

Mark Scheme (Results)

Functional Skills

English - Level 1

Reading

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Section A

Question Number	Answer	Mark
1	C - inform you of a new way of keeping health records	(1)

Question Number	Answer	Mark
2	D - summary care records	(1)

Question Number	Answer	Mark
3	B - you can check your SCR online	(1)

Question Number	Answer	Mark
4	<ul style="list-style-type: none"> • letter (1) • email (1) • fax (1) • phone / telephone (1) <p>One mark for a correct answer.</p>	(1)

Question Number	Answer	Mark
5	<p>Answers may include:</p> <ul style="list-style-type: none"> • your personal details such as name, address, age, NHS number • your health, such as details of family history • current prescriptions • any bad reactions you have had to medicines <p>Reject 'health' when offered as a single word answer 'prescriptions' when offered as a single word answer</p> <p>Accept any reasonable answer, based on the text, up to a maximum of two marks.</p>	(2)

Question Number	Answer	Mark
6	<p>Answers may include:</p> <ul style="list-style-type: none"> • contact your GP • contact your primary care trust • go to the NHS website • go to www.nhscarerecords.nhs.uk <p>Reject Single word answers, eg 'online', 'website', 'phone', etc.</p> <p>Accept any reasonable answer, based on the text, up to a maximum of two marks.</p>	(2)

Question Number	Answer	Mark
7	<p>Answers may include:</p> <ul style="list-style-type: none"> • quicker / easier to find out information about you • more reliable / up to date records • any NHS staff treating you will have important information about you • more effective treatment / care • accessible at any time <p>Accept any reasonable answer, based on the text, up to a maximum of two marks.</p>	(2)

Section B

Question Number	Answer	Mark
8	C - to inform the patient of the appointments	(1)

Question Number	Answer	Mark
9	C - heart problems (1) E - circulation problems (1) One mark for each correct answer.	(2)

Question Number	Answer	Mark
10	<ul style="list-style-type: none"> • address / postcode (1) • date (1) • Yours sincerely (1) • Dear patient (1) <p>Reject responses such as 'layout', 'paragraphs' Features must be specific to the form</p> <p>One mark for each correct answer up to a maximum of two marks.</p>	(2)

Question Number	Answer	Mark
11	<p>Answers may include:</p> <ul style="list-style-type: none"> • to change the appointments • to cancel the appointments • so other patients can be seen / appointments given to other patients • the letter instructs / tells the patient to do so (contact the surgery) • to make sure you get another appointment <p>Accept any reasonable answer, based on the text, up to a maximum of two marks.</p>	(2)

Question Number	Answer	Mark
12	<ul style="list-style-type: none"> • Water (1) <p>One mark for the correct answer.</p>	(1)

Question Number	Answer	Mark
13	<p>Answers may include:</p> <ul style="list-style-type: none">• to stay on top of health• will get advice on diet / exercise• will get treatment to prevent further health problems• previous health problems <p>Accept any reasonable answer, based on the text, up to a maximum of two marks.</p>	(2)

Mapping to Functional Skills Criteria for English Level 1

Question	Fixed Marks	Open Marks	Mapping to standard			
			(L1.2.1) Identify the main points and ideas and how they are presented in a variety of texts	(L1.2.2) Read and understand texts in detail	(L1.2.3) Utilise information contained in texts	(L1.2.4) Identify suitable responses to texts
1	1		x			
2	1			x		
3	1			x		
4	1			x		
5		2	xx			
6		2			xx	
7		2				xx
8	1		x			
9	2			xx		
10	2		xx			
11		2				xx
12	1			x		
13		2			xx	
Total marks:			6	6	4	4
Total percentage:			30%	30%	20%	20%

Suggested pass mark = 14 marks

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