

Edexcel Functional Skills – Entry 3

English

Entry 3 Reading TASK A

Set 2

Controlled Assessment Material

Valid from September 2012 to August 2013

Learner name

Learner signature and date

Turn over ►

W42779A

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PEARSON

Read Text A1 and answer questions 1 to 4.

Text A1

This is an advert for a hotel.

MILTON HOUSE HOTEL

The Milton House Hotel offers top class rooms and great food in a lovely setting. The hotel has 30 bedrooms, all with TV and bathroom.

Where we are

The hotel is set in its own grounds, just two miles from Milton town centre.

Extras

You can use our health club, where you can swim in our heated swimming pool and enjoy spa treatments.

You can use the internet for free in the hotel lobby.

Food and drink

Enjoy a meal in our award winning restaurant or visit our cafe.

Get in touch

To arrange your stay, ring 01221 57 545 or go to our website, www.milton-house.web



Winner: Milton Hotel of the year in 2010!

Text A1 questions

1 Write your answer on the line below.

In which year did the hotel win an award?

(Total for Question 1 = 1 mark)

2 Put a tick ☒ in the correct box.

Which section of the advert gives information on booking your stay?

A	Where we are	
B	Food and drink	
C	Get in touch	
D	Extras	

(Total for Question 2 = 1 mark)

3 Put a tick ☒ in the correct box.

Where can you get free internet access in the hotel?

A	In the bedrooms	
B	In the restaurant	
C	In the health club	
D	In the hotel lobby	

(Total for Question 3 = 1 mark)

4 Write your answers on the lines below.

List **two** things you can do at the health club.

1

2

(Total for Question 4 = 2 marks)

TEXT A2 BEGINS ON THE NEXT PAGE

Read Text A2 and answer questions 5 to 9.

Text A2

Sheena stays at the hotel. She completes this card.

MILTON HOUSE HOTEL

Customer Feedback Card

Please tell us how you enjoyed your stay.

We need your feedback to know if we are doing a good job.

Name: *Sheena Davis* Date of Stay: *2nd - 3rd March*

	Excellent	Good	Fair	Poor
Location		✓		
Room		✓		
Staff	✓			
Restaurant			✓	
Overall		✓		

Comments:

The hotel is great. I had a very nice meal in the restaurant, with good food and drink. The service was good but the music was too loud.

Please hand this card in at reception. Each month we do a prize draw and the winner gets a free stay!

We would like to send you information on special offers.

Please tick this box ☐ if you would like to get these.

Text A2 questions

5 Write your answer on the line below.

Why does the hotel want feedback?

.....

(Total for Question 5 = 1 mark)

6 Put a tick ☒ in the correct box.

What did Sheena like best at the hotel?

A	The location	<input type="checkbox"/>
B	Her room	<input type="checkbox"/>
C	The staff	<input type="checkbox"/>
D	The restaurant	<input type="checkbox"/>

(Total for Question 6 = 1 mark)

7 Put a tick ☒ in the correct box.

What did Sheena **not** like about the restaurant?

A	The music	<input type="checkbox"/>
B	The service	<input type="checkbox"/>
C	The food	<input type="checkbox"/>
D	The drink	<input type="checkbox"/>

(Total for Question 7 = 1 mark)

8 Put a tick ☒ in the correct box.

What does the hotel want to send to Sheena?

A	A reply to her comments	
B	Information on special offers	
C	Another feedback card	
D	An entry to a prize draw	

(Total for Question 8 = 1 mark)

9 Write your answer on the line below.

What can you win in the prize draw?

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(Total for Question 9 = 1 mark)