

Write your name below

Surname

Other names

**Pearson Edexcel  
Functional Skills**

Centre Number

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Candidate Number

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**English**

**Level 1**

**Component 2: Reading**

30 April – 4 May 2018

**Time: 45 minutes**

Paper Reference

**E102/01**

**You may use a dictionary.**

Total Marks

**My signature confirms that I will not discuss the content of the test with anyone until the end of the 5 day test window.**

Signature: \_\_\_\_\_

### Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Sign the declaration.
- Answer **all** questions.
- Answer the questions in the spaces provided – *there may be more space than you need.*
- You do not need to write in sentences.

### Information

- The total mark for this paper is 20.
- The marks for each question are shown in brackets – *use this as a guide as to how much time to spend on each question.*
- This question paper assesses your reading skills, not your writing skills.

### Advice

- Read each question carefully before you start to answer it.
- Keep an eye on the time.
- Check your answers if you have time at the end.

Turn over ►

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**Pearson**

## SECTION A

Read Text A and answer questions 1 – 7.

### Text A

You read this article about noise.

### Turn it down



Noise is often described as unwanted sound and experiencing noise can lead to stress, heart disease and increased cholesterol levels. To avoid these problems, how can we learn to deal with constant noise, especially if people live in large towns or cities?

We can reduce the effect of noise in our daily lives. At home, we can use carpets, rugs and cushions to help absorb sound, while heavy curtains and closing doors and windows will also keep out noise. If you have noisy neighbours on the other side of a wall, a bookcase against that wall can soften the sound.

At night, our ears never sleep and are always listening out for sounds. People who live in cities experience sound levels at night that can affect their health, so to get a better night's sleep, don't take mobile devices that could interrupt your sleep into the bedroom.

When you are out, it is also possible to avoid noisy places. When booking a table at a restaurant, ask if they have a quiet area and don't worry about asking the staff to turn down the music if you can't hear what your friend is saying. Trains often have a quiet carriage where phones must be kept on silent mode and conversations held quietly.

It is estimated that office workers lose over an hour a day of work time due to being distracted. To avoid distractions, wear headphones so that your colleagues know you do not want to be disturbed. You can listen to an app that plays a special background noise so that you can focus on work instead. Keep your telephone volume on a low setting, speak quietly when having a conversation and do not play music if you share an office.

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Answer questions 1 to 3 with a cross in the box ☒. If you change your mind about an answer, put a line through the box ☒ and then mark your new answer with a cross ☒.

1 The **main** purpose of Text A is to:

- A explain how noise is created around us
- B give ways to reduce noise in our lives
- C tell people where the noisiest places are
- D identify the worst noises to listen to

(Total for Question 1 = 1 mark)

2 According to Text A, which **one** of these ways can help you avoid noise?

- A Use an app that plays music.
- B Use a telephone in the office.
- C Use light curtains at home.
- D Use the quiet carriage on a train.

(Total for Question 2 = 1 mark)

3 According to Text A, which **one** of the following statements is correct?

- A Noise levels in the countryside are greater than in cities.
- B It is not possible to avoid noise in restaurants or on trains.
- C Workers lose less than an hour a day of work time due to noise.
- D Noise levels at night can affect the health of people who live in cities.

(Total for Question 3 = 1 mark)



4 According to Text A, how can noise affect our health?

You do **not** need to write in sentences.

.....

.....

(Total for Question 4 = 1 mark)

5 Paragraphs are one of the features of Text A that help to present information.

Name **two other** features of Text A that help to present information.

You do **not** need to write in sentences.

1 .....

.....

2 .....

.....

(Total for Question 5 = 2 marks)

6 Your friend lives in a house in a very noisy area.

Using Text A, suggest **two** ways your friend can make her house less noisy.

You do **not** need to write in sentences.

1 .....

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2 .....

.....

(Total for Question 6 = 2 marks)

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7 Your relative works with other people in a noisy office and the noise disrupts their work.

Using Text A, suggest **two** ways he and his colleagues can avoid noise disrupting their work when they are in the office.

You do **not** need to write in sentences.

1 .....

2 .....

(Total for Question 7 = 2 marks)

**TOTAL FOR SECTION A = 10 MARKS**

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## SECTION B

Read Text B and answer questions 8 – 13.

### Text B

You read this letter from the council about a noise complaint.

Neighbourhood Department  
Lindon Council  
High Street  
Lindon  
LI9 4PN

4<sup>th</sup> April 2018

Dear Mr Patel,

Thank you for your letter regarding the noise problems you are having with your next door neighbours and for trying to talk to them about the noise they are making. Since you have been unable to resolve this problem, our Noise Team will investigate your complaint. A member of our team will visit you on Wednesday 18<sup>th</sup> April at 10.45am. Please contact us on the number at the end of this letter if this is inconvenient.

In the meantime, we would like you to keep a diary of the noise your neighbours are making. In the diary you should make a note of the date, time and type of noise as well as how long it lasted. Please also note how it affected you. These details are very important and can be used if we have to take your neighbours to court. You could also talk to other people in your street to see if they are affected as well.

After the visit on 18<sup>th</sup> April, the Noise Team will decide if further investigation is needed. If a recording of the noise is required, our team will set up recording equipment in your property. The team will then analyse the noise levels and produce a report.

If our Noise Team decides that your neighbours are responsible for unreasonable noise, an enforcement notice telling them to stop making noise will be sent. If the noise levels continue after this notice, then we can take them to court where they could be fined up to £5000.

We hope the action we are taking will improve your situation. Our Noise Team is available 24 hours a day, 7 days a week and can be contacted at the above address or on 01632 960339 if the noise problem is not resolved following our discussions.

Yours sincerely,  
Jane Wood  
Neighbourhood Officer

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Answer question 8 with a cross . If you change your mind about an answer, put a line through the box  and then mark your new answer with a cross .

- 8 The **main** purpose of Text B is to:
- A persuade the neighbours to stop making noise
  - B tell Mr Patel that the noise has now stopped
  - C say what action the Noise Team might take
  - D apologise for the noise from the neighbours

(Total for Question 8 = 1 mark)

Answer question 9 with a cross in the two boxes you think are correct . If you change your mind about an answer, put a line through the box  and then mark your new answer with a cross .

- 9 According to Text B, which **two** of the following statements are correct?
- A The Noise Team only works Monday to Friday.
  - B The neighbours could be told to move house.
  - C The Noise Team will visit on a Wednesday.
  - D All the neighbours will keep a noise diary.
  - E Mr Patel has resolved the noise problem.
  - F The Noise Team may carry out an investigation.

(Total for Question 9 = 2 marks)



10 Using Text B, give **two** things Mr Patel should write in the noise diary.

You do **not** need to write in sentences.

1 .....

2 .....

(Total for Question 10 = 2 marks)

11 Your friend is having problems with a noisy neighbour and wants to know what the council will advise her to do.

Using Text B, give **two** things the council will advise your friend to do.

You do **not** need to write in sentences.

1 .....

2 .....

(Total for Question 11 = 2 marks)

12 Using Text B, give **one** way to contact the Noise Team.

You do **not** need to write in sentences.

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(Total for Question 12 = 1 mark)

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**13** Your relative has complained to the council about noisy neighbours. The Noise Team has visited your relative's house and recorded the noise level.

Using Text B, give **two** things that the Noise Team might do next.

You do **not** need to write in sentences.

1 .....

2 .....

**(Total for Question 13 = 2 marks)**

**TOTAL FOR SECTION B = 10 MARKS**

**TOTAL FOR PAPER = 20 MARKS**

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