



Examiners' Report June 2014

GCSE Information Technology 5IT01 01

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#### Introduction

This is the seventh time that candidates have sat for examinations for this unit, which requires them to explore how current and emerging digital technologies impact on the lives of individuals, organisations and society. This untiered paper has been specifically designed so that easier questions are more prevalent earlier in the paper, with gradually more challenging questions later on. Candidates across the ability range will find questions that are both challenging and interesting throughout.

Candidates are introduced to a scenario, within which they can contextualise their responses. Additionally, candidates will find that 'command words' are used consistently in the paper to indicate the type of response expected. It is hoped that candidates will demonstrate the knowledge, understanding and skills required to be "savvy" users of ICT.

Examiners saw many detailed responses. However, candidates often provided little more than simple statements and failed to include examples and reasons where expansions or explanations were required.

In the extended questions, many candidates did not provide the breadth of coverage required to gain marks in the higher bands. Some candidates demonstrated a better understanding of the requirement to analyse, evaluate, make reasoned judgements and present conclusions. Candidates should develop their use of subject specific language and should make better use of the Technology Update document, which is published every Spring to clarify the depth of content they are expected to learn.

## Question 1 (b) (i)

Most candidates gained one mark for this question, usually for stating 'USB'.

# Question 1 (b) (ii)

Most candidates gained both marks for this question, usually for stating 'Printer' and 'Monitor', or 'Headphones' and 'Speakers'.

# Question 1 (c)

Most candidates gained 2 marks for this question. However, those who gained no marks sometimes gave disadvantages for advantages and vice versa.

(c) Tahira buys five computers and connects them to the school's network.
(i) Give <b>two</b> benefits of using wired connections to network computers. (2)
1 It is not interfered by the wirdes connection traffic; it
1 It is not interfered by the wirdes connection traffic; it performance is via wire so there the connection will be stronger. + better.
2 Wired connection does not require a key e.g. WAP-key
for it howork so you do not need to remember or view anything
(ii) Give <b>two</b> drawbacks of using wired connections to network computers.
1 It can contribute to risks e.g. tripping hazards.
2 the service is the laws of a let of space
You are limited to your where you go. mures that



This response gained all 4 marks: The first mark was awarded for 'not interfered'. The second mark was awarded from the same answer line for 'Performance... better', as it was enough to suggest 'faster'. Two marks were awarded for the drawbacks ('tripping hazard' and 'restricts range').

(c) Tahira buys five computers and connects them to the school's network.  (i) Give <b>two</b> benefits of using wired connections to network computers.	
1 The connection will be faster	(2)
2 teso less of a security risk	
(ii) Give <b>two</b> drawbacks of using wired connections to network computers.	(2)
1 Possible hazard of having many wes  around 51 could trip on the wires  2 The computers wont be able to more as	Ċ.
durays has to be corrected to the cire	



Another response that gained all four marks.

## Question 1 (d)

Most candidates did not gain a mark from this question. When marks were gained, it was often for stating 'Free'. Many candidates responded with descriptions of 'open' WiFi networks. Some candidates gave examples of proprietary software (usually Microsoft Office applications) rather than describe the term.

(d) The computers use an open source operating system.

Describe what is meant by the term open source.

(3)

Open Bourse mans that it is pree and aditable

So anyone with intervet our opten and it for

terms of dewnloads and the coding com

be alted to note analys to the sytuals



Although perhaps not fully techically accurate, this response gains all three marks. The candidate has stated that it (open source) is free and that the coding can be edited. By stating that the coding can be edited, the candidate gains the marks for 'editable' and 'code is accessible' (as the code must be accessible for it to be editable!).



Make sure you read the question carefully.

(d) The computers use an open source operating system.

Describe what is meant by the term open source.

(3)

Ofen Source wang the Source cade is essuit accessive if any be edited charged and larged with by the usen. It also wears that it is snee and can be assed by other people for snee.



This response shows clear understanding and gained all three marks.

# Question 2 (a)

Most candidates gained 2 of the available 3 marks for this question, which was related to the causes of the 'Digital Divide'.

2	Tahira's school does not have an internet connection.	
	(a) Many schools in the world do not have access to the internet.	
	List three causes of a lack of access to the internet.	(4)
1	Affordability.	(3)
2	AND Lack of Computer Skills.	
3	No powerlines/cables.	



