

Monday 14 May 2012 – Afternoon

GCSE LEISURE AND TOURISM

B181/01 Understanding the Leisure and Tourism Industries



Candidates answer on the Question Paper.

OCR supplied materials:

None

Other materials required:

None

Duration: 1 hour 30 minutes



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| Candidate forename | | | | | Candidate surname | | | | |
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| Centre number | | | | | | Candidate number | | | |
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INSTRUCTIONS TO CANDIDATES

- Write your name, centre number and candidate number in the boxes above. Please write clearly and in capital letters.
- Use black ink. HB pencil may be used for graphs and diagrams only.
- Answer **all** the questions.
- Read each question carefully. Make sure you know what you have to do before starting your answer.
- Write your answer to each question in the space provided. Additional paper may be used if necessary but you must clearly show your candidate number, centre number and question number(s).
- Do **not** write in the bar codes.

INFORMATION FOR CANDIDATES

- The number of marks is given in brackets [] at the end of each question or part question.
- The total number of marks for this paper is **80**.
- The quality of written communication will be taken into account in marking your answer to the question marked with an asterisk (*).
- This document consists of **16** pages. Any blank pages are indicated.

1 (a) A – E below are five types of leisure facility.

A: Sports and recreation centre

B: Health club and spa

C: Indoor winter sports facility

D: Sports arena

E: Outdoor activity centre

Beside **each** statement below write the correct letter, **A**, **B**, **C**, **D** or **E** to match the activity with the facility.

Learn to swim

Watch a game of rugby

Learn to snowboard

Relax in the sauna

[4]

A stately home is an example of the cultural component of the leisure and tourism industries.

- (b)** Describe the appeal of a stately home.

[4]

[4]

- (c) Name **four** duties which might be carried out by waiting staff in the café of a stately home.

1:

2:
.....

3:
.....

4: [4]

[4]

(d)* Discuss how health and safety legislation may help to protect visitors in a stately home.

. [8]

[Total: 20]

- 2 (a) Other than toilets and car parks, name **two** facilities which may be found at an aquarium.

1:

2: [2]

- (b) Describe how each of the following visitors might be provided for at an aquarium.

- Parent and young child

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- Hearing impaired

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..... [4]

- (c) Describe **two** job roles which might be available at an aquarium.

1:

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[6]

- (d) The aquarium is thinking about extending its opening hours. The marketing manager wants to do some market research to find out if customers think that this is a good idea.

She is considering using face to face interviews or an online survey. Which of these methods would you recommend? Give reasons for your recommendation.

. [8]

[Total: 20]

[Turn over]

- 3 (a) (i) In which country would you find each of the following?

The Blue Train

Mount Fuji [2]

- (ii) Identify, with an example, the reason why a tourist might visit each of the following destinations.

London

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Hanoi

.....

[4]

- (b) Explain **two** activities which may be offered to a school group while on a visit to Zambia.

1:

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2:

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[4]

- (c) Evaluate the appeal of a holiday to Edinburgh for a retired couple.

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[10]

. [10]

[Total: 20]

- 4 Employment in the leisure and tourism industry is forecast to grow by nearly 10% by 2017. This means another 200,000 new jobs. Most jobs created will be in managerial rather than non-managerial roles.

(a) Identify **four** managerial jobs which might exist in a large leisure and tourism organisation.

1:

2:

3:

4: [4]

(b) Describe **two** managerial responsibilities of a typical leisure or tourism manager.

1:

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2:

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[4]

- (c) Explain **two** likely impacts on a leisure and tourism organisation of it not having a clear organisational structure.

1:

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2:

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[4]

- (d) Evaluate **two** factors which might influence the forecasted growth in employment in the leisure and tourism industry.

. [8]

[Total: 20]

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