

Mark Scheme for January 2011

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All Examiners are instructed that alternative correct answers and unexpected approaches in candidates' scripts must be given marks that fairly reflect the relevant knowledge and skills demonstrated.

Mark schemes should be read in conjunction with the published question papers and the Report on the Examination.

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| Question | Expected Answer | Mark | Rationale | | | | | | | | | | | | | | | | |
|---------------------------------------|---|------|-----------------------------------|-----------------------------------|----------------|---------------------------------------|----------------|-----------------------------|------------------------|------------------|---------------------|-------------------------|----------|--------------------------|----------------|-------------------|-------------|-----|--|
| 1 | <p>One mark for each correct line (a line should start and end in the box containing the correct text)</p> <table border="1" data-bbox="371 308 1272 778"> <thead> <tr> <th data-bbox="371 308 792 339">Task</th> <th data-bbox="960 308 1272 339">Software Type</th> </tr> </thead> <tbody> <tr> <td data-bbox="371 344 792 395">To check appointment availability</td> <td data-bbox="960 344 1272 395">Word processor</td> </tr> <tr> <td data-bbox="371 400 792 451">To develop <i>Our Futures</i> website</td> <td data-bbox="960 400 1272 451">Diary software</td> </tr> <tr> <td data-bbox="371 456 792 507">To produce a folded leaflet</td> <td data-bbox="960 456 1272 507">Web authoring software</td> </tr> <tr> <td data-bbox="371 512 792 563">To send an email</td> <td data-bbox="960 512 1272 563">Desk Top Publishing</td> </tr> <tr> <td data-bbox="371 568 792 619">To store member records</td> <td data-bbox="960 568 1272 619">Database</td> </tr> <tr> <td data-bbox="371 624 792 675">To work out travel costs</td> <td data-bbox="960 624 1272 675">Email software</td> </tr> <tr> <td data-bbox="371 679 792 730">To write a letter</td> <td data-bbox="960 679 1272 730">Spreadsheet</td> </tr> </tbody> </table> | Task | Software Type | To check appointment availability | Word processor | To develop <i>Our Futures</i> website | Diary software | To produce a folded leaflet | Web authoring software | To send an email | Desk Top Publishing | To store member records | Database | To work out travel costs | Email software | To write a letter | Spreadsheet | [6] | Deduct one mark for more than six drawn lines. |
| Task | Software Type | | | | | | | | | | | | | | | | | | |
| To check appointment availability | Word processor | | | | | | | | | | | | | | | | | | |
| To develop <i>Our Futures</i> website | Diary software | | | | | | | | | | | | | | | | | | |
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| To store member records | Database | | | | | | | | | | | | | | | | | | |
| To work out travel costs | Email software | | | | | | | | | | | | | | | | | | |
| To write a letter | Spreadsheet | | | | | | | | | | | | | | | | | | |
| 2 (a) | <p>One mark for eg:</p> <ul style="list-style-type: none"> • Some of the data will be confidential • Some of the data will be sensitive • Because of the Data Protection Act • Some people will not be allowed to print etc | [1] | One word answers will be accepted | | | | | | | | | | | | | | | | |
| (b) | <p>One mark for each correctly stated point up to two marks eg:</p> <ul style="list-style-type: none"> • By restricting access by a password • Use a fire wall to protect sensitive data • Use a dongle to restrict access for all but the owner of the dongle • Set file permissions • Set folder permissions | [2] | One word answers will be accepted | | | | | | | | | | | | | | | | |

| Question | Expected Answer | Mark | Rationale | | | | | | | | | | | | | | | | | | | | | |
|--|---|-----------|---|-------|---|--|---|--|---|--|--|--|---|--|--|---|--|--|---|--|--|---|-----|---------------------------------------|
| 3 | Up to two marks one for each correct point: Fax Internet Telephone/Skype/VoIP/Landline Chat line Text to voice Satellite phone Social networking/Twitter/Face book/Blogs Instant messaging RSS newsfeed | [2] | Accept one word answers but MUST be electronic communication. | | | | | | | | | | | | | | | | | | | | | |
| 4 | <table border="1"> <thead> <tr> <th data-bbox="376 612 920 644">Statement</th> <th data-bbox="927 612 1111 644">True</th> <th data-bbox="1117 612 1301 644">False</th> </tr> </thead> <tbody> <tr> <td data-bbox="376 649 920 746">A blog is a real time online conversation between many computer users</td> <td data-bbox="927 649 1111 746"></td> <td data-bbox="1117 649 1301 746">✓</td> </tr> <tr> <td data-bbox="376 751 920 849">Online discussion forums are designed to build online communities of people with similar interests</td> <td data-bbox="927 751 1111 849">✓</td> <td data-bbox="1117 751 1301 849"></td> </tr> <tr> <td data-bbox="376 853 920 951">When an email is sent via a browser both people have to be online at the same time</td> <td data-bbox="927 853 1111 951"></td> <td data-bbox="1117 853 1301 951">✓</td> </tr> <tr> <td data-bbox="376 956 920 1053">When an email is sent via a browser it is saved on the sender's system</td> <td data-bbox="927 956 1111 1053"></td> <td data-bbox="1117 956 1301 1053">✓</td> </tr> <tr> <td data-bbox="376 1058 920 1155">To send an SMS, the receiver has to have their phone switched on</td> <td data-bbox="927 1058 1111 1155"></td> <td data-bbox="1117 1058 1301 1155">✓</td> </tr> <tr> <td data-bbox="376 1160 920 1257">When you take part in a chat, a record is automatically saved on your system</td> <td data-bbox="927 1160 1111 1257"></td> <td data-bbox="1117 1160 1301 1257">✓</td> </tr> </tbody> </table> | Statement | True | False | A blog is a real time online conversation between many computer users | | ✓ | Online discussion forums are designed to build online communities of people with similar interests | ✓ | | When an email is sent via a browser both people have to be online at the same time | | ✓ | When an email is sent via a browser it is saved on the sender's system | | ✓ | To send an SMS, the receiver has to have their phone switched on | | ✓ | When you take part in a chat, a record is automatically saved on your system | | ✓ | [6] | Deduct one mark for each tick over 6. |
| Statement | True | False | | | | | | | | | | | | | | | | | | | | | | |
| A blog is a real time online conversation between many computer users | | ✓ | | | | | | | | | | | | | | | | | | | | | | |
| Online discussion forums are designed to build online communities of people with similar interests | ✓ | | | | | | | | | | | | | | | | | | | | | | | |
| When an email is sent via a browser both people have to be online at the same time | | ✓ | | | | | | | | | | | | | | | | | | | | | | |
| When an email is sent via a browser it is saved on the sender's system | | ✓ | | | | | | | | | | | | | | | | | | | | | | |
| To send an SMS, the receiver has to have their phone switched on | | ✓ | | | | | | | | | | | | | | | | | | | | | | |
| When you take part in a chat, a record is automatically saved on your system | | ✓ | | | | | | | | | | | | | | | | | | | | | | |

