

Mark Scheme (Results)

June 2011

GCSE ICT 3185 Paper 2H
Written Paper

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General Marking Guidance

- All candidates must receive the same treatment. Examiners must mark the first candidate in exactly the same way as they mark the last.
- Mark schemes should be applied positively. Candidates must be rewarded for what they have shown they can do rather than penalised for omissions.
- Examiners should mark according to the mark scheme not according to their perception of where the grade boundaries may lie.
- There is no ceiling on achievement. All marks on the mark scheme should be used appropriately.
- All the marks on the mark scheme are designed to be awarded. Examiners should always award full marks if deserved, i.e. if the answer matches the mark scheme. Examiners should also be prepared to award zero marks if the candidate's response is not worthy of credit according to the mark scheme.
- Where some judgement is required, mark schemes will provide the principles by which marks will be awarded and exemplification may be limited.
- When examiners are in doubt regarding the application of the mark scheme to a candidate's response, the team leader must be consulted.
- Crossed out work should be marked UNLESS the candidate has replaced it with an alternative response.

Section A

Question Number	Answer	Mark
Q1	D	1

Question Number	Answer	Mark
Q2	C	1

Question Number	Answer	Mark
Q3	C	1

Question Number	Answer	Mark
Q4	D	1

Question Number	Answer	Mark
Q5	C	1

Question Number	Answer	Mark
Q6	B	1

Question Number	Answer	Mark
Q7	D	1

Question Number	Answer	Mark
Q8	B	1

Question Number	Answer	Mark
Q9	B	1

Question Number	Answer	Mark
Q10	C	1

Question Number	Answer	Mark
Q11	D	1

Question Number	Answer	Mark
Q12	B	1

Question Number	Answer	Mark
Q13	D	1

Question Number	Answer	Mark
Q14	A	1

Question Number	Answer	Mark
Q15	B	1

Question Number	Answer	Mark
Q16	D	1

Question Number	Answer	Mark
Q17	A	1

Question Number	Answer	Mark
Q18	C	1

Question Number	Answer	Mark
Q19	D	1

Question Number	Answer	Mark
Q20	A	1

Section B

Question Number	Answer	Do not accept	Additional Guidance	Mark
QB1 (a)(i)	Proof read (1) Compare data with hand written forms (1) Check data with members(1) Double entry (1)		Award mark for comparison only if comparison is with the original.	2

Question Number	Answer	Do not accept	Additional Guidance	Mark
QB1 (a)(ii)	Check by software / computer (1) On data entry (1) Follows a set of rules (1) To make sure data is acceptable / sensible / reasonable / of the right type (1)	valid / correct	Allow data entered	2

Question Number	Answer	Do not accept	Additional Guidance	Mark
QB1 (b)	Logical / Boolean (1)			1

Question Number	Answer	Do not accept	Additional Guidance	Mark
QB1 (c)	Set pattern of letters, numbers, spaces (1) Data entry restricted (1) Validation technique (1) Explanation involving Sarah's post code (1) LLN NLL (1)			3

Question Number	Answer	Do not accept	Additional Guidance	Mark
QB1 (d)	Type	Example	example with incorrect (or no) type	6
	Extreme (1)	00000 / 00001 or 99999 (1)		
	Typical / normal / sensible / valid (1)	any value 00001 to 99998 (1)		
	Invalid/ erroneous (1)	any text / >99999 / < 5 digits (1)		

Question Number	Answer	Do not accept	Additional Guidance	Mark
QB2 (a) (i)	<p>Share documents / files / folders / data (1)</p> <p>Security can be centrally managed (1)</p> <p>Files (to share) can be uploaded centrally (1)</p> <p>Backup can be centrally managed (1)</p> <p>Software can be installed easily / faster / centrally (1)</p> <p>Can use any workstation / hot-desking (1)</p> <p>Communicate with other workstations without using the internet / internal email (1)</p> <p>Monitor / control users or workstations (1)</p> <p>Intranet (1)</p> <p>Only 1 internet connection needed (1)</p>	<p>Share software</p> <p>email</p>	No mark for "access rights"	3

