

## Mark Scheme (Results)

June 2011

GCSE ICT 3185 Paper 2F Written Paper



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## General Marking Guidance

- All candidates must receive the same treatment. Examiners must mark the first candidate in exactly the same way as they mark the last.
- Mark schemes should be applied positively. Candidates must be rewarded for what they have shown they can do rather than penalised for omissions.
- Examiners should mark according to the mark scheme not according to their perception of where the grade boundaries may lie.
- There is no ceiling on achievement. All marks on the mark scheme should be used appropriately.
- All the marks on the mark scheme are designed to be awarded. Examiners should always award full marks if deserved, i.e. if the answer matches the mark scheme. Examiners should also be prepared to award zero marks if the candidate's response is not worthy of credit according to the mark scheme.
- Where some judgement is required, mark schemes will provide the principles by which marks will be awarded and exemplification may be limited.
- When examiners are in doubt regarding the application of the mark scheme to a candidate's response, the team leader must be consulted.
- Crossed out work should be marked UNLESS the candidate has replaced it with an alternative response.

## SECTION A

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q01                | В      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q02                | D      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q03                | D      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q04                | С      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q05                | В      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q06                | D      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q07                | A      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q08                | С      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q09                | D      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q10                | A      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q11                | С      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q12                | A      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q13                | D      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q14                | С      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q15                | С      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q16                | D      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q17                | С      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q18                | В      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q19                | D      | 1    |

| Question<br>Number | Answer | Mark |
|--------------------|--------|------|
| Q20                | В      | 1    |

## SECTION B

| Question | Answer        | Do not accept | Additional Guidance |      |
|----------|---------------|---------------|---------------------|------|
| Number   |               |               |                     | Mark |
| QB1 (a)  | 8 / eight (1) |               |                     | 1    |

| Question | Answer   | Do not accept | Additional Guidance |      |
|----------|----------|---------------|---------------------|------|
| Number   |          |               |                     | Mark |
| QB1 (b)  | Sort (1) |               |                     |      |
| (i)      |          |               |                     | 1    |

| Question | Answer    | Do not accept | Additional Guidance |      |
|----------|-----------|---------------|---------------------|------|
| Number   |           |               |                     | Mark |
| QB1 (b)  | 10204 (1) |               |                     |      |
| (ii)     |           |               |                     | 1    |

| Question | Answer                      | Do not accept | Additional Guidance |      |
|----------|-----------------------------|---------------|---------------------|------|
| Number   |                             |               |                     | Mark |
| QB1 (c)  | Search / query / filter (1) |               |                     | 1    |

| Question | Answer       | Do not accept | Additional Guidance |      |
|----------|--------------|---------------|---------------------|------|
| Number   |              |               |                     | Mark |
| QB1 (d)  | Keyboard (1) |               |                     | 1    |

| Question<br>Number | Answer      | Do not accept | Additional Guidance | Mark |
|--------------------|-------------|---------------|---------------------|------|
| QB1 (e)            | Printer (1) |               |                     | 1    |

| Question<br>Number | Answer                           |                 | Do not accept                               | Additional Guidance | Mark |
|--------------------|----------------------------------|-----------------|---------------------------------------------|---------------------|------|
| QB1 (f)            | Field                            | Data Type       | If more than one line drawn from each field |                     |      |
|                    | Membership<br>Number<br>Forename | Text<br>Logical |                                             |                     |      |
|                    | Post Code                        | Alphanumeric    |                                             |                     |      |
|                    | Gender                           | Numeric         |                                             |                     | 4    |

| Question<br>Number | Answer                                                                                   | Do not accept | Additional Guidance                                                | Mark |
|--------------------|------------------------------------------------------------------------------------------|---------------|--------------------------------------------------------------------|------|
| QB1<br>(g)(i)      | Proof read (1)<br>Compare data with hand written forms (1)<br>Check data with members(1) |               | Award mark for comparison only if comparison is with the original. |      |
|                    | Double entry (1)                                                                         |               |                                                                    | 2    |

