Centre Number

Candidate Number



## **OXFORD CAMBRIDGE AND RSA EXAMINATIONS**

**General Certificate of Secondary Education** 

## **BUSINESS STUDIES B (1952)**

2323/1

BUSINESS IN ITS ENVIRONMENT FOUNDATION TIER

Friday **26 MAY 2006** 

Afternoon

1 hour 15 minutes

Additional materials:

Candidates answer on the question paper.

**TIME** 1 hour 15 minutes

#### **INSTRUCTIONS TO CANDIDATES**

Write your name, Centre number and candidate number in the spaces at the top of this page.

Answer all questions.

Write your answers in the spaces provided on the question paper.

The spaces should be sufficient for your answers but if you require more space use the lined pages at the end of the booklet and number your answers carefully.

#### INFORMATION FOR CANDIDATES

The number of marks is given in brackets [ ] at the end of each question or part question.

The total number of marks for this paper is 60.

The quality of your written communication will be taken into account in marking your answer to the question labelled with an asterisk (\*).

FOR EXAMINER'S USE		
Question 1		
Question 2		
TOTAL		

# Question 1

Xanadu Boats Ltd (XBL) builds luxury speedboats in a competitive global market.

(a)	Exp	lain whether XBL operates in the private or public sector.
		[2]
(b)	Exp	lain what is meant by a global market.
		[2]
(c)	rate	Finance Manager of XBL is worried that the Bank of England might change interest is. It is also possible that the government might change the rate of income tax in its liget.
	Sta	te whether each of the following is <b>true</b> or <b>false</b> .
	(i)	Lower interest rates reduce the cost of borrowing money to buy a luxury speedboat.
		True/False[1]
	(ii)	Increasing the rate of income tax leaves employees with less income to spend.
		True/False[1]
(d)	Due	e to fears that inflation is rising, interest rates are expected to increase.
	Oth	er than controlling inflation, state <b>one</b> government economic objective.
		[1]

- \*(e) XBL has already sold all of the speedboats it is currently building. Due to the high demand for new boats, XBL is considering expansion by buying another local boatbuilding business. It is, however, concerned about the possibility of interest rates rising. A number of options are being considered:
  - buying the business by borrowing from a bank;
  - buying the business by using retained profits;
  - not expanding at all.

Advise XBL whether or not it should expand. In your answer you should discuss arguments for and against the options.
[9 + 2]

(f) Last month XBL dismissed an employee. However, the employee thinks that she was unfairly dismissed.

Below are some reasons for dismissing an employee. Which are likely to be fair and which are likely to be unfair? Tick the appropriate boxes in Fig. 1 below to give your answers. The first one has been done for you.

Reason for dismissal	Fair (✓)	Unfair (✓)
Raising a health and safety concern with the management		✓
Being a member of a trade union		
Being incapable of doing the job		
Stealing company property		
Taking maternity leave		

[4]

Fig. 1

(g)	Recently XBL has received a number of complaints from male employees that they are not allowed time off work when their wife or partner has a baby.		
	A meeting was held between managers and employees to discuss the complaints. The following points were made:		
	The Human Resources Manager said:		A female employee said:
	"Male staff will be happier and more loyal to the business."		"Why should men be given any more time off?"
	The General Manager said:		A male employee said:
	"This will increase our costs and mean that we will be short of staff."		"Men should have the same rights as women."
	Using the information provided above, ad employees time off work when their wife of		
			[41]
(h)	Changes in a local economy will often aff to a business.		e number and type of workers available
	Identify and explain <b>two</b> ways in which a lobeen affected by changes in the local eco		
	Name of firm or organisation		
	1		
	2		

### **Question 2**

Temple Caravan Park (TCP) was a dairy farm. Last year, due to changes in European Union (EU) farming policy, the owners decided to stop milk production and use the land as a caravan park.

(a) (i) Below are some examples of the financial effects of the change in business activity at TCP. Which effects are likely to be costs and which are likely to be benefits to TCP? Tick the appropriate boxes in Fig. 2 below to give your answers. The first one has been done for you.

Effect	Amount	Cost (✓)	Benefit (✓)
Receipts from sale of dairy cows	£40,000		✓
Sales turnover from the caravan park	£140,000		
Loss of previous sales turnover from the sale of milk	£80,000		
Building of facilities for caravan park	£40,000		
Capital from sale of milking equipment	£30,000		

[4]

Fig. 2

	(ii)	i) In addition to all of the effects shown in Fig. 2, the owners had to pay £50,000 to set up a shop at the caravan park.	
		Was it a good idea to change TCP from a dairy farm to a caravan park? Using the information provided in Fig. 2 and any other relevant factors, give reasons for your answer.	
		[7]	
b)	Apri	caravan park sales office is only open for bookings on weekday mornings between I and October. The owners of TCP are considering whether or not to introduce ommerce in order to increase bookings.	
	Stat	e whether each of the following is <b>true</b> or <b>false</b> .	
	(i)	E-commerce involves sending out advertisements by post.	
		True/False[1]	
	(ii)	E-commerce means TCP can only sell in a local market.	
		True/False[1]	

- (c) TCP has designed a trial website to use e-commerce to enable customers to book over the Internet. It has carried out some market research to see if this would be successful. The main findings of the research were:
  - 65% said that the website was easy to use;
  - 20% said that they wanted to be able to see the caravan park before booking;
  - 85% said that the system for paying was secure;
  - 35% said that they were worried about how up-to-date the information on the website would be.

Using the market research results, and any other relevant factors, advise TCP whethe or not it should use e-commerce to take bookings. Give reasons for your answer.
[9

(a)		over from £140,000 per year to £168,000 per year.
	Cal	culate the <b>percentage increase</b> in TCP's yearly sales turnover. Show your working.
		[2]
(e)		owners of TCP have met with a pressure group. This group has the objective of king the caravan park more environmentally friendly.
	(i)	State and explain <b>one</b> social benefit of TCP becoming a more environmentally friendly caravan park.
		[3]
	(ii)	Identify a pressure group that you have studied. Explain <b>one</b> of its objectives.
		Name of pressure group
		Objective
		[3]

must be clearly shown.	

1

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