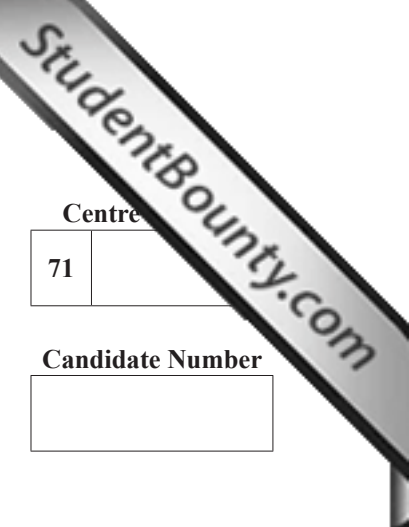




Rewarding Learning

General Certificate of Secondary Education

2010



Centre

71

Candidate Number

Learning for Life and Work

Learning for Work

[GSW31]

FRIDAY 14 MAY, MORNING



GSW31

TIME

45 minutes.

INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

Write your answers in the spaces provided in this question paper.

Answer **all four** questions.

INFORMATION FOR CANDIDATES

The total mark for this paper is 45.

Quality of written communication will be assessed in **all** questions.

Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question.



For Examiner's use only	
Question Number	Marks
1	
2	
3	
4	
Total Marks	

1 (a) Read **Item A** and answer the questions which follow.

Examiner Only	
Marks	Remark

Item A

Health and Safety at Work



Many jobs involve health and safety risks. Health and safety can be put at risk by:

- the working environment
- the nature of the job
- the type of equipment being used.

(i) Write down what many jobs involve.

_____ [1]

(ii) Write down **two** things that health and safety can be put at risk by.

1. _____ [1]

2. _____ [1]

(c) Explain **two** reasons why a worker may decide **not** to join a trades union.

1. _____

_____ [2]

2. _____


_____ [2]

Examiner Only	
Marks	Remark

2 (a) Read **Item B** and answer the questions which follow.

Item B

UR IN THE FRAME



Una and Ray manufacture photo frames. They have decided to set up a website.

Source: Own source

(i) Write down what Una and Ray manufacture.

_____ [1]

(ii) Write down what they have decided to do.

_____ [1]

(b) Write down **three** ways in which the website could benefit their business.

1. _____ [1]

2. _____ [1]

3. _____ [1]

Examiner Only	
Marks	Remark

(c) Explain **two** ways that Una and Ray could make customers aware of a new photo frame without using their website.

1. _____

_____ [2]

2. _____

_____ [2]

(d) Una has decided that she would prefer to work from home.
Explain **two** advantages to Una of working from home.

1. _____

_____ [2]

2. _____

_____ [2]

Examiner Only	
Marks	Remark

- 3 (a) Diane works as a receptionist in an office.
Explain **two** reasons why it is important for her to have good communication skills.

1. _____

_____ [2]

2. _____

_____ [2]

- (b) Explain **one** reason why Diane was asked to list her academic qualifications on her application form.

_____ [2]

Examiner Only	
Marks	Remark

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