This concise response gained all three marks. NB: A mark was awarded for 'No powerlines', as it relates to 'lack of infrastructure'.

2 Tahira's school does not have an internet connection.

(a) Many schools in the world do not have access to the internet.

List three causes of a lack of access to the internet.

(3)

1 you can't gather information from websites

Like wikipedia so you can't get other peoples information

2 You can't get images from the internet so

you would have to use clip ant etc.

3 You can't put your work onto the internet

for people to use.



Some candidates did not gain marks as they misinterpreted the question and gave consequences of a lack of access to the internet, rather than causes, as in this example, which did not gain marks.



The questions are often contextualised. Candidates should read the stem of the question, as well as the command sentence.

### Question 2 (c) (i)

Most candidates gained the mark for this question.

## Question 2 (c) (ii)

Most candidates gained 2 of the 3 marks available for this question.

Candidates sometimes failed to gain marks as they included both 'personal information' and 'hobbies' in their response, which were awarded from the same mark point due to their similarity. Other candidates failed to gain marks as they simply provided multiple ways of altering the layout, design, colour or theme. These types of responses were not discrete enough to be awarded marks.

1 1944	0	profile plane	(3)
2 Add		Aatus	***************************************
L			



This response was typical and gained all three marks.

(ii) List three ways in which a student could personalise their account profile.

(3)

1 A Wy that a Student Could Personalise their account Profisio is
by ging onto Princey settings and party feet their shore with Priends you knows
2 Also another way a Student could Personalise their account is by Prating

If account on Personalise their account is by Prating

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Some candidates failed to gain marks as they provided responses related to securing their account rather than personalising it, as required by the question.

Although 'eSafety' is an important part of the curriculum and specification, it is concerning that candidates often over-emphasise this theme in their responses throughout the paper.



Candidates should only provide responses related to the theme of security and privacy when required to do so by the question.

## Question 2 (d)

Most candidates gained both marks for this question. Usually for stating 'PayPal' and 'Credit/ Debit Card'.

List <b>two</b> payment i	methods that the school could use when onli	ine.
		(2)
1 Paylal		
1 minimum grandpottes protestina		
	***************************************	
2 Credit court		



(d) The school pays online for the software.	
List <b>two</b> payment methods that the school could use when online.	
	(2)
1 Paylal	
Discret datit	
2 Dilect Oldir	



Candidates often stated 'Direct Debit'. This was not rewarded as it was not considered to be a specific online payment method. 1 mark.

Question 2 (e)

Many candidates gained only 1 mark for this question.

(e) Give <b>two</b> advantages to the school of using hosted applications software than locally installed software.	rather
than locally installed software.	(2)
1 They can verey it there ever they	here access
fo interest	
2 Mays backed up on the interest, if there	Sdred comp
conjutes go down, by wordn't love flere	work.



This response was awarded both marks. Note how the candidate has not just stated 'where ever' (sic) which would not gain a mark on its own, but has qualified it to state 'where ever they have internet access'.



Try to avoid general responses. If possible, expand your response with an example or

<ul> <li>(e) Give two advantages to the school of using hosted applications software rather than locally installed software.</li> </ul>
1 School can monitor unch they are doing
2 scan install the application on more
than one computer at a sine,



A response that did not gain marks. Again, note the incorrect emphasis on security-related issues in the first part of the response.

### Question 2 (f)

Most candidates gained only 1 mark for this question. Few candidates gained both marks.

A significant number of candidates related their responses to advertising, perhaps misinterpreting the term 'commercial' in the question.

(f) Providers of hosted applications software often do not require users to pay a fee.

Give two ways in which commercial software companies could respond to this challenge.

(2)

Decrease the price of these software to make It mas expended to the fee software to make It mas expended to the fee software so users will feel that the fee is worth the improved expenses.



The first part of the response was typical and gained the first mark.

The second part of the response is typical of the kind of response that did not do enough to gain the second mark. 'Improve' was not enough to gain the mark for 'add features'.



Be specific. Read the Examiner comment and consider how you would improve this response.

## Question 3 (a)

Most candidates gained the mark for this question, often for stating 'eyestrain', 'RSI' or 'headaches'.



