

GCSE

Information & Communication Technology B

General Certificate of Secondary Education GCSE 1995

General Certificate of Secondary Education (Short Course) GCSE 1095

Mark Scheme for the Units

June 2009

1995/1095/MS/R/09

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All Examiners are instructed that alternative correct answers and unexpected approaches in candidates' scripts must be given marks that fairly reflect the relevant knowledge and skills demonstrated.

Mark schemes should be read in conjunction with the published question papers and the Report on the Examination.

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Any enquiries about publications should be addressed to:

OCR Publications PO Box 5050 Annesley NOTTINGHAM NG15 0DL

Telephone: 0870 770 6622 Facsimile: 01223 552610

E-mail: publications@ocr.org.uk

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2380/01 Paper 3 (Foundation)

Qı	uestio	n Syllabus Ref	Expected Answer		Additional Guidance	
1	(a)		One mark for each correct label. LCD Screen Keyboard DVD Drive		One mark for the use of each correct term in the correct box. Do not deduct mark spelling errors only for giving an item the incorrect label.	
	(b)		One mark for each correct link.	[4]	One mark for each correct line. Deduct one mark if there are	
			Storage device Description		more than 4 lines. If there are only 4 lines but more than one	
			Floppy disk drive Smaller than a highlighter pen and plugs direct into the compute	у	line to a box they can be given a mark for a correct answer.	
			USB flash drive Low capacity storage that is a inexpensive way to transport sma files	,		
			External hard drive Can often store over 300 Gb			
			Internal hard drive Links to a computer by firewire	[4]		

Question	Syllabus Ref	Expected Answer		Additional Guidance	
(c)		One mark for each correct point up to two: Can share files Can share software Can share printers Can share/manage resources/information/access to Internet		Marks can be given for any two DISTINCT benefits relating to sharing. Only award a point once e.g. sharing a word processor and sharing a spreadsheet are the same point. Idea of multiple users	
		To host the software To manage/access the network/users To access the internet To link to peripherals	[2]	Marks can be given for any two points relating to hosting software, hardware or external access. Manage access (users)	
		One mark for each correct point up to two	[2]		

Question	Syllabus Ref	Expected Answer Mai		Additional Guidance
2		menu bar tool bar workspace Document Linting D	croll bar	A wide range of answers are possible here. Sizing buttons can close, minimise etc any of these points can gain a mark.
		Title Bar – displays the title of the software or the current data file/moving the window	[1]	Webpage address/name of file
		Sizing Buttons – to minimise and maximise the screen	[1]	Not resize; Accept Page/document/screen/window
		Menu Bar – to display the titles of the menus they can click on to access commands	[1]	Can be an example (provided it is on the menu bar); just drop down is not enough
		Tool Bar – displays a series of icons for tools that they can use for various tasks	[1]	Not picture; Must be icon, button or feature
		Scroll Bar – can be used to scroll through a document	[1]	Page/document/screen; not program
		Workspace – the area where files are displayed, can be used to type a document	[1]	

Qu	Question		Syllabus Ref	Expected Answer				Mark	Additional Guidance
3	(a)			1 mark for	N			[1]	Only award mark for this answer.
	(b)			1 mark for	Music			[1]	Only award mark for this answer.
	(c)			1 mark for	mp3			[1]	Only award mark for this answer.
4				One mark	Name Magnetic disk Document or printed output Manual input Display	Ver. Use To store data To print out orders or letters To type words or numbers To view documents	Device Hard disk drive in computer Printer Keyboard Flat screen monitor		These are sample answers. Providing the candidate gives a valid use for a magnetic disk give a mark. Any printer or scanner gets a mark as does a document to print out. Manual input can include concept keyboards, keyboards and touch screens. The display can be ANY type of monitor. Accept display screen/screen Hard copy of order/letters etc is ok for print
						etc	1	[8]	

