



Examiners' Report June 2013

GCSE ICT 5IT01 01

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Introduction

This is the sixth time that candidates have sat examinations for this unit, which requires them to explore how current and emerging digital technologies impact on the lives of individuals, organisations and society. This is an untiered paper that has been specifically designed so that easier questions are more prevalent earlier in the paper, becoming progressively more difficult later on. This paper has been designed to be accessible, so that candidates of all ability ranges will find questions that are both challenging and interesting throughout.

Candidates are introduced to a scenario, within which they can contextualise their responses. Additionally, candidates will find that command words are used consistently in the paper to indicate the type of response expected. It is hoped that candidates will demonstrate the knowledge, understanding and skills required to be competent users of ICT.

Successful candidates often gave more detailed responses and, increasingly, are providing more than just simple statements, including examples and reasons where expansions or explanations were required. In the extended questions, candidates demonstrated a better understanding of the requirement to analyse, evaluate, make reasoned judgements and present conclusions. Candidates should develop their use of subject specific language and should make better use of the Technology Update document, which is published every Spring to clarify what technology they are expected to learn about.

Question 1 (b)

Most candidates gained the mark for this question, usually for mentioning that you can see/ try on items in a shop.

(b) Alex goes to a high street shop to buy a home entertainment system.						
Give one advantage of shopping in the high street rather than online.						
						(1)
 He	ìs	able	ło	See	and test	the
Product		before	he	buus	; it.	
 		namenta de la constitución de la	**************************************	9-	freezensen i i i i i i i i i i i i i i i i i i i	



(b) Alex goes to a high street shop to buy a home entertainment system.

Give **one** advantage of shopping in the high street rather than online.

(1)

On Not have to work for it to deliver.



Although not exemplary, this response provides enough to gain the mark.

Question 1 (c)

Most candidates gained the mark for this question, usually for stating '3G'. The most common incorrect answers were 'Bluetooth' and 'GPS'. Some candidates answered 'WiFi', despite of the fact that the question stated: 'Alex cannot use the shop's WiFi to access the internet'.

(c) Alex cannot use the shop's WiFi to access the internet.

Name **one** type of mobile phone connectivity that Alex could use to access the internet from his smartphone.

(1)

36



A typical response that gained the mark.

(c) Alex cannot use the shop's WiFi to access the internet.

Name **one** type of mobile phone connectivity that Alex could use to access the internet from his smartphone.

(1)

Personal hotspot



Although a 'personal hotspot' could be used to connect to the internet, it is not a type of connectivity and those candidates that responded in this way did not gain the mark.



Make sure you read the question carefully.

Question 1 (e) (i)

Most candidates gained the mark for this question.

(e) Alex listens to internet radio on his home entertainment system.

(i) Give **one** advantage to Alex of using internet radio, rather than FM/AM radio.

(1)

because its Better connection



A typical response that did not gain the mark.



Candidates should know the difference between the key terms 'connection' and 'signal'. Candidates should also know the causes and effects of signal degredation, such as interference and distance.

(e) Alex listens to internet radio on his home entertainment system.

(i) Give one advantage to Alex of using internet radie, rather than FM/AM radio.

(1)

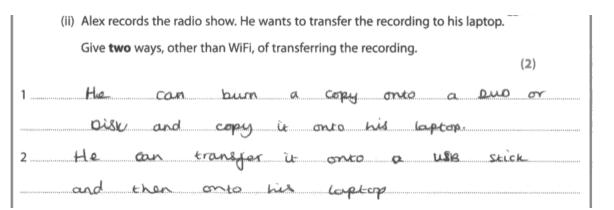
He can listen to more radio stations that one out of



A typical response that gained the mark.

Question 1 (e) (ii)

Most candidates gained both marks for this question. In some cases, candidates simply reworded their first response and so did not gain the second mark.





This response gained both marks, by providing two different ways of transferring the recording.



As in this example, candidates should try to give two different ways when asked to give/ state 'two' of something.

