

**UNIVERSITY OF CAMBRIDGE ESOL EXAMINATIONS**  
**English for Speakers of Other Languages**

**Cambridge ESOL Level 2 Certificate in ESOL Skills for Life [Writing]**

**SAMPLE PAPER**

1 hour 30 minutes

**TIME** 1 hour 30 minutes

Do not open this paper until your teacher tells you to.

You have **1 hour 30 minutes** to answer these questions.

Write clearly in **pen**, not pencil.

Write on the question paper.

You must complete Task 1, Task 2 and **either** Task 3a **or** Task 3b.

Each task tells you:

- how much to write
- how much time to spend
- how many marks you can get.

**Task 1**

**(About 15 minutes)**

You recently travelled on a train that was severely delayed. You ask the train company for a complaint form to fill in.

Complete the **form**.

<b>Eastern Trains Travel Complaint Form</b>	
Journey from:	Destination:
Time of departure:	Time of arrival:
<p>Please explain what caused the delay to your journey, what problems resulted from the delay and what you expect Eastern Trains to do. It would also be useful if you could tell us how our staff dealt with the problem at the time.</p> <p>(Write approximately 100 words.)</p>	

**(Total: 9 marks)**







Choose **either** Task 3a **or** Task 3b.

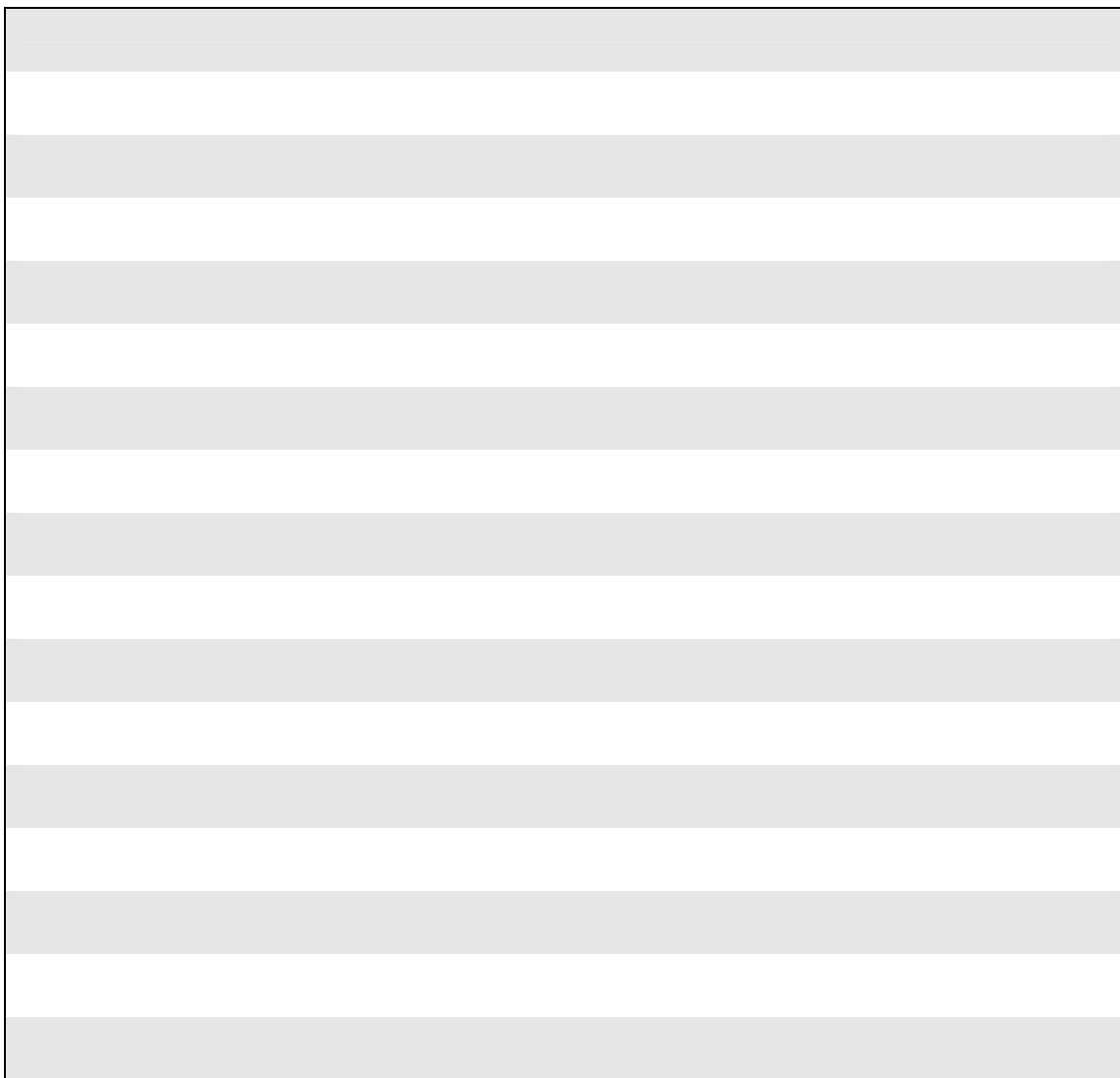
**Task 3a**

**(About 45 minutes)**

The government has recently awarded your college some extra funding and the Director of the college, Dr Campbell, is interested in hearing students' views about how this money should be spent. The money could either be spent on improving learning facilities, building extra social facilities or funding new courses.

You decide to write a **proposal** to Dr Campbell, saying how you would like to see the money spent and giving reasons for your opinions.

Write about 250 words.









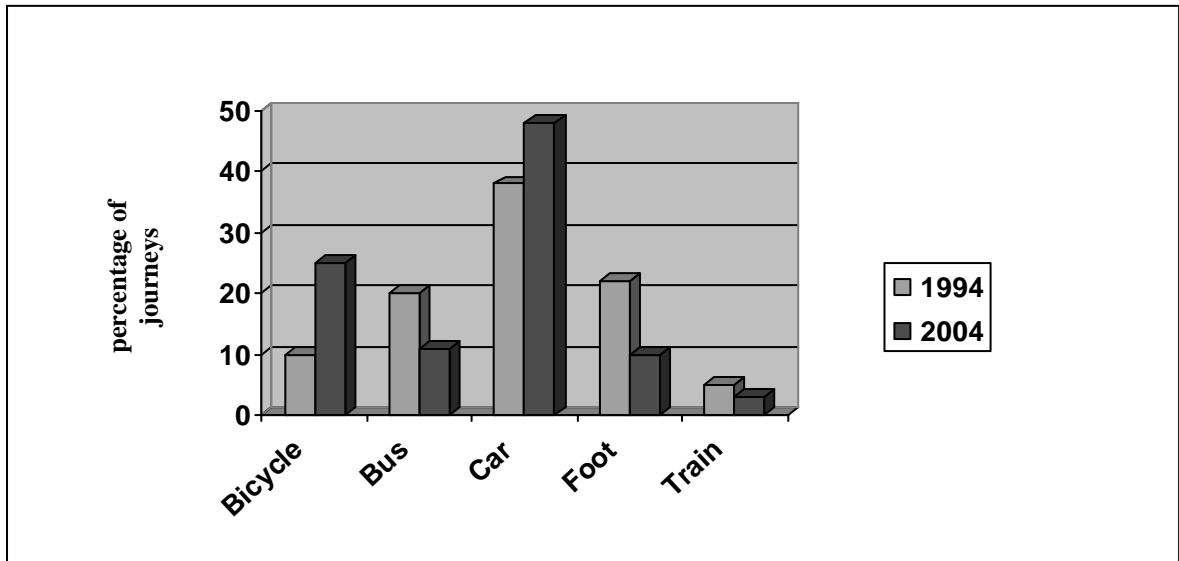
### Task 3b

(About 45 minutes)

As part of your course at college, you are doing a project on transport in the town or city where you live.

You have collected some data comparing how people travelled around the town or city in 1994 and 2004.

This data is shown in the chart below:



Write a **report** comparing the information in the chart and suggesting reasons why the changes have taken place.

Write about 250 words.

A large rectangular box with a black border, intended for writing a report. The box is currently empty.





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