

Mark Scheme (Results)

February 2012

Functional Skills ICT (FST02) Level 2

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General Marking Guidance

- This mark scheme gives you:
 - 1. An idea of the type of response expected / acceptable / not acceptable
 - 2. How individual marks are to be awarded
 - 3. Specific codes styles used in this marks scheme
 - 4. Information on how to apply this mark scheme
- All candidates must receive the same treatment. Examiners must mark the first candidate in exactly the same way as they mark the last.
- Mark schemes should be applied positively. Candidates must be rewarded for what they have shown they can do rather than penalised for omissions.
- Examiners should mark according to the mark scheme not according to their perception of where the grade boundaries may lie.
- There is no ceiling on achievement. All marks on the mark scheme should be used appropriately.
- All the marks on the mark scheme are designed to be awarded. Examiners should always award full marks if deserved, i.e. if the answer matches the mark scheme. Examiners should also be prepared to award zero marks if the candidate's response is not worthy of credit according to the mark scheme.
- Where some judgement is required, mark schemes will provide the principles by which marks will be awarded and exemplification may be limited.
- When examiners are in doubt regarding the application of the mark scheme to a candidate's response, the team leader must be consulted.

Marking

- Only answers that make sense can be credited. Where candidates are required to describe or explain etc, words/phrases which are put together in a meaningless way cannot be credited
- Do not award marks for a repeat of the stem of the question.
- The answers given in the mark scheme are exemplars and have been written in adult terminology. Credit must be given for answers which convey the same meaning as those detailed here as well as correct answers that are not shown.

Section A

Question		Answer	Additional Guidance	Mark	Ref
1(a)	1	Screen shot to show search engine page	Must be a search engine e.g. Google	1	4.1
	2	Key words used. Must have "West Side Story" as a minimum	Award mark if other text precedes WWS so that it cannot be read in full. But is implicit that correct string has been used.	1	4.1
	3	Romeo and Juliet pasted into relevant cell in ResponsesFeb12L2		1	5.2
	4	1957 pasted into relevant cell in ResponsesFeb12L2		1	5.2
			Total for Task 1a	4	

Question		Answer	Additional Guidance	Mark	Ref
1(b)	1	Script writer - Arthur Laurents Music writer - Leonard Bernstein Lyricist - Stephen Sondheim	Must have all 3 for mark. Ignore spelling and caps.	1	5.2
	2	URL pasted into ResponsesFeb12L2	Must not be a search engine. Do not award unless at least 1 correct response to mark point 1 above	1	5.1
	Total for Task 1b			2	

Section B

Question	Answer		Additional Guidance	Mark	Ref
2(a)	1	TicketsL2 used B2*0.95 / B2*95% in cell	Must have formula view	1	7.1
		C2 Correct formula will generate these values £19.95 £17.10 £23.75 £19.00 £17.10 £14.25	do not award from data view Allow any formula that works Award for correct formula for any one ticket type		
	3	Formula replicated for all activities	Must have formula view	1	7.1
			Total for Task 2a	3	

Question	Answer		Additional Guidance	Mark	Ref
2(b)	1	£2,992.50 £2,565.00 £3,325.00 £1,900.00 £1,539.00 £855.00	Award from data view for any one correct answer. Must be a calculation based on Opening Night Price multiplied by ticket sold. Allow follow through from 2(a) or for additional rows/columns added to spreadsheet	1	7.1
	2	=Sum(E2:E7)in cell E8	Must have formula view	2	7.1
	3	(2 marks)	Allow follow through for		
		Inefficient formula which gives correct answer = E2+E3+E4+E5+E6+E7	additional rows/columns added to spreadsheet		
		(1 mark)			
	4	All currency values formatted to show £ and 2dp	Do not award if column D included in the currency formatting	1	7.3
	5 6	1 mark for each feature that enhances clarity up to a maximum of 2 marks:	Enhancement must improve clarity	2	6.1
		Use of gridlines			
		Borders			
		Shading			
		Bold/Italics/underline for headings			
			Total for Task 2b	6	

Question	Answer		Additional Guidance	Mark	Ref
2(c)	1	=IF(Must be =if(with no preceding formula or cell reference	1	7.4
	2	E8>13604,"Yes" or E8<13604,"No" or E8<=13604,"No"	Allow use of correct cell reference if candidate has added 13604 onto spreadsheet.	1	7.4
	3	"No") or "Yes") or "Yes")	Must be able to see closing bracket to award this mark point	1	7.4
	1		Total for Task 2c	3	