(ii) Alex records the radio show. He wants to transfer the recording	to his laptop.
Give two ways, other than WiFi, of transferring the recording.	
1 BlueYouth	(2)
2 A Cable	



This response gained 1 mark for 'Bluetooth'.

However, the 2nd response 'Cable' is not specific enough to gain the second mark.



Candidates should use subject-specific language in their responses.

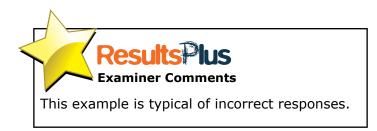
Question 1 (f)

Most candidates gained the mark for this question, usually by naming 'Copyright', which was deemed just enough to gain the mark.

Question 1 (g)

Many candidates gained only 1 mark for this question.

(g) Alex can store recordings locally or online.	
One advantage of local storage is that he can access recordings without an internet connection.	
Give two other advantages of using local storage rather than online storage.	
1 He has it stored on a disk	(2)
2 Its local, so it near to	



(g) Alex can store recordings locally or online.

One advantage of local storage is that he can access recordings without an internet connection.

Give two other advantages of using local storage rather than online storage.

(2)

1 There's less nsh of the stored untimation being localed at by hauters.

2 Local storage is that he can access recordings without an internet connection.

(2)

1 There's less nsh of the stored untimation being localed at by hauters.

2 Local storage is that he can access recordings without an internet connection.

(2)



Question 1 (h)

Most candidates gained both marks for this question.

(h) Alex takes his old home entertainment system to the shop for recy	cling.
Give two reasons why the shop offers to do this.	(2)
1 To re-sell parts	
2 To help the anxiroment	



(h) Alex takes his old home entertainment system to the shop for recycling.

Give two reasons why the shop offers to do this.

(2)

LEUS the environment by recycle recycling

Less environmentau hazards



The first mark is awarded for the first response. No mark is awarded for the second response, as it is a repeat of the first.



Candidates should give discrete responses when asked to give more than one reason/example.

Question 2 (a) (ii)

Almost half of the cohort of candidates gained the mark for this question. Few responses were awarded for 'Improved/Enhanced/Better/More positive user experience'. Most responses gained the mark for 'faster/quicker download/load'.

Question 2 (a) (iii)

Most candidates gained one of the two marks available for this quesiton, usually for stating 'viruses'.

(iii) Online hackers are a threat to the data	on Karen's smartphone.	
List two other threats to Karen's data.	(2))
· Vierros	,	,
1 110505	***************************************	************
	,	*****
2 Sociulate		



(iii) Online hackers are a threat to the data on Karen's smartphone.	
List two other threats to Karen's data.	(2)
1 Francistes	(4)
2 Phishers	



Question 2 (b)

Most candidates did not gain both marks for this question.

Question 2 (c)

Most candidates gained both marks for this question, usually for listing 'Social networks' and 'Blogs'.

(c) A forumals a type of online community.	
List two other types of online community.	
	(2)
1 Blogs	
C = 1 111 1	
2 Social Networking Sites	······································
J	



(c) A forum is a ty	e of online community.	
List two other	ypes of online community.	(2)
1 Facebook		
2 WANDEN &	tag Twitte	



Although this response lists two different type of online community, both responses are proprietary names and so only show enough understanding to gain 1 of the 2 available marks.



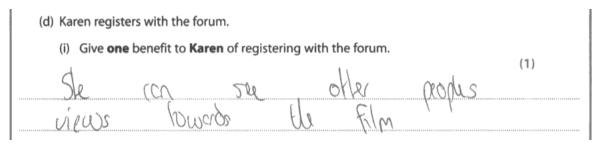
Candidates should use subject specific language in their responses.

Question 2 (d) (i)

Most candidates gained the mark for this question. The majority of candidates stated that, by registering, Karen could then post herself. However some gave the advantages of registering with shopping sites and mentioned that websites track activity to make purchasing quicker.

	(d) Karen registers with the forum.			
	(i) Give one benefit to Karen of registering with the forum.			
l	(1)			
	The will be able to add veries			
	and connect in other veries.			