This reponse was not considered to be sufficiently specific to gain the mark.



Give specific examples, rather than just providing general responses.

l	3	The teacher that Tahira works with uses a computer with a monitor.	
l		(a) State one possible effect on health from the use of monitors.	
١			(1)
l		Eye strain	
l			
١		/LN 11-14-1	



Question 3 (b)

Most candidates gained 2 of the 3 available marks for this question.

(b) List three things that Tahira could do to the monitor to minimise the risks to the teacher's health and safety.	
1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	(3)
1 Lower the brightness of the screen	A
Y	
2 Close blinds to minimize glare on the	
monitor	
Massar Land	<u> </u>
3 LAUNE BUILE THEIR RESIDENT ATTITUDES OF POR	reye
base 2000 Notust it so that the issue	revel.



(b) List three things that lahira could do to the monitor to minimise the risks to the teacher's health and safety.

(3)

1 Home limit for how long

They can go on for.

2 breaks from the monitor

3 make Sure there in the best

POSITion to work,



Candidates sometimes gave responses such as these, which are not examples of what can be done to the monitor, as required by the question. 0 marks.



Ensure you understand the specific requirements of the questions.

Question 3 (d)

Most candidates gained both available marks for this question, usually for stating 'reduce brightness' or 'turn it off when not in use'.NB: 'Turn it off' on its own was not enough to gain the mark.

(d) State <b>two</b> ways in which the energy usage of an interactive whiteboa reduced.	ard could be
	(2)
1 Keeping it off when not needed	14-4-17-9-17.H.H.H.H.P.P.P.P.P.P.P.P.P.P.P.P.P.P.P.
2 lowering the brightness of the board to some energy	-



## Question 3 (e)

Most candidates only gained 1 of the 3 available marks for this question, mostly for stating that it made the lesson more engaging or fun for the students.

(e) Explain why Tahira might use an interactive whiteboard in a lesson with younger students.

(3)

It is a way in which She can work Collabritionly in the class room with Students; the Students can get involved and lake part in the lesson, giving than a greater understanding of what they have learned. The younger students will find it More interesting to not have sit and can ese the hoard themelves.



An example of a response that gained all 3 marks.

### Question 3 (f)

Most candidates gained 1 of the 2 available marks for this question, usually for stating 'use a larger screen' or 'change brightness'.

Candidates often failed to gain marks when they stated 'increase font size', which was deemed not to be specific enough, without stating 'system/OS font'. Some did not word 'speech recognition' clearly enough to gain the mark. Some candidates stated 'turn up the volume' / 'add speakers', which were not enough to gain the mark.

	(f) State two ways that Tahira could make a computer more suitable for students with visual impairments to use.
I	(2)
	1 put them at the front so they cansee
	the computer
	1 put them at the front so they cansee the computer. 2 Always make the Children wear glasses who when on the computer.
	who when on the computer.
l	,



This response exemplifies how candidates sometimes failed to gain marks if they did not relate their answer to what could be done to a computer, as required by the question. 0 marks.

## Question 3 (g)

Many candidates failed to gain marks for this question.

'Use advanced search', 'change search engine' or 'be more specific' were also seen frequently.

Some candidates stated 'use keywords', despite the fact that this was in the question.

Some candidates demonstrated an overall awareness of the use of Boolean operators but used 3 examples and so could not gain more than one mark.

(g) The interactive whiteboard is not working correctly.
Tahira uses keywords to search the world wide web for help. This returns too many results.
Give three search techniques Tahira could use to return fewer results.
1 NOW to get your interactive board
working correctly  2 Intractive white board quick to fix
it.
3 How to correctly get the took interactive
unite board working.



There was a misconception amongst a lot of candidates who thought they were required to enter search terms such as those in this response, or stated 'go onto the whiteboard company's website'. 0 marks.

### Question 4 (a)

Most candidates did not gain marks for this question. When

marks were awarded, it was often for responses related to the use of VLEs outside school, often used to complete work at home. Candidates frequently made vague comments about being able to do homework and they also seemed to struggle in linking answers.

Other responses were vague and related to learning practices that could have taken place without an online system.

4 Tahira uses a Virtual Learning Environment (VLE) with her students.

(a) Describe one way in which a VLE could be used to enhance students' learning.