Question		Answer	Additional Guidance	Mark	Ref
2(d)	1	Pie chart created	Do not award for any other chart / graph type.	1	7.2
	2	Correct data range from column E3:E8	Chart must have six segments	1	7.2
			Front stalls – 23%		
			Rear stalls – 19%		
			Front Circle – 26%		
			Rear Circle – 14%		
			Front Upper Circle – 12%		
			Rear Upper Circle – 7%		
			Allow FT from candidate's 2b income data if bar chart		
	3	Percentage label on each segment	Allow FT only for pie chart based on candidate's 2b calculated value	1	6.1
	4	Ticket type label on each segment	Award if legend is present but not both	1	6.1
	5	Suitable title inserted	Must have 'income' and 'opening night'	1	6.1
			eg Income from opening night sales		
			Ignore spelling and capitalisation		
			Ignore Word Art		
	6	Chart is fit for audience	Must be pie chart	1	9.2
		and purpose	Must have MP 1 to 5		
			Only ticket type and percentage identified		
			Data labels spelt correctly as given in spreadsheet		
			No table of data on graph		
			Title:		
			Correct spelling Sentence capitalisation, initial caps or all capitals No full stop		
			Total for Task 2d	6	
			Total for Task 2	18	

Question		Answer	Additional Guidance	Mark	Ref
3	1	Suitable software application selected	eg DTP or word processor. Maybe seen in Task 4 email attachment. Do not accept multimedia software	1	2.1
	2	Fills 2 sides of A4		1	9.1
	3	Seaburn Empire Logo inserted		1	3.1
	4	Appropriate title correctly spelt Must include 'Seaburn Empire' and 'Newsletter'	Ignore Word Art	1	6.1
	5	Title is appropriate size and location	Top of page 1 and bigger than subheadings and body text	1	6.1
	6	Indication that newsletter is first issue and includes date 1 March 2012	Date in acceptable format	1	6.1
	7	Suitable text selected from TheatreL2 Must include contact details as given	Text must not include reference to Seaburn / seaside location Do not need to include all contact details	1	3.1
	8	Information from Section A, Task 1 inserted in appropriate location within given text for WSS Romeo and Juliet 1957 Script writer - Arthur Laurents Music writer - Leonard Bernstein Lyricist - Stephen Sondheim	Allow follow through from Task 1 if some items not present	1	3.1
	9	Relevant ticket price information from Spreadsheet Task 2 included.	Do not accept chart.	1	6.1
	1 0	3 suitable images selected from ImagesFeb12L2	Do not accept images of seaside. Acceptable images	1	5.2

		Answer	Additional Guidance	Mark	Ref
			Shakespeare, Oscar and people.		
	1	All images including logo are appropriate size with proportions maintained	Max size A7 (3" x 4")	1	6.1
	1 2	All image(s) including logo in appropriate locations	Logo must be at top or bottom of the newsletter Image(s) must not obscure	1	9.1
			text Images not truncated		
	13	Newsletter has 4 distinct sections for		1	1.1
		• WSS			
		future productions			
		 talent competition 			
		contact information			
	14	Sub headings used to make newsletter easy to	Allow FT if less than 4 sections	1	9.1
		understand	Ignore Word Art		
		Consistent and appropriate font style for	No word art	1	6.1
		each of:	Easy to read (sans serif)		
		Title	All body text should be same font style		
		Subheadings			
		Body text			
	16	Consistent and appropriate font size for:	Body text consistent size Subheadings larger than body	1	6.1
		Subheadings	text		
		Body text			
	17	Formatting used to good effect	Must have consistent use of columns	1	10.1
	18	Newsletter is fit for	Must have MP 2 – 10	1	9.2
	purpose for use by local theatre-goers	West Side Story is promoted			
		Relevant information grouped together			
			Contact details accurate		
			No inappropriate hyphenation		
			Total for Task 3	18	

Question		Answer	Additional Guidance	Mark	Ref
4	1	Must have both as given To: grainger_j@SEtheatre.com CC: smailes_t@SEtheatre.com	Must be in correct section	1	8.1
	2	Newsletter attached and Suitable subject	Attachment must have meaningful filename Subject must include 'newsletter'	1	3.1
	3	Suitable message	Must refer to attachment and ask for an opinion.	1	8.3
	4	Message uses appropriate business salutation and tone	Accept 'Jennifer', 'Hello / Dear Jennifer', Not 'Jennifer Grainger' or 'Dear Jennifer Grainger' Do not accept text speak, incorrect capitalisation Ignore minor spelling mistakes that don't change meaning.	1	8.3
	Total for Task 4				

Question		Answer	Additional Guidance	Mark	Ref
5(a)	1	Any two suitable methods from		2	2.5
	2	do not open email attachments from unknown sources			
		do not download files from untrustworthy websites			
		install virus checker / anti virus software			
		keep virus checker updated			
			Total for 5a	2	
5(b)	1	Evidence of accessing security facility	May be inferred from screenshot of when opening file requesting password.	1	2.3
	2	Evidence that password has been entered	May be inferred from screenshot of when opening file requesting password	1	2.3
			Total for 5b	2	
			Total for Task 5	4	

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