Some candidates incorrectly stated that Karen could not read posts until she had registered, as in this response, and therefore did not gain the mark.

Question 2 (d) (ii)

Most candidates gained all 3 marks. Some candidates gave Age and Date of Birth and were only awarded a maximum of 1 mark for those two repeated responses. Some candidates did not apply their response to the given context.

(ii) Karen is asked to provide her name when registering with the forum.	1
List three other pieces of information Karen might be asked to provide.	
	(3)
1 Email adress	

2 Age	***************************************
<u> </u>	
3 Gender	



Question 2 (e)

Many candidates stated one of: 'users can scan do not have to insert their card/enter PIN', but few were awarded a second mark.

Explain how NFC speeds up the payment process.

(2)

Lt LS a Contactless payment so you don't

have to exter a fun Manber Making the

frocess of paying quicker.



because it uses wifi and local connections making the process faster



Many candidates mentioned WiFi in their response, showing that they had not understood the technology given in the question and had, perhaps, incorrectly interpreted the symbol shown in the image. No marks awarded.

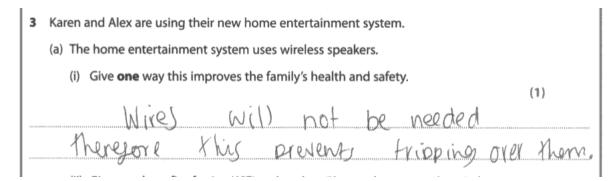


Candidates should be familiar with the Technology Update document, which is published every year.

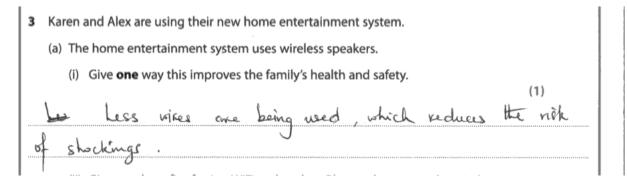
Question 3 (a) (i)

Most candidates gained the mark for this question by mentioning trip hazards.

Some candidates thought headphones would be needed because of speakers' loudness and proximity, therefore reducing deafness by using wireless speakers. Often, incorrect responses mentioned the prevention of electrocution or fire risks.









A typical example of an incorrect response, that refers to reducing the risk of electric shock. No mark.

Question 3 (a) (ii)

Most candidates gained the mark for this question, usually for correctly identifying that Wi-Fi has a greater range, requires more bandwidth or has higher transfer speeds. However, some candidates did not gain the mark as they showed a poor understanding of the difference between a 'signal' and a 'connection' or simply stated 'faster' or 'better', without qualification.

(ii) Give **one** benefit of using WiFi, rather than Bluetooth, to carry the wireless speaker signal.

WiFi US Jokke for confliction and ulfs

Miles Joske John Duelsooth



This response does not provide enough to gain the mark.



'Faster' is not enough to gain the mark. Candidates should state why/how something is 'faster'.

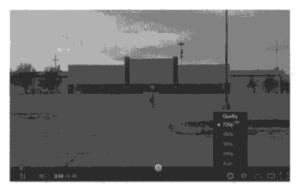
	(ii) Give one benefit of using WiFi, rather than Bluetooth, to carry the wireless speaker signal.
ı	(1)
ı	Wi-Fi has more range than bluebooth. So
	You can use the speaker when their quice dur.



Question 3 (c)

Most candidates did not gain marks for this question. Many candidates mentioned bandwidth and latency, without showing any linked understanding. Therefore they were able to gain one mark only.

(c) Alex watches videos online in high definition.



(Source: Bag to the Bone © TheSchwartzCaster, http://www.youtube.com/watch?v=F3VP1iczsgM (2012))

Explain why Alex is also given the option to watch videos in standard definition.

2)

Well if Alex's bandwidth is low he can then put the vove on Standard definition to prevent the order from buttering. This is because 1855 data is having to be transferred.



A linked response that shows understanding and gains both marks.

Explain why Alex is also given the option to watch videos in standard definition.

