

New
Specification



Centre Number

71	
----	--

Candidate Number

--

General Certificate of Secondary Education
2011

Leisure and Tourism

Unit 1: Introduction to Leisure and Tourism

[GLT11]

MONDAY 16 MAY, AFTERNOON



TIME

1 hour 30 minutes.

INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.
Write your answers in the spaces provided in this question paper.
Answer **all five** questions.

INFORMATION FOR CANDIDATES

The total mark for this paper is 100.
Quality of written communication will be assessed in **all** questions.
Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question.

You are provided with a Resource Booklet for use with Questions 2 and 3.

For Examiner's use only	
Question Number	Marks
1	
2	
3	
4	
5	

Total Marks	
--------------------	--

4 Study **Resource 3** (on back page of the Resource Booklet) which shows part of the management structure in a zoo. Answer the questions that follow.

(a) Using the management structure in **Resource 3**, identify **two** supervisory and **two** operational jobs within the Zoo and complete **Table 3**.

Supervisory	
Supervisory	
Operational	
Operational	

Table 3

[4]

(b) Describe the following terms relating to employment.

Full-time

[2]

Seasonal

[2]

Examiner Only	
Marks	Remark

Permission to reproduce all copyright material has been applied for.
In some cases, efforts to contact copyright holders may have been unsuccessful and CCEA
will be happy to rectify any omissions of acknowledgement in future if notified.

New
Specification



Rewarding Learning

General Certificate of Secondary Education
2011

Leisure and Tourism

Unit 1: Introduction to
Leisure and Tourism

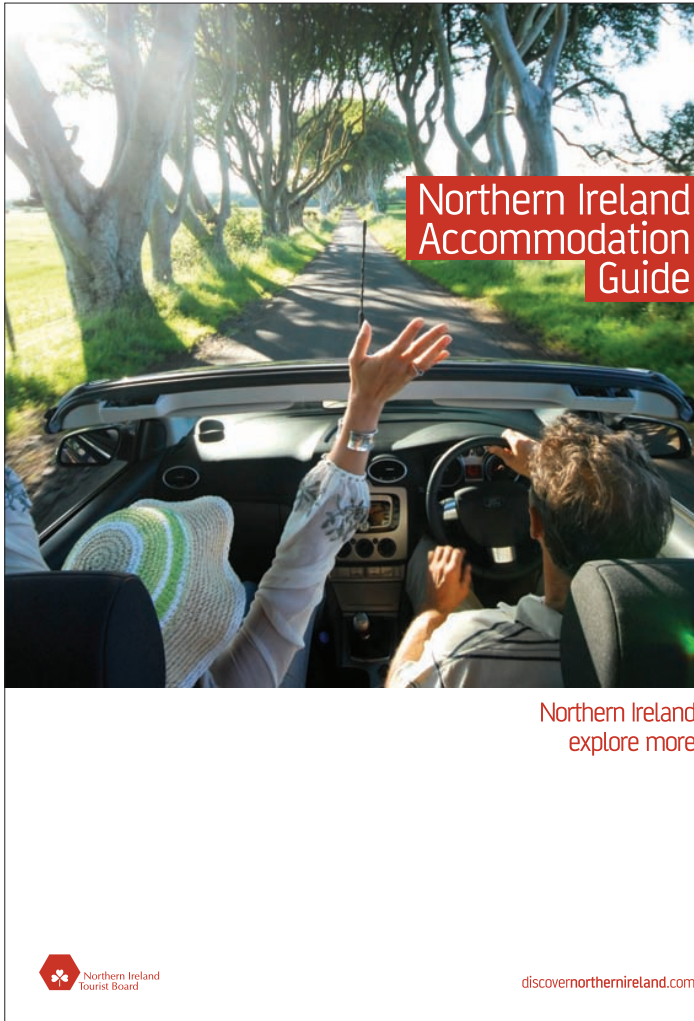
[GLT11]

MONDAY 16 MAY, AFTERNOON

RESOURCE BOOKLET

Resource 2

Discover Northern Ireland



Northern Ireland Accommodation Guide

By section:

- Bed & Breakfasts
- Caravan & Camping
- Guesthouses
- Hostels
- Hotels
- Self-catering Accommodation

