

### **OXFORD CAMBRIDGE AND RSA EXAMINATIONS**

**General Certificate of Secondary Education** 

## **BUSINESS STUDIES A**

1951/7

Case Study Paper FOUNDATION TIER

Friday **26 MAY 2006** 

Afternoon

1 hour 30 minutes

Additional materials: Clean copy Case Study (1951/7 & 8 (CS))

TIME 1 hour 30 minutes

#### **INSTRUCTIONS TO CANDIDATES**

Write your name, Centre number and candidate number in the spaces at the top of this page.

Answer all questions.

Write your answers in the spaces provided on the question paper.

The spaces should be sufficient for your answers but if you require more space, use the lined pages at the end of the booklet and number your answers carefully.

Make sure that all your answers relate to the pre-released case study material.

#### **INFORMATION FOR CANDIDATES**

The number of marks is given in brackets [ ] at the end of each question or part question.

The total number of marks for this paper is 90.

The quality of your written communication will be taken into account when marking your answers to questions marked with an asterisk (\*).

FOR EXAMINER'S USE			
1			
2			
3			
4			
5			
TOTAL			

# Answer all questions.

# MAKE SURE THAT ALL YOUR ANSWERS RELATE TO THE PRE-RELEASED CASE STUDY MATERIAL.

	Explain why King & Khan (K&K) is classified as a tertiary business and <b>not</b> primary or secondary business.	as a
		_ [3]
b)*	Becky and James have the following objectives for their business:	
	<ul><li>to survive;</li><li>to make a profit.</li></ul>	
	Explain why these objectives are important for their business.	
		[4+2]
	Explain <b>one</b> disadvantage to Becky and James of operating their business partnership.	as a

Explain how Becky and James might use technology in their business to mainta competitive edge and to achieve high quality service for customers (see the case st lines 42–46).		
competitive edge and to achieve high quality service for customers (see the case st		
competitive edge and to achieve high quality service for customers (see the case st		
competitive edge and to achieve high quality service for customers (see the case st	-	
competitive edge and to achieve high quality service for customers (see the case st		
competitive edge and to achieve high quality service for customers (see the case st		
	(	competitive edge and to achieve high quality service for customers (see the case st
	-	

[Total mark: 20]

2

To what extent might each of the following affect King & Khan's business? Explain your answers.		
(i)	Competitors such as large firms of estate agents.	
		[3]
(ii)	Some of their customers (buyers and sellers of property).	
		[3]
Ехр	lain how health & safety laws might affect King & Khan's business.	
	Exp (i)	Explain your answers.  (i) Competitors such as large firms of estate agents.  (ii) Some of their customers (buyers and sellers of property).

(c) Use Resource Sheet 1 to answer the following question.

(i)	Which of the announcements ( <b>A</b> to <b>E</b> ) made in the national press is likely to have the <b>most</b> effect on King & Khan? Give reasons for your choice.		
	Choice		
	Reasons		
	[3]		
(ii)	Which of the announcements ( <b>A</b> to <b>E</b> ) made in the national press is likely to have the <b>least</b> effect on King & Khan? Give reasons for your choice.		
	Choice		
	Reasons		
	[3]		

1951/7 Jun06 [Turn over

[Total mark: 15]

They could use:	
<ul><li> the Internet</li><li> local radio</li><li> window displays</li></ul>	<ul> <li>advertisements in local newspapers</li> <li>their own property newspaper</li> <li>leaflets on individual properties</li> </ul>
	nes on the <b>two</b> most effective advertising media for advertising re for sale. Give reasons for your choices.

(b) Use the case study and Resource Sheet 4 to answer the following question.

Becky and James have asked you to draw up a short list of **three** candidates for the job of negotiator at the Tyegreen office.

Which **three** candidates do you think would be **most** suitable for the job? Give reasons for each of your choices.

1	
_	
2	
Reasons	
3	
Reasons	
	iai

(c) The Cordford office has been giving cause for concern for some time (see case study lines 116–123). Becky and James are meeting to discuss the problems and to try to find solutions.

James has suggested that he could carry out the following actions.

- A Move the Administrator, Paul Jenks, to the new Tyegreen office.
- B Appoint a temporary manager if Jane Draper is going to be off work for some time.
- C Carry out an investigation to find out the reasons for the poor sales performance.
- D Talk to all members of staff in the Cordford office to find out their concerns.
- (i) Which **two** actions do you think would be the **most** successful? Give reasons for your choices.