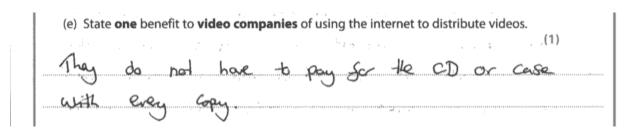
Alex may have laver bound with capabilities and hi-def may require to much, laver quality reduces buffering and transfers less information



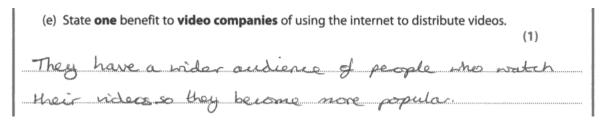
Although not as coherent as the previous response, this candidate has shown just enough understanding to be awarded both marks.

Question 3 (e)

Most candidates gained the mark for this question. A significant number did not gain the mark, as they expressed themselves poorly.



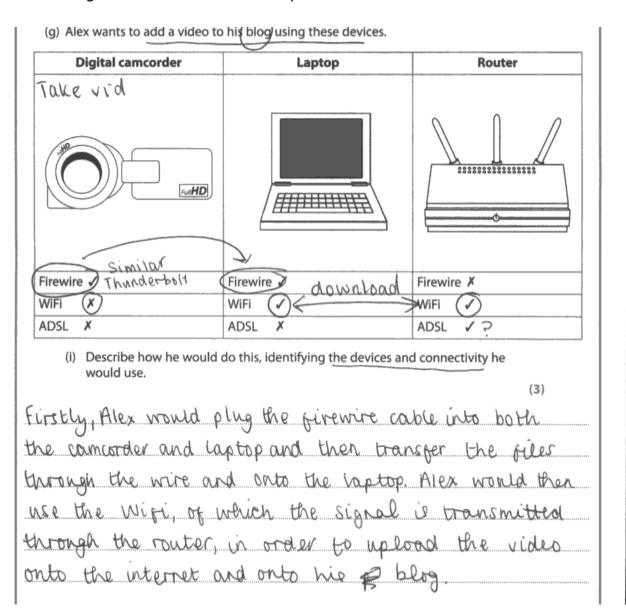






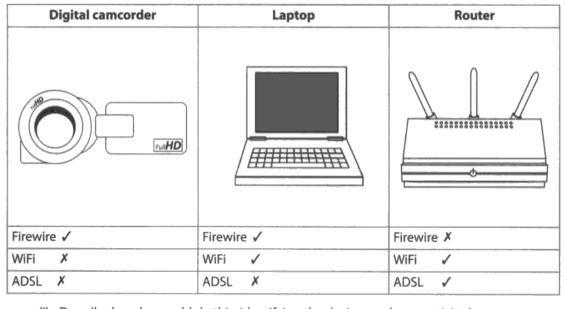
Question 3 (g) (i)

Most candidates gained all 3 marks for this question.





(g) Alex wants to add a video to his blog using these devices.



(i) Describe how he would do this, identifying the devices and connectivity he would use.

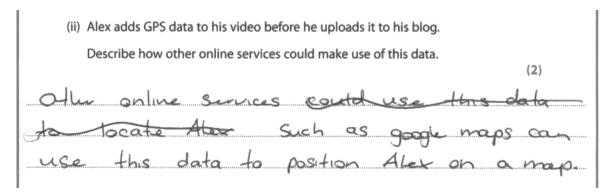
First of all he Louid bransfer the Video' was from the camera to the laptop via transfer cable then Stitch Wiff on to Access the internet to put it on his Blog



This response gains 1 mark for 'transfer the video from the camera to the laptop'. There is no mention of the connectivity used to do this; 'cable' is not enough. Although the response mentions 'WiFi', there is no mention of 'router' and so no further mark was awarded.

Question 3 (g) (ii)

Most candidates did not gain marks for this question. Linked responses were rarely seen that stated the type of service and how it would use data.