© NI Tourist Board www.discovernorthernireland.com/information/brochures.aspx

Resource 2

Discover Northern Ireland



Visitor Guide Digital brochure

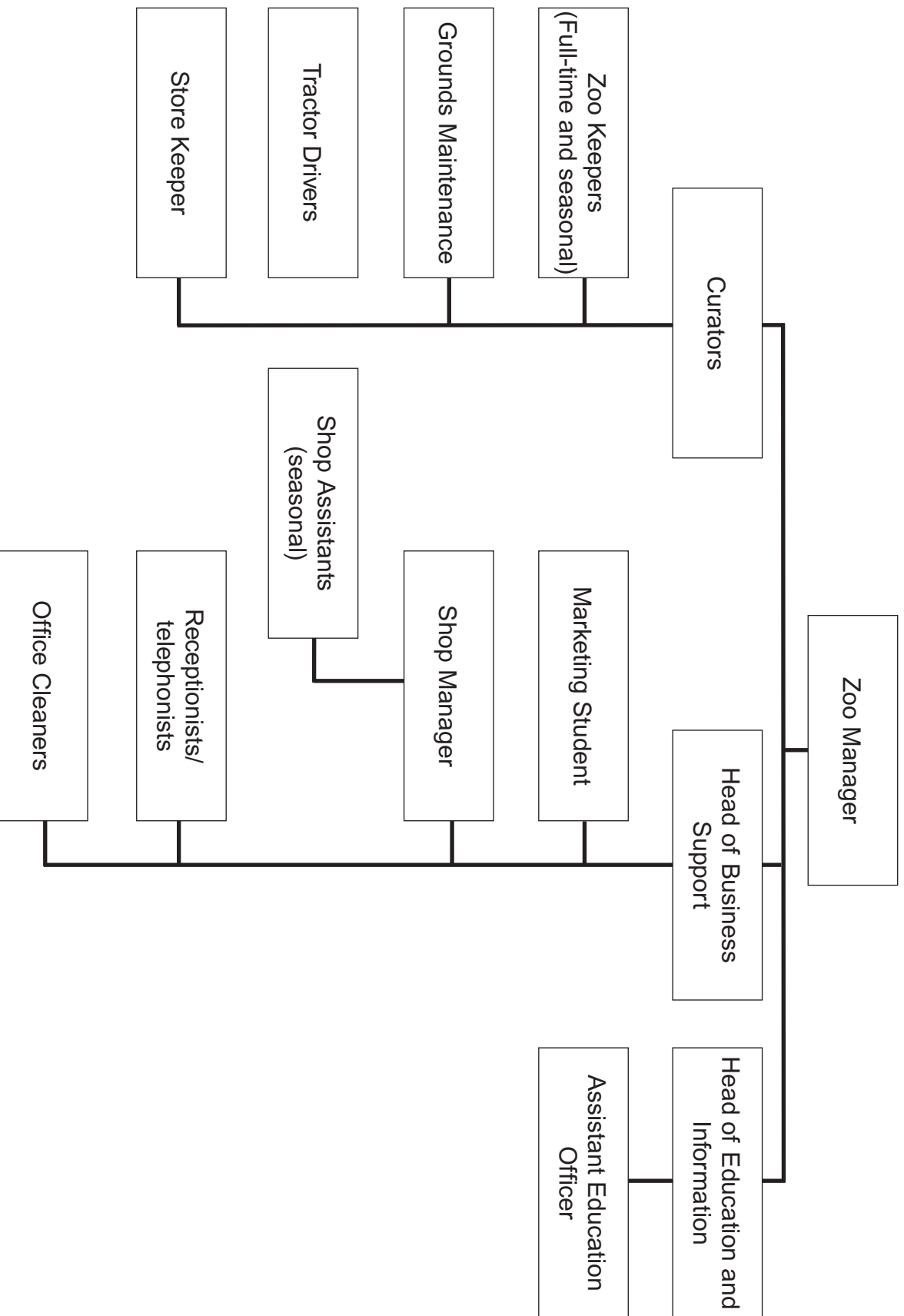
Also available:

- Visitor Guide (Deutsche)
- Visitor Guide (Español)
- Visitor Guide (Français)
- Visitor Guide (Italiano)

© NI Tourist Board www.discovernorthernireland.com/information/brochures.aspx

Resource 3

Zoo Management Structure



Permission to reproduce all copyright material has been applied for. In some cases, efforts to contact copyright holders may have been unsuccessful and CCEA will be happy to rectify any omissions of acknowledgement in future if notified.