

# **GCSE**

# **ICT**

General Certificate of Secondary Education 2359/02

Paper 3 (Higher Tier)

## Mark Scheme for June 2010

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All Examiners are instructed that alternative correct answers and unexpected approaches in candidates' scripts must be given marks that fairly reflect the relevant knowledge and skills demonstrated.

Mark schemes should be read in conjunction with the published question papers and the Report on the Examination.

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Q	Mar	rk Scheme			Marks	Additional guidance
1	Ac	ctivity	Utility (✓)	Application (✓)		Correct answer only
	Cre	reating a database		<b>√</b>		
		cploring options within a model		✓		
		aking a back up disk	✓			
	Мо	oving a file from one disk directory to another	✓			
	Producing a word-processed document ✓				[5]	
	OMI pape MIC	IR is optical mark reading/reads (pencil) marks using a IR is used for reading school registers/reading exam quers/lottery tickets CR is the reading of magnetic ink characters/magnetic CR is used in reading data from bank cheques	uestion respon		[4]	Allow Optical Mark Recognition/Reader  Allow Magnetic Ink Character Recognition/Reader  Allow any reasonable use.
3	(a)	(i) Bar code reader/electronic weighing scales/touc	ch screen		[1]	Allow bar code scanner but don't allow scanner on its own
		(ii) It is more accurate when entering in data/less c Data is entered more quickly (than keyboard en		5	[2]	Must mention data when giving an answer related to speed but not when writing about accuracy Don't allow 'no' errors Allow quicker than typing data/details/products
	(b)	(i) Magnetic stripe reader/chip and pin reader			[1]	Don't allow magnetic card reader Don't allow reader on its own Allow chip and pin/magnetic strip

Q	Mark Scheme		Marks Additional guidance		
3	b	(ii)	Two from: Account number/card number Expiry date Start date Issue number PIN number Sort code Credit limit	[2]	
	(c)		Three from:  Eg Wider range of choice of goods Don't have to pay travelling costs Don't have to spend time travelling to shops/goods are delivered/don't have to leave the house Easier to search for specific goods Can shop when shops are closed	[3]	Shopping lists are remembered by supermarket Don't allow can compare prices. Don't allow special offers
	(d)		Four from: Increased unemployment for/changed roles for checkout operators/managers Increased employment for technical staff Some workers will have the opportunity to go part time There will be the opportunity to job share There will be the opportunity for flexible working hours Technical staff can work from home More van drivers will be employed More employees will work antisocial hours	[4]	Eg checkout operators will become pickers For technical staff accept web designers/web site maintenance staff

Q	Mark Scheme	Marks	Additional guidance
4	WAN – <b>two</b> from:		
	Wide area network/network over a wide geographical area		
	Needs a router		
	Connects two or more LANs together		
	Internet is a WAN		
	Needs a phone line/satellite/telecommunication link		
	LAN – <b>two</b> from:		
	Local area network/network over a small geographical area/network in a single building		
	Only needs a hub/switch		
	Use as basis for an intranet		
	Physical cables/WiFi (short distance)	[4]	
5	Three from:		
	If one computer/cable breaks down network will crash		
	Last computer in sequence will wait a long time for data		
	Difficult to add extra computers		
	The greater the number of computers the slower the access to peripherals/internet		
	Cabling costs are less of an issue when building a network	[3]	

Q	Mark Scheme	Marks	Additional guidance
6	Inputs:		Not heat sensor but accept thermistor
	Temperature (sensor)		
	Input keypad		
	Required temperature		
	ADC converts readings for processing		
	Processing/outputs:		
	Microprocessor (continually) monitors temperature/sensors		
	Process is continuous		
	Microprocessor compares input with preset value		
	Microprocessor sends signal to actuator/output device		
	Actuator used to		
	If temperature is less than required temperature windows are closed/heater switched on		
	If temperature is more than required temperature heater switched off/ fan switched		
	on/windows are opened		
	Allow maximum of two marks for outputs (where specifically identified from list above)	[6]	