Question	Syllabus Ref	Expected Answer		Additional Guidance
5		One mark for each correct definition:		Most of these answers are the only ones acceptable. Key words are in bold . Print Screen is NOT used to print a screen it is used to save or store a copy of the screen. To gain marks for backspace or delete the candidate must say which way the curser moves OR say you can highlight text then use the delete key.
				Function Keys – make shortcut; use as a shortcut
		Esc – to cancel an operation Function Keys – used to activate/assign commands such as save, help and print Print Screen – used to store a copy of the screen/it copies the screen in the memory/clip board Caps Lock – used to capitalise the letters typed Back Space – used to delete one character to the left of the insertion point/highlighted objects Delete Key – deletes a character to the right of the insertion point/highlighted objects	ro1	Take a shot is BOD if linked to something Turn on/off capital letters ok Delete next/previous letters OK Back Space/Delete Key - accept highlighted/selected objects in either but not in both
			[6]	

Question	Syllabus Ref	One mark for each correct.			Additional Guidance	
6					Only accept those shown. No marks for any brand names.	
		to send reminders to customers about updates	Type of software Word processing software OR email software OR texting software		Accept word processor on own Email not emails or an email	
		to develop a website to store and access	Web design/web authoring software Database	1	Not Publishing must be DTP 3D design software not just design software	
		customer details to calculate exchange rates	Spreadsheet	<u> </u>		
		to produce a three fold advertising leaflet	DTP			
		to redesign the company office	3D design software or graphics or CAD program	[6]		

Question	Syllabus Expected Answer M		Mark	Additional Guidance
7 (a)		Use Password Explanation Online booking With Travel-m8 Online chat room Johnny One mark for each correct answer. Maximum two marks for each use. Online booking with Travel-m8: Secure as it has letters (1) and numbers (1) Online chat room: Easy to remember (1) Doesn't need to be secure (1)	of [4]	To gain marks here the candidate must demonstrate knowledge that there is a difference between secure passwords and easy to remember passwords. Words is fine for letters DNA Not easy to guess/unique DNA simple passwords
(b)		One mark for each valid point up to four marks Maximum of three marks for only advantages. Any statement about saving eg A password manager can save and enter different passwords for each application he uses (1 mark) Any statement about generating passwords eg Password Manager can also track and even generate passwords (1 mark) Any statement about security eg Many password managers include an indicator to show how secure the password is (1 mark) Any statement about hacking software eg The problem with password managers is that if someone can access your computer they wou have all of your passwords (1 mark)		Markers will need to clearly show where marks are awarded. There are FOUR mark points and four marks. Do not reward repeat answers giving the same mark point. Remember not to award full marks if all the points are positive (or negative).

Syllabus Ref	1 mark for each correct tick.			Mark	Additional Guidance Each line is one mark point so the tick will either be in the correct place or not. If there are two ticks on a line then no
		True	False		marks should be awarded for that line.
	traditional keyboards are easier to clean than concept keyboards		✓		
	concept keyboards can be pre-programmed with pictures linked to prices for each item	✓			
	concept keyboards are much smaller than traditional keyboards		✓		
	traditional keyboards are more difficult to use than concept keyboards	✓			
	concept keyboards are more hygienic than traditional keyboards as they have no moving parts	✓			
	concept keyboards can be used safely in areas where there are fluids	✓		[6]	
		Statement traditional keyboards are easier to clean than concept keyboards concept keyboards can be pre-programmed with pictures linked to prices for each item concept keyboards are much smaller than traditional keyboards are more difficult to use than concept keyboards are more hygienic than traditional keyboards are more hygienic than traditional keyboards as they have no moving parts concept keyboards can be used safely in	Statement True traditional keyboards are easier to clean than concept keyboards concept keyboards can be pre-programmed with pictures linked to prices for each item concept keyboards are much smaller than traditional keyboards are more difficult to use than concept keyboards concept keyboards are more hygienic than traditional keyboards are more hygienic than traditional keyboards as they have no moving parts concept keyboards can be used safely in	Statement traditional keyboards are easier to clean than concept keyboards concept keyboards can be pre-programmed with pictures linked to prices for each item concept keyboards are much smaller than traditional keyboards traditional keyboards are more difficult to use than concept keyboards concept keyboards are more hygienic than traditional keyboards are more hygienic than traditional keyboards as they have no moving parts concept keyboards can be used safely in	Statement traditional keyboards are easier to clean than concept keyboards concept keyboards can be pre-programmed with pictures linked to prices for each item concept keyboards are much smaller than traditional keyboards traditional keyboards are more difficult to use than concept keyboards concept keyboards are more hygienic than traditional keyboards as they have no moving parts concept keyboards can be used safely in

