

Mark Scheme (Results)

February 2013

Functional Skills English

Reading Level 1
E102

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Section A

Question Number	Answer	Mark
1	C - inform the reader of the return of the petrol pump attendant	(1)

Question Number	Answer	Mark
2	A - there is no spillage of petrol or diesel at the pumps	(1)

Question Number	Answer	Mark
3	B - the service is free of charge	(1)

Question Number	Answer	Mark
4	<ul style="list-style-type: none"> to encourage drivers to return/remain loyal to same petrol station human touch/personal touch/excellent customer service <p>One mark for the correct answer.</p>	(1)

Question Number	Answer	Mark
5	<p>Accept any reasonable answer stating features of Text A, up to a maximum of two marks.</p> <p>Answers may include:</p> <ul style="list-style-type: none"> picture (of petrol pump attendant) bold/different fonts heading/title/headline block capital letters/ALL FREE OF CHARGE quotations (from motorists)/quotes (use of) rhetorical question 	(2)

Question Number	Answer	Mark
6	<p>Accept any reasonable answer about two things your friend would have to do for motorists apart from filling their tanks, based on the text, up to a maximum of two marks.</p> <p>Answers may include:</p> <ul style="list-style-type: none">• clean windscreen• check oil level• check tyre pressure• give directions	(2)

Question Number	Answer	Mark
7	<p>Accept any reasonable answer about two positive things motorists have said about the return of the petrol pump attendant, based on the text, up to a maximum of two marks.</p> <p>Answers may include:</p> <ul style="list-style-type: none">• you don't have to get out of your car in miserable weather• they even get you sweets and refreshments from the shop• polite greeting/wished very nice day• this made me feel special• wonderful idea	(2)

Section B

Question Number	Answer	Mark
8	C - persuade people to have their cars washed in the Charity Car Wash	(1)

Question Number	Answer	Mark
9	C The <i>Charity Car Wash</i> raises money for local charities. E The <i>Charity Car Wash</i> wants to raise at least £3 000 this year. One mark for each correct answer.	(2)

Question Number	Answer	Mark
10	<ul style="list-style-type: none"> • washed • polished • cleaned inside <p>One mark for each correct answer, up to a maximum of two marks.</p>	(2)

Question Number	Answer	Mark
11	<p>Accept any reasonable answer about two facts to reassure their friend that all money raised on the day of the Charity Car Wash will be used effectively, based on the text, up to a maximum of two marks.</p> <p>Answers may refer to:</p> <ul style="list-style-type: none"> • £2 000 already given to (local) charities • new play area for (Estrick) Children's Hospital/money will go to (Estrick) Children's Hospital • hedgehogs treated (and returned to the wild)/money will go to (Estrick) Hedgehog Trust • hot weekend meals for the homeless of Estrick/money will go to Help the Homeless (of Estrick) 	(2)

Question Number	Answer	Mark
12	<ul style="list-style-type: none"> • telephone Peter • telephone 01342 58794 <p>One mark for a correct answer.</p>	(1)

Question Number	Answer	
13	<p>Accept any reasonable answer giving important details about the day, based on the text, up to a maximum of two marks.</p> <p>Answers may refer to:</p> <ul style="list-style-type: none">• where it is/where located/Estrick Petrol Station/High Street in Estrick/opposite Estrick Supermarket• cost/price/£5 for a car/extra £2 polish/£1 more to clean inside• date/Saturday 23 Feb (2013)• time (booked in)• service to choose/car wash/ polish/cleaning inside car	(2)

Mapping to Functional Skills Coverage and Range for English Level 1

Question	Fixed Marks	Open Marks	Mapping to standard			
			(L1.2.1) Identify the main points and ideas and how they are presented in a variety of texts	(L1.2.2) Read and understand texts in detail	(L1.2.3) Utilise information contained in texts	(L1.2.4) Identify suitable responses to texts
1	1		x			
2	1			x		
3	1			x		
4	1			x		
5		2	xx			
6		2			xx	
7		2				xx
8	1		x			
9	2			xx		
10	2		xx			
11		2				xx
12	1			x		
13		2			xx	
Total marks:			6	6	4	4
Total percentage:			30%	30%	20%	20%

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