Action 1 _	-	
Reasons		
Action 2	-	
Reasons		
		[6]

(ii)	Explain why you have <b>not</b> chosen the other <b>two</b> actions.		
	[4]		
	[Total mark : 24]		

1951/7 Jun06 [Turn over

<ul> <li>Among the properties King &amp; Khan has sold this week are:</li> <li>A new 4-bedroomed house at Oswald Park, Colston, for £480 000. King &amp; Khanged a 1.5% fee on the purchase price for its services.</li> <li>A period mid-terraced house in the High Street area of Morley for £84 000. King Khan charged a 3% fee on the purchase price for its services.</li> <li>Calculate the total fees earned from these two sales. Show your working.</li> </ul>
<ul> <li>A new 4-bedroomed house at Oswald Park, Colston, for £480 000. King &amp; Kh charged a 1.5% fee on the purchase price for its services.</li> <li>A period mid-terraced house in the High Street area of Morley for £84 000. King Khan charged a 3% fee on the purchase price for its services.</li> </ul>
<ul> <li>charged a 1.5% fee on the purchase price for its services.</li> <li>A period mid-terraced house in the High Street area of Morley for £84 000. King Khan charged a 3% fee on the purchase price for its services.</li> </ul>
Khan charged a 3% fee on the purchase price for its services.
Calculate the total fees earned from these two sales. Show your working.
_

Use the case study and Resource Sheet 3 to answer the following questions.

(c)	(i)	Mrs Bates is a client. She wishes to rent a house or flat for between £350 and £650 a month. How many houses and flats listed on Resource Sheet 3 will be of interest to her?
		[1]
	(ii)	King & Khan has found tenants to rent the following flats in Morley. The table

FLAT	RENT	FEE
1-bedroomed ground floor flat	£300 pcm	£30 pcm
1-bedroomed flat in large block	£275 pcm	£27.50 pcm

below shows the rent paid by the tenants and the fees earned by King & Khan.

Calculate the total fees earned by 12 months. Show your working.	King &	Khan f	rom letting	these t	two	flats	for
							[3]

1951/7 Jun06 [Turn over

(i)	In which four-month period did King & Khan sell the most houses?
	[1]
(ii)	Calculate the total number of business properties King & Khan sold in 2005. Show your working.
	[2]
	Should King & Khan be pleased with the revenue from residential property sales during 2005? Give reasons for your answer.
	[4+2]

(a) Use the case study to answer the following question.

5

Opi	nion	
Rea	isons	
	the information in the case study and the Resource Sheets to answer the follostions.	
	ky and James have received an offer from a well-known firm of estate age their business for $\pounds 1.5m$ .	ents
(i)	Explain the advantages to Becky and James of accepting the offer.	
(ii)	Explain the disadvantages to Becky and James of accepting the offer.	
(ii)		
(ii)		
(ii)		
		_
	Explain the disadvantages to Becky and James of accepting the offer.  Should they accept it? Should they refuse it? Which course of action would you recommend to Becky and James? Give reasons for your recommendation.	
	Explain the disadvantages to Becky and James of accepting the offer.  Should they accept it? Should they refuse it? Which course of action would you recommend to Becky and James? Give reasons for your recommendation.  Choice	_
	Explain the disadvantages to Becky and James of accepting the offer.  Should they accept it? Should they refuse it? Which course of action would you recommend to Becky and James? Give reasons for your recommendation.  Choice	
	Explain the disadvantages to Becky and James of accepting the offer.  Should they accept it? Should they refuse it? Which course of action would you recommend to Becky and James? Give reasons for your recommendation.  Choice	_
	Explain the disadvantages to Becky and James of accepting the offer.  Should they accept it? Should they refuse it? Which course of action would you recommend to Becky and James? Give reasons for your recommendation.  Choice	

 _		


For Examiner's Use

Permission to reproduce items where third-party owned material protected by copyright is included has been sought and cleared where possible. Every reasonable effort has been made by the publisher (OCR) to trace copyright holders, but if any items requiring clearance have unwittingly been included, the publisher will be pleased to make amends at the earliest possible opportunity.

1951/7 Jun06

OCR is part of the Cambridge Assessment Group. Cambridge Assessment is the brand name of University of Cambridge Local Examinations Syndicate (UCLES), which is itself a department of the University of Cambridge.

[Turn over