2380/02 Paper 3 (Higher)

Qı	uestion	Syllabus Ref	Expected Answer			Additional Guidance
1	(a)		One mark for each correct.			ONLY accept those shown. No marks for any brand names.
			Task	Type of software	1	,
			to send reminders to customers about updates	Word processing software OR email software OR texting software		DTP MUST include the word "desktop"
			to develop a website	Web design/web authoring software]	
			to store and access customer details	Database		
			to calculate exchange rates	Spreadsheet]	
			to produce a three fold advertising leaflet	DTP or desktop publisher		
			to redesign the company office	3D design software or graphics or CAD program		
					[6]	

Question	Syllabus Ref	Expected Ans	wer		Mark	Additional Guidance
2 (a)		Use Password Explanation Online booking with Travel-m8 Bby203MT28 Online chat room johnny One mark for each correct answer. Maximum of two marks for each use. Online booking with Travel-m8: Secure as it has letters (1) and numbers (1) Password is totally random (1) Online chat room: Easy to remember (1) Doesn't need to be secure (1)			To gain marks here the candidate must demonstrate knowledge that there is a difference between secure passwords and easy to remember passwords.	
(b)		One mark for each Maximum of the Max	ach valid point ree marks for of about saving of ave and enter each application about generate ager can also to vords (1 mark) about security agers include a re the passwo about hacking managers is the mputer they w	eg A password different on he uses (1) ing passwords eg track and even y eg Many an indicator to ord is (1 mark) g eg The problem nat if someone can	[4]	Markers will need to clearly show where marks are awarded. There are FOUR mark points and four marks. Do not reward repeat answers giving the same mark point. Remember not to award full marks if all the points are positive (or negative). Another disadvantage is the "all in one basket" issue; if John cannot access the password manager (forgets that password, software becomes corrupted etc) he will lose access to all the password information.

Question	Syllabus Ref	Expected Answer	Mark	Additional Guidance	
3		One mark for each correct definition and an additional mark for expansion/application for Travel-m8.		Most of these answers are the only ones acceptable. Key words are in bold . At this level the candidate must relate their expansion to Travel-m8. General answers like pring are not acceptable.	
		Function Keys – used to assign/activate commands/actions e.g. save, help and print (1) Travel-m8 staff could use these to save time using dropdown menus (1) Use it to activate macros (1)		Do not give credit for references to screen or document navigation.	
		Print Screen – used to store a copy of the screen in memory (1) Travel-m8 staff could save a screen to help produce instructions (1)	[2]		
		Home Key – used to take you to the beginning of a line or the beginning of a document (1) Travel-m8 staff could use this to rapidly navigate through a document (1)	[2] [2]		

Qı	estio	n	Syllabus Ref	Expected Answer	Mark	Additional Guidance
4	(a)	(i)		One mark for statement one for expansion. A specialised utility program (1) that appears on a computer screen and that can display a snippet of information (1) they are often internet-connected services(1) A very small program (1) that fits on your desktop (1)	[2]	Clearly indicate where marks have been awarded here.
		(ii)		One mark for each correct answer. Examples include: Clocks Calendars Sticky notes Weather information Calculators	[2]	Lots of potential answers here.
	(b)			Description: Software used to demonstrate/trial (1) Differences: Free Can be used to try out the software (1) Limited in some way/cut down version of the software (1) Time (number of times it can be used or date) (1) Limited functionality such as saving printing (1)	[4]	Full marks cannot be awarded if only differences identified. The first mark must state that the software is to trial the software and not to use it for real. Do not reward a repeat of the stem eg 'demo ware' the key id demonstrate or trial.

