GCSE 2004 June Series



## Mark Scheme

## Information and Communication Technology Specification B 3528/F

Mark schemes are prepared by the Principal Examiner and considered, together with the relevant questions, by a panel of subject teachers. This mark scheme includes any amendments made at the standardisation meeting attended by all examiners and is the scheme which was used by them in this examination. The standardisation meeting ensures that the mark scheme covers the candidates' responses to questions and that every examiner understands and applies it in the same correct way. As preparation for the standardisation meeting each examiner analyses a number of candidates' scripts: alternative answers not already covered by the mark scheme are discussed at the meeting and legislated for. If, after this meeting, examiners encounter unusual answers which have not been discussed at the meeting they are required to refer these to the Principal Examiner.

It must be stressed that a mark scheme is a working document, in many cases further developed and expanded on the basis of candidates' reactions to a particular paper. Assumptions about future mark schemes on the basis of one year's document should be avoided; whilst the guiding principles of assessment remain constant, details will change, depending on the content of a particular examination paper.

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Publications Department, Aldon House, 39, Heald Grove, Rusholme, Manchester, M14 4NA Tel: 0161 953 1170

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## 3528/F – Full Course Foundation Tier

1.		
a.	These points.	2 marks
	All 4 in the correct order, DBCA, 2 m	
	3 in order, 1m	
b.	These points.	2 marks
	Inserts/imports the picture from the disk, 1m	
	Or: cut/copy the file off disk and paste into the letter, 1m	
	Or: open the picture in a graphic application and cut/copy it into the letter, 1m	
	Or: drag the file from the disk and drop it in the letter, 1m	
	Positions the picture in the letter, e.g. cursor in the correct position, moves the	
	picture after importing, resizes, etc., 1m	
	Wraps text round picture, 1m	
c.	These points.	3 marks
	Click 'reply' on an email received from the manufacturer.	
	Use the address book in the email software.	
	Look at the manufacturer's web site.	
	Total for this question:	7 marks

2.		
a.	This point.	1 mark
	spreadsheet	
b.		
i.	Any reasonable. For example:	1 mark
	Cell reference of a cell other than A5 that contains text	
	i.e. one of A1 to A4; A6; A7; B1; C1	
	accept A8 to A12; B8 to B12; C8 to C12	
ii.	This point.	1 mark
	B3*C3 or equivalent; allow sum(B3*C3); not B3xC3, ignore =	
c.		
i.	Any reasonable input device. For example:	2 marks
	keyboard, mouse	
ii.	These points.	2 marks
	floppy disk; hard disk	
iii.	Any reasonable.	1 mark
	Scan pictures of the bath, etc.	
	The task must be reasonable in the context, e.g. 'Copy a picture' is reasonable	
	but OCR is not.	
	Total for this question:	8 marks

3.			
a.			
i.	This point.		1 mark
	Circles Wrig75		
ii.	This point.		1 mark
	When the Patient Name has been in	put, the clerk checks again that the Patient	
	Name on the monitor is the same as	that on the form.	
b.	These points.		2 marks
	A key field cannot be empty.		
	A key field must have a different va	lue in every record.	
c.	These points.		2 marks
	The coded information takes up less	space on backing storage.	
	The clerk can input the coded inform	nation faster.	
d.	These points.		2 marks
	Patient Name In the ord	ler shown, 2m	
	Feather 5 in order	r, 1m	
	Iqbal In reverse	e order, all correct, 1m	
	McLoughlin		
	Morgan		
	Rooney		
	Wrig75		
		Total for this question:	8 marks

4.			
a.	These points,		2 marks
	bar code reader		
	keyboard		
b.	This point.		1 mark
	To record who has borrowed a book, both the pupil and the book n	nust be	
	identified.		
с.	These points.		3 marks
	Includes a fileserver and at least 3 computers in a correct topology	(star, bus or	
	line), 1m		
	Includes a printer, 1m	Max 2m	
	Includes a bar code reader, 1m		
	Includes other reasonable facilities, e.g. CD drive, connection to		
	other network, etc., 1m		
d.	These points.		2 marks
	the network manager; ignore other answers, 1m		
	librarians; ignore other answers, 1m		
	Total for	this question:	8 marks

5.			
a.	These points.		3 marks
	clearscreen	ignore	
	forward 2	first 3 instructions correct, 1m	
	left 90		
	forward 3		
	left 90	remaining instructions correct, 1m	
	forward 2		
	left 90		
	forward 3		
	left 90	ignore	
	Syntax correct the	roughout, 1m	
b.	These points.		5 marks
	Starts with B and	ends with D, 1m	
		other boxes, 1m each	
	А		
	С		
	FE		
		Total for this question:	8 marks

6.		
a.	These points.	2 marks
	You should never tell anyone else your password.	
	You should change your password frequently.	
b.		
i.	These points.	2 marks
	If the building burns down, all the computers could be destroyed.	
	Another student using the computer could delete the work.	
ii.	This point.	1 mark
	copy	
iii.	Any reasonable. For example.	1 mark
	Make a copy on backing storage media, e.g. floppy disk, zip, etc. (accept the	
	computer's hard disk). It should be clear there are two different copies.	
c.	Any reasonable. For example.	1 mark
	To prevent the student installing viruses hidden in the downloaded software.	
	Installing the downloaded software may damage software already installed.	
	Not: to prevent pupils downloading pornography.	
	Total for this question:	7 marks

7.		
a.		
i.	This point.	1 mark
	teleworking	
ii.	These points.	2 marks
	At home, the accountant's working hours are more flexible.	
	The accountant does not have to waste time travelling to work every day.	
iii.	These points.	2 marks
	The accountant feels out of touch compared with colleagues who work at the	
	firm's head office every day.	
	It can take longer to get work done at home as there can be more distractions.	
b.	Any reasonable. For example:	2 marks
	Health hazard: eye strain	
	How to avoid the health hazard: take a short break regularly	
	Total for this question:	7 marks

8.		
a.		
i.	Any reasonable. For example.	1mark
	The advertising agency's clients want to sell goods to Cotex's customers.	
ii.	Any reasonable. For example.	1mark
	Customers will receive even more junk mail.	
iii.	Any reasonable. For example.	1 mark
	Any reasonable interpretation of custom and practice in implementing data	
	protection legislation. For example, Cotex's customers' personal information	
	should only be used for the purposes for which it was collected.	
	It contravenes data protection legislation.	
b.		
i.	Any reasonable. For example.	1 mark
	A computer is less likely to make a mistake than a person using the ICT system.	
ii.	Any reasonable. For example.	1 mark
	The assistant is using a computer that has customers' details stored on it.	
c.		
i.	This point.	1mark
	Experience religious insights and prayer.	
ii.	This point.	1mark
	Control the operation of traffic lights.	
	Total for this question:	7 marks