Although this response identifies a type of online service, it does not correctly link that with a use of the data stored within a file. 1 mark

Question 3 (h)

Most candidates gained 1 mark for this question, which revealed a wide range of understanding of online applications amongst candidates. Many candidates could not articulate the difference between online applications and locally installed software, or were unable to articulate a coherent advantage or disadvantage. Many responses did not gain marks as they focused on security or cost.

 Give one advantage of using online applications to edit videos, rather than locally installed software. 	(1)
The online applications do not	pres president de la constant de la
take up storage space.)\+\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
(ii) Give two disadvantages of using online applications to edit videos, rather than locally installed software.	(2)
1 Internet is needed to access the	********************************
online applications	***************************************
2 The online applications may no slowly if there is not a strong internet conne	ction.



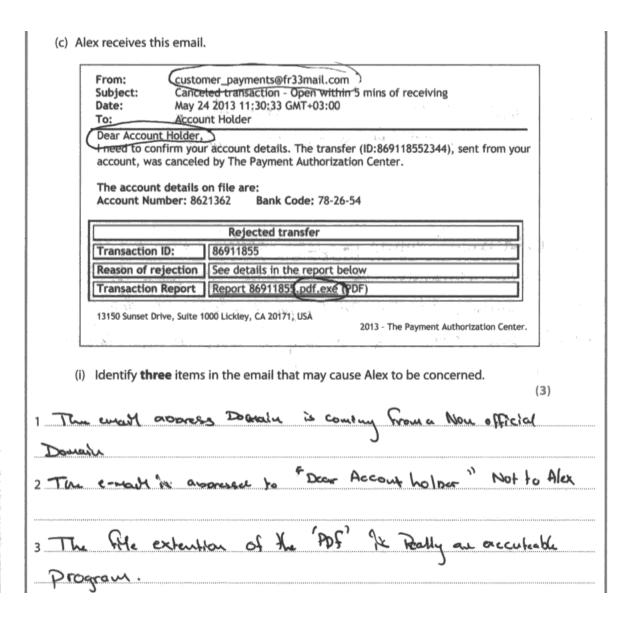
 Give one advantage of using online applications to edit videos, rather than locally installed software. 	
	(1)
You don't some to use your	
Horage capacity.	
(ii) Give two disadvantages of using online applications to edit videos, rather than locally installed software.	
trial locally instance software.	(2)
1 it can be sow to edit	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
2 Your have limited options	



This response shows enough understanding to gain all 3 marks.

Question 4 (c) (i)

Most candidates gained all 3 marks for this question, with nearly all candidates identifying some suspicious features of the email. Candidates did not gain credit when they did not focus on the content of the email but focused instead on what could be, for example the name and logo of the bank that was omitted. Where marks were lost it was often because answers were not explained in enough detail to gain credit, often just stating a word in the email, rather than reasoning why that word may be of concern.





(c) Alex receives this email.

customer_payments@fr33mail.com

Subject:

Canceled transaction - Open within 5 mins of receiving

Date:

May 24 2013 11:30:33 GMT+03:00

To:

Account Holder

Dear Account Holder,

I need to confirm your account details. The transfer (ID:869118552344), sent from your account, was canceled by The Payment Authorization Center.

The account details on file are:

Bank Code: 78-26-54 Account Number: 8621362

	Rejected transfer
Transaction ID:	86911855
Reason of rejection	See details in the report below
Transaction Report	Report 86911855.pdf.exe (PDF)

13150 Sunset Drive, Suite 1000 Lickley, CA 20171, USA

2013 - The Payment Authorization Center.

(i) Identify three items in the email that may cause Alex to be concerned.

(3)

Banks don't have e-Mail accounts

An unknown person has his bank account debails

An unknown person has his e-mail adhess



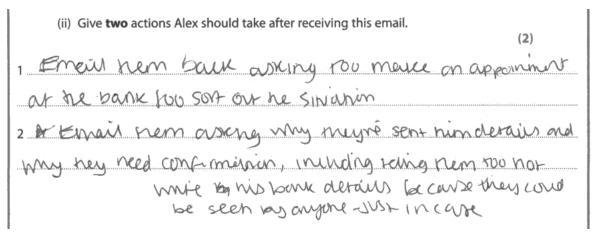
This response is not focused enough to gain any marks.

