

Centre number				Candidate number					
---------------	--	--	--	------------------	--	--	--	--	--

You will now have finished the five minutes' reading time for this paper. The test will begin now.

INSTRUCTIONS TO CANDIDATES

- During this introduction you should tell the invigilator immediately if you have any difficulty in hearing the recording. Once the questions have begun, the recording will not be stopped.
- Write your name, centre number and candidate number in the boxes above. Please write clearly and in capital letters.
- Use black ink.
- Answer **all** the questions.
- Read each question carefully. Make sure you know what you have to do before starting your answer.
- Write your answer to each question in the space provided. Additional paper may be used if necessary but you must clearly show your candidate number, centre number and question number(s).
- Do **not** write in the bar codes.

INFORMATION FOR CANDIDATES

- The number of marks is given in brackets [] at the end of each question or part question.
- The total number of marks for this paper is **40**.
- Listen carefully to the instructions and follow the example for each exercise.
- There will be pauses to give you time to read the questions and to write your answers.
- You will hear all the recordings twice.
- You may write your answers at any time during the test.
- You do not have to write in full sentences and your answers will not be marked for the accuracy of the language.
- Dictionaries are **not** allowed.
- Open your booklet now.
- This document consists of **12** pages. Any blank pages are indicated.

OCR is an exempt Charity



Exercise 1: Questions 1–4

Resolving problems in a hotel

Look at the two lists.

Problem	Reaction
A Noisy guests	G_B opair later
B Cold food	H Move to another room
C Broken shower	J Give money back
D Bed too small	K Deal with it at once
E No food available	L Can do nothing about it
F Incorrect bill	M Send someone upstairs

Listen, and for each person, write **TWO** letters, **ONE** from each column in the boxes below.

Example:			
	Problem	Reaction	
Herr Peter	rs C	G	
1 Frau N	eumann		[2]
2 Frau B	auer		[2]
3 Herr M	eyer		[2]
4 Frau S	chmidt		[2]
			[Total: 8 marks]

Exercise 2: Questions 5–12

Markus talks to his mother about going on a school trip

Read the questions.

Listen and replace the underlined words with the correct information **IN ENGLISH**.

Ex	cample: Markus wants to go to England <u>at Easter</u> in the summer	
5	Markus' mother is planning a family holiday to France	[1]
6	Markus' current school grade for English is "good"	[1]
[PA	USE]	
7	Markus' mother thinks he will speak some German in England	[1]
8	She thinks he should <u>be with his own family</u>	[1]
[PA	USE]	
9	Markus gets nervous if he <u>is by himself</u>	[1]
10	Markus will see some English television programmes	[1]
[PA	USE]	
11	Markus' mother says he has to provide his own spending money	
		[1]
12	To earn some money Markus is going to <u>work in a shop</u>	[1]
	[Total: 8 m	arks]

Francesca and Karl discuss their mother's birthday

Read the words and phrases in the box and the sentences below.

annoyed	cake	congratulate	delighted
disappointed	discount	happy	home
pedestrian crossing	phone call	prefers	recommends
surprise	the pub	the village hall	treat
turnout	wants	week-	Z00

Choose the correct word or phrase from the box to complete each sentence.

E	Example:				
Fr	ancesca and Karl's mother's birthday is next week				
13	Karl thinks they should her.	[1]			
14	Francesca suggests they could have a party at	[1]			
[PA	USE]				
15	Karl agrees and offers to make a	[1]			
16	Francesca thinks they will get a good	[1]			
[PA	USE]				
17	The café is next to the	[1]			
18	Francesca the cheesecake.	[1]			
[PA	USE]				

		[Total:	8 marks]
20	Their father is sometimes		[1]
19	Their mother is often	on her birthday.	[1]

Question 21 begins on page 6

Exercise 4: Questions 21–28

Environmental and social problems

Read the questions.

Listen to these four young people and answer the questions briefly **IN ENGLISH**.

Example:					
w	What does Michael think is the biggest problem nowadays?				
	traffic in the city centres				
21	What does Michael find particularly bad about the traffic?				
	[1]				
22	In Asia, what shows how bad the problem can be?				
	[1]				
۲D۸	USE]				
[FA					
23	What did Mehmet do last week?				
	[1]				
24	What particular problem does he blame on the factories?				
	[1]				
[PA	USE]				
25	What is the first example given to show how poor some families are?				
26	What has Emma seen?				
20					
	[1]				
[DA	LISE1				

[PAUSE]

© OCR 2015

27	What is the problem for the people Harald talks about?
	[1]
28	What is already being done about this problem?
	[1]
	[Total: 8 marks]

Question 29 begins on page 8

Exercise 5: Questions 29-36

Working in German-speaking countries

Read the questions. Listen and complete each sentence briefly **IN ENGLISH**.

Ex	ample:	
Th	omas has been working in Frankfurt since	
29	Linda works in an office in a firm which produces	[1]
30	she works nine hours per day.	[1]
[PA]	USE]	
31	Max got help with	[1]
32	He had heard that	[1]
[PA	USE]	
33	Eva's employer used to be	[1]
34	Visiting other countries gave him the chance to	[1]
[PA	USE]	
35	In Germany, James usually wearsat work.	[1]
36	He thinks the dress code is	[1]
	[Total: 8 ma	ı rks]

END OF QUESTION PAPER

BLANK PAGE

PLEASE DO NOT WRITE ON THIS PAGE

BLANK PAGE

PLEASE DO NOT WRITE ON THIS PAGE

BLANK PAGE

PLEASE DO NOT WRITE ON THIS PAGE

PLEASE DO NOT WRITE ON THIS PAGE



Copyright Information

OCR is committed to seeking permission to reproduce all third-party content that it uses in its assessment materials. OCR has attempted to identify and contact all copyright holders whose work is used in this paper. To avoid the issue of disclosure of answer-related information to candidates, all copyright acknowledgements are reproduced in the OCR Copyright Acknowledgements Booklet. This is produced for each series of examinations and is freely available to download from our public website (www.ocr.org.uk) after the live examination series. If OCR has unwittingly failed to correctly acknowledge or clear any third-party content in this assessment material, OCR will be happy to correct its mistake at the earliest possible

For queries or further information please contact the Copyright Team, First Floor, 9 Hills Road, Cambridge CB2 1GE.

OCR is part of the Cambridge Assessment Group; Cambridge Assessment is the brand name of University of Cambridge Local Examinations Syndicate (UCLES), which is itself a department of the University of Cambridge.

opportunity.