| Question<br>Number | Answer                                                                                                                                                                    | Do not accept   | Additional Guidance | Mark |
|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|---------------------|------|
| QB1<br>(g)(ii)     | Check by software / computer (1)<br>On data entry (1)<br>Follows a set of rules (1)<br>To make sure data is acceptable / sensible /<br>reasonable / of the right type (1) | valid / correct | Allow data entered  | 2    |

| Question | Answer                    | Do not accept | Additional Guidance |      |
|----------|---------------------------|---------------|---------------------|------|
| Number   |                           |               |                     | Mark |
| QB2 (a)  | Word processing / DTP (1) |               |                     | 1    |

| Question<br>Number | Answer                            |                                                                                                                                     | Do not accept                                                                           | Additional Guidance                                                                          | Mark |
|--------------------|-----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|------|
| QB2 (b)            | Improvement                       | How this would be<br>done                                                                                                           | Anything to do with<br>colour / pictures /<br>borders / background /<br>additional text | Award 1 mark for a sensible<br>improvement and a 2 <sup>nd</sup> mark for a<br>linked method |      |
|                    | Make heading<br>clear (1)         | Bold / Underline<br>centre / change font<br>size (1)                                                                                |                                                                                         |                                                                                              |      |
|                    | All information in same order (1) | Cut & paste (1)                                                                                                                     |                                                                                         |                                                                                              |      |
|                    | Align similar<br>information (1)  | Table / tabs (1)                                                                                                                    |                                                                                         |                                                                                              |      |
|                    | Consistency (1)                   | Use superscript on all<br>dates for<br>'th' or 'nd' / Change<br>font on Birmingham and<br>London/Use the same<br>font throughout(1) |                                                                                         |                                                                                              | 6    |

| Question<br>Number | Answer                                                                                                                                                                                                             | Do not accept | Additional Guidance                             | Mark |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|-------------------------------------------------|------|
| QB2 (c)            | Type in email address / select from contact list or address book/ select <u>recipient</u> (1)                                                                                                                      |               | Order must be sensible for<br>highlighted items |      |
|                    | Enter <u>subject</u> (1)                                                                                                                                                                                           |               | Send must be at the end                         |      |
|                    | Compose / create message (1)                                                                                                                                                                                       |               |                                                 |      |
|                    | Select attachments / click attach file / click paper<br>clip / insert attachment (1)                                                                                                                               |               |                                                 |      |
|                    | Browse / locate / find / search for file (1)                                                                                                                                                                       |               |                                                 |      |
|                    | Select / Attach file (1)                                                                                                                                                                                           |               |                                                 |      |
|                    | Send (1)                                                                                                                                                                                                           |               |                                                 | 4    |
| QWC                | Reasonable English (1) / Good English (2)<br><b>1 mark</b> for 2 technical terms, spelt correctly,<br>from:<br>Technical terms underlined                                                                          |               |                                                 |      |
|                    | Good English for prose:<br>Consistency – capitals and full stops<br><3 spelling errors                                                                                                                             |               |                                                 |      |
|                    | Good English for bullet points:<br>Consistency - lower / upper case at start and with<br>/ without<br>full stops<br><3 spelling errors.<br>One mark for a coherent answer that does not<br>meet the above criteria |               |                                                 |      |
|                    |                                                                                                                                                                                                                    |               |                                                 | 3    |

| Question<br>Number | Answer                                                        | Do not accept         | Additional Guidance | Mark |
|--------------------|---------------------------------------------------------------|-----------------------|---------------------|------|
| QB2<br>(d)(i)      | Any 2 of:                                                     | Doesn't cost anything |                     |      |
|                    | People do not have to be in to receive the message (1)        |                       |                     |      |
|                    | Hard copy / permanent record of the message.<br>(1)           |                       |                     |      |
|                    | Multi send / Don't have to spend time phoning individuals (1) |                       |                     | 2    |