Question 4 (c) (ii)

Most candidates gained both marks for this question, correctly identifying how to react to such an email. Some candidates did not show understanding, by suggesting opening the attachment or contacting the Authorization Centre. A few candidates were not awarded both marks as they made a reference to "delete/ignore /don't respond" on multiple occasions. A misconception amongst some candidates was that the account should be cancelled altogether as a result, which was deemed too extreme and did not gain a mark.

-	(ii) Give two actions Alex should take after receiving this email.	(2)
	1 Scan the emout to check for viviles	
	2 Delote It and tell his bank.	







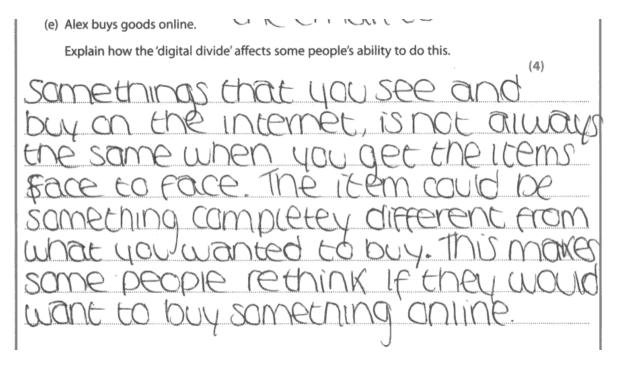
Some candidates misunderstood this question and suggested it was appropriate to respond to the email. No marks.

Question 4 (d)

Not all candidates gained the mark for this question, because many responses stated that email is cheaper than SMS.

Question 4e

Most candidates gained 2 of the available 4 marks for this question. Candidates often either gained 2 marks for linking internet access with buying goods or 2 marks for linking a cause with a constraint.





A number of responses indicated that the candidates had not understood the question. 0 marks

Question 4 (f)

Most candidates gained 3 of the available 6 marks for this question. Candidates often did not gain marks because their responses strayed away from financial services and started discussing online shopping or environmental benefits. Many candidates took the words 'reasoned argument' to mean that they had to look at arguments for and against and then draw a supportive conclusion. Therefore, too much emphasis was often placed on the negatives.

*(f) 'ICT has improved banking and other financial services.'
Make a reasoned argument to support this statement. (6)
Orline banking allow people to access
and check their accounts 24/7,
Meretore this save customers' time raper man queing or waiting for something
when queing or waiting for something
te process Also, if people live far
away from a bank it saves oren time
and money rather than browelling to
check their account. ICT has also
improved banking when buying Orings online,
features such as Paypal and other secure
the payment checkouts allow astomers to
bus products with ease and quickly. ICT
atso allow people to now compar prices
fer things such as ea insurance Thans
which saves people money and reduces
the line instead of calling numerous
companies to get a quote & Barles can
althout more customers win them now
being able to apply for coods, lows
and soul bransfer money to other
accounts enline. The increasing features for
banking and other financial remices Drough
for the companies and their customers (Total for Question 4 = 18 marks)
Tor the companies and (Total for Question 4 = 18 marks)



This response provides examples of improvements in both banking and other financial services and they are factually accurate. The response meets the Level 3 descriptor for content. The argument is reasoned and the QWC (Quality of Written Communication) meets the descriptor for Level 3, so no mark reduction was necessary.6 marks were awarded.

*(f) 'ICT has improved banking and other financial services.'

Make a reasoned argument to support this statement.

(6)

certainly made banking easier and more convenient as online banking services, mention the ust network of computers loans and the internet and the form of wider customer base as they no longer need to bank (they can do it all online) this easier communication banks to analyse the timencial situations in different can adjust their strategies accordingly. also drive rates dans as greater competition have to stay low to be competitive it is now even easier to find advanced computers to predict rises as well as allowing trad traders instantaneously, not giving them a unfair.



