

OXFORD CAMBRIDGE AND RSA EXAMINATIONS

General Certificate of Secondary Education

INFORMATION AND COMMUNICATION TECHNOLOGY

2359/02

PAPER 3 (HIGHER TIER)

Friday 20 JANUARY 2006

Afternoon

1 hour 15 minutes

Candidates answer on the question paper. No additional materials are required.

TIME 1 hour 15 minutes

INSTRUCTIONS TO CANDIDATES

Write your name, Centre number and candidate number in the spaces at the top of this page.

Answer all the questions.

Write your answers, in blue or black ink, in the spaces on the question paper.

INFORMATION FOR CANDIDATES

The number of marks is given in brackets [] at the end of each question or part question.

No marks will be awarded for using brand names of software packages or hardware.

The total number of marks for this paper is 60.

FOR EXA	FOR EXAMINER'S USE ONLY		
Question Number	Maximum Marks	Marks Awarded	
1	4		
2	6		
3	7		
4	3		
5	6		
6	4		
7	14		
8	4		
9	6		
10	6		
TOTAL	60		

Answer all questions.

A school has an intranet for the staff and students to use. Some of the files stored on the

intranet are confidential.	
(a) Give two reasons why a school may have an intranet.	
Reason 1	
Reason 2	
[2	<u>'</u>]
Staff and students also have access to the Internet.	
(b) Give two reasons why a school might also need access to the Internet.	
Reason 1	
Reason 2	
[2	<u>:]</u>
Reason 2	

2

	ocal authority is planning to send a booklet to disabled people in the area. It will give ails about the services the authority offers.
(a)	Describe two benefits to some disabled people of receiving this information as a multi-media presentation on a CD instead of a booklet.
	Benefit 1
	Benefit 2
	[4]
(b)	Give two disadvantages for some disabled people of receiving the information on a CD.
	Disadvantage 1
	Disadvantage 2

2359/02 Jan06

3 Tacita Jones works in a garage. She wants to invite all of the customers to test drive a new car. She has prepared this document which is now ready to be mail-merged.

ORC Cars Motor Lane Greenhampton Middleshire GT6 8JK
12 January 2006
< <title>> <<FirstName>> <<LastName>> <<Address1>> <<Address2>> <<City>></td></tr><tr><td>Dear <<Title>> <<LastName>></td></tr><tr><td>We are pleased to give <<Title>> <<FirstName>> <<LastName>> the opportunity to test drive, for one week, our latest Zebra X34 luxury saloon car. To arrange a mutually convenient time, please contact Mr Harry Sousa on 01923 746753 during the next two weeks.</td></tr><tr><td>Yours sincerely</td></tr><tr><td>T Jones
Sales and Customer Service Manager</td></tr><tr><td></td></tr></tbody></table></title>

(a)	Describe the steps she has taken to prepare this document and the further steps needed to produce the individual invitations ready to be sent to different customers.
	[5]

(b)	Give two advantages to the garage of using mail-merge to send out information to its customers rather than typing each letter individually.
	Advantage 1
	Advantage 2
	[2]

4 The first stage in the creation of a new ICT system is to investigate the existing system.

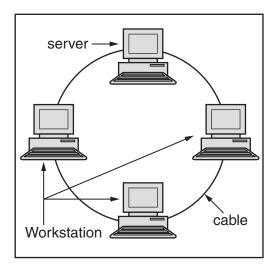
Fill in the table below stating which investigation method would be used in the given circumstances.

When appropriate	Investigation method
When a large number of people need to be consulted	
To confirm what actually happens in the present system	
When a few key personnel need to be consulted	

[3]

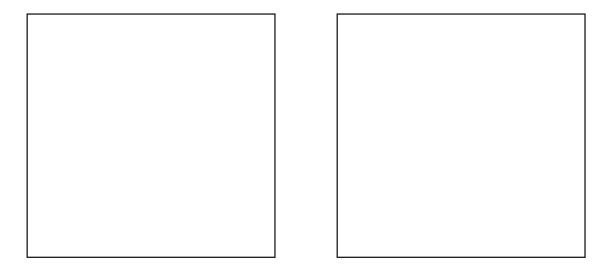
5 A Local Area Network (LAN) has a server and three workstations. One possible topology for this network is shown in Fig.1.

Draw, name and label two other possible topologies.



Name: Ring

Fig. 1



The	use of mobile phones to take and send digital pictures is now common.
(a)	Give two benefits of taking and sending pictures using a mobile phone.
	Benefit 1
	Benefit 2
	[2]
(b)	Give two problems that may arise from using a mobile phone to take pictures.
	Problem 1
	Problem 2
	[2]

A dentist's surgery needs to collect information about new patients. Each new patient would

	In the box below design a screen input form that will allow this information as accurately as possible.	To be entere
		 [5
(b)	State three different principles of the Data Protection Act which the dentito comply with. Explain why each is important.	_
(b)		st would need
(b)	to comply with. Explain why each is important.	st would need
(b)	to comply with. Explain why each is important. Principle 1	st would need
(b)	to comply with. Explain why each is important. Principle 1 This is important because	st would need
(b)	to comply with. Explain why each is important. Principle 1 This is important because	st would need
(b)	to comply with. Explain why each is important. Principle 1 This is important because	st would need
(b)	to comply with. Explain why each is important. Principle 1 This is important because Principle 2	st would need

	Principle 3
	This is important because
	[3]
Bar	codes contain check digits.
(a)	State the purpose of a check digit.
	[1]
(b)	Explain how check digits are used in bar codes.
	[3]
	organisation has decided to replace its old manual administration system with a puterised system.
	lain three tasks that need to be carried out during the design of the new system.
	¢1
Task	ζ2
Tael	< 3
iasi	
	[6]
	An com Exp Task

0	'The Internet has created more problems than benefits for schools.' Discuss this statement.
	re
	[6

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