| Question<br>Number | Answer                                                    | Do not accept       | Additional Guidance | Mark |
|--------------------|-----------------------------------------------------------|---------------------|---------------------|------|
| QB2<br>(d)(ii)     | Not everyone has email / can't always access internet (1) | viruses / junk mail |                     |      |
|                    | People don't check emails regularly (1)                   |                     |                     |      |
|                    | Not always sure that the message has arrived (1)          |                     |                     |      |
|                    | Not always sure that the message is understood (1)        |                     |                     | 1    |

| Question<br>Number | Answer                 | Do not accept | Additional Guidance | Mark |
|--------------------|------------------------|---------------|---------------------|------|
| QB3 (a)            | Cell B2 – currency (1) |               |                     |      |
|                    | Cell D3 – number (1)   |               |                     | 2    |

| Question | Answer         | Do not accept | Additional Guidance |      |
|----------|----------------|---------------|---------------------|------|
| Number   |                |               |                     | Mark |
| QB3 (b)  | =D2 – E2 (1)   |               | Allow without =     |      |
| (i)      | =DZ $-$ EZ (1) |               | =SUM(D2–E2)         | 1    |

| Question        | Answer          | Do not accept | Additional Guidance |      |
|-----------------|-----------------|---------------|---------------------|------|
| Number          |                 |               |                     | Mark |
| QB3 (b)<br>(ii) | Replication (1) | Сору          |                     | 1    |

| Question | Answer          | Do not accept            | Additional Guidance |      |
|----------|-----------------|--------------------------|---------------------|------|
| Number   |                 |                          |                     | Mark |
| QB3 (c)  | =SUM(G2:G8) (1) | G2+G3+G4+G5+G6+G7<br>+G8 | Allow without =     | 1    |

| Question      | Answer                           | Do not accept | Additional Guidance |      |
|---------------|----------------------------------|---------------|---------------------|------|
| Number        |                                  |               |                     | Mark |
| QB4<br>(a)(i) | LAN (1) / Local Area Network (1) |               |                     | 1    |

| Question<br>Number | Answer                                                                              | Do not accept  | Additional Guidance          | Mark |
|--------------------|-------------------------------------------------------------------------------------|----------------|------------------------------|------|
| QB4<br>(a)(ii)     | Share documents / files / folders / data (1)                                        | Share software | No marks for "access rights" |      |
|                    | Security can be centrally managed (1)                                               | email          |                              |      |
|                    | Files (to share) can be uploaded centrally (1)                                      |                |                              |      |
|                    | Backup can be centrally managed (1)                                                 |                |                              |      |
|                    | Software can be installed easily / faster / centrally (1)                           |                |                              |      |
|                    | Can use any workstation / hot-desking (1)                                           |                |                              |      |
|                    | Communicate with other workstations without using the internet / internal email (1) |                |                              |      |
|                    | Monitor / control users or workstations (1)                                         |                |                              |      |
|                    | Intranet (1)                                                                        |                |                              |      |
|                    | Only 1 internet connection needed (1)                                               |                |                              | 2    |

| Question<br>Number | Answer                                       |                                                                                       | Do not accept      | Additional Guidance | Mark |
|--------------------|----------------------------------------------|---------------------------------------------------------------------------------------|--------------------|---------------------|------|
| QB4 (b)            | Eye Strain<br>(problems) or<br>headaches (1) | Avoid sunlight reflecting on screen/ blinds at windows (1)                            | Comfortable chairs |                     |      |
|                    |                                              | Swivelling screens (1)<br>Focus on distant objects (1)<br>Adjust brightness (1)       |                    |                     |      |
|                    | RSI (1)                                      | Wrist rests (1)<br>Appropriate Ergonomic<br>furniture (1)<br>Hand/Wrist exercises (1) |                    |                     | 4    |

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