Another exemplary response. 6 marks.

Question 5 (b)

Most candidates were able to gain 1 of the available 2 marks for this question. Answers were not always explained fully and candidates frequently focused on the fact that the tablet is portable in their response, even though a laptop is also portable.

(Source: adapted from © Lisa Yarost, http://www.flickr.com/photos/lisa_yarost/2159594350/sizes/m/in/photostream/ (2008))

Explain why tablet computers may be easier to use than laptops for young children.

(2)



This response provides a linked response, the feature with the associated benefit, and gains both marks.

(b) Henry uses apps on a tablet computer.



(Source: adapted from © Lisa Yarost, http://www.flickr.com/photos/lisa_yarost/ 2159594350/sizes/m/in/photostream/ (2008))

Explain why tablet computers may be easier to use than laptops for young children.

(2)

Because there light weight and can county be carried around (portable). Also themselves buttons on the touch screen, so children can mess about with buttons



Although the features are not linked with appropriate associated benefits, both marks were awarded in this case, as two discrete features are mentioned in the response.



Candidates should approach 'explain' questions, giving the associated benefit of the mentioned feature.

Question 5 (c)

Most candidates gained the mark for this question, with nearly all candidates correctly suggesting adding a password to the account. Where marks were lost it was for misunderstanding the question and explaining how the transaction could be cancelled after it had been made. Other incorrect answers included 'filter' or 'age filter' and setting pop-up messages to be displayed.

(c) Henry buys an app by accident.

State one action Alex and Karen could take on their online app shop account to prevent this from happening.

(1)

Log out at the account when Henry / Jacob are on the fable for the fable for



(c) Henry buys an app by accident.

State **one** action Alex and Karen could take on their online app shop account to prevent this from happening.

(1)



Question 5 (d)

Most candidates gained 1 of the available 2 marks for this question. Many responses included two or more effects, but no causes.

(d) Karen limits the time that Henry and Jacob spend using digital devices.

Explain why Karen does this.

(2)

Con Lockung at the Streen 60 long.

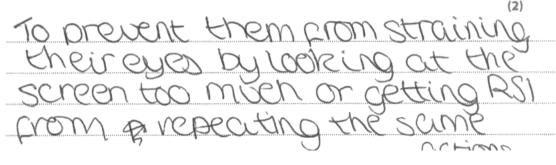


This response gains both marks for the linked response related to eye strain (effect) from looking at the screen too long (cause).



Candidates need to make sure they approach open questions by responding with linked responses. In this case by explaining the associated impact of the mentioned health risk.

(d) Karen limits the time that Henry and Jacob spend using digital devices. Explain why Karen does this.





This response demonstrates enough understanding to be awarded both marks.

Question 5 (e)

Few candidates gained marks for this question. Many responses simply restated the question along the lines of 'consoles are designed for games and therefore have better graphics, whereas tablets are multifunctional.'

(e) Alex plays games on a console.

Explain why game graphics are often better on a games console than a tablet computer.

(2)

The screen is bisser, making the snaphics

Losser and clearer table.



Candidates often did not gain marks by relating their response to a display screen, rather than a console/tablet. No marks

(e) Alex plays games on a console.

Explain why game graphics are often better on a games console than a tablet computer.

(2)

Because gaming consoles have graphic cords which maximizes resolution and TV's are required for gaming consoles which gives higher resolution.



The first part of this response gained both marks. The second part of the response would not gain any marks as it is related to a TV rather than a console, as required in the question. 2 marks overall

Question 5f

Candidates often did not gain marks for this question. Incorrect responses often related to: copy and sell illegal copies as their own creations therefore with copyright legislation the gamers are protected from viruses and poor quality copies of games.

