

Oxford Cambridge and RSA Examinations

General Certificate of Secondary Education

BUSINESS STUDIES

FOUNDATION TIER CORE PAPER

1951/1

Specimen Paper 2003

Additional materials: Candidates answer on the question paper.

TIME 1 hour 45 minutes

Candidate Name	Centre Number	Candidate Number

INSTRUCTIONS TO CANDIDATES

- Write your name in the space above.
- Write your Centre number and candidate number in the boxes above.
- Answer all the questions.
- Write your answers, in blue or black ink, in the spaces provided on the question paper.
- Read each question carefully and make sure you know what you have to do before starting your answer.

INFORMATION FOR CANDIDATES

- The number of marks is given in brackets [] at the end of each question or part question.
- The total number of marks for this paper is 120.
- The quality of your written communication will be taken into account in marking your answers to questions marked with an asterisk (*).

Question number	For examiner's use only
1	
2	
3	
4	
6	
TOTAL	

(a) (i) The pie chart shows the tax collected from people and businesses in Marston in 1999.

Revenue in Marston, 1999 Total Revenue - £10 000 000

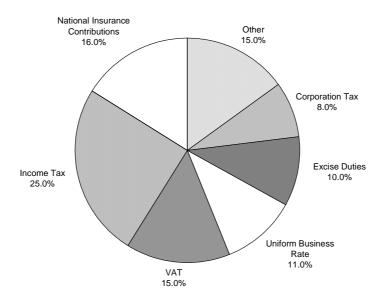


Fig. 1

Calculate the amount of income tax collected in Marston in 1999. Sworking.	Show your

[3]

Johr	Taylor is thinking of opening a garage business in the area of Marston. The
gove gran busi	
gove gran busi	ernment provides help to businesses in this area by building new roads and givin its to new businesses. Explain why each of these may persuade John to set up ness in the Marston area.
gove gran busi	ernment provides help to businesses in this area by building new roads and givin its to new businesses. Explain why each of these may persuade John to set up ness in the Marston area.
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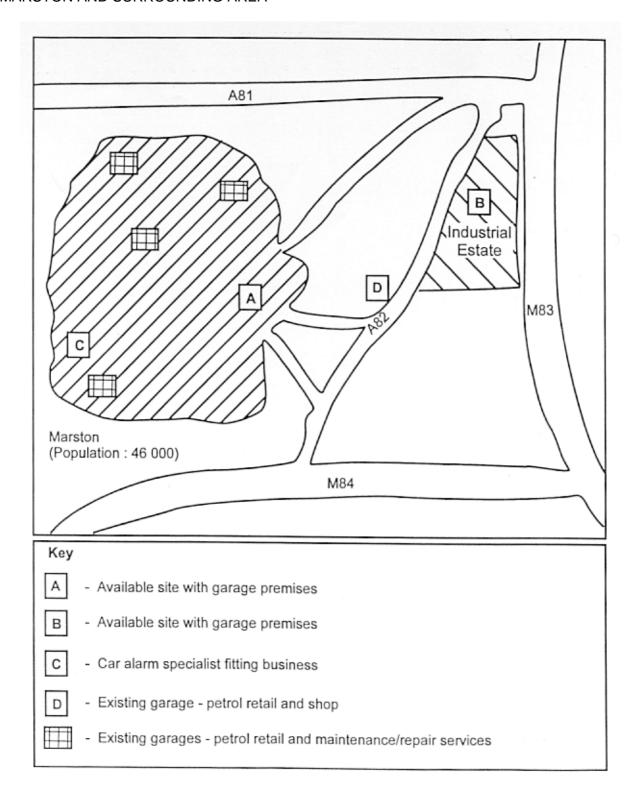
Marston.	
People who live in	n Marston
Othar businesses	s in the area
Other businesses	s in the area
The government	
-	

[4]

TOTAL MARKS 25

The business that John Taylor plans to open will retail petrol, provide car maintenance and fit car alarms. He has two possible sites to choose from, marked A and B on the map below. Each has suitable premises.