(2)

A VLE can be used to enhance students' learning by using it as a phrpumpy online learning down learlink lessons of quisges to the VLE harders can help students to pathor enhance their unbolenting in their own times so well as go but own acquiting they may be unon eq.



This response is typical of one that gained both marks, for showing that by teachers sharing work, students are able to complete their own work at any time.

4 Tahira uses a Virtual Learning Environment (VLE) with her students.

(a) Describe one way in which a VLE could be used to enhance students' learning.

(2)

It could encourage them to be use the computer

for educational purposes in their free time and their

purents may also have easier access to their so their d

learn more a with the "watchful eye" of their parents



This response was awarded both marks as it relates to how parental access can support parental involvement in students' learning.

### Question 4 (b)

Most candidates gained 1 of the available 3 marks for this question, usually for

the detail of 'being human' or 'checking they are not a bot/robot'. However, some candidates' answers were too vague, referring to a computer or a hacker, rather than a bot/robot.

It was quite common for candidates to claim (inaccurately) that the test was to ensure that young children couldn't progress, to test an adult's eyesight or to test for disability.

Explain why users might be asked to complete a challenge response test.

(3)

Users will be asked to complete a challenge response test.

(3)

Users will be asked to complete a captan captan tests

to ensure that it is a truly a human or signing up and rate a capta but it is a truly a human or signing up and rate a captan tests

ordered some that it is a truly a human or signing up and rate a captan tests to be cause there computers on the pret text when it is like this The captanes also add another layer of security and verification.



Enter both words below, separated by a space.

Text in the box:

Taxt in the box:

T



An exemplary reponse that gained all three marks.

### Question 4 (d)

Many candidates did not score on this question. When marks were awarded, it was usually for listing 'not accessing inappropriate sites' and 'only use the network for school work'.

(d) Tahira writes an acceptable use policy for the school network.

List two items that Tahira should include in the policy.

1 For People not to down load llegal Software,

on videos, music or Pictures (Copyright Act)

2 Not to bok at Inaproprejate Images or Sites Need

Black
to took tock Sites.



(d) Tahira writes an acceptable use policy for the school network.

List **two** items that Tahira should include in the policy.

(2)

1 Students can see the data that the school holds about them. But the school are allowed to charge for this data to be viewed.

Students can demand for wrong information to be corrected.



Often responses indicated that candidates thought they were required to list principles of the Data Protection Act as exemplified by this response, which was not awarded marks.



The 2013 Technology Update (TU) included 'Policies'. Candidates should ensure that they are familiar with the content of the TU, which is released each Spring. The content of the TU is valid for assessment from the year after publication.

Question 4 (e)

Most candidates gained fewer than 2 marks for this question. Candidates who recognised that they needed to respond in relation to an online workspace generally gained 2 marks, usually for using chat and file management/sharing. Some candidates did not gain marks as they wrote about using workspaces for individual projects and obtaining information from the internet. Others did not gain marks as they mentioned emailing work or generally discussing how they could work together in a context that might not be online. Many candidates neglected to mention a specific feature. For example, they would say that it allowed students to communicate with each other. However, without mentioning a specific feature such as IM or Chat they were unable to gain any marks.

(e) Tahira's students use an online workspace for a school project.

Describe how students can collaborate using features of an online workspace to complete a project.

(4)

Shudents can work collaboratively by assessing each when were and making improvements. Working together and adding more than one idea to a project can increase its success comes. They can use VoIP to exertises.

Show or explain in ways which i beas may work.



This response was awarded 2 marks. The first mark was given for 'assessing each others work and making improvements' and the second mark given for 'use VoIP'. There was not enough in the final part of this response to award a third mark, as it does not relate to HOW the feature (VoIP) facilitates communication.



Candidates should consider whether it is appropriate to provide linked reponses to Descibe and Explain questions.

(e) Tahira's students use an online workspace for a school project.

Describe how students can collaborate using features of an online workspace to complete a project.

(4)

Students can work together on the same downers and shadents chare ideas and give feedback. It also allows the students to thange any incorrect work and make sure that the downent is all correct. Students can also use voip (voice over internet protocol to have or line free calls to be other students about the work.



An exemplary response that gained all four marks.

