

Write your name here	
Surname	Other names
Edexcel Functional Skills	Centre Number
	Candidate Number
English	
Level 1	
Component 2: Reading	
15-19 November 2010 Time: 45 minutes	Paper Reference E102/01
You may use a dictionary. You do not need to write in complete sentences.	Total Marks

Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer **all** questions.
- Answer the questions in the spaces provided
– *there may be more space than you need.*
- Dictionaries may be used.

Information

- The total mark for this paper is 20.
- The marks for **each** question are shown in brackets
– *use this as a guide as to how much time to spend on each question.*

Advice

- Read each question carefully before you start to answer it.
- Keep an eye on the time.
- Try to answer every question.
- Check your answers if you have time at the end.

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Turn over ►

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SECTION A

Read Text A and answer questions 1–7.

Text A

You receive a National Health Service (NHS) leaflet about changes to your health records.

Changes to your health records



The NHS is changing the way your health records are stored and managed. New summary care records (SCRs) are being introduced in England to improve the safety and quality of patient care. SCRs will mean that any NHS staff treating you will be able to quickly find up to date information about you, including prescriptions, to help provide better care.

Currently, information from your records is usually shared between health staff by letter, email, fax or phone, which can often slow down treatment.

To begin with, your SCR will contain important information about:

- your personal details such as name, address, age, NHS number
- your health, such as details of family history
- current prescriptions
- any bad reactions you have had to medicines.

You will be able to look at your SCR at any time on a secure website called HealthSpace. If you do not wish to have a SCR you should contact your GP or Primary Care Trust or go to www.nhscarerecords.nhs.uk. If you are happy to have a SCR you do not need to do anything and one will be created for you.

(Source: Adapted from NHS leaflet - Changes to your health records. Licence number C2009000819)



Answer questions 1 to 3 with a cross in the box ☒. If you change your mind about an answer, put a line through the box ☒ and then mark your new answer with a cross ☒.

1 The **main** purpose of the NHS leaflet is to:

A	<input type="checkbox"/>	complain about changes to the way health records are kept
B	<input type="checkbox"/>	ask for details of your health problems
C	<input type="checkbox"/>	inform you of a new way of keeping health records
D	<input type="checkbox"/>	advertise a new NHS website

(Total for Question 1 = 1 mark)

2 The initials SCR stand for:

A	<input type="checkbox"/>	service care register
B	<input type="checkbox"/>	service care records
C	<input type="checkbox"/>	summary care register
D	<input type="checkbox"/>	summary care records

(Total for Question 2 = 1 mark)

3 Which **one** of these statements about SCRs is true?

A	<input type="checkbox"/>	You must have a SCR.
B	<input type="checkbox"/>	You can check your SCR online.
C	<input type="checkbox"/>	You can change information on your SCR.
D	<input type="checkbox"/>	You must apply for a SCR.

(Total for Question 3 = 1 mark)



4 At present, how do health organisations share patient information?

Give **one** example from Text A.

You do **not** need to write in sentences.

.....
.....

(Total for Question 4 = 1 mark)

5 List **two** pieces of information which will be found on a SCR.

You do **not** need to write in sentences.

1

2

(Total for Question 5 = 2 marks)

6 Give **two** ways of contacting the NHS to say that you do not wish to have a SCR.

You do **not** need to write in sentences.

1

2

(Total for Question 6 = 2 marks)



7 How will SCRs improve patient care?

Give **two** suggestions using the information from Text A.

You do **not** need to write in sentences.

1

.....

2

.....

(Total for Question 7 = 2 marks)

TOTAL FOR SECTION A = 10 MARKS



SECTION B

Read Text B and answer questions 8–13.

Text B

A relative shows you a letter received from the doctors' surgery.

Greenfields Surgery

West Park Drive

DK3 8LP

Telephone: 0151963631

15th September 2010

Dear Patient

We now run a health clinic at the surgery for patients who have had previous heart, stroke or circulation problems. The aim of the clinic is to offer you a regular health check, treatment to prevent further problems and advice on diet and exercise.

Two appointments have been made for you to attend the health clinic. It is most important that you attend these appointments and have regular checks to stay on top of your health.

Your first appointment is for a blood test on 6th October at 9.20 am.

Please remember not to have anything to eat or drink, other than water, from 10 pm the night before your appointment until after the blood sample has been taken.

Your second appointment is for your health check and is on 14th October at 9.40 am.

If these dates and times are not convenient, please inform the surgery as soon as possible so that alternative appointments can be made. We can use these times to see another patient if you give us enough notice.

Yours sincerely

Wendy Jamieson

Practice Manager



Answer question 8 with a cross in the box you think is correct. If you change your mind about an answer, put a line through the box and then mark your new answer with a cross .

8 The **main** purpose of the letter is:

A	<input type="checkbox"/>	to invite the patient to look around the health clinic
B	<input checked="" type="checkbox"/>	to persuade the patient to go to hospital
C	<input checked="" type="checkbox"/>	to inform the patient of the appointments
D	<input type="checkbox"/>	to ask the patient to book an appointment

(Total for Question 8 = 1 mark)

Answer question 9 with a cross in the two boxes you think are correct. If you change your mind about an answer, put a line through the box and then mark your new answer with a cross .

9 According to Text B, identify **two** patient health issues which need regular health checks.

A	<input checked="" type="checkbox"/>	broken bones
B	<input checked="" type="checkbox"/>	back pain
C	<input type="checkbox"/>	heart problems
D	<input type="checkbox"/>	allergies
E	<input type="checkbox"/>	circulation problems
F	<input type="checkbox"/>	weight problems

(Total for Question 9 = 2 marks)



10 Give **two** features that show Text B is a letter.

You do **not** need to write in sentences.

1

2

(Total for Question 10 = 2 marks)

11 Your relative will be away on holiday from 4th–15th October.

Using Text B, give **two** reasons why it is important for your relative to contact the surgery straightaway.

You do **not** need to write in sentences.

1

2

(Total for Question 11 = 2 marks)

12 According to Text B, what is the only thing a patient may have to eat or drink before a blood test?

You do **not** need to write in sentences.

(Total for Question 12 = 1 mark)



13 Your relative has decided not to go for the health check.

Using the information in Text B, give **two** reasons to persuade your relative to attend the health clinic.

You do **not** need to write in sentences.

1

2

(Total for Question 13 = 2 marks)

TOTAL FOR SECTION B = 10 MARKS

TOTAL FOR PAPER = 20 MARKS



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