Qı	uestior	n Syllab Ref	us Expected Answer	Mark	Additional Guidance
4	(c)	Rei	Up to four marks should be given, one for each valid point made. Maximum of two marks for each. Examples of points that gain marks are: Upgrades A new version of the program that replaces the old version (1)		There are a number of different ways a candidate can express these points but they all amount to the same points. Do not give marks for repeating the stem.
			Usually charged for but cheaper than re-buying the software (1) Patches A small section of the program is replaced or updated to correct a problem (1) or security vulnerability (1) Usually provided free (1)	[2]	

Question	Syllabus Expected Answer Ref		Mark	Additional Guidance
5 (a)		One mark for a basic answer and one for each correct expansion relevant to Travel-m8. Firewall Firewall software provides a protective barrier between a computer and a network eg the internet (1) Travel-m8 will need to protect themselves from disruptive incoming data (1) OR Travel-m8 will need to watch programs which link to the internet and could give out sensitive data (1) Anti-virus software protects a computer form viruses (1) Travel-m8 has a lot of information on customers (1) which could be lost (1) and this may lead to customers being lost/ dissatisfied (1) Anti-spy software protects the user from spyware (1) Travel-m8 will have lots of very confidential data (1) Spam filter A spam filter is used to block unsolicited mail (1) Travel-m8 will have lots of important emails they will not want staff wasting time on unwanted emails (1)	[2]	Marks must only be awarded where answers are specific to Travel-m8. There are lots of possible answers but do not give marks for general answers like unwanted emails without a link to why this is important for Travel-m8.

Question	Syllabus Ref	Expected Answer	Mark	ark Additional Guidance				
(b)		One mark for each correct point. A fake site is a website that looks legitimate (1) but is a copy of the site (1) It is a trap for unwary web users (1) A fake site has a name which is a variation on the legitimate site name.(1) produced to collect information eg credit card information (1) Customers may be re-directed to fake sites through hyperlinks in e-mails (1) they could hijack customers from Travel-m8 (1) they could access customers private information (1) customers may believe they are placing bookings but not get anything (1) The company's reputation may be damaged(1)	[4]	The answers expansion must relate to Travel-m8 and their customers.				

Question	Syllabus Ref	Expected Answer	Mark	Additional Guidance		
6		Marks: 1 mark each for any three stages in correct order max 3 1 mark for indicating the company database 1 mark for indicating bank database 1 mark for a decision 1 mark for feedback from data stores Up to 2 marks for any appropriate/recognised flow chart symbols eg: Customer	[9]	Clearly indicate where marks are given. There are many possible answers for this question; the one shown is only one. Any three stages in order can gain marks. The customer database must be clearly shown. To gain a mark for the bank database a second database must be shown. The decision box can be in any position eg a decision box could have been shown when the customer was trialling the software – do they order a full version? The feedback mark is for a link between Travel-m8 and the bank database to allow the transfer of funds. Again this can be shown in a number of different ways. Any appropriate flow chart symbol can gain a mark providing it is used in context eg simply drawing three symbols will not gain any marks.		

Qı	estion	Syllabus Ref	Expected Answer	Mark	Additional Guidance			
7	(a)		One mark for each correct point up to two: Can share files Can share software Can share printers Can share information / communicate Can use any workstation and have same facilities / personal settings	rai	Marks can be given for any two DISTINCT benefits relating to sharing. Only award a point once eg sharing a word processor and sharing a spreadsheet are the same point.			
			Server functions: To host the software To manage the network To store files To link to peripherals To manage external access e.g. internet One mark for each correct point up to two	[2]	Marks can be given for any two points relating to hosting software, hardware or external access.			
	(b)		One mark for each correct use of a mainframe, with an expansion mark for how Travel-m8 would make use of this. Capable of simultaneously processing data (1) which will allow simultaneous downloads (1) Bandwidth enabling transmission of large amounts of data at one time (1) Will speed up the download speeds (1) It simultaneously allows a lot of log on users (1)	[4]	There are many answers here but marks must relate to a main-frame NOT a network computer. The key to the question is about downloading files.			
	(c)		Medium Technology DVD+RW Solid State Hard Drive Magnetic Flash Drive Optical	[3]	Do not give any marks if there are more than three lines. Only the answers shown are acceptable. The dotted line indicates that there are TWO possible answers for "hard drive"; some solid-state mass storage devices are marketed as "solid state hard drives".			