# Question 4 (f)

Most candidates gained 3 marks for this question. Very few responses gained a mark from Level 3, as they were not effectively developed or justified. Many answers lacked clarity and contained simple statements. Candidates often mentioned viruses, hackers, identity theft and staying safe on social networks, with many answers consisting of simple statements, or focusing on one particular aspect, perhaps repeating points of content. Some candidates failed to realise that this question was related to operating safely and only a minority talked about positives.

## Question 5 (c) (i)

Most candidates failed to gain a mark for this question. Responses frequently just stated that it would enable him to ring home / contact parents / use it abroad.

(c) A student from the UK is visiting the school.	1000	*	11/2	1879 SE
(i) His mobile phone is quad-band.			4	
Explain why this is important to him whilst	he is travel	ling.		750
If his phone is quad-band				
ability to connect to all other	countrie	s neu	מזיזמ	
Who use different frequencies to	to trans	mit the	Signous	
for his mobile phane.				



Question 5 (c) (ii)

Most candidates gained 1 mark for this question. When candidates failed to gain marks it was usually because they only referred to using the internet, rather than specifying WiFi/hotspot. Candidates often failed to gain marks as they mentioned buying a SIM card or International calling card.

(ii) Mobile phone calls cost more whilst he is away from the UK.

Describe one way in which he could use his phone to contact the UK without using the mobile phone network.

(2)

Connect to a wifi connection. Use social media sites like Facebook or Twitter, to message the person they want to contact.



(ii) Mobile phone calls cost more whilst he is away from the UK.

Describe one way in which he could use his phone to contact the UK without using the mobile phone network.

(2)

He may find a WiFi hotspet and connect to ib

So he can Send an E-mail to the UK. The calls cost

more because he is roaming and whilst roaming your

pace international charges.



### Question 5 (d)

Most candidates did not gain marks for this question. Where 1 mark was awarded, it was usually for mentioning that an internet connection is not needed to view the photos. Very few candidates responded by considering speed of access to storage, or reduced cost related to transferring the data to online storage using a mobile broadband connection.

(d) Students use their mobile phone cameras to take photos in class.



Explain one advantage of storing the photos locally, rather than online.

By doring the phone or Locally it allows them to cross the photo inedically this neems they have controll over their information and makes it hade for others to access it online



This response gained one mark as it refers to having faster access to the photos.

The second part of this response did not gain a mark as it is not linked to the first part of the response and is not factually accurate. Storing something locally does not make it harder to access online, it makes it impossible. Additionally, it is often harder for others to access media stored online than that stored locally as a local device, such as a mobile phone, which is more immediately accessible.

(d) Students use their mobile phone cameras to take photos in class.



Explain one advantage of storing the photos locally, rather than online.

(3)

Because is the protos ore stated wanty,

mey can be accessed quictor and easily

because they are sall on no movie donice

rather than an online stange which will

take they can be coad and may butter whill

economist for a corrain mage



Like the previous example, this reponse gains a mark for referring to the fact that photos can be accessed more quickly when stored locally. This reponse gains a second mark as it goes on to expand that initial point, stating that it takes time to search for images when accessing them from online storage.



Candidates should ensure that explanations contain linked points, where possible. Expand the inital point with a related example and/or a reason.

### Question 5 (e)

Most candidates gained 1 mark for this question, usually for stating that people of different genders may have different personal interests/preferences. Some candidates gave examples of differences only related to types of games which was not considered enough to be awarded marks. Some referred to the given statistics. Responses were sometimes indicative of gender sterotypes. For example, many candidates claimed that women do not work, so have too much time on their hands, or would like apps that help them cook or want pretty phones that are coloured pink. Judging those sorts of responses was not the focus of the question, but is worthy of mention in this report as it appeared that these candidates overemphasised gender bias, rather than concentrating on the requirement of the question.

(e) Describe the possible impact of peoples' gender on their choice of mobile phone features and the functionality these features provide.

(3)

Seen as Magh woreh we gaming appr more, Hey will sept normally go for phones which are more formable more vertes of and therepose contains game stores were you can download comes, where more furnished and more business, hope phone which has a more format toyour and is very multipurchional and can do more together.