MARSTON AND SURROUNDING AREA



(a)	(i)	Using the information available, recommend the site that John should choose to locate his business. Give reasons for your recommendation.	
			[6]
	(ii)	State other information that would help John to decide where to locate the garage. Explain how this information might help John to make the decision.	_
		Ţ	6]

*(b) John estimates that he will need to invest £25,000 to start the business. The business will need one more full-time person who will work as the mechanic and some part-time workers to sell petrol. He hopes to make about £15,000 profit in the first year.

Benefits of Sole Traders

Benefits of Partnerships

Benefits of Sole Traders		Benefits of Partnerships
Easy to set up		Somebody else to suggest ideas about running the business
Can make all the decisions himself		Will have more money for investment
Can keep all the profits		Somebody else to run the business when he is not there
	_	

business as a sole trader or a		

[6 + 2]

7

[4]

TOTAL MARKS 24

(a)	Before starting the business, John did some local market research.
	State and explain two methods of market research.

(b) An article in the local newspaper gave the following information about the market for car related products in the Marston area.

Market for Car Related Products in the Marston Area

Product Area	Value of Sales (per week)
Petrol sales	£360,000
Car Maintenance	£220,000
Car alarms	£5,000

(i) Calculate the total value of the market for car related products in the Marston area.

[1]

[6]

(iii)	John is aiming to achieve a 50% share of the overall market for car alarms in his year. Is this a reasonable objective? Give reasons for your answer.
	commend whether John should charge lower or higher prices for the car alarms the competitors. Give reasons for your recommendations.

(d)	Friends have recommended the two methods given below for advertising the garage when he opens it. Discuss how appropriate you think each of these will be.	
	Word of mouth advertising.	
		_
		_
		_ [4]
	Advertising in the local newspaper.	_
		_
		- -
		[4]
(e)	State why the government has strict controls on advertising.	
	-	_
		[2]

TOTAL MARKS 31

John will fit the car alarms himself. He will employ a mechanic to do the car repair and maintenance work.

(a)	(i)	State the skills and personal qualities that the mechanic would require to do the job successfully. Give reasons for your answer.				
		[4]				
	(ii)	State three ways in which John may get information about applicants for the job of mechanic.				

At the end of the first week in business John paid the mechanic and the one sales assistant that he employed as follows:

The mechanic

- 40 hours at a rate of £6 per hour plus 5 hours at time and a half

The sales assistant

- 30 hours at a rate of £4 per hour plus 10% commission on sales of £500

Calculate the amount that John paid to these workers. Show your working.

(b)

Recommend two ways in which John may motivate the mechanic in order to encoura him to work hard.	ge
	_
	_
	_
	_
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	[
The Contracts of Employment Act, 1972 requires employers to give a contract of employment.	
State three things that you would expect to be included in a contract of employment.	
1	_
2	
2	

[-

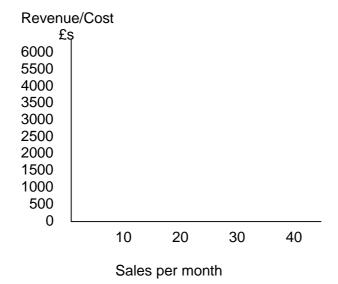
TOTAL MARKS 24

- (a) As part of his business plan, John prepared the following information about the revenue and the costs of fitting the car alarms:
 - Selling price £200 per alarm
 - Variable costs per alarm £150

Use this information to complete the table below:

Number car alarms	Total Fixed Cost	Total Variable	Total	Total
sold		Costs	Costs	Revenue
10	1000	1500	2500	2000
20	1000	3000	4000	
30	1000		5500	6000
40	1000	6000	7000	8000

Use the information in the table to construct a break-even chart on the graph below:



(b) John considered two methods of charging for services to cars.

