

Candidate Name _____

Centre Number	Candidate Number

UNIVERSITY OF CAMBRIDGE ESOL EXAMINATIONS

English for Speakers of Other Languages

Cambridge ESOL Level 2 Certificate in ESOL Skills for Life

[Writing]

0794

Test 055

Candidates answer on the question paper.
No additional materials are required.

TIME 1 hour 30 minutes

Do not open this paper until your teacher tells you to.

Write your name, Centre number and candidate number in the spaces at the top of this page.

You have **1 hour 30 minutes** to answer these questions.

Write clearly in **pen**, not pencil.

Write on the question paper.

You must complete Task 1, Task 2 and **either** Task 3a **or** Task 3b.

Each task tells you:

- how much to write
- how much time to spend
- how many marks you can get.

This question paper consists of 11 printed pages and 1 blank page.

Task 1

(About 15 minutes)

You recently had a meal in a local branch of a fast food restaurant but were unhappy about the food and the service. You decide to fill in a feedback form.

Complete the form.

The Big Burger Bar

We want to hear about things if they go wrong. Please tell us about:

- *the problem you experienced*
- *what action you expect us to take*
- *how we could improve our service in the future.*

(Write about 100 words.)

Area for writing the feedback response, consisting of a large rectangular box with horizontal dashed lines for writing.

(Total: 9 marks)

A large rectangular area with a solid black border. Inside, there are 20 horizontal dashed lines, evenly spaced, creating a template for writing or drawing.

A large rectangular area with a solid border and horizontal dashed lines, intended for writing answers.

(Total: 12 marks)

A large rectangular area with a solid black border. Inside, there are 20 horizontal dashed lines, evenly spaced, providing a guide for handwriting. The lines extend across the entire width of the page.

A large rectangular box with a solid black border, containing 20 horizontal dashed lines spaced evenly down the page, providing a template for writing answers.

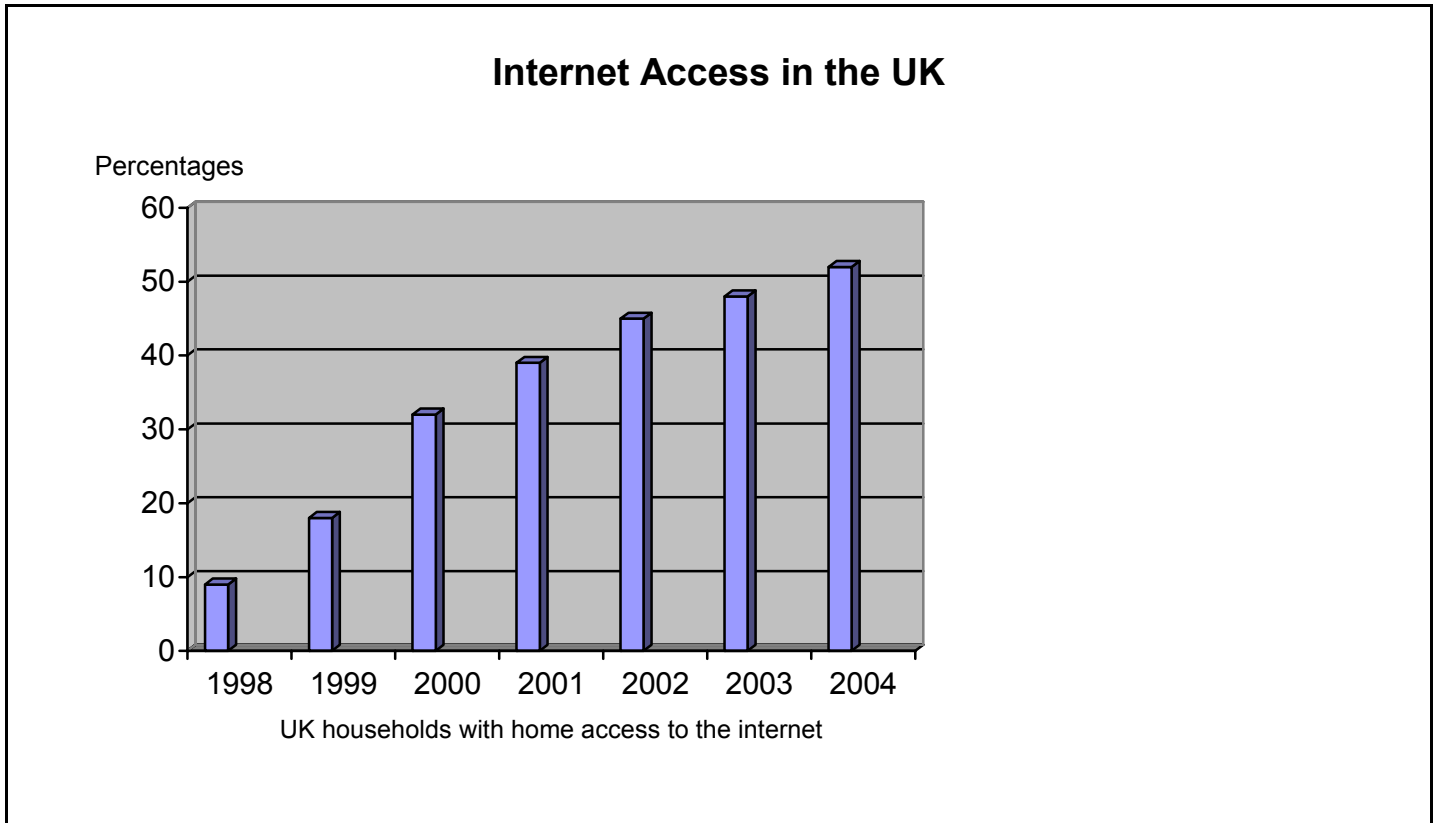
(Total: 15 marks)

Task 3b

(About 45 minutes)

As part of a college course, you are doing a project on internet use in the UK.

You have collected data on internet access, shown in the chart below.



Write a report describing the trend in internet access, suggesting reasons for the trend and saying how this might affect work, entertainment and study in the future.

Write about 270 words.

A large rectangular box with a solid black border. Inside the box, there are 20 horizontal dashed lines, evenly spaced, extending from the left edge to the right edge. This layout is typical for a handwriting practice sheet.

A large rectangular area with a solid black border, containing 20 horizontal dashed lines for writing.

(Total: 15 marks)

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