra sound testing (1) - for cracks etc (1)</li> </ul> Allow follow through up to 1 mark and if no answer in part 11(a)(i) up to 1 mark for a correct answer.	(2)

Question Number	Answer	Mark
11(a)(iii)	An explanation that makes reference to three of the following points:  • safer product to use • confidence in product reliability • consistent product • helps to maintain standards • longer useable life • don't have to buy as often • product reliability • confidence in the company • lower prices • any other appropriate response  Must relate to the user	(2)
	(3 x 1)	(3)

Question Number	Answer	Mark
11(b)(i)	One mark for stating the type of computer control  CAD Controlling output CNC/ Machining centre CAM Robot / conveyor system CIM CIE Programmable logic controllers PLCs  Must be within production or assembly  (1 x 1)	(1)

Question Number	Answer	Mark
11(b)(ii)	<ul> <li>Two marks for the description</li> <li>Downloads drawings (1) - to machines (1)</li> <li>Modifies programmes / settings (1) - to alter manufacturing process (1)</li> <li>Move / rotate / reposition parts (1) - to machining position (1)</li> <li>Computer controls the positioning of the robot (1) to carry out a difficult manoeuvre (1)</li> <li>1 mark for low response or 2 marks for detailed response</li> <li>If no computer control is stated or an inappropriate answer is given in 11(b)(i) allow follow through up to 1 mark for an appropriate description.</li> <li>(2 x 1)</li> </ul>	(2)

Question Number	Answer	Mark
11(c)	An explanation that makes reference to three of the following points:  • makes sure current specification is always used during manufacture • safer production methods • product reliability / consistent product • ensures standards are met • lower costs / control of costs / more profit • less scrap / waste / more efficient • avoids faulty parts being assembled • early detection of problems • increased sales • user confidence / less returns • reduced waste • control of manufacturing process • monitoring standards testing / parts • no breaking parts • monitoring component / parts • any other appropriate response  1 x 1 mark low response, 3 x 1 mark 3 low responses or up to 3 for detailed response  (3 x 1)	(3)

Question Number	Answer	Mark
12(a)(i)	<ul> <li>Any two of the following:</li> <li>Analyse market research data in database</li> <li>Cost the resource requirements for bench pillar drills in spreadsheet</li> <li>Plan marketing campaign using DTP software</li> <li>Use of internet/website for marketing</li> <li>Assists with pricing products</li> <li>Or similar</li> </ul>	
	1 mark per response up to 2 (2 x 1)	(2)

Question Number	Answer	Mark
12(a)(ii)	<ul> <li>One mark for identifying the use</li> <li>One mark for how:</li> <li>Development of labelling (1) and / by electronic tagging protocol (1)</li> <li>Electronic monitoring (1) of some packaging processes (1)</li> <li>Use of bar codes (1) to monitor packaging / dispatch of bench pillar drills (1)</li> <li>Use of software (1) to record, log output of bench pillar drills (1)</li> <li>Any other appropriate response</li> <li>(1 x 1)+(1 x 1)</li> </ul>	(2)

Question Number	Answer	Mark
12(b)	<ul> <li>One mark for identifying the benefit</li> <li>One mark for how</li> <li>Establishes a market database (1) shared with the manufacturer (1)</li> <li>Has accurate costing information (1) shared with the manufacturer (1) / that can be manipulated easily (1)</li> <li>Gives distributors opportunity to match the market needs (1) with production of bench pillar drills (1)</li> <li>Any other appropriate response</li> <li>(1 x 1)+(1 x 1)</li> </ul>	(2)

Question Number	Answer	Mark
12(c)	An explanation that makes reference to four of the following points:  Fast time to market of latest model of bench pillar drills  Use of ICT in market research enables manufacturer to match bench pillar drills to market needs  Function / style information available for whole design team  Speed / efficiency of modelling  Modification of ideas  Ease/speed of creating virtual products  On screen design ideas  Speed of decision making by client  Easy access to design data  Working drawings / manufacturing specifications available for whole team  Easy access to manufacturing information in company database  Manufacturing time not wasted  Efficiency of costing materials  Speed of decision making for design team / client  Allows best materials to be used  Appropriate use of database  Modelling ensures characteristics are fit for purpose  Production process are controlled better  Improved aesthetics  Any other appropriate responses  (4 x 1)	(4)

Question Number	Answer	Mark
13(a)	A explanation that makes reference to four of the following points to a maximum of four marks:  On product cost up to a maximum of three marks  • Product costs are lower  • PLCs controlling processes ensure scrap is not produced  • Less manual labour required which is costly  • Product cost would be higher if the demand for the bench pillar drill is not high  • Higher maintenance costs could lead to higher product costs  • Any other appropriate response  On introduction of new product designs up to a maximum of three marks  • Sometimes changing the automation will be lengthy  • In some cases automation can be arranged to give flexible outputs from a production system  • New designs / products may not always lend themselves to automation as well as old designs / products  • Any other appropriate response  (4 x 1)	(4)

Question Number	Answer	Mark
13(b)	An evaluation that makes reference to four of the following points to a maximum of four marks:  On the work force up to a maximum of three marks  Less jobs  Change in skills  Less employment for unskilled  Change in size  Retraining often required  Different skills needed  Change in work patterns  Increased travel to work / centralisation  Working pattern / 24/7 operation  Job insecurity  Any other appropriate response  On the working environment up to a maximum of three marks  Safer  Cleaner  Quieter  Healthier  Noise pollution  Any other appropriate response  (4 x 1)	(4)
Total Marks for section B		(55)
Total marks for paper		(100)

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