Method	Details of charges and estimated sales			
One	Charge a fee of £80 per service. He estimated that he would sell 2			
	services per week at this price.			
Two	Charge at £50 per hour. He estimated that the average service			
	would take two hours and that he would sell 15 services at this price			

Recommend one of these methods of charging for a service. Give reasons for answer.	your

John intends to open a car wash on the premises. It will cost £69, 000 to do this.
Recommend one of the following methods of financing this investment. Give reasons for your answer.
Methods of Finance Bank Loan Issue of new shares Retained profit Hire purchase
[6

TOTAL MARKS 16

(c)



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MARK SCHEME

Specimen Paper 2003

General advice to Assistant Examiners on the procedures to be used

- An element of professional judgement is required in the marking of any written paper, and candidates may not use the exact words which appear in the detailed sheets which follow. If the business studies is correct and also answers the question then the mark(s) should normally be credited.
- 2. Mark in red. A tick (✓) should be used, at the appropriate point, for each answer judged worthy of credit.
- 3. Strike through all blank spaces and/or pages in order to give a clear indication that the whole of the script has been considered.
- 4. The mark total for each question should normally be ringed at the bottom right hand side.
- 5. In cases where candidates give multiple answers, mark the first answer(s) up to the total number required. In specific cases where this simple rule cannot be applied, the exact procedure to be used will be given in detail at the Examiners' Standardisation meeting.
- 6. Some questions may have a 'Level of Response' mark scheme. Details of these are given in this Mark Scheme.

2

7. Abbreviations, annotations and conventions used in the detailed Mark Scheme

/ = alternative and acceptable answers for the same marking point

NOT = answers which are not worthy of credit

= (underlining) key words which **must** be used to gain credit

ecf = error carried forward

Question 1 25 Marks

1	(a)	(i)	Target: Ability to apply business skills to number data.	
			One mark for a correct answer, 2 marks for correct method.	
			1,000,000 ÷ 100 (1) x 15 (1) = £150,000 (1)	3
		(ii)	Target: Ability to apply knowledge about the effects of taxation on a business.	
			One mark for each point of development (max 4)	
			 The rise in VAT would cause the price of the goods and services to rise (1). This means the business may sell less (1) and if so would earn less money (1). The amount by which revenue would fall would depend upon how much sales fell by (1)/ price elasticity of demand (1). However, demand may not fall (1). The change in demand depends on the price elasticity of demand (1). (Idea explained in non-technical terms – 1 mark) 	4
	(b)		Target: Ability to apply knowledge to evaluate the benefits of government policy.	
			 One mark for each point of argument. (Max: 2 x 3 = 6 marks) The new roads will make it easier (1) cheaper (1) and quicker for the raw materials to be brought to John's garage. Also new roads should bring more traffic into the area (1) and this should lead to more business (1) for the garage. The grants are money towards the cost of setting up (1) and this will make it easier (1) for John to set up because he will not need to find as much money (1) from his own savings or a bank loan 	
			(1).	6

1 (c)	Target: Ability to apply knowledge to predict the effects of government policy.	
	One mark for each statement of effect and one mark for each point of explanation for that effect. (Max: 4 x 3 = 12 marks)	
	 People who live in Marston The number of people who are unemployed should fall (1) because they will find jobs in the new businesses (1). The customers will benefit because there will be more choice (1) of places (1) and probably goods (1) for them to buy from. Also because there is more competition (1) the prices of goods may fall (1). Other businesses Other businesses may sell more (1) if the new firms buy goods and services from them (1). They may also sell less (1) because of the increase in competition (1). The government The amount of money that government collects in tax should go up (1) because more people will pay income tax (1) and people will pay more VAT (1) as they have more money to spend (1) on goods. The government should pay out less in social security benefits (1) because there will be fewer unemployed people (1). 	12