Qı	uestion	Syllabus Ref	Expected Answer	Mark	Additional Guidance			
8				[4]	Clearly show where marks have been awarded. There are a number of different answers here.			
9	(a)			[1]	Not all software requires an equals sign. Do not penalise candidate if they have not done this. Multiplication must be * and NOT x			
	(b)	Two marks, one for cells automatically change and one for example: This is the most widely used type of cell reference in formulas. Relative cell references are basic cell references that adjust and change when copied or when using AutoFill.		[2]	Marks can be given if formula was wrong in D2 providing they show the cell reference automatically changes when moved.			
	(c)		Must be =sum(d2:d4) for 1 mark	[1]	Not all software requires an equals sign. Do not penalise candidate if they have not done this.			

Question	Syllabus Ref	Expected Answer	Mark	Additional Guidance
10		One mark for definition another for expansion. Blogs Short for weblog (1) Travel-m8 customers could use this as a personal journal/posted online for public access (1) Online social network This is an online club for people who share the same interests (1) Social groups Travel-m8 customers could build a club of users/customers (1) In some social networks you can create a virtual identify / personal profile (1) Bulletin Board A place where members or Travel-m8 can post comments OR questions (1) Which can be read by other customers (1) Chat groups A place where people can exchange messages (1) Travel-m8 could chat with customers in real time (1)	[2]	The definition mark can be given for a general definition but the other mark must be related to Travel-m8. NB customers can only read but cannot post comments or feedback
				TOTAL 80 MARKS

Grade Thresholds

General Certificate of Secondary Education ICT B (1095/1995)
June 2009 Examination Session

Unit Threshold Marks

	Unit	Maximum Mark	a*	а	b	С	d	е	f	g	u
2377F	Raw	40				39	35	31	28	25	0
	UMS	55				48	40	32	24	16	0
2377H	Raw	40	39	36	32	29	27	26			0
	UMS	80	72	64	56	48	40	32			0
2378	Raw	64	63	57	49	41	35	30	25	20	0
	UMS	120	108	96	84	72	60	48	36	24	0
2379	Raw	64	63	57	49	41	35	30	25	20	0
	UMS	120	108	96	84	72	60	48	36	24	0
2380F	Raw	55				37	31	26	21	16	0
UMS		55				48	40	32	24	16	0
2380H	Raw	80	55	48	41	35	28	24			0
	UMS	80	72	64	56	48	40	32			0

Specification Aggregation Results

Overall threshold marks in UMS (i.e. after conversion of raw marks to uniform marks)

	Maximum Mark	A *	Α	В	С	D	E	F	G	U
1095	200	180	160	140	120	100	80	60	40	0
	Maximum	A *	Α	В	С	D	Ε	F	G	U
	Mark									
1995	400	360	320	280	240	200	160	120	80	0

The cumulative percentage of candidates awarded each grade was as follows:

	A *	A	В	U	D	Ш	F	G	U	Total No. of Cands
1095	5.3	17.2	37.5	58.8	71.5	81.0	89.6	96.0	100	9948
1995	4.8	19.4	46.0	70.0	82.8	90.7	95.6	98.9	100	6054

For a description of how UMS marks are calculated see; http://www.ocr.org.uk/exam_system/understand_ums.html

Statistics are correct at the time of publication

OCR (Oxford Cambridge and RSA Examinations)
1 Hills Road
Cambridge
CB1 2EU

OCR Customer Contact Centre

14 – 19 Qualifications (General)

Telephone: 01223 553998 Facsimile: 01223 552627

Email: general.qualifications@ocr.org.uk

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OCR (Oxford Cambridge and RSA Examinations) Head office

Telephone: 01223 552552 Facsimile: 01223 552553