7 Four from:		
7 Four Holli.		
Consistency of layout User always finds similar features in the same place/area of sci Harmonious/pleasing colour scheme Easy to follow/clear navigation pathways/hyperlinks Simple/uncluttered/uncomplicated/well-organised screen layout screen Logical order Allows ease of use/easy understanding of screen/easy to read/ Adequate spacing of entry fields Fixed length text boxes/fixed length prompts/individual characte buttons/drop down lists Font/font size/font colour should be easy to read Buttons should be included/icons Instructions should be clearly set out/help facility/examples of h Designs could include menus/drop down lists	/limited content of each fields clearly labelled er boxes/tick boxes/radio	

Q	Mark Scheme	Marks	Additional guidance
8	If all benefits or all drawbacks given, maximum five marks		Do not accept 'can work from
			home'
	Benefits		
	No/fewer hotel/accommodation/ costs		
	No venue needs to be hired		
	Time is saved travelling (to conference)		
	No/less travel costs		
	Don't have to carry documents to meeting		
	Conferences can be called at short notice		
	Disabled people don't have to travel		
	Less travel leads to lower environmental impact		
	Less risk of employees being affected by incidents/flight delays		
	Drawbacks		
	Less social contact (with other workers)		
	Need to organise work around conference time		
	Conference time may be inconvenient		
	Time differences may need to be considered		
	Cost of equipment		
	Problems caused by equipment failure		
	Technical problems with power supply/satellite signal/would need fast uplink/weak connection		
	Time lag/picture break up (may cause problems)		
	Can only take place if all parties have correct equipment		
	One mark available for a reasoned conclusion.	[6]	
9	Three from:	[-]	
	More up to date/greater number of symptoms stored in knowledge base than known by one		
	doctor		
	More up to date/greater number of diseases stored in knowledge base than known by one		
	doctor		
	Speed of analysing data is/results are produced quicker than a doctor		
	Used as a second opinion	F.C.	
	Doctor still retains control of final diagnosis	[3]	

Q	Mark Scheme	Marks	Additional guidance
10	Six from:		
	Interview		
	Interview Can change questions in light of raplica		
	Can change questions in light of replies		
	Interviewee less likely to exaggerate responses Interviewers are able to monitor non verbal reactions		
	Interviewers are able to monitor non-verbal reactions  Interviewer can motivate the interviewee to respond		
	Interviewees can ask for clarification of question		
	interviewees can ask for ciannication of question		
	Questionnaires		
	Workers not intimidated by/feel more comfortable with process		
	Does not take a great deal of time		
	Can be answered anonymously		
	Responses tend to be accurate		
	Responses can be analysed quickly		
	Can be done in worker's own time		
	Collecting documents		
	Inputs clearer to identify		
	Outputs clearer to identify		
	Personalities do not affect process		
	A larger variety of data can be collected		
	Observation		
	Get an accurate overview of whole process		
	Data flow is clear		
	Data gathered is accurate		
	Doesn't take workers off task		
	2 marks are available for naming methods.	[6]	
	-		

Q	Mark Scheme	Marks	Additional guidance
11	Six from:		
	Advantage of User id/passwords is that only authorised users have access to the data Disadvantage of User id/passwords is that users can forget their passwords Advantage of encryption is that unauthorised people will not understand/read the data/data is scrambled/data difficult to decrypt Disadvantage of encryption is that it is just possible to crack encryption codes/can possibly be cracked if hacker has sufficient time Advantage of firewall is that it prevents unauthorised computers/users from accessing the system Disadvantage of firewall is that it slows down the performance of computers Advantage of TANs (transaction numbers) is it prevents unauthorised access/virtually impossible to use without card and PIN		
	Disadvantage prevents authorised access if machine is faulty or if number not used within time limit		
	General disadvantage of any of these is that it restricts individual access by authorised users	[6]	

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