(f) Explain how copyright law benefits 'gamers'.	(3)
If games could be copied the Berpeople voil	just by it,
Copy it and sell lots so barrely any money	
the game companies meaning the companies and industry would ?	
and wouldn't be able to afford to make now game	5 means flore
wouldn't be any more games, so the corporate	It law Grantits
jaming buy giving the governe Companies the potit they deser	ve to make more



Question 5 (g)

Most candidates did not gain the mark for this question, as they often did not demonstrate understanding of the term 'transactional'; instead, many candidates related their responses to 'financial transactions'.

	(g) Games often display adverts that use transactional data.	
	State one benefit to advertisers of using transactional data.	
I	(1)	
	It allows then to see who is chicking on the orderly, such that they can your	
	Marketing,	



(g) Games often display adverts that use transactional data.

State one benefit to advertisers of using transactional data.

(1)

Ger They persuade you and will

get a lot more people seeing

the adverts



A typical example of a response that did not gain a mark.

Question 5 (h)

Most candidates gained 3 of the available 6 marks for this question. Many candidates were able to identify a range of features/uses with supporting reasons. Top mark band candidates in particular demonstrated sound knowledge of the range of tasks it was possible to complete and the use of the different technologies within the devices. Many candidates took the words 'reasoned argument' to mean that they had to look at arguments for and against and then draw a supportive conclusion. Therefore, too much emphasis was often placed on the negatives.

*(h) 'The increased availability of mobile digital devices has had a positive impact on how young people use their free time.'

Make a reasoned argument to support this statement.

(6)

WONER ENGLICHE MINISTER BELLEGE LEGEN VILLE BUTTER Increased availability on mobile digital devi means it's now easier for young beople weep in contence with each other and maintain priendships. Mobile devices now after opper Looks for revision and Learning, apps like BCSEPad can be used by young people revise Managem Outside School in easy ways increased evaluability of mobile devices has led to a lot of mobile games developing umportant for young people play games as well as work phother positive impact would be social networking, which is now readily on evaliable on most phones. networking has a positive impact, because it ellows people to keep in touch with others and Share Im photos on current situations with priends Also more use on mobile phones has allowed young people to become very knowledgeble on modern devices, which is very important



This response meets the content and argument descriptors for Level 3. A number of features of mobile digital devices are linked to their positive uses in a well structured argument. As the response meets the Level 3 descriptor for QWC (Quality of Written Communication), no reduction in marks was necessary and 6 marks were awarded.

*(h) 'The increased availability of mobile digital devices has had a positive impact on how young people use their free time.'

Make a reasoned argument to support this statement.

(6)

Mobile digital Smartphones to cem here especially you can a small phone to socied netreording sites calls connect to say elen addicting. leenegers and stop spending time with luce his affects their personally become more introverted and autisound their homework but Stop taking losing touch world phones get so adelitell only brillge communication their mentally disposition mend doesn't everytime a tley get nervous and misuneless trend thing lo sun though a positive impact on moderation and make them dependenced on a smartphone



The content in this response fits Level 1 descriptor, mostly as it focuses on the negatives rather than creating a supporting argument. The content presented is often not factually accurate with a focus on addiction. However, there is a big difference between 'addiction' and 'over-use' of digital devices. If a keen reader were to spend much of the day with their head in a book, it would not be appropriate to describe them as 'addicted', although one may say they need a more balanced day! 2 marks



Candidates should be aware of extremist and perhaps alarmist views such as those demonstrated in this response and be able to argue against them. Using a negative in this way was seen in some candidates' responses as a pivot to a supportive statement.

Paper Summary

Based on their performance on this paper, candidates are offered the following advice:

- Continue to develop the good practice of expanding and explaining answers using examples and reasons, where more than a simple statement or list is required
- Respond with the context of the question in mind
- Do not repeat responses when more than one example/reason is required
- Identify key words and command words in the question to ensure responses reflect what the question asks
- When required to give one **other** example/reason, ensure the response is discrete from the given example/reason
- Practise a range of extended questions, not just balanced arguments
- Allocate time to plan the two 6 marks extended questions

Grade Boundaries

Grade boundaries for this, and all other papers, can be found on the website on this link:

http://www.edexcel.com/iwantto/Pages/grade-boundaries.aspx