Question 2 24 Marks

2	(a)	(i)	Target: Ability to evaluate the suitability of alternative locations for a business.	
			Level 2 (3-6 marks) The candidate draws on the evidence available to justify the selection	
			He should locate at Site A because he will get more custom here. This is because there are no competitors nearby whereas there are in other parts of the town. Also he may get custom from people entering or leaving the town by any of the three roads that link with the A82. There are no competitors at the industrial site or on the A82 but it is likely that he will only get customers in the day time here.	
			Level 1 (1-2 marks)	
			The candidate can apply knowledge in general terms.	6
		/!!\	He should locate at Site A because he will get more custom here.	
		(ii)	Target: Ability to apply knowledge of the factors influencing location.	
			 Level 2 (3-6 marks) States and explains the relevance of the additional information in relation to the context of the question. John should consider how easy it will be for cars to drive on to the different sites because if access is difficult it may reduce the amount of custom he gets. John will need to know how many people live in the area of each garage because this will influence the amount of business that he gets. 	
			 Level 1 (1-2 marks) Shows knowledge of the factors that influence location but does not explain them in context. John needs to know how much demand there will be at each of the sites. 	
			 John needs to know the cost of renting each of the sites. 	6

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2	(b)	Target: to evaluate the appropriateness of different type business structure referring to the context of the case s business.		
		 Level 2 (4-6 marks) Candidate evaluates the choices by reference to the data precommend that he sets up as a sole trader. He only reaise £25000 to start the business and he should be able this on his own from his savings and a bank loan. He will make £15000 profit in the first year and this is not very has to share this with a partner. Also the business emplays a small number of people so he should be able to handle management on his own. 	eeds to to get Ill only nuch if he oys only	
		 Level 1 (1-3 marks) Candidate displays relevant knowledge of the advantages of business structure but does not base decisions on the relevant information provided. I recommend that he becomes a sole trader because it we easier to set up. 	ant	6
		Candidates will also be assessed for their Quality of Written Communication on this part of the question, according to the following requirements:		
		Ideas are expressed clearly, fluently, legibly and in an appropriate way. There are few errors in spelling, punctuation and grammar.	2	
		Straightforward ideas are expressed relatively clearly, legibly and appropriately. There may be some errors of spelling, punctuation and grammar, but these do not obscure the meaning of the answer.	1	
		Candidate fails to reach the threshold standard in all respects.	0	2
	(c)	Target: Knowledge of the term unlimited liability.		
		 One mark for each point of explanation of the term up to a nof 4 marks Unlimited liability means that the owner of the business responsible for any debts (1) that the business has. If the business goes bankrupt (1) then he may need to sell his assets (1) as well as the assets of the business (1) if the not raise enough money (1) to pay off the debts the business. This arises because in law the owner and the business the same legal person (1) and so the debts of the business the debts of the owner (1). 	will be ne private nese do ness ness are	4

Question 3 31 Marks

3	(a)		Target: Knowledge of the types of market research.	
			 One mark for each type of research named and one mark for each point of description or illustration. Field research (1) involves collecting primary data (1). Questionnaires (1) and observation (1) are examples of field research methods. Desk research (1) involves using secondary data (1). Desk research such as information in newspapers (1) or government publications (1) are examples of secondary research. 	6
	(b)		Target: Ability to apply number skills to a business issue	
		(i)	One mark for the correct answer.	
			• £585,000	1
		(ii)	Two marks for an appropriate method, one mark for the correct answer.	
			£5000 (1) / 2 (1) =£2500 (1)	3
		(iii)	 One mark for each appropriate point of argument. John would do well to achieve a 50% share of the market (1). This is his first year in business (1) and he would expect only to get a foothold in the market (1). It would also depend on how much competition there was (1). 	3
	(c)		Target: Ability to evaluate choices about pricing strategies with reference to the case study business.	
			Level 2 (4-6 marks) The candidate justifies choice by reference to the case study context. He should charge a lower price because he is new in business and will need to attract customers to the business. He may raise his prices later on when he has got some loyal customers. Level 1 (1-3 marks)	
			The candidate uses knowledge of the effects of price strategies to justify the choice but the justification does not rest on information about the business context. He should charge a lower price so that he will take customers from	
			other businesses in the area. Candidates will also be assessed for their Quality of Written Communication on this part of the question, according to the following requirements:	6

Ideas are expressed clearly, fluently, legibly and in an appropriate way. There are few errors in spelling, punctuation and grammar.	2	
Straightforward ideas are expressed relatively clearly, legibly and appropriately. There may be some errors of spelling, punctuation and grammar, but these do not obscure the meaning of the answer.	1	
Candidate fails to reach the threshold standard in all respects.	0	2