This reponse gained all three marks. Referring to the source material provided, it gains the first mark for stating that people of different genders may have different preferences: 'women use gaming apps more'. The second mark was awarded for the linked feature: 'they will go for phones which...therefore contain more variety of game stores'. The third mark was awarded for the linked part of the response that states the functionality that is provided for by that feature: 'where you can download games'.

37% of women use gaming apps regularly vs 26% of men.

(Source: Guardian Media Blog, 6th August 2012)

(e) Describe the possible impact of peoples' gender on their choice of mobile phone features and the functionality these features provide.

The it is man they may chose a firm a phone more scited to garing with a bigger of processor to have gones in taster whereas from an another to social media on their contract to access social review a a sign phone memory to store photos.



This reponse also gained all three marks.

The first mark for 'men may choose a phone more suited to gaming'. Although this part of the response contradicts the given source, the important thing is that the candidate has indicated that people of different genders may have different preferences. The second mark was awarded for the given feature: 'with a bigger processor'. It was considered acceptable to use 'bigger' rather than 'faster'. The final mark was awarded for the linked functionality that the given feature provides: 'games run faster'.



Note how this response links the first point to a feature and the functionality provided by that feature, as required by the question.

37% of women use gaming apps regularly vs 26% of men.

(Source: Guardian Media Blog, 6th August 2012)

(e) Describe the possible impact of peoples' gender on their choice of mobile phone features and the functionality these features provide.

(3)

Females are more likely to use gaming apps than men so they may decide to have a Phone which has lots of storage space to hold games. Internet/86/Wi-f; to dawnload the game and big screen to play it whereas the



Another example of a linked response for three marks. This time, the response relates to the storage required to 'hold' the games that 'females are more likely to use'.

## Question 5 (f)

Most candidates were awarded 3 marks for this question. The majority of candidates' responses were a narrative of how people use technology in their everyday lives. The trends that ran through many of the responses were: mobiles phones, social networking, access to online shopping, cyber bullying, health and safety, privacy and the digital divide. A significant number of responses referred back to the question paper, using VLEs and interactive whiteboard as examples.

This unit: Living In A Digital World, requires candidates to explore the impact of current and emerging digital technologies. However, responses often revolved around *current*, rather than new uses of information technologies (as was the focus of the question), hence very few responses were awarded a level 3 mark. There was little evidence of subject specific, technical language and, once again, it was concerning to see the over-empahsis on eSafety in candidates' answers.

	*(f) The digital world is constantly evolving, as people find new ways of using information technologies in their everyday lives.
	Discuss the <b>impact</b> of these new uses of information technologies on people's daily lives.
┖	1. I his affected a number of words in our lives.
	Righ can set up personalized RSS feeds to have all
Lage-1	1 / 1 Y This has well the dulle to the state

This has more the daily



The content of this response meets the descriptor for level 3. The discussion is well developed, with relevant examples and counter-argument providing balance. Although some grammatical errors can be found, please note use of term 'considerable accuracy' in the mark scheme. As the QWC clearly meets the descriptor for this level, the mark was not reduced.

This response was awarded 6 marks.

\*(f) The digital world is constantly evolving, as people find new ways of using information technologies in their everyday lives.

Discuss the **impact** of these new uses of information technologies on people's daily lives.

(6)Who use them. become 10 losures day and Ŵ ane the previously www (Total for Question 5 = 18 marks)



Another example of a response that gained all 6 marks.

## **Paper Summary**

Based on their performance on this paper, candidates are offered the following advice:

- Respond with the context of the question in mind, try not to give general responses
- Identify key words and command words in the question to ensure responses reflect what
- the question asks
- Continue to develop the good practice of expanding and explaining answers using
- examples and reasons, where more than a simple statement or list is required
- Do not repeat responses when more than one example/reason is required
- When provided with an example/reason and asked to provide one other, ensure your response is discrete from the given example/reason
- Practise a range of extended question types, not just balanced arguments
- Allocate time to plan the two 6 mark extended questions
- Ensure you are aware of the contents of the most recent Technology Update and emerging technologies.

## **Grade Boundaries**

Grade boundaries for this, and all other papers, can be found on the website on this link: <a href="http://www.edexcel.com/iwantto/Pages/grade-boundaries.aspx">http://www.edexcel.com/iwantto/Pages/grade-boundaries.aspx</a>