Question Number	Answer	Do not accept	Additional Guidance	Mark
QB2 (a) (ii)	Cost of installation (1) Need for network manager / technician (1) Increased need for security (1) Performance eg lots of users / sharing peripherals (1) Reliance on server (1) Users need to be trained (1) Viruses more likely / spread quickly (1) Accounts can be hacked by other users (1) Not just need for security – should be increased risk Not Increased risk of hacking from outside			2

Question Number	Answer	Do not accept	Additional Guidance	Mark
B2 (b)	Type in email address / select from contact list or address book/ select <u>recipient</u> (1) Enter <u>subject</u> (1) <u>Compose</u> / <u>create</u> message (1) Select attachments / click attach file / click paper clip / insert attachment (1) <u>Browse</u> / locate / find / search for file (1) <u>Select</u> / Attach file (1) Send (1)		Order must be sensible for highlighted items Send must be at the end	4
QWC	Reasonable English (1) / Good English (2) 1 mark for 2 technical terms, spelt correctly, from: Technical terms underlined Good English for prose: Consistency – capitals and full stops <3 spelling errors Good English for bullet points: Consistency - lower / upper case at start and with / without full stops <3 spelling errors. One mark for a coherent answer that does not meet the above criteria			3

Question Number	Answer	Do not accept	Additional Guidance	Mark											
QB2 (c)	<table border="1"> <tr> <td rowspan="7">Eye Strain or headaches (1)</td> <td>Anti-glare screens / screen filter/ high quality resolution (1)</td> </tr> <tr> <td>Suitable lighting (1)</td> </tr> <tr> <td>Avoid sunlight reflecting on screen/ blinds at windows (1)</td> </tr> <tr> <td>Swivelling screens (1)</td> </tr> <tr> <td>Focus on distant objects (1)</td> </tr> <tr> <td>Adjust brightness (1)</td> </tr> <tr> <td>RSI (1)</td> </tr> <tr> <td>Wrist rests (1)</td> </tr> <tr> <td>Appropriate ergonomic furniture (1)</td> </tr> <tr> <td>Wrist/ hand exercises (1)</td> </tr> </table>	Eye Strain or headaches (1)	Anti-glare screens / screen filter/ high quality resolution (1)	Suitable lighting (1)	Avoid sunlight reflecting on screen/ blinds at windows (1)	Swivelling screens (1)	Focus on distant objects (1)	Adjust brightness (1)	RSI (1)	Wrist rests (1)	Appropriate ergonomic furniture (1)	Wrist/ hand exercises (1)			4
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Question Number	Answer	Do not accept	Additional Guidance	Mark				
QB2 (d)	<table border="1"> <tr> <td>Hackers</td> <td> Firewall (1) Passwords (1) Encryption (1) </td> </tr> <tr> <td>Identity theft / phishing</td> <td> Anti- Adware / spyware / phishing (1) Don't reply to suspicious emails (1) </td> </tr> </table>	Hackers	Firewall (1) Passwords (1) Encryption (1)	Identity theft / phishing	Anti- Adware / spyware / phishing (1) Don't reply to suspicious emails (1)	Action without the correct risk Anything to do with viruses as it is in the question		6
Hackers	Firewall (1) Passwords (1) Encryption (1)							
Identity theft / phishing	Anti- Adware / spyware / phishing (1) Don't reply to suspicious emails (1)							

Question Number	Answer	Do not accept	Additional Guidance	Mark
QB3 (a)	Replication (1)			1

Question Number	Answer	Do not accept	Additional Guidance	Mark
QB3 (b)	=SUM(G2:G8) (1)	G2+G3+G4+G5+G6+G7+G8		1

Question Number	Answer	Do not accept	Additional Guidance	Mark
QB3 (c) (i)	<p>In application software: Select create new macro (1) Name macro (1) Name / allocate key strokes / button (1) Record (1) Set of key strokes / actions taken / carry out task (1) Stop recording (1)</p> <p>In visual basic: Open visual basic (1) Name macro (1) Write sub routine / code (1) Save (1) Allocate key combination (1)</p>		<p>Order must be logical</p> <p>If not logical award 1 mark for 1 correct step</p>	3

Question Number	Answer	Do not accept	Additional Guidance	Mark
QB3 (c)(ii)	Button (1) Icon on tool bar (1) From drop down menu (1) Key combination (1) Select macro & run (1) Set to run in response to an event (1) Call from another application (1)			2

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