3	(d)	Target: Ability to evaluate different methods of advertising in the light of the context of the business.	
		 Level 2 (3–4 x 2 = 8 marks) The candidate evaluates choice with reference to the context. Word of mouth will not be appropriate because the business has not started and so there are no customers to recommend it to other people. The local newspaper will be appropriate because the customers for a garage like this are likely to be local people. 	
		Level 1 (1–2 x 2 = 4 marks) The candidate uses knowledge to justify choice but this is not based on statements that are likely to be true of the business.	
		 Word of mouth will be useful because it will be cheap. The local paper will be useful because it will be cheap. 	8
	(e)	Target: Knowledge of the reasons for government restrictions on advertising.	
		One mark for each appropriate reason. (max 2)	
		 So that the customer gets accurate (1), honest (1), legal (1) information that does not offend people (1) in the community and does not mislead people into buying products (1) that they do not need/want. 	2

Question 4 24 Marks

4	(a)	Target: Ability to apply knowledge relevant to the recruitment of candidates.	
		 One mark for each appropriate skill or quality suggested. (max 4) Punctuality Reliability Ability to work with others Skills of mechanic Ability to work to deadlines Communication skills. etc. 	4
		 One mark for each appropriate method of getting information that is suggested. (max 3) Reference from a school Reference from a previous employer CV Letter of application Application form Test of mechanical skills. Interview. etc. 	3
4	(b)	Target: Ability to apply number skills to deal with a business issue.	
		40×6 =£240 (1) 5×9 =£ 45 (1) 30×4 =£120 (1) $500/100 \times 10$ (1) =£50 (1) Total =£455 (1) NB Allowance to be made for own figures.	6
4	(c)	Target: Ability to evaluate the appropriateness of different methods of motivation to the case study.	
		 One mark for each method identified and one mark for each point of analysis /justification to a maximum of 3 per recommended method. For example: Under piece rates a worker is paid for each item that they produce (1). This would make the mechanic work harder because the more cars that he serviced (1) the more money he would take home in pay (1). A meal out at Christmas would be help to make people feel valued by the firm (1). It would also help them to get on better (1). This should make them want to work harder because they will feel that their efforts are worthwhile (1). 	4

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(d)	Target: Knowledge of contracts of employment.	
	One mark for each correct statement about Contracts of Employment. (max 3)	
	 Name of the firm Address of the firm Name of the worker Hours of work Details of pay Job title Holiday arrangements Period of notice Sick pay 	
	 Person to contact in the event of grievance Length of contract Spaces for signatures and date. 	3

Question 5 16 Marks

5	(a)	Target: Ability to apply number skills to deal with business data.	
		Correct answers in the table are:	
		 Total Revenue at 20 units = £4000 (1) Total Variable costs at 30 units are = £4500 (1) 	
		For each line correctly plotted (Total revenue, fixed costs and total costs) – 1 mark each	6
		For correct labelling of all lines – 1 mark.	
5	(b)	Target: Ability to use number skills to interpret and evaluate business data.	
		One mark for each point made.	
		I would recommend that he uses method one. With this method he will earn £1600 per week from services (1) whilst with the second method he will earn £1500 (2) so clearly this will earn more income	
		(1).	4
	(c)	Target: Ability to evaluate the appropriateness of different methods of financing an investment.	
		One mark for selecting an appropriate method, up to 5 marks for justification of that method.	
		 Bank loan (1). This is appropriate because John needs a lot of money (1) and it will allow him to pay back the money over time (1) as he earns money (1). The bank loan is for a capital asset (1) and banks are usually willing to lend for this purpose (1), because the asset can be sold if the firm cannot repay the loan (1). The firm will have to pay interest (1) on this loan for a fixed period. Retained profit (1). This will be appropriate because it will save him having to borrow money (1) and paying interest on the loan (1). He will not be able to pay for all the investment with this though (1). Also he will lose interest (1) that he would receive if he left the profit in the bank (1). Also, profit in the bank would be a useful reserve. 	6
		a userur reserve.	0