| Question | Expected Answer | Mark | Rationale |
|----------|---|------|-----------|
| 5 | One mark for each correct simple sketch <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> <p>Portrait</p>  </div> <div style="border-left: 1px solid black; height: 200px; margin: 0 10px;"></div> <div style="text-align: center;"> <p>Landscape</p>  </div> </div> | [2] | |
| 6 (a) | One mark for 8 | [1] | |
| (b) | One mark for 6 | [1] | |
| (c) | One mark for reference | [1] | |
| (d) | <ul style="list-style-type: none"> • One mark for unique • Second mark for people could have same name or similar comment referring to the need for something unique • Give mark for example of two Jack Wus | [2] | |
| (e) | Date of birth | [1] | |

| Question | Expected Answer | Mark | Rationale |
|------------|---|------------|--|
| (f) | One mark for any valid use: eg To check membership log in history To search for personal information on members To mail merge letters to members Check membership information To find members of a certain age To send flyers/letters To find members of a certain gender To email/telephone members | [3] | Must be a use by the organisation to gain the mark. |
| (g) | Up to 8 marks from: One mark for instructions for completion One mark for name of company/logo One mark for Name One mark for Address One mark for Telephone Number or Email One mark for Date of Birth or Postcode One mark for an entry space eg boxes, dotted lines etc for each field One mark for having a drop down or radio buttons eg title, DOB One mark for layout eg size of entry boxes etc. | [8] | The database entry form relates to the database they have just been commenting upon. They can gain the 8 marks for any of the points listed. |

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|-----------------|---|--------|---|--------|---------|-------|---|--|--|---------|--|---|--|-----------------|--|--|---|---------|--|---|--|----------------|---|--|--|----------|---|--|--|-----|--------------------------------------|
| 7 (a) | One mark for each correct point up to four <ul style="list-style-type: none"> • Computer program • Damages files/Deletes files • Replicates itself/Spreads itself • From downloads • From email attachments • From removable media • From blogs • From opening infected files | [4] | Allow similar answers in the candidates own words. | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| (b) | One mark for each correct point up to two <ul style="list-style-type: none"> • Use virus checking software/Firewall • Don't download files/check source • Don't open email attachments from unknown sources • Check all disks and media etc • Check files | [2] | Accept no names but actual antivirus software. Do not accept virus software - must be anti virus. | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 8 | One mark for each correct tick Deduct one mark for each additional tick if more than 6 ticks <table border="1" data-bbox="371 1027 1379 1273" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 25%;">Device</th> <th style="width: 25%;">Input</th> <th style="width: 25%;">Output</th> <th style="width: 25%;">Storage</th> </tr> </thead> <tbody> <tr> <td>Mouse</td> <td style="text-align: center;">x</td> <td></td> <td></td> </tr> <tr> <td>Printer</td> <td></td> <td style="text-align: center;">x</td> <td></td> </tr> <tr> <td>Hard disk drive</td> <td></td> <td></td> <td style="text-align: center;">x</td> </tr> <tr> <td>Monitor</td> <td></td> <td style="text-align: center;">x</td> <td></td> </tr> <tr> <td>Digital camera</td> <td style="text-align: center;">x</td> <td></td> <td></td> </tr> <tr> <td>Keyboard</td> <td style="text-align: center;">x</td> <td></td> <td></td> </tr> </tbody> </table> | Device | Input | Output | Storage | Mouse | x | | | Printer | | x | | Hard disk drive | | | x | Monitor | | x | | Digital camera | x | | | Keyboard | x | | | [6] | Deduct one mark for each tick over 6 |
| Device | Input | Output | Storage | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mouse | x | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Printer | | x | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Hard disk drive | | | x | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Monitor | | x | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Digital camera | x | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Keyboard | x | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Question | Expected Answer | Mark | Rationale |
|----------|--|------------|--|
| 9 (a) | One mark for each correct way: <ul style="list-style-type: none"> • Data entry error/entered wrongly/inaccurately/misspelled/mistyped • Out of date/not updated regularly • Person changes name « marriage or divorce » • Death • Person moves address • Data has been changed • Data corruption • Hackers changing data • Incorrect data given | [4] | Marking points shown are indicative of the types of points likely to be made. Do not reward repeat points. |
| (b) | One mark for any valid method: eg <ul style="list-style-type: none"> • Validation • Verification • Double check/Double entry • Input masks/Data range/Data type/Field length • Send out forms to members to update their data • Firewall | [3] | |

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