

General Certificate of Secondary Education

Business Studies 3133/3139 Full and Short Course

Specification B

Paper 2 Higher Tier

Mark Scheme

2008 examination - June series

Mark schemes are prepared by the Principal Examiner and considered, together with the relevant questions, by a panel of subject teachers. This mark scheme includes any amendments made at the standardisation meeting attended by all examiners and is the scheme which was used by them in this examination. The standardisation meeting ensures that the mark scheme covers the candidates' responses to questions and that every examiner understands and applies it in the same correct way. As preparation for the standardisation meeting each examiner analyses a number of candidates' scripts: alternative answers not already covered by the mark scheme are discussed at the meeting and legislated for. If, after this meeting, examiners encounter unusual answers which have not been discussed at the meeting they are required to refer these to the Principal Examiner.

It must be stressed that a mark scheme is a working document, in many cases further developed and expanded on the basis of candidates' reactions to a particular paper. Assumptions about future mark schemes on the basis of one year's document should be avoided; whilst the guiding principles of assessment remain constant, details will change, depending on the content of a particular examination paper.

Further copies of this Mark Scheme are available to download from the AQA Website: www.aqa.org.uk

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Higher Tier

Broad Principles:

- Most questions have a levels mark scheme, some have up to four levels, some up to three and some up to two.
- In all levels mark schemes, examiners must start at the top level and use the level
 descriptor to see if the candidate response matches that descriptor. If the response
 does not match the descriptor, examiners should move down to the next level until the
 appropriate descriptor is matched by the candidate response.
- Once the correct level has been identified, examiners will also have to decide which
 mark to award within that level. This will be done by using the level descriptor, any
 further guidance and where applicable the exemplar responses. At its simplest, this
 will require the examiner to decide if the candidate is operating at the top, middle or
 bottom of a level that has three marks available to be awarded.
- Examiners should take great care, when using the range of marks for each level, to award the right number of marks for each response.
- For most questions a list of possible points is included in the mark scheme. This is not
 intended to be a comprehensive list. Nor is the wording deemed to be the only
 acceptable form for which marks may be awarded. Examiners will need to use their
 judgement as to whether a point made by the candidate is relevant to the question.
 Team leaders may be used for advice where examiners are unable to make such a
 decision.

Your role

You work as a business adviser and have been appointed by *Flag City Ltd* to give Craig advice on what he should do now.

Your task

Use the data in the case study booklet and your knowledge of business studies to write a report for Craig.

Your report should:

describe the various problems currently faced by Flag City Ltd;

Possible problems include:

The effect this will have on their cash-flow

The need to obtain an overdraft

The extra materials and machinery they now possess

The possible surplus labour on their hands

Competitors who have a larger range and better advertising

Lack of variety in the products they sell

May have to sell their flags at less than cost price

Competition from imports

Link to current economic situation.

• identify and describe possible ways for Flag City Ltd to survive;

Possible ways include:

Accept the other quotations from supermarkets, even though they would be selling at a loss Diversify into other areas

Market themselves to meet changing consumer demands

Cancel the future orders for materials

Cut costs wherever possible

Seek mergers with current competitors

Establish a niche market on 'made in Britain' or targeting the ethical consumer.

discuss which pieces of data will be of most use to Craig when deciding what to do;

Any data can be chosen as long as it is justified. They could say why they did not select the others.

Candidates may suggest data that is not included in the case study. For example data on competitors, the market share held by *Flag City Ltd* or financial data on *Flag City Ltd*. Alternatively they may criticise the limitations of the data that is provided, for example, how accurate is the cash flow forecast?

recommend to Craig the most appropriate course of action for Flag City Ltd to take.
 Explain how the advantages of this course of action outweigh the disadvantages. Use the data to justify your course of action.

Candidates can recommend any strategy using a mix of ideas raised in Questions 1, 2 & 3. Any reasoned course of action is acceptable as long as the candidates make use of the data. Level 5 candidates will weigh up advantages and disadvantages, alternative courses of action against each other, or question the evidence base for making such a decision.

Your report will be assessed on your ability to:

- A. apply your knowledge and understanding of appropriate terms, concepts, theories and methods to address the problem; (20 marks)
- B. select, organise, interpret and use information to analyse the business problem; (16 marks)
- C. evaluate evidence, make reasoned judgements, and present accurate and appropriate conclusions; (20 marks)
- D. demonstrate appropriate quality of written communication. (3 marks)

(Total: 59 marks)

A. Selection/organisation/interpretation and use of data to analyse the business problem.

Level 5 The candidate selects and interprets the most relevant data and consistently uses and organises information appropriately and accurately to analyse effectively the problem. 20-16 marks Level 4 The candidate shows some ability to select and interpret the most 15-11 marks relevant data, using and organising this information appropriately to analyse the problem. Level 3 The candidate makes use of and interprets simply some data and shows some ability to organise the information to address the problem. 10-6 marks Level 2 The candidate refers to some of the data in attempting to address the problem. 5-1 marks Level 1 No attempt made to select, use, analyse or interpret the data. 0 marks

B. Application of knowledge and understanding of appropriate terms, concepts, theories and methods to address the problem.

Level 5	The candidate consistently demonstrates the ability to apply effectively extensive knowledge and understanding of relevant business terms/concepts.	16-13 marks
Level 4	The candidate is able to apply accurately knowledge and understanding of relevant terms /concepts to address the problem.	12-9 marks
Level 3	The candidate shows some ability to apply knowledge to the set tasks and with some business understanding of key terms.	8-5 marks
Level 2	The candidate shows some knowledge of a narrow range of business terms.	4-1 marks
Level 1	The candidate shows no knowledge of business terms within the Case Study.	0 marks

5-1 marks

0 marks

C. Evaluation of evidence, making reasoned judgements and presenting conclusions accurately and appropriately.

Level 5 The candidate's conclusions arise from logical and critical evaluation of the evidence. Recommendations are realistic in the context of the Case Study and are presented appropriately, accurately and consistently. 20-16 marks Level 4 The candidate makes reasoned judgements and draws appropriate conclusions by valid evidence and/or specific, additional knowledge. Comments about the lack of/quality of evidence may be rewarded, including suggestions of other data 15-11 marks requirements. Level 3 The candidate makes some attempt to evaluate the evidence and draws simple conclusions, which may be supported by some knowledge. 10-6 marks

The candidate draws simple conclusions which have some connection to the problem. No additional knowledge displayed.

No attempt made to evaluate the evidence or draw conclusions.

Level 2

Level 1

Marking Criteria for Quality of Written Communication

Level 4 Information is clearly and logically presented using an appropriate form. The text is legible. Candidates spell, punctuate and use the rules of grammar accurately, enabling the meaning to be clearly understood. 3 marks Level 3 Information is presented in an appropriate form. The text is legible. Candidates generally spell, punctuate and use the rules of grammar accurately, although there may be some errors. The meaning is clear. 2 marks Level 2 Some of the information presented is in an appropriate form. Generally the text is legible. Although there are errors in spelling, punctuation and grammar, the meaning can be understood. 1 mark Level 1 Candidates have not reached the standard required for the award of a mark. 0 marks